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**Jeanne W. Stockman**  
Associate General Counsel

March 16, 2022

**VIA ELECTRONIC FILING**

Mr. Adam Teitzman, Director  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Re: Approval of the Interconnection and Reciprocal Compensation Agreement by and between Northeast Florida Telephone Company and Level 3 Communications, LLC for the State of Florida  
Docket No. \_\_\_\_\_

Dear Mr. Teitzman:

Enclosed for filing is the Interconnection and Reciprocal Compensation Agreement (“Agreement”) between Northeast Florida Telephone Company (“NEFTC”) and Level 3 Communications, LLC (“Level 3”).

This Agreement supersedes all previous agreements between the parties, or its predecessors, for the State of Florida. Under cover of this letter, a copy of this filing is also being served on NEFTC.

Thank you for your assistance in this matter. Please contact me at (984) 237-1330 if there are any questions.

Sincerely,  
/s/ Jeanne W. Stockman  
Jeanne W. Stockman

JWS/sc  
Enclosure(s)  
cc: Barry Orrel (*via email: barry.orrel@lumen.com*)

AGREEMENT

by and between

**Northeast Florida Telephone Company**

and

**Level 3 Communications, LLC**

INTERCONNECTION AND RECIPROCAL COMPENSATION  
By and between Level 3 Communications, LLC and Northeast Florida Telephone Company

## PREFACE

This Agreement ("Agreement") shall be deemed effective upon the date of the second signature to this Agreement (the "Effective Date"), between Northeast Florida Telephone Company ("NEFTC"), a corporation organized under the laws of the State of Florida, with offices at 130 N. 4th Street, Macclenny, FL 32063, and Level 3 Communications, LLC ("Level 3"), a limited liability company organized under the laws of the State of Delaware, with offices at 1025 Eldorado Blvd., Broomfield, CO 80021. NEFTC and Level 3 may be referred to hereinafter, each, individually as a "Party," and, collectively, as the "Parties".

WHEREAS, NEFTC is an Incumbent Local Exchange Carrier authorized to provide Telecommunications Services in the State of Florida; and

WHEREAS, Level 3 is a competitive local exchange telecommunications company authorized to provide Telecommunications Services in the state of Florida; and

WHEREAS, pursuant to §§ 251 and 252 of the Act, the Parties wish to establish interconnection arrangements for the purpose of transmission and termination of Local Traffic.

Now, therefore, in consideration of the terms and conditions contained herein, NEFTC and Level 3 hereby mutually agree as follows:

## GENERAL TERMS AND CONDITIONS

In consideration of the mutual promises contained in this Agreement, and intending to be legally bound, Level 3 and NEFTC hereby agree as follows:

### 1. Scope of this Agreement

1.1 Local Exchange Telecommunications Service Traffic (Local Traffic) Only. The sole and entire purpose and extent of this Agreement is to exchange wireline Local Exchange Telecommunications Service Traffic (Local Traffic).

1.2 Non-Local Traffic Excluded. This Agreement does not encompass the exchange of telecommunications traffic of any kind that does not both originate and terminate within a Local Exchange Telecommunications Service Areas as shown in Appendix B. The exchange, transport and/or termination of such non-local traffic, regardless of transport protocol method, are subject to applicable interstate and intrastate access charges. The traffic described herein shall not be considered Local Traffic. Irrespective of origination or transport protocol method used, a call that originates in one local calling area and terminates in another local calling area (i.e., the end-to-end points of the call) shall not be compensated as Local Traffic.

1.3 Non-Telecommunications Traffic Excluded. This Agreement does not encompass or require the exchange, transport or termination of traffic that is not Telecommunications Service Traffic (for example, information services traffic), whether or not such non-telecommunications traffic originates and terminates within the same Local Exchange Telecommunications Service Area.

1.4 This Agreement includes: (a) the Principal Document, ("General Terms and Conditions"), including Attachments A ("Glossary of Terms"); B ("Additional Services"); C ("Interconnection and Number Portability"); and D ("Pricing"); Appendix A ("Designation of Interconnection Point(s), Compensation, Charges, Directory Listing Services"); and Appendix B ("ILEC Exchanges"). This Agreement specifies the rights and obligations of each Party with respect to the establishment of Local Interconnection within the incumbent service area of NEFTC. Certain terms used in this Agreement shall have the meanings defined in the Glossary of Terms, or as otherwise elsewhere defined throughout this Agreement. Other terms used but not defined herein will have the meanings ascribed to them in the Act, in the FCC's, and in the Commission's Rules and Regulations.

1.5 Each Party hereby incorporates by reference those provisions of its Tariffs that

govern the provision of any of the services or facilities provided hereunder. The fact that a condition, right, obligation, or other term appears in this Agreement but not in any such Tariff shall not be interpreted as, or be deemed grounds for finding, a conflict for purposes of this Section. If any provision of this Agreement and an applicable Tariff cannot be reasonably construed or interpreted to avoid conflict, the provision contained in this Agreement shall prevail. If any provision contained in the General Terms and Conditions of the Agreement and any attachment or appendix hereto cannot be reasonably construed or interpreted to avoid conflict, the provision contained in the attachment or appendix shall prevail.

1.6 Except as otherwise provided herein, no term and condition of the Agreement may be waived or modified except by a written document that is signed by the Parties. Subject to the requirements of Applicable Law, a Party shall have the right to add, modify, or withdraw, its Tariff(s) at any time, without the consent of, or notice to, the other Party.

1.7 Except as otherwise expressly provided in this Agreement, a Party may purchase services from the other Party pursuant to that other Party's Tariff. In such instances, the rates, terms, and conditions of the other Party's applicable Tariff(s) shall apply.

2. Intentionally omitted.

3. Regulatory Approvals

3.1 This Agreement, and any amendment or modification hereof, will be submitted to the Commission for approval by Level 3 within ten (10) Days after obtaining the last required Agreement signature. Level 3 and NEFTC shall use their best efforts to obtain approval of this Agreement by the Commission. In the event any governmental authority or agency rejects any provision hereof, the Parties shall negotiate promptly and in good faith such revisions as may reasonably be required to achieve approval.

4. Term and Termination

4.1 This Agreement shall be effective as of the Effective Date and, unless cancelled or terminated earlier in accordance with the terms hereof, shall continue in effect for a period of 2 years (24 months) after the Effective Date of this Agreement (the "Initial Term"). Thereafter, this Agreement shall renew automatically for successive one (1) year terms (each such term a "Renewal Term"), commencing on the expiration date of the initial term or latest Renewal Term and continue in force and effect unless and until terminated as provided in this Agreement.

4.2 Either NEFTC or Level 3 may terminate this Agreement effective upon the expiration of the Initial Term or subsequent Renewal Term by providing no less than ninety (90)

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days prior written notice to the other Party in advance of the expiration date of the Initial Term or latest Renewal Term.

4.3 In the event of such termination, those service arrangements made available under this Agreement and existing at the time of termination shall continue without interruption until a replacement agreement has been executed by the Parties either (a) under a new agreement voluntarily executed by the Parties; (b) under a new agreement negotiated pursuant to the provisions of the Act; or c) under any agreement that may be available according to the provisions of Section 252(i) of the Act, but, unless the Parties mutually agree otherwise or are engaged in lawful arbitration of a new agreement before the Commission, in no case will the existing service arrangements continue for longer than one hundred eighty (180) days after the termination date.

4.4 The Parties expressly agree that the rates, terms, and conditions of the successor agreement shall be retroactive back to the date of termination of this Agreement or such other time period as the Parties may agree, such that all payments made from the date of termination of this Agreement to the Effective Date of the successor agreement shall be trued-up to comply with the rates, terms and conditions of the successor agreement.

4.5 If either NEFTC or Level 3 provides notice of termination pursuant to Section 4 and by 11:59 PM Eastern Time on the proposed date of termination neither NEFTC nor Level 3 has requested negotiation of a new interconnection agreement, (a) this Agreement will terminate, and (b) the Services being provided under this Agreement at the time of termination will be terminated in accordance with the requirements of the Commission and Applicable Law.

4.6 In the event of a material default, a Party shall provide the defaulting Party sixty (60) days' written notice to cure.

## 5. Attachments and Appendices

The following Attachments and Appendices are a part of this Agreement and are hereby incorporated by reference as if fully set forth herein:

Attachment A	GLOSSARY OF TERMS
Attachment B	ADDITIONAL SERVICES
Attachment C	INTERCONNECTION AND NUMBER PORTABILITY
Attachment D	PRICING
Appendix A	DIRECTORY LISTING SERVICES
Appendix B	ILEC EXCHANGES

## 6. Applicable Law

6.1 The construction, interpretation and performance of this Agreement shall be governed by (a) the laws of the United States of America and (b) the laws of the State of Florida, including but not limited to the Act, the rules, regulations and orders of the FCC and the Commission, and any effective orders and decisions of a court of competent jurisdiction. All disputes relating to this Agreement shall be resolved through the application of such laws through the process(es) described in the Dispute Resolution section of this Agreement.

6.2 Each Party shall, at all times, comply with Applicable Law in the course of performing this Agreement.

6.3 Neither Party shall be liable for any delay or failure in performance caused or required by Applicable Law, or the acts or failures to act of any governmental entity or official to the extent such acts or failures to act were not caused or solicited by either Party.

6.4 If any provision of this Agreement shall be invalid or unenforceable under Applicable Law, such invalidity or unenforceability shall not invalidate or render unenforceable any other provision of this Agreement; provided, that if the invalid or unenforceable provision is a material provision of this Agreement, or the invalidity or unenforceability materially affects the rights or obligations of a Party hereunder or the ability of a Party to perform any material provision of this Agreement, the Parties shall promptly renegotiate in good faith and amend in writing this Agreement in order to make such mutually acceptable revisions to this Agreement as may be required in order to conform the Agreement to Applicable Law.

6.5 If any final and unstayed legislative, regulatory, judicial or other governmental decision, order, determination or action, or any change in Applicable Law, materially affects any material provision of this Agreement, the rights or obligations of a Party hereunder, or the ability of a Party to perform any material provision of this Agreement, the Parties shall upon thirty (30) day's written notice commence to renegotiate in good faith such mutually acceptable new terms as may be required or appropriate to address the results of such decision, order, determination or action, or any change in Applicable Law.

6.6 In the event that any provision of this Agreement shall be held invalid, illegal, or unenforceable, it shall be severed from the Agreement and the remainder of this Agreement shall remain valid and enforceable and shall continue in full force and effect; provided however, that if any severed provisions of this Agreement are essential to any Party's ability to continue to perform its material obligations hereunder, the Parties shall immediately begin negotiations of new provisions to replace the severed provisions.

6.7 Notwithstanding any other provision of the Agreement, neither Party shall be obligated to offer or provide any service, facility, or interconnection arrangement to the other Party that is not required by the Act, Applicable Law, or not required by controlling regulatory requirements. To the extent that some service, facility, or interconnection arrangement provided by one Party to the other Party under this Agreement is determined not to be required by the Act, Applicable Law, or not required by controlling regulatory requirements, then the providing Party upon 90 days written notice to the other Party may discontinue the provision of such service, facility, or interconnection arrangement. To the extent the discontinued service or interconnection arrangement is available under prevailing tariffs from the Providing Party, then the Purchasing Party, may, at its option, obtain such services, facilities, or interconnection arrangements pursuant to the terms of such tariffs.

## 7. Assignment

7.1 Except as provided below, any assignment by either Party of any right, obligation, or duty, in whole or in part, under this Agreement or of any interest in this Agreement, without the written consent of the other Party, which shall not be unreasonably withheld, shall be void, and the assigning Party shall remain responsible for all obligations hereunder.

7.2 Either Party may assign all of its rights, and delegate its obligations, liabilities and duties under this Agreement, either in whole or in part, to any entity that is, or that was immediately preceding such assignment, an Affiliate of that Party without consent, but with written notification made no later than thirty (30) days prior to the assignment's effective date.

7.3 The effectiveness of any assignment shall be expressly conditioned upon the assignee's written assumption of all rights, obligations, and duties of the assigning Party. Assignee's written assumption shall be made and delivered to the non-assigning Party no later than thirty (30) days prior to the assignment's effective date. Unless prior written consent is obtained, where necessary, and assignee expressly assumes all rights, obligations, and duties of the assigning Party hereunder as provided herein, the assigning Party shall remain responsible for all rights, obligations, and duties under this Agreement.

## 8. Assurance of Performance

8.1 When reasonable grounds for insecurity arise with respect to the ability of either Party to perform its obligations pursuant to this Agreement, the other Party may in writing demand adequate assurance of due performance.

8.1.1 Unless otherwise agreed by the Parties, the assurance of payment shall consist of



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a cash security deposit in U.S. dollars, an unconditional, irrevocable standby letter of credit, or performance bond, in an amount equal to two (2) months anticipated charges (including, but not limited to, both recurring and non-recurring charges), as reasonably determined by the Party demanding assurance, for the Services to be provided by the Party demanding assurance to the other Party in connection with this Agreement.

