

Brian Schultz

From: Brian Schultz on behalf of Records Clerk
Sent: Monday, March 28, 2022 9:33 AM
To: 'blcbiker@gmail.com'
Cc: Consumer Contact
Subject: RE: Re. Docket # 10120284-WS, HC WATERWORKS INC

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20210184-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz
Commission Deputy Clerk II
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: blcbiker@gmail.com <blcbiker@gmail.com>
Sent: Monday, March 28, 2022 6:18 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Re. Docket # 10120284-WS, HC WATERWORKS INC

In regards to the above docket number, I have been a resident of Covered Bridge Community, Lake Placid, FL. for approx 18 years . During this time period, we have always used bottled water for cooking and drinking due to the horrible condition of our water. I have lost clothing due to discoloration and even have "put off" doing laundry due to the smell and grey color of the water.

An almost \$80 monthly water bill (for two) is beyond belief already for just showering and occasionally doing laundry plus a few other household chores where water is required.

This letter is to inform you of my total disgust with HC Water conditions already and asking for a a rate increase for this deplorable water is beyond comprehension !

I am totally against this increase and hope that you would consider denying them this request.

Sincerely,
Bonnie L. Cramer-Bernardini
112 Oak Grove St.
Lake Placid, FL
33852

Sent from my iPad

Brian Schultz

From: Brian Schultz on behalf of Records Clerk
Sent: Monday, March 28, 2022 9:31 AM
To: Ryan Sandy; Records Clerk; Christopher Richards
Cc: Jennifer Crawford
Subject: RE: Re. Docket # 10120284-WS, HC WATERWORKS INC

Thank you for the confirmation, we will place this in docket 20210184-WS as a consumer correspondence.

Sincerely,

Brian Schultz
Commission Deputy Clerk II
Florida Public Service Commission
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Tallahassee, Florida 32399
850.413.6770

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-----Original Message-----

From: Ryan Sandy <RSandy@psc.state.fl.us>
Sent: Monday, March 28, 2022 9:25 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>; Christopher Richards <crichard@psc.state.fl.us>
Cc: Jennifer Crawford <jcrawfor@psc.state.fl.us>
Subject: RE: Re. Docket # 10120284-WS, HC WATERWORKS INC

I'm comfortable placing this in the Correspondence folder of the docket for 20210184-WS.

The context of message is in line with the posture of the docket. And this letter is in line with other resident letters received into the docket.

Ryan

Ryan Sandy
Senior Attorney
Economic Regulation Section
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0854
P: (850) 413-6856
E: RSandy@psc.state.fl.us

-----Original Message-----

From: Brian Schultz <BSchultz@psc.state.fl.us> On Behalf Of Records Clerk
Sent: Monday, March 28, 2022 8:18 AM
To: Christopher Richards <crichard@psc.state.fl.us>; Ryan Sandy <RSandy@psc.state.fl.us>
Subject: FW: Re. Docket # 10120284-WS, HC WATERWORKS INC

Good morning,

We received this email into the Records Clerk folder and just wanted to get clarification as to what docket it should be placed in. They docket number the reference in the subject is not a docket number at all, however they reference HC Waterworks and when I looked it up there is only one active HC Waterworks docket, 20210184-WS, but we just wanted to make sure that is the docket it should be placed in.

Sincerely,

Brian Schultz
Commission Deputy Clerk II
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850.413.6770

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