

SUNNY HILLS UTILITY COMPANY, INC.

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DOCKET NO. 20220066-WS

WATER OPERATING REPORTS

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# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** January, 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills		PWS Identification Number: 1670647	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 594		Total Population Served at End of Month: 1,827	
PWS Owner: US Water Services Corporation			
Contact Person: Melisa Roteveel		Contact Person's Title: Compliance Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd		City: New Port Richey	State: Florida
		Zip Code: 34652	
Contact Person's Telephone Number: 866-753-8292		Contact Person's Fax Number: 727-849-4219	
Contact Person's E-Mail Address: mrotteveel@uswatercorp.net			

**B. Water Treatment Plant Information**

Plant Name: Sunny Hills Wells # 1		Plant Telephone Number: (850) 773-2802		
Plant Address: 3810 Gable Blvd		City: Chipley	State: Florida	
		Zip Code: 32428		
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Utility Manager
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

*Sharon Purviance* 12/17/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number



**MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED-WATER PRODUCTION BY CWSs THAT HAVE  
MULTIPLE TREATMENT PLANTS**

See page 2 for instructions.

Daily Finished-Water Production for the Month/Year of: <b>January-21</b>											
Community Water System (CWS) Name: <b>Sunny Hills</b>											
Public Water System (PWS) Identification Number: <b>167-0647</b>											
Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Plant 10 Name	Total
	Well #1	Well #4	Well #5								
	Permitted Maximum Day Operating Capacity of Each Plant, gallons per day										Total
	432,000	504,000	288,000								1,224,000
	Net Quantity of Finished Water Produced by Each Plant, gallons										Total
1	-	84,200	-								84,200
2	-	97,500	800								98,300
3	-	99,400	850								100,250
4	-	99,400	850								100,250
5	33,000	96,300	400								129,700
6	-	90,100	2,000								92,100
7	-	99,200	800								100,000
8	-	107,700	800								108,500
9	1,000	88,600	800								90,400
10	-	108,050	750								108,800
11	-	108,050	750								108,800
12	-	109,900	900								110,800
13	-	81,200	800								82,000
14	-	106,700	-								106,700
15	-	92,000	700								92,700
16	-	102,500	800								103,300
17	-	102,750	750								103,500
18	-	102,750	750								103,500
19	19,000	106,800	700								126,500
20	-	107,900	700								108,600
21	19,000	400,500	700								420,200
22	-	80,300	900								81,200
23	-	96,700	-								96,700
24	-	105,250	750								106,000
25	-	105,250	750								106,000
26	-	83,300	1,100								84,400
27	-	103,300	-								103,300
28	-	83,400	1,000								84,400
29	-	87,000	600								87,600
30	-	96,500	700								97,200
31	2,400	135,350	713								138,463
Total											3,464,363
Avg.											111,754
Max.											420,200

**REVISED**  
**12/17/2021**

# MONTHLY OPERATION REPORT FOR PWSSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 6: 167-0647

Plant Name: Sunny Hills  
Well #1

III. Daily Data for the Month Year of: <span style="float: right;">January-21</span>													
Means of Achieving Four-Log Virus Inactivation/Removal: *													
Ultraviolet Radiation <span style="float: right;">X Free Chlorine</span> <span style="float: right;">Chlorine Dioxide</span> <span style="float: right;">Ozone</span> <span style="float: right;">Combined Chlorine (Chloramines)</span>													
Type of Disinfectant Residual Maintained in Distribution System: <span style="float: right;">X Free Chlorine</span> <span style="float: right;">Combined Chlorine (Chloramines)</span> <span style="float: right;">Chlorine Dioxide</span>													
Day of the Month	Days Plant Started or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, Gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations				UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	gal of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	X		-		0.5							0.4	
2	X		-		0.4							0.2	
3			-										
4	X		-		0.2							0.5	
5	X	24	33,000		0.5							0.4	
6	X		-		1.1							0.8	
7	X		-		1.1							0.6	
8	X		-		1.0							0.4	
9	X	24	1,000		1.0							0.5	
10			-										
11	X		-		0.5							0.8	
12	X		-		2.0							0.7	
13	X		-		2.0							0.9	
14	X		-		2.0							0.6	
15	X		-		1.9							1.0	
16	X		-		1.9							0.6	
17			-										
18	X		-		1.9							0.8	
19	X	24	19,000		1.2							0.8	
20	X		-		1.2							0.8	
21	X	24	19,000		0.9							0.5	
22	X		-		0.5							0.6	
23	X		-		0.5							0.6	
24			-										
25	X		-		0.3							0.5	
26	X		-		0.5							0.5	
27	X		-		0.3							0.6	
28	X		-		0.2							0.5	
29	X		-		0.3							0.8	
30	X		-		0.2							0.5	
31		24	2,400										
Total			74,400										
Average			2,400										
Maximum			33,000										

\* Refer to the instructions for this report to determine which plants must provide this information.