8.2 The reasonableness of grounds for insecurity and the adequacy of any assurance offered shall be determined according to Telecommunications industry standards. Reasonable grounds for insecurity include, but are not limited to: (a) a Party has sought a voluntary receivership or bankruptcy (or had a receivership or bankruptcy proceeding initiated against it); (b) the failure of a Party to demonstrate that it is creditworthy after the execution of this Agreement, (c) the failure of a Party to timely pay billed amounts more than three times (3) in a calendar year, except such portion of a bill that is subject to a good faith, bona fide dispute for which the billed Party has complied with the requirements of Section 11 or perform a service or obligation as required by this Agreement, or (d) a Party admits its inability to pay debts as such debts become due.

8.3 Unless otherwise agreed by the Parties, after receipt of a justified demand, a Party shall have thirty (30) days to provide assurance of due performance.

8.4 To the extent that a cash deposit may be required, the Parties intend that the provision of such deposit shall constitute the grant of a security interest in the deposit pursuant to Article 9 of the Uniform Commercial Code as in effect in any relevant jurisdiction.

8.5 A cash deposit shall accrue interest at a rate equal to the six (6) month U.S. Treasury Bill rate.

8.6 To the extent that a letter of credit or cash deposit is required under this Section, the Party holding such letter of credit or cash deposit may (but is not obligated to) draw on the letter of credit or cash deposit, as applicable, upon thirty (30) days written notice to the Party providing such letter of credit or cash deposit in order to pay any amounts that are past-due from the Party providing such assurance of performance.

8.7 If a Party draws on the letter of credit or cash deposit provided by the other Party, the Party providing such assurance of performance shall provide a replacement or supplemental letter of credit or cash deposit in order to fully replenish the required assurance of performance within fifteen (15) days thereof.

8.8 Notwithstanding anything else set forth in this Agreement, if a Party makes a request for assurance of performance in accordance with the terms of this Section, and the other

Party fails to provide adequate assurance of due performance in accordance with the terms of this Section, the such failure to provide assurance of performance in accordance with the terms of this Agreement shall be considered a material breach of the Agreement, entitling the Party requesting assurance of performance to suspend its own performance under the Agreement until such time as the other Party provides such assurance of performance in accordance with this Section 8.

8.9 The fact that assurance of performance is requested by a Party hereunder shall in no way relieve the other Party from compliance with the requirements of this Agreement, nor constitute a waiver or modification of any terms of this Agreement.

## 9. Audits

9.1 Except as may be otherwise specifically provided in this Agreement, either Party ("Auditing Party") may audit the other Party's ("Audited Party") records for the purpose of evaluating the accuracy of the Audited Party's bills and compliance with the terms and conditions of this Agreement. The Auditing Party shall limit its audit solely to that information and records of the Audited Party that relate to the accuracy of bills and investigation of the compliance by the Audited Party with the terms and conditions of this Agreement. Such audits may be performed once in each Calendar Year; provided, however, that audits may be conducted more frequently (but no more frequently than once in each Calendar Quarter) if an immediately preceding audit found previously uncorrected net inaccuracies in billing in favor of the Auditing Party having an aggregate value of at least \$50,000 for any consecutive 12-month period.

9.2 Prior to commencing the audit, the auditors shall execute a nondisclosure agreement with the Audited Party in a form reasonably acceptable to the Audited Party that protects the confidentiality of the information disclosed by the Audited Party to the auditors. The audit shall take place at a time and place agreed upon by the Parties; provided, that the Auditing Party may require that the audit commence no later than sixty (60) days after the Auditing Party has given notice of the audit to the Audited Party.

9.3 Each Party shall cooperate fully in any such audit, providing reasonable access to any and all records reasonably necessary to assess the accuracy of the Audited Party's bills.

9.4 Audits shall be performed at the Auditing Party's expense, provided that there shall be no charge for reasonable access to the Audited Party's records (to assess the accuracy of the Audited Party's bills) in the format in which such records are stored by the Audited Party. In the event the auditors discover previously uncorrected net inaccuracies in billing in favor of the Auditing Party and those previously uncorrected net inaccuracies have an aggregate value of at least \$50,000 for any consecutive 12-month period, the Audited Party shall reimburse the

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Auditing Party for the cost of the audit and any customary and reasonable out-of-pocket expenses required for the performance of the audit.

10. Authorization

10.1 NEFTC represents that it is a corporation duly organized, validly existing and in good standing under the laws of the State of Florida and has full power and authority to execute and deliver this Agreement and to perform its obligations under this Agreement.

10.2 Level 3 represents that it is a limited liability company duly organized, validly existing and in good standing under the laws of the State of Delaware and has full power and authority to execute and deliver this Agreement and to perform its obligations under this Agreement.

10.3 Certification. Notwithstanding any other provision of this Agreement, Level 3 shall not place any orders under this Agreement until this Agreement is in effect and Level 3 has obtained such authorization as may be required by Applicable Law, and Level 3 shall cease placing any orders under this Agreement in the event any such authorization required by Applicable Law lapses or is cancelled, terminated, or otherwise ceases to exist. Level 3 shall provide proof of such authorization to NEFTC upon request.

11. Billing and Payment; Disputed Amounts

11.1 Except as otherwise provided in this Agreement, each Party shall bill the other Party on a monthly basis in an itemized format. The Parties shall also exchange billing information to process claims and adjustments.

11.2 Except as otherwise provided in this Agreement, payment of undisputed amounts billed for Services provided under this Agreement, whether billed on a monthly basis or as otherwise provided in this Agreement, shall be due, in immediately available U.S. funds, within thirty (30) Calendar Days of the Purchasing Party's receipt of the invoice or forty-five (45) Calendar Days from the invoice date, whichever is sooner (the "Due Date"). If a Party does not receive a bill at least twenty (20) days prior to the Due Date, then the bill shall be considered delayed if the billed Party makes written request for an extension of the payment Due Date, which extension shall be identical in term to the number of days the bill was delayed. Such requests for a delay of the payment Due Date must be accompanied with proof of late bill receipt.

11.3 If any portion of an amount billed by a Party under this Agreement is subject to a good faith dispute between the Parties, the billed Party shall give notice to the billing Party of the

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amounts it disputes ("Disputed Amounts") and include in such notice the specific details and reasons for disputing each item. Notice of a dispute may be given by a Party at any time, either before or after an amount is paid, and a Party's payment of an amount shall not constitute a waiver of such Party's right to subsequently dispute its obligation to pay such amount or to seek a refund of any amount paid; provided, however, if the billed party fails to provide a notice of dispute within one hundred and eighty (180) days of the payment Due Date for the amount in question, then the billed party shall be deemed to have waived any disputes as to those amounts. The billed Party shall pay, by the Due Date all undisputed amounts. Billing disputes shall be subject to Dispute Resolution under the terms of this Agreement. If the billing dispute is resolved, in whole or in part, in favor of the billed Party, any credits and late payment charges due to the billed Party as a result thereof shall be applied to the billed Party's account by the billing Party during the next applicable billing cycle. If the billing dispute is resolved, in whole or in part, in favor of the billing Party, the billing Party will issue an invoice for the resolved amount due the billing Party and the billed Party will, within thirty (30) days of the receipt of the invoice, make immediate payment of any withheld amounts and any late payment charges and interest, where applicable, to the billing Party.

11.4 Undisputed charges due to the billing Party that are not paid by the Due Date, shall be subject to a late payment charge. The late payment charge shall be in an amount specified by the billing Party which shall not exceed a rate of one-and-one-half percent (1.5%) of the overdue amount (including any unpaid previously billed late payment charges) per month.

11.5 Although it is the intent of both Parties to submit timely statements of charges, failure by either Party to present statements to the other Party in a timely manner shall not constitute a breach or default, or a waiver of the right to payment of the incurred charges, by the billing Party under this Agreement, and, except for assertion of a provision of Applicable Law that limits the period in which a suit or other proceeding can be brought before a court or other governmental entity of appropriate jurisdiction to collect amounts due, the billed Party shall not be entitled to dispute the billing Party's statement(s) based on the billing Party's failure to submit them in a timely fashion. Notwithstanding the foregoing, neither Party is entitled to bill for services rendered more than two (2) years prior to the date of billing, except for fraudulent or improper use by the billed Party. This billing limitation is only with respect to any billing that is related to the subject matter of this Agreement and for traffic within the scope of this Agreement.

11.6 For disputes of paid amounts, neither Party shall dispute amounts that is more than two (2) years from the invoice date.

11.7 All usage data and invoices to be provided pursuant to this Agreement shall be sent to the following addresses:

To NEFTC:

Townes Telecommunications Services Corporation  
CABs Department  
130 North Fourth Street  
PO Box 485  
Macclenny, Florida 32063

To Level 3:

CenturyLink Communications  
CLK01 – CenturyLink  
CLK01 Media Processing CenturyLink  
PO Box 15700  
Phoenix, AZ 85060  
Or VIA EMAIL at:  
[centurylink.invoices@synchronoss.com](mailto:centurylink.invoices@synchronoss.com)

**For CDs, FedEx, UPS or Overnight Packages**

CenturyLink Communications  
CLK01 – CenturyLink  
c/o Synchronoss  
4020 E Indian School Rd  
Phoenix, AZ 85018

Any electronically submitted E-paper or mechanized invoices should be directed to [centurylink.invoices@synchronoss.com](mailto:centurylink.invoices@synchronoss.com)

**12. Confidentiality**

12.1 Both Parties agree that it may be necessary to provide each other during the term of this Agreement with certain confidential information, including, but not limited to, trade secrets, technical and business plans, technical information, proposals, specifications, drawings, procedures, customer account data, call detail records and like information (hereinafter collectively referred to as "Proprietary Information"). Proprietary Information shall remain the

property of the disclosing Party. Both Parties agree that all Proprietary Information shall be in writing or other tangible form and clearly marked with a confidential, private or proprietary legend and that the Proprietary Information will be returned to the owner within a reasonable time upon request of the disclosing party. Both Parties agree that the Proprietary Information shall be utilized by the non-disclosing Party only to the extent necessary to fulfill the terms of this Agreement or upon such terms and conditions as may be agreed upon between the Parties in writing, and for no other purpose. Both Parties agree to receive such Proprietary Information and not to disclose such Proprietary Information. Both Parties agree to protect the Proprietary Information received from distribution, disclosure or dissemination to anyone except employees and duly authorized agents of the Parties with a need to know such Proprietary Information and which employees and agents agree to be bound by the terms of this Section. Both Parties will use the same standard of care, which in no event shall be less than a reasonable standard of care, to protect Proprietary Information received as they would use to protect their own confidential and proprietary information.

12.2 Notwithstanding the foregoing, both Parties agree that there will be no obligation to protect any portion of the Proprietary Information that is either: 1) made publicly available by the owner of the Proprietary Information or lawfully disclosed by a non-party to this Agreement; 2) lawfully obtained from any source other than the owner of the Proprietary Information; 3) publicly known through no wrongful act of the receiving Party; 4) previously known to the receiving Party without an obligation to keep it confidential; 5) required to be disclosed by any governmental authority or applicable law; or 6) approved for release by written authorization of the disclosing Party.

12.3 Upon termination of this Agreement, the Parties shall: (i) destroy all Proprietary Information of the other party that remains in its possession; and (ii) certify the completion of such activity in writing to the other Party, within thirty (30) calendar days.

12.4 Each Party's obligations under this Section 12 shall survive the expiration or termination of this Agreement for a period of five (5) years.

12.5 Notwithstanding the provisions of this Section of the Agreement, the Receiving Party may use and disclose Proprietary Information received from the Disclosing Party to the extent necessary to enforce the Receiving Party's rights under this Agreement or Applicable Law. In making any such disclosure, the Receiving Party shall make reasonable efforts to preserve the confidentiality and restrict the use of the Proprietary Information while it is in the possession of any person to whom it is disclosed, including, but not limited to, by requesting any governmental entity to whom the Proprietary Information is disclosed to treat it as confidential and restrict its use to purposes related to the proceeding pending before it.

### 13. Counterparts

This Agreement may be executed in two or more counterparts, each of which shall be deemed an original and all of which together shall constitute one and the same instrument.

### 14. Default

14.1 If either Party (the "Defaulting Party") defaults in the payment of any amount due, or if either Party violates any other provision of this Agreement, and such default or violation shall continue for sixty (60) days after written notice (the "Default Notice") thereof, the other Party (the "Aggrieved Party") may terminate this Agreement and services hereunder by written notice; provided the Aggrieved Party has provided the defaulting Party with written notice at least twenty five (25) days (which shall not begin to run until after the 60 day period) prior to terminating service.

14.2 Such Default Notice shall be posted by overnight mail, return receipt requested, accompanied by an email with scanned notice to the persons identified in the Section 30 ("Notices"). If the Defaulting Party cures the default or violation within the twenty-five (25) day period, the Aggrieved Party will not terminate service under this Agreement but shall be entitled to recover all applicable costs (including, but not limited to, reasonable attorneys' fees), if any, incurred by it in connection with the default or violation, including, without limitation, applicable costs (including, but not limited to, reasonable attorneys' fees) incurred to prepare for the termination of service. For purposes of this Section, the terms 'default,' 'violate,' and 'violation,' in all of their forms, shall mean 'materially default,' 'material default,' 'materially violate,' or 'material violation,' as appropriate.

