

Antonia Hover

From: Ellen Plendl
Sent: Thursday, March 10, 2022 4:28 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; FW FPL Pensacola; Consumer Inquiry - Florida Power & Light Company; Governor's Assignment Case Number 893,664 EOG000456510; FW FPL power hike; Consumer Inquiry - Florida Power & Light Company; FW FPL outrage!!!!; carmiah-bryant-response-letter.pdf

See attached customer correspondence and FPSC replies for Docket No. 20210015.

Antonia Hover

From: Ellen Plendl
Sent: Thursday, March 10, 2022 2:21 PM
To: 'wcotton88@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Tyler Cotton
wcotton88@yahoo.com

RE: FPSC Inquiry 1392328C

Dear Mr. Cotton:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

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After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

You also requested competition in the electric industry in Florida. Florida is not a deregulated state. The Florida Public Service Commission cannot deregulate the electric industry. It would be up to the Florida Legislature to make changes in the Florida Statutes to deregulate the electric industry.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, March 10, 2022 2:08 PM
To: Ellen Plendl
Subject: FW: FPL Pensacola

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: William Cotton <wcotton88@yahoo.com>
Sent: Wednesday, March 9, 2022 4:25 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Pensacola

Hello governor DeSantis,

I live in Pensacola where FPL recently took over the electricity utility. The rates have aggressively increased and seems there is no option. Is this not looked at as a monopolized sector. I lived in Texas for about 12 years where the electricity was unregulated and citizens had multiple option of electric providers, is this not an option for citizens in Florida?

Thanks, Tyler

Sent from my iPhone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Thursday, March 10, 2022 12:55 PM
To: 'wilecyote007.ph@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Phill Holland
wilecyote007.ph@gmail.com

RE: FPSC Inquiry 1392309C

Dear Mr. Holland:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: CRM.CitizenServices <CRM.CitizenServices@eog.myflorida.com>
Sent: Thursday, March 10, 2022 11:41 AM
To: Ellen Plendl
Subject: Governor's Assignment | Case Number: 893,664 | EOG:000456510
Attachments: 893664,bryant.pdf

Case Number:	893,664
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Origin	Letter
EOG Source	Citizen Services
Created On	3/10/2022 8:11 AM
Letter Date	
Priority	Default

Case Attribute(s)

Attribute	
Utilities	

Primary Contact Information

First Name	Carmiah	Last Name	Bryant	Phone	
City	316 Helen Avenue Panama City, Florida 32401 United States	County	Bay County	State	Florida
	32401	Email			
Address Line 1	316 Helen Avenue				
Address Line 2					
Organization /					

Additional Information

Description

Note

Florida Power Light rate increases
cc: Marty

Case Assignment

Assigned To:	PSC - Public Service Commission	Due Date:	3/30/2022 9:11 AM

You have an assignment from the Executive Office of the Governor.

Please have staff review and respond as appropriate.

Please copy the link below to close the assignment, provide resolution information or request an extension/reassignment.

[Click Here to Update the Case](#)

If you have questions about this assignment, please send an email to CRM.CitizenServices@eog.myflorida.com.

Sincerely,

Kristie Jemmott

Office of Citizen Services

Executive Office of the Governor

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Governor DeSantis,

Thank you for doing a good job for us in Fla. I am writing to you in hopes that you may be able to help us all with Florida Power Light rate increases. Our power bill doubled from last month. We are on Social Security. It takes all we can do now to pay bills, buy groceries and pay for our medicine. FPL says they will continue to increase our electric bills. Governor this increase is so they can get us to go solar. People can't do this unless they are rich. What are poor people going to do? I have to wear a jacket in my house instead of turning on the heat. I'm scared that my power bill will go up if I turn the heat up. It has been miserably cold in this house. I either have to cut back on groceries or do without insulin, and this is the same with others too. Please help us with the FPL rate increase, they have to be stopped.

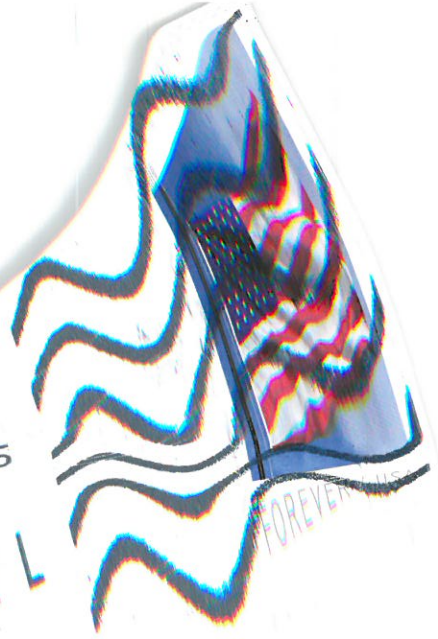
Thank you
Carmiah Bryant



Carmiah Bryant
316 Helen Ave
Panama City, FL 32401

PENSACOLA FL 325

12 FEB 2022 PM 2 L



OFFICE OF THE GOVERNOR
CITIZEN SERVICES

2022 FEB 17 AM 9:42

Office of Governor Ron De Santis
State of FLA.
The Capitol
400 S. Monroe ST.
Tallahassee, FL 32399 - 0001

893064
PUE: 3.30.22
SKJ

Utilities
PSC
cc: Mary

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, March 10, 2022 11:34 AM
To: Ellen Plendl
Subject: FW: FPL power hike

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Phill Holland <wilecyote007.ph@gmail.com>
Sent: Wednesday, March 9, 2022 5:38 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL power hike

Folks are hurting on the panhandle man.

Back to back hurricanes, COVID.....people are already struggling to eat and provide shelter, now FPL is taking the last little bit of money we have. Voting yes on the bill for FPL buying solar power cheap, could only be done by a person. Out of touch with the average Floridian.

We love you as Governor, keep up the good work!!!!

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Antonia Hover

From: Ellen Plendl
Sent: Thursday, March 10, 2022 9:43 AM
To: 'jclangille@sbcglobal.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Cynthia Langille
jclangille@sbcglobal.net

RE: FPSC Inquiry 1392283C

Dear Ms. Langille:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, March 10, 2022 9:37 AM
To: Ellen Plendl
Subject: FW: FPL outage!!!!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Gerald Langille <jclangille@sbcglobal.net>
Sent: Thursday, March 10, 2022 7:34 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL outage!!!!

Dear Gov,

Please help us here in the panhandle where conservatives rule! FPL just price gouged us on our electric bills. EVERYONE is feeling it, especially us retirees! Instead of backing down they now want to unfairly pay for OUR generated solar power. It's just not right. Please help us get our bills back down. Little increases are fair, DOUBLING the bills was Ludacris!!

Your faithful constituent

Cynthia Langille

[Sent from AT&T Yahoo Mail on Android](#)

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STATE OF FLORIDA

COMMISSIONERS:
ANDREW GILES FAY, CHAIRMAN
ART GRAHAM
GARY F. CLARK
MIKE LA ROSA
GABRIELLA PASSIDOMO



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

March 10, 2022

Ms. Carmiah Bryant
316 Helen Avenue
Panama City, FL 32401

RE: FPSC Inquiry 1392313C

Dear Ms. Bryant:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Ms. Carmiah Bryant

Page 2

March 10, 2022

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If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Shonna McCray
Regulatory Program Administrator
Office of Consumer Assistance & Outreach

SM:mep