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** January, 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills		PWS Identification Number: 1670647	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 594		Total Population Served at End of Month: 1,827	
PWS Owner: US Water Services Corporation			
Contact Person: Melisa Roteveel		Contact Person's Title: Compliance Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd		City: New Port Richey	State: Florida
Contact Person's Telephone Number: 866-753-8292		Zip Code: 34652	
Contact Person's E-Mail Address: mroteveel@uswatercorp.net		Contact Person's Fax Number: 727-849-4219	

**B. Water Treatment Plant Information**

Plant Name: Sunny Hills Welis # 4		Plant Telephone Number: (850) 773-2802		
Plant Address: 153 Vash Circle		City: Chipley	State: Florida	
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		Zip Code: 32428		
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): C		
Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift
Other Operators:	George Randall Weekly	C	23173	Supervisor

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

*Sharon Purviance* 12/17/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 167-0647

Plant Name: Sunny Hills

Well #4

III. Daily Data for the Month Year of: <span style="float: right;">January-21</span>				x Free Chlorine		Chlorine Dioxide		Ozone		Combined Chlorine (Chloramines)			
Means of Achieving Four-Log Virus Inactivation/Removal: *				Other (Describe):		x Free Chlorine		Chlorine Dioxide		Ozone			
Type of Disinfectant Residual Maintained in Distribution System:				x Free Chlorine		Chlorine Dioxide		Ozone		Combined Chlorine (Chloramines)			
Day of the Month	Days Plant Started or Visited by Operator (Plant "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Residue Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations				UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Below or at First Customer or During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Monitored Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	X	24	84,200		1.5						0.4		
2	X	24	97,500		1.3						0.2		
3		24	99,400										
4	X	24	99,400		1.0						0.5		
5	X	24	96,300		1.4						0.4		
6	X	24	90,100		1.3						0.8		
7	X	24	99,200		0.8						0.6		
8	X	24	107,700		1.0						0.4		
9	X	24	88,600		1.1						0.5		
10		24	108,050										
11	X	24	108,050		0.3						0.8		
12	X	24	109,900		1.1						0.7		
13	X	24	81,200		0.9						0.9		
14	X	24	106,700		1.1						0.6		
15	X	24	92,000		1.0						1.0		
16	X	24	102,500		1.0						0.6		
17		24	102,750										
18	X	24	102,750		1.0						0.8		
19	X	24	106,800		1.1						0.8		
20	X	24	107,900		0.4						0.8		
21	X	24	400,500		0.9						0.5	BWN	
22	X	24	80,300		0.9						0.6		
23	X	24	96,700		1.0						0.6		
24		24	105,250										
25	X	24	105,250		1.1						0.5		
26	X	24	83,300		1.0						0.5		
27	X	24	103,300		1.5						0.6		
28	X	24	83,400		1.2						0.5		
29	X	24	87,000		1.0						0.8		
30	X	24	96,500		1.4						0.5		
31		24	135,350										
Total			3,367,850										
Average			108,640										
Maximum			400,500										

\* Refer to the instructions for this report to determine which plants must provide this information.

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** January, 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills		PWS Identification Number: 1670647	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 594		Total Population Served at End of Month: 1,827	
PWS Owner: US Water Services Corporation			
Contact Person: Melissa Roteveel		Contact Person's Title: Compliance Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd		City: New Port Rich	State: Florida
Contact Person's Telephone Number: 866-753-8292		Zip Code: 34652	
Contact Person's E-Mail Address: mroteveel@uswatercorp.net		Contact Person's Fax Number: 727-849-4219	

**B. Water Treatment Plant Information**

Plant Name: Sunny Hills Well # 5		Plant Telephone Number: (850) 773-2802	
Plant Address: 1240 Elkcam Blvd		City:	State: Florida
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		Zip Code: 32428	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000			
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): C	

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift
Other Operators:	George Randal Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

*Sharon Purviance* 12/17/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 167-0647  
 Plant Name: Sunny Hills  
 Well #5