14.3 If the Defaulting Party disputes that the Aggrieved Party's Default Notice is justified by relevant facts, then the Parties, by mutual agreement, may resolve the disagreement pursuant to the processes set forth in Section 16 ("Dispute Resolution"). Regardless, either Party, without delay and without participating in the dispute resolution process pursuant to Section 16, may immediately pursue any available legal or regulatory remedy to resolve any question about the alleged default or violation or the Aggrieved Party's announced termination of the Agreement.

### 15. Discontinuance of Service

If a Party proposes to discontinue, or actually discontinues, its provision of service to Customers in the NEFTC service area, such Party shall provide written notice of such

discontinuance to NEFTC.

## 16. Dispute Resolution

16.1 The Parties shall attempt to resolve any dispute between the Parties regarding the interpretation or enforcement of this Agreement or any of its terms by good faith negotiation between the Parties. To initiate such negotiation, a Party must provide to the other Party written notice of the dispute that includes both a detailed description of the dispute or alleged nonperformance and the name of an individual who has authority to resolve the dispute and will serve as the initiating Party's representative in the negotiation. Upon receipt, the other Party shall have ten (10) Business Days to respond in writing, designating its own such representative in the negotiation. The Parties' representatives shall attempt to reach a good faith resolution of the dispute within thirty (30) days after the date of the initiating Party's written notice of the dispute. Upon mutual agreement, the Parties' representatives may utilize other alternative dispute resolution procedures such as private mediation to assist in the negotiations.

16.2 If the Parties are unable to resolve the dispute within thirty (30) days of the date of the initiating Party's written notice, either Party may pursue any remedies available to it under this Agreement, at law, in equity, or otherwise, including, but not limited to, instituting an appropriate proceeding before the Commission, the FCC, or a court of competent jurisdiction. Except for FCC actions, all such proceedings shall be initiated within, and all Parties consent to personal jurisdiction and venue within, the state and/or federal courts of the State of Florida.

## 17. Force Majeure

17.1 Neither Party shall be responsible for any delay or failure in performance which results from causes beyond its reasonable control ("Force Majeure Events"), whether or not foreseeable by such Party. Such Force Majeure Events include, but are not limited to, adverse weather conditions, flood, fire, explosion, earthquake, volcanic action, power failure, embargo, boycott, war, revolution, civil commotion, act of public enemies, labor unrest (including, but not limited to, strikes, work stoppages, slowdowns, picketing, lockouts, or boycotts), acts of God, civil or military unrest, hurricanes, tornadoes, storms, government regulation, or any other circumstances beyond the reasonable control and without the fault or negligence of the Party affected provided, however, the Party experiencing a Force Majeure Event due to labor unrest shall provide service to the other Party at a level equivalent to the level the Party provides itself.

17.2 If a Force Majeure Event occurs, the non-performing Party shall give prompt notification of its inability to perform to the other Party. During the period that the non-performing Party is unable to perform, the other Party shall also be excused from performance of its obligations to the extent such obligations are reciprocal to, or depend upon, the performance



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of the non-performing Party that has been prevented by the Force Majeure Event including, but not limited to, payment of charges for services that were not performed due to the Force Majeure Event. The non-performing Party shall use commercially reasonable efforts to avoid or remove the cause(s) of its non-performance and both Parties shall proceed to perform once the cause(s) are removed or cease.

17.3 Notwithstanding the provisions of Sections 17.1 and 17.2, although a Force Majeure event could result in delay of a payment obligation, in no case shall a Force Majeure Event excuse either Party from an obligation to pay money as required by this Agreement except for any demand of payment for services not performed due to the Force Majeure Event.

17.4 Nothing in this Agreement shall require the non-performing Party to settle any labor dispute except as the non-performing Party, in its sole discretion, determines appropriate.

#### 18. Forecasts

In addition to any other forecasts required by this Agreement, upon request by the Providing Party, which shall not be made more frequently than once per three (3) month period, the Purchasing Party shall provide forecasts regarding the Services that it expects to purchase, including, but not limited to, forecasts regarding the types and volumes of Services that it expects to purchase and the locations where such Services will be purchased. Such forecasts shall be considered proprietary and confidential under the terms of this Agreement, and distribution of the forecasts or information based on such forecasts shall be treated as such, with access limited to those persons associated with the Providing Party who need to know such information in order to adequately provision the types and volumes of Services that the Purchasing Party expects to purchase at the locations where such Services will be purchased. The Providing Party shall exercise commercially reasonable best efforts to adequately provision the types and volumes of Services forecast by the Purchasing Party.

#### 19. Fraud

Neither party shall bear responsibility for, nor have any obligation to investigate or make adjustments to the other Party's account in cases of, fraud by the other Party's Customers or other third parties. Provided, however, that both Parties shall cooperate to discover and prevent fraud by each Party's Customers or other third parties.

#### 20. Good Faith Performance

The Parties shall act in good faith in their performance of this Agreement. Except as otherwise expressly stated in this Agreement (including, but not limited to, where consent,

approval, agreement or a similar action is stated to be within a Party's sole discretion), where consent, approval, mutual agreement or a similar action is required by any provision of this Agreement, such action shall not be unreasonably withheld, conditioned or delayed.

## 21. Headings

The headings used in the Agreement are inserted for convenience of reference only and are not intended to be a part of or to affect the meaning of the Agreement.

## 22. Indemnification

22.1 For the Services provided under this Agreement, each Party ("Indemnifying Party") shall indemnify, defend and hold harmless the other Party, its Affiliates and successors and their respective directors, officers and employees ("Indemnified Party"), from and against any and all Claims that arise out of bodily injury to or death of any person, or damage to, or destruction or loss of, tangible real and/or personal property and any other loss, damage, or claim ("Claim"), to the extent such Claim were caused by the negligence, intentional misconduct, libel, slander, invasion of privacy and copyright infringement or intentionally wrongful acts or omissions of the Indemnifying Party, its Affiliates, or their respective directors, officers, employees, Agents or contractors (excluding the Indemnified Party). Each Party shall indemnify and hold harmless the other Party, the other Party's Affiliates, or the directors, officers or employees of the other Party or the other Party's Affiliates, from claims by its Customers or other third persons for any special, indirect, incidental, consequential, reliance, exemplary, punitive or other damages, arising out of a Service Failure.

22.2 An Indemnifying Party's obligations under this Section shall be conditioned upon the following:

i. The Indemnified Party: (a) shall give the Indemnifying Party written notice of the Claim promptly after becoming aware thereof (including a statement of facts known to the Indemnified Party related to the Claim and an estimate of the amount thereof); (b) prior to taking any material action with respect to the Claim, shall consult with the Indemnifying Party as to the procedure to be followed in defending, settling, or compromising the Claim; (c) shall not consent to any settlement or compromise of a Claim without the written consent of the Indemnifying Party; (d) shall permit the Indemnifying Party to assume the defense of the Claim with counsel reasonably acceptable to the indemnified Party (including, except as provided below, the compromise or settlement thereof) at the Indemnifying Party's complete cost and expense.

ii. If the Indemnified Party fails to comply with the requirements of this Section with respect to a Claim, to the extent such failure shall have a material adverse effect upon the

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Indemnifying Party, the Indemnifying Party shall be relieved of its obligation to indemnify, defend and hold harmless the Indemnified Person with respect to such Claim under this Agreement.

iii. The Indemnifying Party shall have the authority to defend and settle any Claim subject to the conditions set forth below.

a. With respect to any Claim, the Indemnified Party shall be entitled to participate with the Indemnifying Party in the defense of the Claim if the Claim requests equitable relief or other relief that could affect the rights of the Indemnified Party. In so participating, the Indemnified Party shall be entitled to employ separate counsel for such purposes at its own expense. The Indemnified Party shall also be entitled to participate, at its own expense, in the defense of any Claim, as to any portion of the Claim as to which it is not entitled to be indemnified, defended and held harmless by the Indemnifying Party.

b. In no event shall the Indemnifying Party settle a Claim or consent to any judgment with regard to a Claim without the prior written consent of the Indemnified Party, which shall not be unreasonably withheld, conditioned or delayed. In the event the settlement or judgment requires a contribution from or affects the rights of an Indemnified Party, the Indemnified Party shall have the right to refuse such settlement or judgment with respect to itself and, at its own cost and expense, take over the defense against the Claim, provided that in such event the Indemnifying Party shall not be responsible for, nor shall it be obligated to indemnify, defend or hold harmless the Indemnified Party against, the Claim for any amount in excess of such refused settlement or judgment.

c. The Indemnified Party shall, in all cases, assert any and all defenses, including, but not limited to, affirmative defenses, defenses set forth in applicable Tariffs and Customer contracts of the Indemnified Party, that limit liability to third parties as a bar to, or limitation on, any Claim for damages by a third-party claimant.

d. The Indemnifying Party and the Indemnified Party shall offer each other all reasonable cooperation and assistance in the defense of any Claim.

22.3 Except as otherwise provided above, each Party agrees that it will not implead or bring any action against the other Party, the other Party's Affiliates, or any of the directors, officers or employees of the other Party or the other Party's Affiliates, based on any claim by any person for personal injury or death that occurs in the course or scope of employment of such person by the other Party or the other Party's Affiliate and that arises out of performance of this Agreement, consistent with Applicable Law.

22.4 Each Party's obligations under this Section shall survive expiration, cancellation or termination of this Agreement.

22.5 For the Services provided under this Agreement, each Party ("Indemnifying Party") shall indemnify, defend and hold harmless the other Party, its Affiliates and successors and their respective directors, officers and employees ("Indemnified Party"), from and against any and all claims for infringement of any patent, copyright, trade name, service mark or other intellectual property interest or right.

23. Intentionally Omitted.

24. Intellectual Property

24.1 Except as expressly stated in this Agreement, this Agreement shall not be construed as granting a license with respect to any patent, copyright, trade name, trademark, service mark, trade secret or any other intellectual property, now or hereafter owned, controlled or licensable by either Party.

24.2 Except as expressly stated in this Agreement, neither Party may use any patent, copyrightable materials, trademark, trade name, trade secret or other intellectual property right, of the other Party except in accordance with the terms of a separate license agreement between the Parties granting such rights.

24.3 Intentionally Omitted.

24.4 NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, THE PARTIES AGREE THAT NEITHER PARTY HAS MADE, AND THAT THERE DOES NOT EXIST, ANY WARRANTY, EXPRESS OR IMPLIED, THAT THE USE BY EACH PARTY OF THE OTHER'S SERVICES PROVIDED UNDER THIS AGREEMENT SHALL NOT GIVE RISE TO A CLAIM OF INFRINGEMENT, MISUSE, OR MISAPPROPRIATION OF ANY INTELLECTUAL PROPERTY RIGHT.

25. Insurance

Each Party warrants to the other Party that it has and will maintain insurance in compliance with applicable state and federal law. In the event that either Party requests additional services not provided for in this Agreement, Parties agree that any amendment negotiated for such service may require additional insurance obligations.

## 26. Joint Work Product

The Agreement is the joint work product of the Parties. This Agreement represents the product of an arms-length negotiation of sophisticated businesspeople. This Agreement shall be fairly interpreted in accordance with its terms. In the event of any ambiguities, no inferences shall be drawn against either Party.

## 27. Law Enforcement.

27.1 Each Party may cooperate with law enforcement authorities and national security authorities to the full extent required or permitted by Applicable Law in matters related to Services provided by it under this Agreement, including, but not limited to, the production of records, the establishment of new lines or the installation of new services on an existing line in order to support law enforcement and/or national security operations, and, the installation of wiretaps, trap-and-trace facilities and equipment, and dialed number recording facilities and equipment.

27.2 A Party shall not have the obligation to inform the other Party or the Customers of the other Party of actions taken in cooperating with law enforcement or national security authorities, except to the extent required by Applicable Law.

## 28. Liability

28.1 As used in this Section, "Service Failure" means a failure to comply with a direction to install, restore or terminate Services under this Agreement, a failure to provide Services under this Agreement, and failures, mistakes, omissions, interruptions, delays, errors, defects or the like, occurring in the course of the provision of any Services under this Agreement.

28.2 Except as otherwise stated in this Section, the liability, if any, of a Party, a Party's Affiliates, and the directors, officers and employees of a Party and a Party's Affiliates, to the other Party, the other Party's Customers, and to any other person, for Claims arising out of a Service Failure shall not exceed an amount equal to the pro rata applicable monthly charge for the Services that are subject to the Service Failure for the period in which such Service Failure occurs.