III. Daily Data for the Month Year of: <span style="float: right;">January-21</span>													
Means of Achieving Four-Log Virus Inactivation/Removal: * <span style="float: right;">x Free Chlorine      Chlorine Dioxide      Ozone      Combined Chlorine (Chloramines)</span>													
Type of Disinfectant Residual Maintained in Distribution System: <span style="float: right;">X Free Chlorine      Combined Chlorine (Chloramines)      Chlorine Dioxide</span>													
Day of the Month	Days Plant Staffed or Visited by Operator (Please "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations or UV Dose to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration of Residual Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations				UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	X		-		1.2							0.8	
2	X	24	800		1.0							0.7	
3		24	850										
4	X	24	850		1.0							0.7	
5	X	24	400		0.3							0.2	
6	X	24	2,000		1.0							1.0	
7	X	24	800		0.4							0.6	
8	X	24	800		0.6							0.4	
9	X	24	800		0.8							0.4	
10		24	750										
11	X	24	750		0.7							0.3	
12	X	24	900		0.8							0.7	
13	X	24	800		0.5							0.4	
14	X		-		0.6							0.4	
15	X	24	700		1.0							0.4	
16	X	24	800		1.1							0.5	
17		24	750										
18	X	24	750		0.7							0.7	
19	X	24	700		1.1							0.7	
20	X	24	700		1.3							0.7	
21	X	24	700		0.5							0.5	
22	X	24	900		1.0							0.6	
23	X		-		1.0							0.5	
24		24	750										
25	X	24	750		1.0							0.6	
26	X	24	1,100		0.4							0.5	
27	X		-		0.4							0.4	
28	X	24	1,000		0.7							0.5	
29	X	24	600		0.8							0.8	
30	X	24	700		0.7							0.5	
31		24	713										
Total			22,113										
Average			713										
Maximum			2,000										

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** February, 2021

**A. Public Water System (PWS) Information**

PWS Name:	Sunny Hills	PWS Identification Number:	1670647
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month:	594	Total Population Served at End of Month:	1,827
PWS Owner:	US Water Services Corporation		
Contact Person:	Melisa Roteveel	Contact Person's Title:	Compliance Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd	City:	New Port Richey State: Florida Zip Code: 34652
Contact Person's Telephone Number:	866-753-8292	Contact Person's Fax Number:	727-849-4219
Contact Person's E-Mail Address:	mrotteveel@uswatercorp.net		

**B. Water Treatment Plant Information**

Plant Name:	Sunny Hills Wells # 1	Plant Telephone Number:	(850) 773-2802
Plant Address:	3810 Gable Blvd	City:	Chipley State: Florida Zip Code: 32428
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	1,224,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Utility Manager
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

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Sharon Purviance 3/5/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 6 167-0647  
 Plant Name: Sunry Hills  
 Well #1

III. Daily Data for the Month/Year of: February-21  
 Means of Achieving Four-Log Virus Inactivation/Removal\*  
 Ultraviolet Radiation      Other (Describe):      x Free Chlorine      Chlorine Dioxide      Ozone      Combined Chlorine (Chloramines)

Type of Disinfectant Residual Maintained in Distribution System:      X Free Chlorine      Combined Chlorine (Chloramines)      Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, Gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Residual Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations						UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	X	24	0		0.2									0.6	
2	X	24	53,000		0.3									0.9	
3	X	24	0		0.3									0.5	
4	X	24	0		1.5									0.7	
5	X	24	0		2.0									0.7	
6	X	24	0		1.5									0.8	
7		24	0												
8	X	24	0		2.0									0.6	
9	X	24	0		2.0									0.6	
10	X	24	0		2.0									0.7	
11	X	24	0		2.0									0.9	
12	X	24	0		1.9									0.7	
13	X	24	0		1.8									0.6	
14		24	0												
15	X	24	0		2.0									1.0	
16	X	24	0		2.0									0.6	
17	X	24	0		1.0									0.8	
18	X	24	0		1.0									0.6	
19	X	24	0		1.0									0.5	
20	X	24	0		1.1									0.9	
21		24	0												
22	X	24	0		1.0									0.8	
23	X	24	0		1.0									1.0	
24	X	24	0		0.9									0.8	
25	X	24	0		1.0									1.0	
26	X	24	0		0.3									0.7	
27	X	24	0		0.5									0.9	
28		24	0												
29															
30															
31															
Total			53,000												
Average			53,000												
Maximum			53,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** February, 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 1670647		
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1,827		
PWS Owner: US Water Services Corporation			
Contact Person: Melisa Roteveel	Contact Person's Title: Compliance Manager		
Contact Person's Mailing Address: 4939 Cross Bayou Blvd	City: New Port Rich	State: Florida	Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219		
Contact Person's E-Mail Address: mroteveel@uswatercorp.net			

**B. Water Treatment Plant Information**

Plant Name: Sunny Hills Well # 5	Plant Telephone Number: (850) 773-2802			
Plant Address: 1240 Elkcam Blvd.	City:	State: Florida	Zip Code: 32428	
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000				
Plant Category (per subsection 62-699.310(4), F.A.C.): V	Plant Class (per subsection 62-699.310(4), F.A.C.): C			
<b>Licensed Operators</b>	<b>Name</b>	<b>License Class</b>	<b>License Number</b>	<b>Day(s) / Shift(s) Worked</b>
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

*Sharon Purviance* 3/5/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 167-0647

Plant Name: Sunny Hills

Well #5

III. Daily Data for the Month/Year of: <span style="float: right;">January-21</span>														
Means of Achieving Four-Log Virus Inactivation/Removal * Ultraviolet Radiation														
Type of Disinfectant Residual Maintained in Distribution System														
Other (Describe): <span style="float: right;">x Free Chlorine      Chlorine Dioxide      Ozone      Combined Chlorine (Chloramines)</span>														
X Free Chlorine      Combined Chlorine (Chloramines)      Chlorine Dioxide														
Day of the Month	Days Plant Started or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										
				CT Calculations				UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1		24	800		0.8									0.4
2		24	1,100		0.5									0.7
3		24	1,100		0.4									0.6
4		24	700		0.2									0.7
5		24	800		0.7									0.9
6		24	700		0.7									0.8
7		24	700											
8		24	700		0.6									0.4
9		24	800		0.6									0.7
10		24	700		0.4									0.6
11		24	800		0.7									0.7
12		24	800		1.0									0.7
13		24	700		0.8									0.6
14		24	750											
15		24	750		0.7									0.7
16		24	800		0.4									0.6
17		24	0		0.5									0.8
18		24	900		0.8									0.7
19		24	900		0.9									0.5
20		24	900		0.5									0.7
21		24	850											
22		24	850		0.6									0.6
23		24	0		0.9									0.9
24		24	900		0.7									0.7
25		24	800		1.1									1.0
26		24	900		0.5									0.7
27		24	900		0.5									0.2
28		24	792											
29														
30														
31														
Total			21,392											
Average			792											
Maximum			1,100											

\* Refer to the instructions for this report to determine which plants must provide this information.

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** February, 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills		PWS Identification Number: 1670647	
PWS Type:	<input checked="" type="checkbox"/> Community	<input type="checkbox"/> Non-Transient Non-Community	<input type="checkbox"/> Transient Non-Community
Number of Service Connections at End of Month: 594		Total Population Served at End of Month: 1,827	
PWS Owner: US Water Services Corporation			
Contact Person: Melisa Roteveel		Contact Person's Title: Compliance Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd		City: New Port Richey	State: Florida
Contact Person's Telephone Number: 866-753-8292		Zip Code: 34652	
Contact Person's E-Mail Address: mroteveel@uswatercorp.net		Contact Person's Fax Number: 727-849-4219	

**B. Water Treatment Plant Information**

Plant Name: Sunny Hills Wells # 4		Plant Telephone Number: (850) 773-2802	
Plant Address: 153 Wash Circle		City: Chipley	State: Florida
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water		<input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000			
Plant Category (per subsection 62-699.310(4), F.A.C.): V			
Licensed Operators		Plant Class (per subsection 62-699.310(4), F.A.C.): C	
Lead/Chief Operator:	Name	License Class	License Number
	Sharon Purviance	C	13268
Other Operators:	Name	License Class	Day(s) / Shift(s) Worked
	George Randall Weekly	C	23173

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 3/5/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