28.3 For the Services provided under this Agreement, except as otherwise stated in this Section, a Party, a Party's Affiliates, and the directors, officers and employees of a Party and a Party's Affiliates, shall not be liable to the other Party, the other Party's Customers, or to any other person, in connection with this Agreement (including, but not limited to, in connection

with a Service Failure or any breach, delay or failure in performance, of this Agreement) for special, indirect, incidental, consequential, reliance, exemplary, punitive, or like damages, including, but not limited to, damages for lost revenues, profits or savings, or other commercial or economic loss, even if the person whose liability is excluded by this Section has been advised of the possibility of such damages.

28.4 The limitations and exclusions of liability stated in this Section shall apply regardless of the form of a claim or action, whether statutory, in contract, warranty, strict liability, tort (including, but not limited to, negligence of a Party), or otherwise.

28.5 Nothing contained in this Section shall exclude or limit liability:

- i. under Sections dealing with Indemnification, or, Taxes;
- ii. for any obligation to indemnify, defend and/or hold harmless that a Party may have under this Agreement;
- iii. for damages arising out of or resulting from bodily injury to or death of any person, or damage to, or destruction or loss of, tangible real and/or personal property of any person, or Toxic or Hazardous Substances, to the extent such damages are otherwise recoverable under Applicable Law;
- iv. for a claim for infringement of any patent, copyright, trade name, trademark, service mark, or other intellectual property interest;
- v. under Section 258 of the Act or any order of the FCC or the Commission implementing Section 258;
- vi. under the financial incentive or remedy provisions of any service quality plan required by the FCC or the Commission; or,
- vii. for the gross negligence or intentionally wrongful acts or omissions of a Party.

28.6 In the event that the liability of a Party, a Party's Affiliate, or a director, officer or employee of a Party or a Party's Affiliate, is limited and/or excluded under both this Section and a provision of an applicable Tariff, the liability of the Party or other person shall be limited to the smaller of the amounts for which such Party or other person would be liable under this Section or the Tariff provision.

## 29. Network Management

29.1 Cooperation. NEFTC and Level 3 will exchange appropriate information (e.g., network information, maintenance contact numbers, escalation procedures, and information required to comply with requirements of law enforcement and national security agencies to maintain a reliable network. In addition, the Parties will work cooperatively in a commercially reasonable manner to apply sound network management principles to alleviate and/or prevent traffic congestion. The contact telephone numbers for each Party for purposes of this Section are:

For NEFTC: (904) 259-0032

For Level 3: (877) 453-8353

29.2 Responsibility for Following Standards. Each Party recognizes a responsibility to follow the standards that may be agreed to between the Parties and to employ characteristics and methods of operation that will not interfere with or impair the service, network or facilities of the other Party or any third parties connected with or involved directly in the network or facilities of the other.

29.3 Interference or Impairment. If a Party ("Impaired Party") reasonably determines that the services, network, facilities, or methods of operation of the other Party ("Interfering Party") will or are likely to significantly degrade the Impaired Party's provision of services or the operation of the Impaired Party's network or facilities, the Impaired Party may interrupt or suspend service provided to the Interfering Party to the extent necessary to prevent such interference or impairment, subject to the following:

- i. The Impaired Party must notify the Interfering Party and allow that Party a reasonable opportunity to correct the problem.
- ii. Where the Impaired Party does not know the precise cause of the interference or impairment, it must notify each Carrier that may have caused or contributed to the problem.
- iii. Except in emergency situations (e.g., situations involving a risk of bodily injury to persons or damage to tangible property, or an interruption in Customer service) or as otherwise provided in this Agreement, the Impaired Party shall provide the Interfering Party at least ten (10) days' prior written notice of the interference or impairment or potential interference or impairment and the need to correct the condition within said time period;

iv. Where the interference or impairment asserted by the Impaired Party remains unresolved by the Interfering Party after ten (10) days, the Impaired Party must provide the Interfering Party with specific and verifiable information that a particular service, network, facility or method of operation of the Interfering Party is causing the significant degradation.

v. Where the Impaired Party demonstrates that a particular service, network, facility or method of operation of the Interfering Party is significantly degrading the performance of the Impaired Party's provision of services, the Interfering Party shall discontinue deployment of that service and correct the interference or impairment or migrate its Customers to technologies that will not significantly degrade the performance of other such services. Upon correction of the interference or impairment, the Impaired Party will promptly restore the interrupted or suspended Service. The Impaired Party shall not be obligated to provide an out-of-service credit allowance or other compensation to the Interfering Party in connection with the suspended Service unless Service was improperly interrupted or suspended by the Impaired Party.

29.4 Outage Repair Standard. In the event of an outage or trouble in any Service being provided by a Party hereunder, the Providing Party will follow industry standard procedures for isolating and clearing the outage or trouble in a manner consistent with its obligations to act in a non-discriminatory manner.

### 30. Notice of Network Changes

If a Party makes a change in the information necessary for the transmission and routing of services using that Party's facilities or network, or any other change in its facilities or network that will materially affect the interoperability of its facilities or network with the other Party's facilities or network, the Party making the change shall provide written notice to the other Party of the change at least ninety (90) days in advance of such change; provided, however, that if an earlier publication of notice of a change is required by Applicable Law, notice shall be given at the time required by Applicable Law.

### 31. Notices

31.1 Except as otherwise provided in this Agreement, notices given by one Party to the other Party under this Agreement:

31.1.1 shall be in writing;

31.1.2 shall be delivered (a) by express delivery service with next Business Day delivery, or (b) by certified or registered U.S. mail, return receipt requested, postage prepaid with scanned copy to the email address(es) listed below; and



31.1.3 shall be delivered to the following addresses of the Parties:

**Lumen**

Attn: Gary Black  
VP – Carrier Relations  
1025 Eldorado Blvd  
Broomfield, CO 80021  
Phone: 720-888-2000  
Email: [gary.blackjr@Lumen.com](mailto:gary.blackjr@Lumen.com)

With a copy to:

**Lumen**

Attn: Scott Seab  
Assoc. General Counsel-Regulatory  
1025 Eldorado Blvd  
Location COL00-23-423  
Broomfield, Colorado 80021  
Phone: 720-888-3942  
Email1: [Scott.Seab@Lumen.com](mailto:Scott.Seab@Lumen.com)  
Email2: [Legal.Interconnection@Lumen.com](mailto:Legal.Interconnection@Lumen.com)

For NEFTC, to:

Townes Telecommunications Services Corporation  
CABS Department  
c/o Brandon Shaffer  
130 North Fourth Street  
PO Box 485  
Macclenny, Florida 32063  
[support@nefcom.net](mailto:support@nefcom.net)

with a copy to:

Benjamin H. Dickens  
Blooston, Mordkofsky, Dickens, Duffy & Prendergast 2120 L Street, NW  
Suite 300  
Washington, DC 20037  
[bhd@bloostonlaw.com](mailto:bhd@bloostonlaw.com)

or to such other address(s) as either Party may designate from time to time by proper

31.2 Notices will be deemed given as of the earlier of (a) where the notice is sent via express delivery service for next Business Day delivery, the next Business Day after the notice is sent, and (b) where the notice is sent via certified or registered U.S. mail, the date of receipt shown on the Postal Service receipt.

Either Party may unilaterally change its designated representative and/or contact information for the receipt of notices by giving seven (7) days prior written notice to the other Party in compliance with this Section.

## 32. Performance

32.1 NEFTC shall provide Services under this Agreement in accordance with the standards required by this Agreement and Applicable Law.

32.2 Level 3 shall provide Services under this Agreement in accordance with the standards required by this Agreement and Applicable Law.

32.3 To the extent that one Party requests (the "Requesting Party") of the other Party (the "Responding Party") any Interconnection arrangement, Telecommunications Service, or other service, facility or arrangement for the exchange of Telecommunications traffic or any other Services pursuant to this Agreement and the fulfillment of that request would involve service or network arrangements beyond that which the Responding Party provides for its own services or beyond that which the Responding Party provides with any other carrier with which the Responding Party has an interconnection agreement, or would require the Responding Party to incur extraordinary costs and/or expenses beyond that which the Responding Party incurs for its own services or beyond that which the Responding Party incurs for service arrangements with any other carrier with which it has an interconnection agreement, the Responding Party may, at its sole judgment and discretion and after full and proper notice to and receipt and approval from the Requesting Party, provide such superior arrangements under the condition that the Requesting Party shall be responsible for any additional costs or expenses that may arise for the provisioning and operation of such superior arrangements.

## 33. Reserved.

## 34. Publicity and Use of Trademarks or Service Marks

34.1 Any intellectual property which originates from or is developed by a Party shall remain in the exclusive ownership of that Party. No license in patent, copyright, trademark,

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service mark or trade secret, or other proprietary or intellectual property right now or hereafter owned, controlled or licensable by a Party, is granted to the other Party or shall be implied or arise by estoppel. It is the responsibility of each Party to ensure, at no separate or additional cost to the other Party, that the Party has obtained any necessary licenses (in relation to intellectual property of third parties used in the Party's network) to the extent of the Party's own use of facilities or equipment (including software) in the provision of service to the Party's end-user customers. A Party, its Affiliates, and their respective contractors and Agents, shall not use the other Party's trademarks, service marks, logos or other proprietary trade dress, in connection with the sale of products or services, or in any advertising, press releases, publicity matters or other promotional materials, or in any other manner whatsoever, without the other Party's prior written consent for such specified use, which consent the other Party may grant or withhold in its sole discretion.

34.2 Neither Party may imply any direct or indirect affiliation with or sponsorship or endorsement of it or its services or products by the other Party.

### 35. References

35.1 All references to Sections, Attachments, or Appendices shall be deemed to be references to Sections, Attachments, and Appendices of this Agreement unless the context shall otherwise require.

35.2 Unless the context shall otherwise require, any reference to a Tariff, agreement, technical or other document, or provision of Applicable Law, is to such Tariff, agreement, document, or provision of Applicable Law, as amended and supplemented from time to time (and, in the case of a Tariff or provision of Applicable Law, to any successor Tariff or provision).

### 36. Relationship of the Parties

36.1 Nothing contained in this Agreement shall make either Party the employee of the other, create a partnership, joint venture, or other similar relationship between the Parties, or grant to either Party a franchise, distributorship or similar interest.

36.2 Except for provisions herein expressly authorizing a Party to act for another Party, nothing in this Agreement shall constitute a Party as a legal representative or Agent of the other Party, nor shall a Party have the right or authority to assume, create or incur any liability or any obligation of any kind, express or implied, against, in the name or on behalf of the other Party unless otherwise expressly permitted by such other Party in writing, which permission may be granted or withheld by the other Party in its sole discretion.

36.3 Each Party shall have sole authority and responsibility to hire, fire, compensate, supervise, and otherwise control its employees, Agents and contractors. Each Party shall be solely responsible for payment of any Social Security or other taxes that it is required by Applicable Law to pay in conjunction with its employees, Agents and contractors, and for withholding and remitting to the applicable taxing authorities any taxes that it is required by Applicable Law to collect from its employees.

36.4 Except as otherwise expressly provided in this Agreement, no Party undertakes to perform any obligation of the other Party, whether regulatory or contractual, or to assume any responsibility for the management of the other Party's business.

36.5 The relationship of the Parties under this Agreement is a non-exclusive relationship.

### 37. Reservation of Rights

Notwithstanding anything to the contrary in this Agreement, neither Party waives, and each Party hereby expressly reserves, its rights: (a) to appeal or otherwise seek the reversal of and changes in any arbitration decision associated with any matter, including matters related specifically to this Agreement or other types of arrangements prescribed in this Agreement; (b) to seek changes in this Agreement (including, but not limited to, changes in rates, charges and the Services that must be offered) through changes in Applicable Law; and to challenge the lawfulness and propriety of, and to seek to changes in, any Applicable Law, including, but not limited to any rule, regulation, order or decision of the Commission, the FCC, or a court of applicable jurisdiction including challenge of or changes to matters related specifically to this Agreement or other types of arrangements prescribed in this Agreement. Nothing in this Agreement shall be deemed to limit or prejudice any position a Party has taken or may take before the Commission, the FCC, any other state or federal regulatory or legislative bodies, courts of applicable jurisdiction, or industry fora addressing any matters, including matters related specifically to this Agreement or other types of arrangements prescribed by this Agreement. The provisions of this Section shall survive the expiration, cancellation or termination of this Agreement.

### 38. Subcontractors

A Party may use a contractor (including, but not limited to, an Affiliate of the Party) to perform the Party's obligations under this Agreement; provided, that a Party's use of a contractor shall not release the Party from any duty or liability to fulfill the Party's obligations under this Agreement.

39. Successors and Assigns

This Agreement shall be binding on and inure to the benefit of the Parties and their respective legal successors and permitted assigns.

40. Survival

The rights, liabilities and obligations of a Party for acts or omissions occurring prior to the expiration, cancellation or termination of this Agreement, the rights, liabilities and obligations of a Party under any provision of this Agreement regarding confidential information, indemnification or defense, or limitation or exclusion of liability, and the rights, liabilities and obligations of a Party under any provision of this Agreement which by its terms or nature is intended to continue beyond or to be performed after the expiration, cancellation or termination of this Agreement, shall survive the expiration, cancellation or termination of this Agreement.