Identification Number: 167-0647  
 Plant Name: Sunny Hills  
 Well #4

III. Daily Data for the Month/Year of: <span style="float: right;">February-21</span>																
Means of Achieving Four-Log Virus Inactivation/Removal: * Ultraviolet Radiation <span style="margin-left: 100px;">Other (Describe)</span> <span style="margin-left: 100px;">x Free Chlorine</span> <span style="margin-left: 100px;">Chlorine Dioxide</span> <span style="margin-left: 100px;">Ozone</span> <span style="margin-left: 100px;">Combined Chlorine (Chloramines)</span>																
Type of Disinfectant Residual Maintained in Distribution System: <span style="float: right;">X Free Chlorine</span> <span style="margin-left: 100px;">Combined Chlorine (Chloramines)</span> <span style="margin-left: 100px;">Chlorine Dioxide</span>																
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*											Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>				
1		24	177,800		1.0											0.6
2		24	111,400		1.3											0.9
3		24	116,900		0.9											0.5
4		24	103,700		1.0											0.7
5		24	117,900		1.0											0.7
6		24	126,400		1.1											0.8
7		24	105,600													
8		24	105,600		1.1											0.6
9		24	95,200		1.4											0.6
10		24	94,300		1.3											0.7
11		24	93,400		1.1											0.9
12		24	97,100		1.1											0.7
13		24	97,800		0.9											0.6
14		24	102,350													
15		24	102,350		0.3											1.0
16		24	104,700		1.0											0.6
17		24	94,500		0.8											0.8
18		24	115,900		1.0											0.6
19		24	112,200		1.0											0.5
20		24	99,900		0.8											0.9
21		24	113,500													
22		24	113,550		1.1											0.8
23		24	69,100		0.7											1.0
24		24	101,500		0.9											0.8
25		24	105,600		1.1											1.0
26		24	89,000		1.5											0.7
27		24	112,700		0.6											0.9
28		24	106,665													
29																
30																
31																
Total			2,986,615													
Average			106,665													
Maximum			177,800													

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED-WATER PRODUCTION BY CWSs THAT HAVE  
MULTIPLE TREATMENT PLANTS**

See page 2 for instructions.

Daily Finished-Water Production for the Month/Year of:											February-21
Community Water System (CWS) Name:											Sunny Hills
Public Water System (PWS) Identification Number:											167-0647
Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Plant 10 Name	Total
	Well #1	Well #4	Well #5								
	Permitted Maximum Day Operating Capacity of Each Plant, gallons per day										
	Net Quantity of Finished Water Produced by Each Plant, gallons										
	432,000	504,000	288,000								1,224,000
1	0	177,800	800								178,600
2	53,000	111,400	1,100								165,500
3	0	116,900	1,100								118,000
4	0	103,700	700								104,400
5	0	117,900	800								118,700
6	0	126,400	700								127,100
7	0	105,600	700								106,300
8	0	105,600	700								106,300
9	0	95,200	800								96,000
10	0	94,300	700								95,000
11	0	93,400	800								94,200
12	0	97,100	800								97,900
13	0	97,800	700								98,500
14	0	102,350	750								103,100
15	0	102,350	750								103,100
16	0	104,700	800								105,500
17	0	94,500	0								94,500
18	0	115,900	900								116,800
19	0	112,200	900								113,100
20	0	99,900	900								100,800
21	0	113,500	850								114,350
22	0	113,550	850								114,400
23	0	69,100	-								69,100
24	0	101,500	900								102,400
25	0	105,600	800								106,400
26	0	89,000	900								89,900
27	0	112,700	900								113,600
28	0	106,665	792								107,457
29	-	-	-								
30	-	-	-								
31	-	-	-								
Total											3,061,007
Avg.											109,322
Max.											178,600

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** March, 2021

**A. Public Water System (PWS) Information**

PWS Name:	Sunny Hills			PWS Identification Number:	1670647
PWS Type:	<input checked="" type="checkbox"/> Community	<input type="checkbox"/> Non-Transient Non-Community	<input type="checkbox"/> Transient Non-Community	<input type="checkbox"/> Consecutive	
Number of Service Connections at End of Month:	594			Total Population Served at End of Month:	1,827
PWS Owner:	US Water Services Corporation				
Contact Person:	Melisa Roteveel			Contact Person's Title:	Compliance Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd		City:	New Port Richey	State: Florida Zip Code: 34652
Contact Person's Telephone Number:	900			Contact Person's Fax Number:	727-849-4219
Contact Person's E-Mail Address:	mroteveel@uswatercorp.net				

**B. Water Treatment Plant Information**

Plant Name:	Sunny Hills Wells # 1			Plant Telephone Number:	(850) 773-2802
Plant Address:	3810 Gable Blvd		City:	Chipley	State: Florida Zip Code: 32428
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water			<input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	1,224,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.): C	
<b>Licensed Operators</b>	<b>Name</b>	<b>License Class</b>	<b>License Number</b>	<b>Day(s) / Shift(s) Worked</b>	
Lead/Chief Operator:	Sharon Purviance	C	13268	Utility Manager	
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift	

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 4/6/2021  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 6 167-0647

Plant Name: Sunny Hills  
Well #1

**III. Daily Data for the Month/Year of:**

March-21

Means of Achieving Four-Log Virus Inactivation/Removal \*

Ultraviolet Radiation

Other (Describe):

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

Type of Disinfectant Residual Maintained in Distribution System:

Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable\*

CT Calculations

UV Dose

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, Gal	Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1	X		-		0.6							0.3	
2	X		-		0.6							0.3	
3	X		-		0.4							0.8	
4	X	24	9000		0.4							0.6	
5	X		-		0.3							0.6	
6	X		-		0.2							0.3	
7			-									0.3	
8	X		-		0.2								
9	X		-		0.2							0.6	
10	X		-		0.2							0.3	
11	X		-		0.2							0.6	
12	X		-		0.2							0.6	
13	X		-		0.3							0.6	
14			-									0.6	
15	X		-		0.3								
16	X		-		0.3							0.5	
17	X		-		0.6							0.4	
18	X		-		1.7							0.4	
19	X		-		1.9							0.4	
20	X		-		0.5							0.6	
21			-									0.6	
22	X		-		0.7								
23	X		-		1.2							0.7	
24	X		-		1.2							0.5	
25	X	24	54,000		1.7							0.7	
26	X		-		1.7							0.4	
27	X		-		1.3							0.4	
28			-									0.3	
29	X		-		1.5								
30	X		-		1.2							0.4	
31	X		-		1.1							0.5	
Total			63,000									0.8	
Average			2,032										
Maximum			54,000										

\* Refer to the instructions for this report to determine which plants must provide this information.



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Pages 4 for Instructions.

I. General Information for the Month/Year of: March, 2021

A. Public Water System (PWS) Information

PWS Name: Sunny Hills, PWS Identification Number: 1670647, PWS Type: Community, Number of Service Connections at End of Month: 594, Total Population Served at End of Month: 1,827, PWS Owner: US Water Services Corporation, Contact Person: Melisa Roteveel, Contact Person's Title: Compliance Manager, Contact Person's Mailing Address: 4939 Cross Bayou Blvd, Contact Person's Telephone Number: 900, Contact Person's E-Mail Address: mroteveel@uswatercorp.net

B. Water Treatment Plant Information

Plant Name: Sunny Hills Wells # 4, Plant Address: 153 Vash Circle, Plant Telephone Number: (850) 773-2802, Type of Water Treatment by Plant: Raw Ground Water, Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000

Table with 5 columns: Licensed Operators, Name, License Class, License Number, Day(s) / Shift(s) Worked. Includes Sharon Purviance and George Randall Weekly.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date: Sharon Purviance, 4/6/2021

Printed or Typed Name: Sharon Purviance

License Number: C - 13268

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

Certification Number: 167-0647  
 Plant Name: Sunny Hills  
 Well #4

III. Daily Data for the Month/Year of: <span style="float: right;">March-21</span>				x Free Chlorine		Chlorine Dioxide		Ozone		Combined Chlorine (Chloramines)			
Means of Achieving Four-Log Virus Inactivation/Removal: *				Other (Describe)		Free Chlorine		Chlorine Dioxide		Ozone			
Type of Disinfectant Residual Maintained in Distribution System:				Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide		Ozone			
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations				UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	X	24	96,500		4.5							0.7	
2	X	24	90,800		4.0							1.0	
3	X	24	94,000		4.0							1.1	
4	X	24	104,800		5.0							0.7	
5	X	24	107,200		5.0							0.9	
6	X	24	122,000		5.0							0.9	
7		24	227,700										
8	X	24	227,700		10.0							1.0	
9	X	24	67,600		4.0							1.0	
10	X	24	100,900		4.0							1.3	
11	X	24	114,000		5.0							0.7	
12	X	24	124,200		6.0							0.9	
13	X	24	108,200		5.0							0.7	
14		24	117,450										
15	X	24	117,450		9.0							0.6	
16	X	24	90,900		4.0							0.8	
17	X	24	104,000		5.0							0.7	
18	X	24	153,500		7.0							0.7	
19	X	24	97,800		4.0							0.7	
20	X	24	83,000		4.0							0.4	
21		24	119,000										
22	X	24	119,000		11.0							0.7	
23	X	24	73,500		3.0							0.9	
24	X	24	137,000		6.0							1.0	
25	X	24	89,100		4.0							0.4	
26	X	24	86,600		4.0							0.9	
27	X	24	113,700		5.0							0.6	
28		24	117,617										
29	X	24	241,200		11.0							0.7	
30	X	24	118,300		5.0							0.7	
31	X	24	81,400		4.0							1.0	
Total			3,646,117										
Average			117,617										
Maximum			241,200										

\* Refer to the instructions for this report to determine which plants must provide this information.