41. Taxes

Each Party purchasing services hereunder shall pay or otherwise be responsible for all federal, state, or local sales, use, excise, gross receipts, transaction or similar taxes, fees or surcharges levied against or upon such purchasing Party (or the providing Party when such providing Party is permitted to pass along to the purchasing Party such taxes, fees or surcharges), except for any tax on either Party's corporate existence, status or net income.

42. Technology Upgrades

42.1 Each Party (the "Providing Party") shall provide, maintain, repair or replace its facilities and Services, including those facilities and Services used by the other Party pursuant to this Agreement, at a level of quality that is equal to that which the Providing Party provides to itself, its Affiliates, and any third parties in accordance with the requirements of the Act. At a minimum, the Providing Party shall provide, maintain, repair or replace its facilities and Services in accordance with the same technical criteria and service standards that are used within its own network on terms and conditions that are just, reasonable and nondiscriminatory in accordance with the terms and conditions of this Agreement and Applicable Law.

42.2 Each Party shall have the right to deploy, upgrade, migrate and maintain its network to the extent permitted by Applicable Law. Nothing in this Agreement shall limit either Party's ability to modify its network through the incorporation of new equipment or software or otherwise.

43. Territory

43.1 This Agreement applies solely to the geographic territory in which NEFTC operates as an Incumbent Local Exchange Carrier in the State of Florida.

43.2 Notwithstanding any other provision of this Agreement, NEFTC may terminate this Agreement as to a specific operating territory or portion thereof if NEFTC sells or otherwise transfers its operations in such territory or portion thereof. NEFTC shall provide Level 3 with at least one hundred and eighty (180) calendar days prior written notice of such termination except that notice to Level 3 shall not be required sooner than notice to the applicable approving regulatory bodies is required, which shall be effective upon the date specified in the notice. After such termination, NEFTC shall be obligated to provide Services under this Agreement only within the remaining territory.

44. Third Party Beneficiaries

This Agreement is for the sole benefit of the Parties and their permitted successors and assigns, and nothing herein shall create or be construed to provide any third-party with any remedy, claim, liability, reimbursement, claim of action, or other right in excess of those existing by reference in this Agreement.

45. Filing of Agreement

The Parties understand and agree that this Agreement will be filed with the Commission.

46. 252(i) Obligations

To the extent required by law, each Party shall comply with Section 252(i) of the Act.

47. Use of Service

Each Party shall exercise commercially reasonable efforts to ensure that its Customers, comply with the provisions of this Agreement (including, but not limited to the provisions of applicable Tariffs) applicable to the use of Services purchased by it under this Agreement.

48. No Waiver

Except as otherwise set forth in this Agreement, a failure or delay of either Party to enforce any of the provisions of this Agreement, or any right or remedy available under this

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Agreement or at law or in equity, or to require performance of any of the provisions of this Agreement, or to exercise any option which is provided under this Agreement, shall in no way be construed to be a waiver of such provisions, rights, remedies or options. By entering into this Agreement, NEFTC does not waive any rights, including, but not limited to, the rights afforded a Rural Telephone Company under 47 USC Section 251(f). This Agreement is the result of voluntary negotiations between Local Exchange Carriers and shall be construed as an Agreement reached through voluntary negotiation.

49. Warranties

EXCEPT AS EXPRESSLY STATED IN THIS AGREEMENT, NEITHER PARTY MAKES OR RECEIVES ANY WARRANTY, EXPRESS OR IMPLIED, WITH RESPECT TO THE SERVICES PROVIDED, OR TO BE PROVIDED, UNDER THIS AGREEMENT AND THE PARTIES DISCLAIM ANY OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, WARRANTIES AGAINST INFRINGEMENT, AND WARRANTIES ARISING BY TRADE CUSTOM, TRADE USAGE, COURSE OF DEALING OR PERFORMANCE, OR OTHERWISE.

50. Entire Agreement

This Agreement and any Attachments, Appendices, or Tariffs which are incorporated herein by reference, sets forth the entire understanding and, if applicable, supersedes and terminates all prior agreements between the Parties relating to the subject matter contained herein and merges all prior discussions between them, and neither Party shall be bound by any definition, condition, provision, representation, warranty, covenant or promise other than as expressly stated in this Agreement or as is contemporaneously or subsequently set forth in writing and executed by a duly authorized officer or representative of the Party to be bound thereby.

51. Robocall Mitigation

For robocall authorization, Parties shall adhere to all applicable federal rules and regulations. For robocall traceback, Parties shall adhere to all applicable federal rules and regulations.

52. Service Offerings

Nothing in this Agreement shall be construed to prevent either Party from providing

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services to or obtaining services from other carriers.

53. Modification of this Agreement.

This Agreement may only be modified in writing signed by an officer of each Party.

56. Right to Participate.

Both Parties reserve the right to participate in regulatory and other proceedings

57. Local Dialing Parity.

NEFTC shall permit Level 3 Customers within a local calling area to dial the same number of digits to make a local telephone call as NEFTC Customers dial.

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IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed on this \_\_\_\_ day of \_\_\_\_, 20\_\_.

Northeast Florida Telephone Company

Level 3 Communications, LLC

By: *Klate Hancock*  
Klate Hancock (Feb 21, 2022 14:55 EST)

By: *Gary R Black Jr*  
Gary R Black Jr (Feb 17, 2022 09:15 MST)

Printed: Klate Hancock

Printed: Gary Black

Title: General Manager

Title: VP - Carrier Relations

Date: Feb 21, 2022

Date: Feb 17, 2022

## ATTACHMENT A GLOSSARY OF TERMS

## 1. General Rule

Unless the context clearly indicates otherwise, when a term listed in this Glossary is used in this Agreement, the term shall have the meaning stated in this Glossary. A defined term intended to convey the meaning stated in this Glossary is capitalized when used. Other terms that are capitalized, and not defined in this Glossary or elsewhere in this Agreement, shall have the meaning stated in the Act. Additional definitions that are specific to the matters covered in a particular provision of this Agreement may appear in that provision. To the extent that there may be any conflict between a definition set forth in this Glossary and any definition in a specific provision, the definition set forth in the specific provision shall control with respect to that provision.

Unless the context clearly indicates otherwise, any term defined in this Glossary which is defined or used in the singular shall include the plural, and any term defined in this Glossary which is defined or used in the plural shall include the singular.

## 2. Definitions

- 2.1 "Access Services" refers to interstate and intrastate switched access and private line transport services.
- 2.2 "Act" means the Communications Act of 1934 (47 U.S.C. §151 et seq.), as amended from time to time (including, but not limited to, the Telecommunications Act of 1996).
- 2.3 "Affiliate" shall have the meaning set forth in the Act.
- 2.4 "Agent" shall include an agent or servant.
- 2.5 "Agreement" means this Agreement, as defined in Section 1.5 of the General Terms and Conditions.
- 2.6 "Ancillary Traffic" means all traffic that is destined to provide Services ancillary to Telecommunications Services, or that may have special routing or billing requirements, including but not limited to the following: 911/E911, Operator Services, Directory Assistance, third party (except for that third party traffic that is specifically addressed in this Agreement), collect and calling card database query and Service, 800/888 database query and Service, CNAM, LIDB, and voice information Service.

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- 2.7 "Applicable Law" means all effective laws, administrative rules and regulations, and any court orders, rulings, and decisions from courts of competent jurisdiction, applicable to each Party's performance of its obligations under this Agreement.
- 2.8 "Business Day" means Monday through Friday, except for days U.S. Mail is not delivered.
- 2.9 "Calendar Quarter" means January through March, April through June, July through September, or October through December
- 2.10 "Calendar Year" means January through December.
- 2.11 "Calling Party Number" or "CPN" means a CCS parameter that identifies the calling party's telephone number.
- 2.12 "Central Office" or "CO" refers to a local switching system for connecting lines to lines, lines to trunks, or trunks to trunks for the purpose of originating/terminating calls over the public switched telephone network. A single Central Office may handle several Central Office codes ("NXXs"). Sometimes this term is used to refer to a telephone company building in which switching systems and telephone equipment are installed.
- 2.13 "Central Office Switch" refers to a switch used to provide Telecommunications Services, including, but not limited to, End Office and Tandem Switches. A Central Office Switch may also be employed as a combination End Office/Tandem Office Switch.
- 2.14 "Commission" shall mean the Florida State Public Utility Commission.
- 2.15 "Common Channel Signaling" or "CCS" refers to a method of transmitting call set-up and network control data over a digital signaling network separate from the public switched telephone network facilities that carry the actual voice or data content of the call. The CCS currently used by the Parties is SS7.
- 2.16 "Common Language Location Identifier" or "CLLI Code" refers to a code developed by Telcordia Technologies as a method of identifying physical locations and equipment such as buildings, Central Offices, poles, and antennas. There are three (3) basic formats for CLLI Codes: network entity, network support site, and customer site.
- 2.17 "Competitive Local Exchange Carrier" or "CLEC" refers to any Local Exchange Carrier providing Local Exchange Telecommunications Service in any area where it is not an Incumbent Local Exchange Carrier ("ILEC"). Level 3 is a CLEC.

- 2.18 "Customer" or "End User" means the residential or business subscriber that is the ultimate end user of Telephone Exchange Services provided by either of the Parties. A Customer may also be a retail telecommunications services provider, a wholesale telecommunications services provider including an Interconnected VoIP provider.
- 2.19 "Customer Proprietary Network Information" or "CPNI" is as defined in the Act.
- 2.20 "Day" means calendar days unless otherwise specified.
- 2.21 "End Office Switch" or "End Office" means a switching entity that is used to terminate Customer station Loops for the purpose of interconnection to each other and to trunks.
- 2.22 "Enhanced Services" shall mean services offered over common carrier transmission facilities used in interstate communications, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the Customer's transmitted information; provide the Customer with additional, different, or restructured information; or involve Customer interaction with stored information.
- 2.23 "Enhanced Service Provider" or "ESP" shall mean a provider of Enhanced Services.
- 2.24 "Entrance Facility" shall mean the facilities between a Party's designated premises and the Central Office serving that designated premises.
- 2.25 "FCC" shall mean the Federal Communications Commission.
- 2.26 "Foreign Exchange Service" is a tariffed local exchange service whereby a Customer who is located in one Rate Center Area ("Home Exchange Area") obtains local exchange service in a different Rate Center Area ("Foreign Exchange Area"). Tariffed Foreign Exchange Service provides the Customer with a private line interexchange circuit from the Customer's Home Exchange Area location to the Customer's Foreign Exchange Area and local exchange service in the Foreign Exchange Area. The Customer is assigned a telephone number associated with the Foreign Exchange Area. A Customer's Home Exchange Area and Foreign Exchange Area must be both within the same LATA and within the State of Florida.
- 2.27 "Incumbent Local Exchange Carrier" or "ILEC" shall have the meaning stated in the Act.
- 2.28 "Interexchange Carrier" or "IXC" means a Telecommunications Carrier that provides, directly or indirectly, InterLATA or IntraLATA Telephone Toll Services.

- 2.29 "Internet" means the collective international network of interoperable public, private, managed and non-managed computer and Telecommunications facilities, including both hardware and software, which comprise the interconnected world-wide network of networks that employ the Transmission Control Protocol/Internet Protocol (TCP/IP), or any predecessor or successor protocols to such protocol, to communicate information of all kinds by wireline or wireless connections.
- 2.30 "Internet Protocol" refers to a standard networking protocol that provides information transmission across interconnected networks, between computers with diverse hardware architectures and various operating systems, and keeps track of Internet addresses for different nodes, routes outgoing information and recognizes incoming information.
- 2.31 "Internet Service Provider" or "ISP" is a vendor who provides access for Customers (companies and private individuals) to the Internet and the World Wide Web for Telecommunication Services or other means, but does not include a common carrier to the extent that it provides common carrier services.
- 2.32 "Internet Traffic" or "ISP Bound Traffic" means ISP traffic that is originated by an End User of one Party, delivered to the other Party, and terminated by the other Party to an ISP.
- 2.33 "IntraLATA Traffic" means telecommunications traffic that originates and terminates within the same LATA.
- 2.34 "Interconnection Point" or "IP" means the location on the incumbent LEC network of NEFTC at which the connection is made by Level 3 for the exchange of Local Traffic between the Parties and the point where a Party's operational and financial ends.
- 2.35 "Local Access and Transport Area" or "LATA" shall have the meaning set forth in the Act.
- 2.36 "Local Exchange Carrier" or "LEC" shall have the meaning set forth in the Act.
- 2.37 "Local Exchange Telecommunications Service Traffic" ("Local Traffic"). The term "Local Exchange Telecommunications Service Traffic" ("Local Traffic") means a voice or data call of the nature and type classified by the Federal Communications Commission ("FCC") as local exchange telecommunications service traffic and that is originated by a Local Exchange Telecommunications Service Customer of one Party within one of the specified Local Exchange Telecommunications Service Areas and that terminates to a

Local Exchange Telecommunications Service Customer of the other Party, within one of the specified Local Exchange Telecommunications Service Areas as shown in Appendix B. Local Traffic includes mandatory local calling scope arrangement established and defined by the Commission. A mandatory (i.e., non-optional) local calling scope arrangement is an arrangement that provides End Users a local calling scope beyond the End User's basic exchange serving area.