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** March, 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills		PWS Identification Number: 1670647	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community		<input type="checkbox"/> Consecutive	
Number of Service Connections at End of Month: 594		Total Population Served at End of Month: 1,827	
PWS Owner: US Water Services Corporation		Contact Person's Title: Compliance Manager	
Contact Person: Melisa Roteveel		Contact Person's Mailing Address: 4939 Cross Bayou Blvd	
Contact Person's Telephone Number: 900		City: New Port Rich	State: Florida
Contact Person's E-Mail Address: mroteveel@uswatercorp.net		Zip Code: 34652	
		Contact Person's Fax Number: 727-849-4219	

**B. Water Treatment Plant Information**

Plant Name: Sunny Hills Well # 5		Plant Telephone Number: (850) 773-2802	
Plant Address: 1240 Elkcam Blvd.		City:	State: Florida
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		Zip Code: 32428	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000		Plant Class (per subsection 62-699.310(4), F.A.C.): C	
Plant Category (per subsection 62-699.310(4), F.A.C.): V			
<b>Licensed Operators</b>			
Lead/Chief Operator:	Name: Sharon Purviance	License Class: C	License Number: 13268
Other Operators:	Name: George Randall Weekly	License Class: C	License Number: 23173
			Day(s) / Shift(s) Worked
			Days 1st Shift
			Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 4/6/2021  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 167-0647

Plant Name: Sunny Hills

Well #5

III. Daily Data for the Month/Year of: <span style="float: right;">March-21</span>														
Means of Achieving Four-Log Virus Inactivation/Removal: *														
Ultraviolet Radiation: <span style="float: right;">x Free Chlorine      Chlorine Dioxide      Ozone      Combined Chlorine (Chloramines)</span>														
Type of Disinfectant Residual Maintained in Distribution System: <span style="float: right;">X Free Chlorine      Combined Chlorine (Chloramines)      Chlorine Dioxide</span>														
Date of the Month	Days Plant Studied or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										
				CT Calculations										
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1	X	24	900		0.8								0.8	
2	X		-		0.9								0.9	
3	X	24	900		0.7								0.8	
4	X	24	800		0.6								0.4	
5	X	24	900		0.5								0.8	
6	X	24	1,700		1.0								0.3	
7		24	850											
8	X	24	850		0.9								0.3	
9	X		-		0.6								0.3	
10	X	24	1,700		1.2								0.6	
11	X		-		0.5								0.5	
12	X	24	900		1.4								0.6	
13	X	24	800		0.9								0.3	
14		24	850											
15	X	24	850		0.9								0.2	
16	X	24	800		0.4								0.3	
17	X	24	900		1.0								0.6	
18	X	24	800		1.0								0.4	
19	X	24	900		1.0								0.5	
20	X	24	700		0.7								0.2	
21		24	750											
22	X	24	750		0.7								0.3	
23	X		-		0.9								0.9	
24	X	24	900		1.0								0.5	
25	X	24	800		0.4								0.4	
26	X	24	800		0.5								0.4	
27	X	24	1,000		0.3								0.4	
28		24	450											
29	X	24	450		0.6								0.6	
30	X	24	900		0.5								0.5	
31	X	24	800		1.0								0.8	
Total			23,700											
Average			765											
Maximum			1,700											

\* Refer to the instructions for this report to determine which plants must provide this information.



## MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED-WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE TREATMENT PLANTS

See page 2 for instructions.