- 2.38 "Local Exchange Telecommunications Service Customer". The term "Local Exchange Telecommunications Service Customer" means a residential or business subscriber to the wireline local exchange telecommunications services provided by a Party, which subscriber is physically located within the very same Local Exchange Telecommunications Service Area in which the exchanged call is originated and terminated, and which subscriber has either a direct contractual or a tariff arrangement, and a direct billing and payment arrangement, with the Party that provides the wireline Local Exchange Telecommunications Services.
- 2.39 "Local Exchange Telecommunications Service Area". The term "Local Exchange Telecommunications Service Area" means the geographic area in which a Local Exchange Telecommunications Service call is originated and terminated, and for each call will include one of the separate areas shown in Appendix B
- 2.40 "Local Exchange Routing Guide" or "LERG" shall mean a Telcordia Technologies reference containing NPA/NXX routing and homing information.
- 2.41 "Local Number Portability ("LNP")" means the ability of Customers of Telecommunications Services to retain, within the same geographic Rate Center Area associated with the Customer's NPA-NXX code, existing telecommunications numbers without impairment of quality, reliability, or convenience when switching from one telecommunications carrier to another.
- 2.42 "Local Service Request" ("LSR") means an industry standard form or a mutually agreed upon change thereof, used by the Parties to add, establish, change or disconnect local services.
- 2.43 "North American Numbering Plan" ("NANP") means the plan for the allocation of unique 10-digit directory numbers consisting of a three-digit area code, a three-digit office code, and a four-digit line number. The plan also extends to format variations, prefixes, and special code applications.
- 2.44 "Numbering Plan Area ("NPA")" (sometimes referred to as an area code) is the three-

digit indicator which is designated by the first three digits of each 10-digit telephone number within the NANP. Each NPA contains 800 possible NXX Codes. There are two general categories of NPA, "Geographic NPAs" and "Non-Geographic NPAs." A "Geographic NPA" is associated with a defined geographic area, and all telephone numbers bearing such NPA are associated with services provided within that geographic area. A "Non-Geographic NPA," also known as a "Service Access Code (SAC Code)" is typically associated with a specialized telecommunications service which may be provided across multiple geographic NPA areas; 500, 800, 900, 700, and 888 are examples of Non-Geographic NPAs.

- 2.45 "NXX," "NXX Code," "NNX," "COC," "Central Office Code," or "CO Code" is the three-digit switch entity indicator which is defined by the fourth, fifth and sixth digits of a 10-digit telephone number within NANP.
- 2.46 "Proprietary Information" shall have the same meaning as Confidential Information.
- 2.47 "Providing Party" means a Party offering or providing a Service to the other Party under this Agreement.
- 2.48 "Purchasing Party" means a Party requesting or receiving a Service from the other Party under this Agreement.
- 2.49 "Rate Center Area" refers to the geographic area that has been identified as being associated with a particular NPA-NXX code assigned to the LEC for its provision of Telephone Exchange Services. The Rate Center Area is the exclusive geographic area that the LEC has identified as the area within which it will provide Telephone Exchange Services bearing the particular NPA-NXX designation associated with the specific Rate Center Area.
- 2.50 "Rate Center Point" refers to a specific geographic point, defined by a V&H coordinate, located within the Rate Center Area and used to measure distance for the purpose of billing for distance-sensitive Telephone Exchange Services and Toll Traffic.
- 2.51 "Service" means any Interconnection arrangement, Telecommunications Service, or other service, facility or arrangement, offered by a Party under this Agreement.
- 2.52 "Signaling System 7" or "SS7" refers to the common channel out-of-band signaling protocol (CCS) developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI). Level 3 and NEFTC currently utilize this out-of-band signaling protocol.

- 2.53 "Subsidiary" means a corporation or other person that is controlled by a Party.
- 2.54 "Switched Exchange Access Service" means the offering of transmission and switching services for the purpose of the origination or termination of Toll Traffic. Switched Exchange Access Services include but may not be limited to: Feature Group A, Feature Group B, Feature Group D, 700 access, 800 access, 888 access and 900 access.
- 2.55 Reserved.
- 2.56 "Tariff" means a filing made at the state or federal level for the provision of a telecommunications service by a telecommunications carrier that provides for the terms, conditions and pricing of that service. Such filing may be required or voluntary and may or may not be specifically approved by the Commission or FCC.
- 2.57 "Telcordia Technologies" refers to Telcordia Technologies, Inc., formerly known as Bell Communications Research, Inc. (Bellcore).
- 2.55 "Telecommunications" is as defined in the Act.
- 2.56 "Telecommunications Carrier" shall have the meaning set forth in the Act.
- 2.57 "Telecommunications Services" shall have the meaning set forth in the Act.
- 2.58 "Telephone or Local Exchange Service" shall have the meaning set forth in the Act.
- 2.59 "Voice over Internet Protocol Traffic" or "VoIP-PSTN Traffic" means traffic which is exchanged between Party's Customer and a Customer of the other Party in Time Division Multiplexing ("TDM") format that originates and/or terminates in Internet Protocol format, as determined in Docket No. 01-92, In the Matter of Developing a Unified Intercarrier Compensation Regime, effective December 29, 2011 ("FCC Order" or "Order"), and terminates to a Party's Customer.
- 2.60 "Wire Center" means a building or portion thereof which serves as the premises for one or more Central Office Switches and related facilities.



## ATTACHMENT B

### ADDITIONAL SERVICES

#### 1. Directory Publishing and Directory Distribution

This Directory Publishing and Directory Distribution section sets forth terms and conditions with respect to the inclusion of Level 3's customer listings in NEFTC's published directories.

##### 1.1 Listing Information

1.1.1 As used herein, "Listing Information" means a Level 3 Customer's primary name, address (including city, state and zip code), telephone number(s), the delivery address and number of directories to be delivered, and, in the case of a business Customer, the primary business heading under which the business Customer desires to be placed, and any other information NEFTC deems necessary for the publication and delivery of directories.

1.1.2 In those areas where Level 3 and NEFTC will be providing local exchange service for which local calls will be exchanged pursuant to the terms of this Agreement (defined as the "Listing Area"), Level 3 will provide Listing Information on a timely basis and at no charge to NEFTC's directory publishing contractors for purposes of inclusion in published directories. NEFTC's directory publishing contractor will include White Pages and Yellow Pages listing information for Level 3's end users in the Listing Area in appropriate NEFTC directory(ies) provided that Level 3 provides Listing Information to NEFTC's directory publishing contractor on a timely basis. NEFTC will include the White Pages and Yellow Pages listing information in NEFTC directories at no charge to Level 3 provided that Level 3 provides subscriber Listing Information at no charge to NEFTC.

1.1.3 Any references in this Section 1 to NEFTC procedures, practices, requirements, or words of similar meaning, shall also be construed to include those of NEFTC's contractors that publish directories on its behalf.

##### 1.2 Listing Information Supply.

1.2.1 The Parties will cooperate in the development of a suitable timetable for the submission of Customer Listing Information for inclusion in the appropriate NEFTC directories. Level 3 will provide subscriber Listing Information to NEFTC's contract directory publisher in such format as

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is consistent with a base file subscriber list format normally provided to publishers of directories. Level 3 agrees to provide base file list information to NEFTC's directory publishing contractor in a comma delimited, mechanized, electronic format.

1.2.2 NEFTC agrees to include one basic White Pages listing for each Level 3 customer located within the geographic scope of NEFTC's White Page Directories within the Listing Area, and one courtesy Yellow Page listing for each Level 3 business customer located within the geographical scope of NEFTC's Yellow Page directories. A basic White Page listing is defined as a customer name, address, and assigned number. Basic White Pages listings of Level 3 customers will be inter-filed with listings of NEFTC and the listings of other LECs. Directory listings will make no distinction between Level 3 and NEFTC subscribers.

1.2.3 The foregoing notwithstanding, Level 3 will not provide directory Listing Information to NEFTC's directory publishing contractor for non-published telephone numbers. Level 3 understands that NEFTC may not be able to distribute NEFTC's published directories to those Customers of Level 3 that have non-published telephone numbers.

1.2.4 At the written election of Level 3 (with such election to be made in writing not less than thirty (30) days prior to the service order close date for the applicable directory(ies), NEFTC's contract publisher will print, publish, and distribute directories to those of Level 3's Customers who are listed in the published directories of NEFTC. If Level 3 makes such election, Level 3 agrees to reimburse NEFTC for the per-book printing, publishing and distribution costs that NEFTC's directory publisher charges NEFTC. Such reimbursement from Level 3 to NEFTC shall be made within thirty (30) days from the date of NEFTC's invoice to Level 3 for the same. Level 3 acknowledges and agrees that nothing in this Section or in this Agreement adversely affects NEFTC's right or ability to publish its own directories and/or to include the directory listing information of Level 3's Customers pursuant to the provisions of this Section 1.

### 1.3 NEFTC Information.

Upon request by Level 3, NEFTC shall make available to Level 3 the following information to the extent that NEFTC provides such information to its own business offices: a directory list of relevant NXX codes, directory close dates, publishing data, and Yellow Pages headings. NEFTC also will make available to Level 3, upon written request, a copy of NEFTC's alphabetical listings standards and specifications manual.

### 1.4 Confidentiality of Listing Information.

NEFTC shall accord Level 3 Listing Information the same level of confidentiality that NEFTC accords its own listing information, and shall use such Listing Information solely for the purpose

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of the publishing of directories.

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1.5 Accuracy.

Both Parties shall use commercially reasonable efforts to ensure the accurate publication of Level 3 Customer listings.

1.6 Indemnification.

Level 3 shall adhere to all practices, standards, and ethical requirements established by NEFTC with regard to listings. By providing NEFTC's directory publishing contractor with Listing Information, Level 3 represents to NEFTC that Level 3 has the right to provide such Listing Information to NEFTC on behalf of its Customers for publishing in NEFTC's directories provided to the public. Level 3 agrees to release, defend, hold harmless and indemnify NEFTC from and against any and all claims, losses, damages, suits, or other actions, or any liability whatsoever, suffered, made, instituted, or asserted by any person arising out of NEFTC's publication or dissemination of the Listing Information as provided by Level 3 hereunder.

1.7 Liability.

NEFTC's liability to Level 3 in the event of a NEFTC error in or omission of a listing shall not exceed the lesser of the amount of charges actually paid by Level 3 for such listing or the amount by which NEFTC would be liable to its own Customer.

1.8 Directory Publication.

Nothing in this Agreement shall require NEFTC to publish a directory where it would not otherwise do so.

1.9 Notwithstanding the foregoing, Level 3 may use a third party publisher in order to make its directory listings available to any and all publishers. Any charges for directory listings or distribution will be between Level 3 and publisher.

ATTACHMENT C  
INTERCONNECTION AND NUMBER PORTABILITY

This Attachment describes the arrangements between the Parties for interconnection and the transmission and routing of telecommunications traffic as set forth below.

1. Scope of Traffic

1.1 The Parties agree that they will deliver to each other over the interconnection facilities only Local Traffic.

1.2 Each Party agrees that it will not provision any of its services in a manner that will result in, or permits, the circumvention of the application of intrastate or interstate access charges by the other Party including, but not limited to, the resale to third parties or the assignment of NPA-NXX numbers associated with one Rate Center for Customers that obtain local exchange service in a different Rate Center; except that where a Customer obtains Foreign Exchange Service as defined in Attachment A ("Glossary"), the Customer will be assigned a NPA-NXX associated with the Foreign Exchange Area and the Customer will be deemed to be obtaining local exchange service in the Foreign Exchange Area. Each Party agrees that it will not provision any of its services in a manner that will result in, or permits, the arbitrage and/or circumvention of the application of intrastate or interstate access charges by the other Party. Traffic to or from Customers that originates or terminates in areas other than those included in the calling scope of Local Traffic is not within the scope of the Agreement. Traffic to and from users of Commercial Mobile Radio Service is not within the scope of this Agreement. All traffic that does not originate and terminate to Customers within the same local calling area of NEFTC is subject to intrastate or interstate Switched Exchange Access Service tariffs regardless of whether the traffic may have been converted to Voice over Internet Protocol or any other transmission protocol during the routing and transmission of the call.

1.3 Both Parties warrant that they will: (a) assign telephone numbers in a manner consistent with this Agreement to Customers that obtain local exchange service in the Rate Center Areas associated with the telephone number including, where a Customer obtains Foreign Exchange Service as defined in Attachment A ("Glossary"), the Customer will be assigned a telephone number associated with the Foreign Exchange Area; (b) provision their local exchange carrier services in a manner that the resulting traffic exchanged between the Parties pursuant to this Agreement will be confined to the scope of the traffic as set forth in this Section; (c) adopt the Rate Center areas for the assignment of telephone numbers that are identical to those used by the incumbent local exchange carriers that serve the Local Service Exchange Areas related to the

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Local Traffic exchanged pursuant to this Agreement; assign whole NXX Codes to each Rate Center, or where, applicable, thousand number blocks within a NXX Code assigned to that Rate Center; and (e) subject to Section 4.2 below, provide Calling Party Number on Customer originated traffic delivered to the other Party. Both Parties agree that they will engineer their respective networks and design their respective systems to deliver traffic in compliance with this Agreement. Notwithstanding the foregoing, each Party may designate its own local calling areas for billing their respective Customers; however, the requirements of this Section shall apply and the treatment of traffic between the Parties, including compensation that applies to different forms of traffic between the Parties, shall be based on the definition of Local Traffic as set forth in Section 2.37 of Attachment A - Glossary of Terms.

1.4 If either Party violates Section 1.2 or 1.3 above, the other Party shall be entitled to charge originating and terminating access charges prescribed by applicable access Tariff(s) for traffic associated with such violations.

1.5 Both Parties agree only to deliver traffic to the other Party pursuant to and consistent with the terms of this Agreement. It shall be a default of this Agreement for a Party to deliver, over the connecting facilities, any traffic other than the traffic that is within the scope of this Agreement and consistent with the terms of this Agreement.

1.6 As of the Effective Date of this Agreement, NEFTC is not the 911 service provider serving the PSAP and each party is solely responsible for making their own 911 Arrangements to connect to the current 911 service provider and for making updates on a timely basis to the ALI database for their respective Customers. In the event that NEFTC becomes the 911 service provider for any exchange where Level 3 is providing service under this Agreement, NEFTC will provide Level 3 advance notice and the Parties agree to negotiate terms to amend this Agreement for the provision of 911 Arrangements by NEFTC to Level 3.

1.7 Each Party is solely responsible for the receipt and transmission of 911/E911 traffic originated by its End Users of its Telephone Exchange Services. The Parties acknowledge and affirm that calls to 911/E911 services shall NOT be routed over the trunk groups established between the Parties pursuant to this Agreement. To the extent that a Party incorrectly routes such traffic over such arrangements, that Party shall fully indemnify and hold harmless the other Party for any claims, including claims of third parties, related to such calls.

1.8 It will be the responsibility of each Party to input required data into the Business Integrated Rating and Routing Database System (BIRRDs) or other appropriate system(s) necessary to update the Local Exchange Routing Guide (LERG).

2. Methods for Interconnection and Trunk Types

2.1 Methods for Interconnection.

2.1.1 Interconnection

2.1.1.1. The Parties shall utilize the Interconnection Points ("IP(s)") designated as the points from which the Parties will provide transport and termination of traffic that is within the scope of the Agreement. Each Party will be responsible operationally and financially for bringing their facilities to the IP and for the delivery to the IP of any traffic that they send to the other Party under the terms of this Agreement. Where mutually beneficial to the Parties, they may agree to provision voluntary arrangements not otherwise required under Applicable Law.

2.1.1.2. The Parties agree to directly interconnect at the IP as set forth in Appendix A. An IP will be designated for each interconnection arrangement established pursuant to this Agreement. Street address, switch office code, and/or Vertical and Horizontal (V & H) Coordinates will be provided to identify each IP.

2.1.1.3. Each Party shall be responsible for the provisioning, cost, appropriate sizing, operation, and maintenance of the facilities on its side of the agreed-to IP(s). However, if Level 3's request requires NEFTC to build new facilities or reconfigure existing facilities, Level 3 will bear the costs associated with construction or reconfiguration. Payment terms for such costs will be negotiated between the Parties on an individual case basis. No Party will construct facilities that require the other Party to build unnecessary facilities.

2.1.1.4 Facilities Compensation. For Direct Interconnection Facilities, Level 3 Communications, LLC may lease facilities from NEFTC, or lease facilities from a third party to reach the IP.

2.1.2 The Parties will provide each other with the proper call information, including all proper translations for routing between networks and any information necessary for billing.

2.1.3 The Parties will provide and implement all defined and industry supported SS7 mandatory parameters as well as procedures in accordance with ANSI standards to support SS7 signaling for call setup for the interconnection trunks. To the extent a Party provides ANSI optional parameters for its own use, each Party shall provide the same to the other Party for its review.

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2.1.4 The Parties agree to provide carrier identification parameter (CIP) within each other's SS7 call set-up signaling protocol at no charge.

2.1.5 The Parties shall have the option to use a signaling partner.

2.1.6 The Parties shall utilize the common channel out-of-band signaling (CCS) protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI). The Parties currently utilize SS7 out-of-band signaling protocol and agree to continue to exchange traffic using SS7 signaling parameters including, but not limited to ISDN User Part ("ISUP"), Signaling Points including STPs, SSPs, and SCPs, and any other SS7 parameters necessary for the exchange of traffic.

2.1.6.1 The Parties agree to cooperate on the exchange of all appropriate SS7 messages for call set-up, including Integrated Services Digital Network User Part ("ISUP"). When available, the parties shall include the Jurisdiction Information Parameter ("JIP") in the Initial Address Message ("IAM"), containing a Local Exchange Routing Guide-assigned NPA-NXX (6 digits) identifying the originating switch on calls that they originate.

2.1.6.1 Neither Party shall intentionally substitute or generate incorrect ANI, CPN or SS7 parameters on traffic exchanged pursuant to this Agreement. Upon determination that a Party has intentionally substituted or generated such incorrect parameters on traffic exchanged pursuant to this Agreement, the offending Party shall pay the other Party the difference between compensation paid (if any) and applicable access charges, plus interest due under the terms of the applicable access tariff from the date the traffic would have been billed if such parameters had been passed unaltered.

## 2.2 Trunking Arrangements.

2.2.1 The Parties will interconnect one or more two (2) way trunk groups for the transmission and routing of Local Traffic as set forth in Appendix A.

2.2.2. For each trunk group with a utilization level of less than sixty percent (60%) for three consecutive months, unless the Parties agree otherwise, either Party may disconnect a sufficient number of the available trunks to attain a utilization level of approximately sixty percent (60%), however, the trunks will be grouped in multiples of 24 trunks for the purpose of determining utilization levels. The minimum utilization level of sixty percent (60%) is not required until trunk groups have been in service for at least six (6) months.

2.2.3 Trunking will be established at the DS-1 level or DS-0 level, and facilities will be established at the DS1 level (End Office), DS-3/OC-3 level (Tandem), or higher, as agreed upon

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by the Parties. Where available each Party shall cooperate to ensure that all of its trunk groups are configured utilizing the B8ZS ESF protocol for 64 kbps clear channel transmission to allow for ISDN interoperability between the Parties' respective networks.

2.2.4 The Parties shall meet (telephonically or in person) from time to time, as needed, to review data on two-way trunks to determine the need for new trunk groups and to plan any necessary changes in the number of trunks.

2.2.5 The trunk group(s) established between the Parties pursuant to the terms of this Agreement for the exchange of Local Traffic shall be engineered to a P.01 Grade of Service. The performance standard for two-way trunk groups shall be that no such trunk group will exceed its design blocking objective for three (3) consecutive calendar traffic study months.

2.2.6 The Parties shall collaboratively determine the number of two-way trunks that are required to meet the applicable design-blocking objective for all traffic carried on each two-way trunk group. Level 3 shall order two-way trunks by submitting ASRs to NEFTC and any applicable third party, setting forth the number of two-way trunks to be installed and the requested installation dates within NEFTC's effective standard intervals or negotiated intervals, as appropriate. Level 3 shall populate all applicable fields in ASRs in accordance with OBF Guidelines as in effect from time to time, or use another mutually agreed upon format.

2.2.7 Both Parties shall monitor two-way trunk groups using service results for the applicable design blocking objective. If either Party observes blocking in excess of the applicable design objective on any two-way trunk group, Level 3 may submit an ASR to NEFTC or NEFTC may submit to Level 3 a Trunk Group Service Request ("TGSR") requesting that the trunk group be augmented to remedy the blocking. Upon receipt of a Trunk Group Service Request, Level 3 will issue an ASR to augment the two-way interconnection trunk group with excessive blocking and submit the ASR to NEFTC and any applicable third party within five (5) Business Days.

2.2.8 The Parties will review all two-way trunk groups that reach a utilization level of seventy percent (70%), or greater, to determine whether those groups should be augmented. Level 3 will promptly augment all two-way trunk groups that reach a utilization level of eighty percent (80%) by submitting ASRs (or TGSRs followed by ASRs) for additional trunks sufficient to attain a utilization level of approximately seventy percent (70%), unless the Parties agree that additional trunking is not required. For each two-way trunk group with a utilization level of less than sixty percent (60%), unless the Parties agree otherwise, Level 3 will promptly submit ASRs (or NEFTC will issue TGSRs followed by Level 3's ASRs) to disconnect a sufficient number of trunks to attain a utilization level of approximately sixty percent (60%) for each respective group, unless the Parties agree that the two-way trunks should not be disconnected. In the event Level 3 fails to submit an ASR for two-way trunks in conformance with this Section, NEFTC



may bill Level 3 for the excess trunks at the applicable NEFTC tariff rates. In the event Level 3 fails to submit an ASR for the two-way trunks in conformance with this Section, NEFTC may bill Level 3 for the excess trunks at the applicable NEFTC tariff rates.

### 3. Trunk Group Provisioning

3.1 As appropriate for forecasted traffic volumes, both Parties shall use either a DS-1 or DS-3 facilities interface at the IP. When and where an STS-1 interface is available, the Parties may agree to use such an interface. Upon mutual agreement, the Parties may agree to use an optical interface (such as OC-n).

3.2 Unless mutually agreed to by both Parties, each Party will out pulse ten (10) digits to the other Party.

3.3 Each Party will use commercially reasonable efforts to monitor the traffic exchanged by the Parties over the interconnection trunk groups and to augment those groups using generally accepted trunk engineering standards so as not to exceed blocking objectives.

### 4. Traffic Measurement and Billing over Interconnection Trunks

4.1 Each Party, at its own expense, reserves the right to audit all traffic and any associated billing as specified in this Section of the Agreement, up to a maximum of one audit per calendar year to ensure that only Local Traffic are being routed on the Interconnection Trunks and that rates are being applied appropriately; however, if the result of an audit reveals non-compliance or incorrect billing by one Party, the other Party may conduct audits more frequently than once per calendar year. Each Party agrees to provide the necessary Traffic data in conjunction with any such audit in a timely manner.

4.2 To the extent technically feasible, each Party shall pass Calling Party Number (CPN) information on each call. For those Customers whose premises equipment is unable to populate the CPN in the call detail record, each party shall populate the CPN field with the Customer's billing number. The Parties agree that they will not populate the CPN field in the call detail record with a wholesale Customer's billing or local routing number but will utilize the final Customer's CPN.

### 4.3 Calling Party Number

4.3.1 Where possible, actual call detail records including the CPN, will be used by the terminating Party for purposes of auditing the scope of traffic. Where a terminating Party has the capability, it will use the actual call detail records including the CPN information associated with

each specific call to identify traffic delivered by the other Party as either Local Traffic or traffic that is not within the scope of this Agreement.

4.3.2 When a terminating Party receives insufficient call detail or the CPN is missing or masked, and therefore cannot determine whether the call is or is not within the scope of this Agreement, and if the percentage of traffic delivered with CPN and having sufficient detail is greater than 95% the total calls delivered, the calls without sufficient detail or CPN will be presumed to be in the same proportion as the calls having CPN and sufficient detail. If traffic delivered by one Party to the other Party does not have CPN and sufficient detail for at least 95% of the calls, the terminating Party may provide written notice of a billing dispute to the other Party delivering such calls below the 95 percent threshold. Upon such notice, the Party delivering the traffic to the other Party (the "Delivering Party") shall have 30 days to investigate and correct the lack of CPN and report the date the problem was corrected to the other Party (the "Terminating Party"). If the problem cannot be repaired within 30 days of the written notice to bring the delivered traffic without CPN to fewer than 5% of total calls, the Terminating Party will bill the difference between five percent (5%) of total calls and actual calls without CPN as intrastate Access Services traffic until such time as the traffic without CPN is fewer than 5% of total traffic.

All Local Traffic exchanged under this Agreement shall be rated based upon jurisdiction, as determined by the nature of the traffic.

5. Reserved

6. Nomadic Traffic.

If either Party believes that the other Party's traffic is Nomadic Traffic (i.e., traffic originating from or terminating to an Internet protocol (IP) device other than at the End User's service location), then the Parties can conduct audits or take other commercially reasonable steps to verify that the other Party is not provisioning any of its services to intentionally circumvent applicable Switched Access Service charges and to assess appropriate access charges. If either Party intends to send primarily Nomadic Traffic, then such Party shall notify the other Party in writing within sixty (60) days to amend the Agreement.

7. Intermediary Services

Neither Party shall provide an intermediary or transit traffic function for the other Party's connection of its End Users to the End Users of a third-party telecommunications carrier without the consent and agreement of the Parties and any third-party provider that may be involved. This Agreement does not obligate either Party to utilize any intermediary or transit traffic function of either the other Party or any third-Party provider of transit services. This Agreement does not

obligate either Party to provide an intermediary or transit traffic service.

## 8. Number Resources, Rate Center Areas and Routing Points

8.1 Nothing in this Agreement shall be construed to limit or otherwise adversely affect in any manner either Party's right to employ or to request and be assigned any Central Office Codes ("NXX") pursuant to the Central Office Code Assignment Guidelines and any relevant FCC or Commission orders, as may be amended from time to time, or to establish, by Tariff or otherwise, Rate Center Areas and Routing Points corresponding to such NXX codes.

8.2 During the term of this Agreement, Level 3 shall adopt the Rate Center Area and Rate Center Points that the Commission has approved for NEFTC and any other incumbent Local Exchange Carriers within the serving area. Level 3 shall assign whole NPA-NXX codes to each Rate Center Area where Level 3 will be providing telecommunications services. or, where applicable, thousand number blocks within a NXX Code assigned to that Rate Center Area unless otherwise ordered by the FCC, the Commission or another governmental entity of appropriate jurisdiction, or the telecommunications industry adopts alternative methods of utilizing NXXs. Notwithstanding the foregoing, each Party may designate its own local calling areas for billing their respective Customers; however, the requirements of this Section shall apply and the treatment of traffic between the Parties, including compensation that applies to different forms of traffic between the Parties, shall be based on the definition of Local Traffic as set forth in Section 2.37 of Attachment A- Glossary of Terms.

8.3 It shall be the responsibility of each Party to program and update its own switches and network systems. Except as expressly set forth in this Agreement, neither Party shall impose any fees or charges whatsoever on the other Party for such activities.

## 9. Installation, Maintenance, Testing and Repair.

9.1 Unless otherwise agreed in writing by the Parties, to the extent required by Applicable Law, Interconnection provided by a Party shall be equal in quality to that provided by such Party to itself. If either Party is unable to fulfill its obligations under this Section, it shall notify the other Party of its inability to do so and will negotiate alternative intervals in good faith. The Parties agree that to the extent required by Applicable Law, the standards to be used by a Party for isolating and clearing any disconnections and/or other outages or troubles shall be at parity with standards used by such Party with respect to itself.

9.2 A maintenance service charge applies whenever either Party requests the dispatch of the other Party's personnel for the purpose of performing maintenance activity on the interconnection trunks, and any of the following conditions exist: (a) No trouble is found in the

interconnection trunks; (b) The trouble condition results from equipment, facilities or systems not provided by the Party whose personnel were dispatched; or (c) trouble clearance did not otherwise require a dispatch, and upon dispatch requested for repair verification, the interconnection trunk does not exceed maintenance limits.

9.2.1 If a maintenance service charge has been applied and trouble is subsequently found in the facilities of the Party whose personnel were dispatched, the charge will be canceled. In such case, if such charge was already paid, it shall be fully refunded on the immediately subsequent billing cycle.

9.2.2 Billing for maintenance service by either Party is based on each half-hour or fraction thereof expended to perform the work requested. The time worked is categorized and billed at one of the following three rates: (1) basic time; (2) overtime; or (3) premium time as set forth in Appendix A. A call out of a Party's employee at a time not within the employee's scheduled work period is subject to a minimum charge of two hours.

## 10. Number Portability - Section 251(b)(2)

### 10.1 Scope.

The Parties shall provide number portability (NP) in accordance with rules and regulations as prescribed from time to time by the FCC. Prior to commencement of any service porting or LRN query service, the Parties must have an approved interconnection Agreement along with a conforming, functional direct network interconnection, pursuant to Network Interconnection Architecture, between and among involved switches and exchanges.

Service Provider Number Portability ("SPNP") is the arrangement under which the Parties will provide number portability pursuant to this Agreement. SPNP is a service arrangement by, between, and among local exchange carriers which allows an existing Customer to obtain local exchange service from a different local exchange service provider and retain its then existing telephone number at a location within the same rate center area. When one Party sends a request ("Requesting Party") for the porting of a number, the following conditions shall apply: (a) the Requesting Party will be providing Telephone Exchange Service to that Customer in the same rate center area in which the Customer currently obtains Telephone Exchange Service; and (b) the Requesting Party will be providing Telephone Exchange Service to that Customer pursuant to a valid Certificate of Authority issued by the Commission. The Requesting Party agrees that it will only seek to port telephone numbers from the other Party where the Requesting Party, or its properly authorized affiliate, is the local exchange service provider to the Customer to which the ported number is assigned.

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When a ported telephone number becomes vacant, e.g., the telephone number is no longer in service by the original End User; the ported telephone number will be released back to the Local Service Provider owning the switch in which the telephone number's NXX is native.

## 10.2 Procedures for Providing LNP ("Long-term Number Portability")

10.2.1 The Parties will follow the LNP provisioning process recommended by the North American Numbering Council (NANC) and adopted by the FCC. In addition, the Parties agree to follow the LNP ordering procedures established at the OBF. The Parties shall provide LNP on a reciprocal basis. LNP shall only be provided within the geographic Rate Center Area associated with the ported number and shall not be provided across Rate Center Area boundaries. LNP shall not be provided for the purpose of avoiding toll or long-distance charges.

10.2.2 A Customer of one Party ("Party A") elects to become a Customer of the other Party ("Party B"). The Customer elects to utilize the original telephone number(s) corresponding to the Telephone Exchange Service(s) it previously received from Party A, in conjunction with the Telephone Exchange Service(s) it will now receive from Party B. After Party B has received authorization from the Customer in accordance with Applicable Law and sends an LSR to Party A, Parties A and B will work together to port the Customer's telephone number(s) from Party A's network to Party B's network. Party B shall be charged and shall pay to Party A either the Basic Initial LSR Service Order Charge or the Basic Subsequent Service Order Charge as set forth in Appendix A. When a ported telephone number becomes vacant; e.g., the telephone number is no longer in service by the original end user, the ported telephone number will be released back to the Local Service Provider owning the switch with which the NXX block associated with the ported number was assigned originally by the North American Numbering Plan Administrator.

10.2.3 When a telephone number is ported out of Party A's network, Party A will remove any non-proprietary line-based calling card(s) associated with the ported number(s) from its Line Information Database (LIDB). Reactivation of the line-based calling card in another LIDB, if desired, is the responsibility of Party B or Party B's Customer.

10.2.4 Neither Party's Customers may port reserved numbers.

10.2.5 When a Customer of Party A ports their telephone numbers to Party B, in the process of porting the Customer's telephone numbers, Party A shall implement the ten-digit trigger feature pursuant to NANC LNP Process Flows and where it is available.

10.2.6 For that originating traffic where a Party's network is currently capable of providing Jurisdictional Indicator Parameter ("JIP"), JIP will be provided by the originating Party in the Initial Address Message ("IAM"), containing the Local Exchange Routing Guide ("LERG")-

assigned NPA-NXX (6 digits) identifying the originating switch.

10.2.7 Where LNP is commercially available, the NXXs in the office shall be defined as portable, except as noted below, and translations will be changed in the Parties' switches to open those NXXs for database queries in all applicable LNP capable offices within the LATA of the given switch(es).

10.2.8 All NXXs assigned to LNP capable switches are to be designated as portable unless an NXX(s) has otherwise been designated as non-portable. Non-portable NXXs include NXX codes assigned to paging services; codes assigned for internal testing and official use and any other NXX codes required to be designated as non-portable by the rules and regulations of the FCC. NXX codes assigned to mass calling on a choked network may not be ported using LNP technology but are portable using methods established by the NANC and adopted by the FCC. On a prospective basis, newly assigned codes in switches capable of porting shall become commercially available for porting with the effective date in the network.

10.2.9 Both Parties' use of LNP shall meet the performance criteria specified by the FCC. Both Parties will act as the default carrier for the other Party in the event that either Party is unable to perform the routing necessary for LNP. Each Party has the right to block default-routed calls entering its network in order to protect the public switched network from overload, congestion, or failure propagation.

10.2.10 Within ten (10) days of complete execution of this Agreement, the Parties shall provide each other escalation lists, using each Party's Trading Partner Profile ("TPP"), of each Party's management level personnel who are responsible for LNP provisioning and related LNP issues. Such lists shall contain all pertinent contact information, including, name, title, address, phone number, fax number and email address.

10.2.11 Porting requests to NEFTC shall only be accepted during business days and hours defined as Monday through Friday, 8:00 am to 5:00 pm ET. Any porting request received after 5:00 pm shall be deemed as received the next business day. Level 3's hours are listed and updated on [Porting away from Lumen | Lumen](#).<sup>1</sup>

10.2.12 There shall be no coordinated cut-overs.

ATTACHMENT D

PRICING

1. General

1.1 As used in this Attachment, the term "Charges" means the rates, fees, charges,

<sup>1</sup> <https://www.lumen.com/help/en-us/porting.html?rid=lvltmigrationbh>, last visited October 19, 2021.

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and prices for a Service.

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1.2 The Charges for a Service shall be the charges for Services as detailed in Appendix A.

1.3 In the absence of Charges for a Service established pursuant to Section 1.2, if Charges for a Service are otherwise expressly provided for in this Agreement, such Charges shall apply.

1.4 In the absence of Charges for a Service established pursuant to Sections 1.2 and 1.3, the Charges for the Service shall be the Providing Party's rates set forth in its applicable Tariff(s).

1.5 In the absence of Charges for a Service established pursuant to Sections 1.2 through 1.4, the Charges for the Service shall be mutually agreed to by the Parties in writing.

APPENDIX A

A. Designation of the IP(s):

For purposes of this Agreement, the Interconnection Point between Level 3 and NEFTC will be deemed to be at NEFTC's Central Office Switch:

MCLNFLXA - MACCLENNY  
130 N 4<sup>th</sup> St  
Macclenny, FL 32063  
V&H Coordinates: 07701, 01345

The Parties agree that interconnection shall be direct.

B. LSR Ordering Charges for LNP activity

Basic Initial LNP Service Order Charge= \$ 25.00 per each initial request by one Party to the other Party per LNP request per Customer -- To be billed to and paid by the requesting Party.

Basic Subsequent LNP Service Order Charge=\$ 12.50 per each time the requesting Party submits a revised request per LNP request per Customer -- To be billed to and paid by the requesting Party.

Nonrecurring Charges, as set out below, do not apply to LSR Ordering Charges.

C. Reciprocal Compensation. The Parties agree that the FCC's rules regarding per-minute reciprocal compensation apply to Local Traffic.

D. Directory Publishing and Listings

Level 3 shall pay \$7.50 per book ordered from NEFTC.

Level 3 currently works directly with a third-party publisher in order to make its directory listings available to any and all publishers.

Any charges for directory listings or distribution will be between Level 3 and publisher.



## E. Nonrecurring Charges

	<b>Initial</b>	<b>Additional</b>
<b><u>Service Order Charges</u></b>		
New	\$22.39	\$22.39
Change	\$17.44	\$17.44
Disconnect	\$12.26	\$12.26
Expedite Charge	\$21.76	\$21.76
Manual Service Order Charges	\$8.07	\$8.07
<b><u>Time and Material Charges</u></b>		
Basic Time per half (1/2) hour	\$21.19	\$21.19
Overtime per half (1/2) hour	\$31.79	\$31.79
Premium Time per half (1/2) hour	\$42.39	\$42.39

## APPENDIX B

## LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE AREAS

Calls that originate by or terminate to a Local Exchange Telecommunications Service Customer of one Party within one of the Local Exchange Telecommunications Service Areas shown in Column 1 of the table below and that originate by or terminate to a Local Exchange Telecommunications Service Customer of the other Party within one of the Local Exchange Telecommunications Service Areas shown in Column 2 of the table below are considered Local Traffic.

<b>(Column 1) Service Area Name / Rate Center</b>	<b>(Column 2) Service Area Name / Rate Center</b>
<p style="text-align: center;">Macclenny Sanderson</p>	<p style="text-align: center;">Baldwin* Jacksonville* Lake City* Macclenny Maxville* Sanderson</p>

Service Areas marked with an asterisk are part of an Extended Local Calling plan implemented by the Commission. For Local Traffic originating or terminating in these exchanges, Level 3 agrees to abide by all applicable Commission terms and conditions. See In re: Modified Minimum Filing Requirements Reports of Northeast Florida Telephone Company, Docket No. 910731-TL, Order No. PSC-92-0037-AS-TL, 1992 Fla. PUC LEXIS 739 (Fla. P.S.C. May 12, 1992); In Re: Resolution by the Liberty County Board of County Commissioners for extended area service (EAS) between East Point and Bristol, and East Point and Hosford, et al., Docket No. 921194-TL, et al., Order No. PSC-95-1396-FOF-TL, 1995 Fla. PUC Lexis 1426 (Fla. P.S.C. November 13, 1995).