Daily Finished-Water Production for the Month/Year of:											March-21
Community Water System (CWS) Name: Sunny Hills											
Public Water System (PWS) Identification Number: 167-0647											
Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Plant 10 Name	Total
	Well #1	Well #4	Well #5								
	Permitted Maximum Day Operating Capacity of Each Plant, gallons per day										
	432,000	504,000	288,000								
Net Quantity of Finished Water Produced by Each Plant, gallons											1,224,000
1	-	96,500	900								97,400
2	-	90,800	-								90,800
3	-	94,000	900								94,900
4	9,000	104,800	800								114,600
5	-	107,200	900								108,100
6	-	122,000	1,700								123,700
7	-	227,700	850								228,550
8	-	227,700	850								228,550
9	-	67,600	-								67,600
10	-	100,900	1,700								102,600
11	-	114,000	-								114,000
12	-	124,200	900								125,100
13	-	108,200	800								109,000
14	-	117,450	850								118,300
15	-	117,450	850								118,300
16	-	90,900	800								91,700
17	-	104,000	900								104,900
18	-	153,500	800								154,300
19	-	97,800	900								98,700
20	-	83,000	700								83,700
21	-	119,000	750								119,750
22	-	119,000	750								119,750
23	-	73,500	-								73,500
24	-	137,000	900								137,900
25	54,000	89,100	800								143,900
26	-	86,600	800								87,400
27	-	113,700	1,000								114,700
28	-	117,617	450								118,067
29	-	241,200	450								241,650
30	-	118,300	900								119,200
31	-	81,400	800								82,200
Total											3,732,817
Avg.											120,413
Max.											241,650

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** April, 2021

**A. Public Water System (PWS) Information**

PWS Name:	Sunny Hills	PWS Identification Number:	1670647
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month:	594	Total Population Served at End of Month:	1,827
PWS Owner:	US Water Services Corporation		
Contact Person:	Melisa Roteveel	Contact Person's Title:	Compliance Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd	City:	New Port Richey
		State:	Florida
		Zip Code:	34652
Contact Person's Telephone Number:	866-753-8292	Contact Person's Fax Number:	727-849-4219
Contact Person's E-Mail Address:	mroteveel@uswatercorp.net		

**B. Water Treatment Plant Information**

Plant Name:	Sunny Hills Wells # 1	Plant Telephone Number:	(850) 773-2802
Plant Address:	3810 Gable Blvd	City:	Chipley
		State:	Florida
		Zip Code:	32428
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	1,224,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Utility Manager
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

*Sharon Purviance* 5/7/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 6 167-0647

Plant Name: Sunny Hills  
Well #1

III. Daily Data for the Month/Year of: <span style="float: right;">April-21</span>															
Means of Achieving Four-Log Virus Inactivation/Removal: * Ultraviolet Radiation															
Type of Disinfectant Residual Maintained in Distribution System: <span style="float: right;">X Free Chlorine      Chlorine Dioxide      Ozone      Combined Chlorine (Chloramines)</span>															
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, Gal	X Free Chlorine									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*											
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	X		-		0.8									0.4	
2	X		-		0.6									0.5	
3	X		-		0.4									0.3	
4			-												
5	X		-		0.2										
6	X	24	1,000		0.5									0.2	
7	X		-		0.5									0.5	
8	X	24	21,000		0.6									0.5	
9	X		-		0.6									0.8	
10	X		-		0.4									0.5	
11			-											0.3	
12	X	24	39,000		1.2										
13	X		-		1.8									0.4	
14	X		-		0.3									0.3	
15	X		-		0.3									0.5	
16	X		-		0.3									0.2	
17	X	24	20,000		0.6									0.5	
18			-											0.4	
19	X	24	21,000		2.0										
20	X		-		1.2									0.3	
21	X		-		1.0									0.4	
22	X		-		1.8									0.5	
23	X		-		1.5									0.5	
24	X		-		0.3									0.6	
25			-											0.4	
26	X		-		0.2										
27	X		-		0.6									0.4	
28	X		-		0.3									0.6	
29	X		-		0.3									0.5	
30	X		-		0.3									0.5	
31			-		0.2									0.9	
Total			102,000												
Average			3,400												
Maximum			39,000												

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** April, 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 1670647
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive	
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1,827
PWS Owner: US Water Services Corporation	Contact Person's Title: Compliance Manager
Contact Person: Melisa Roteveel	Contact Person's Mailing Address: 4939 Cross Bayou Blvd
Contact Person's Mailing Address: 4939 Cross Bayou Blvd	City: New Port Richey State: Florida Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's E-Mail Address: mroteveel@uswatercorp.net	

**B. Water Treatment Plant Information**

Plant Name: Sunny Hills Wells # 4	Plant Telephone Number: (850) 773-2802
Plant Address: 153 Vash Circle	City: Chipley State: Florida Zip Code: 32428
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000	
Plant Category (per subsection 62-699.310(4), F.A.C.): V	Plant Class (per subsection 62-699.310(4), F.A.C.): C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift
Other Operators:	George Randall Weekly	C	23173	Supervisor

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 5/7/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

Identification Number: 167-0647  
 Plant Name: Sunny Hills  
 Well #4

III. Daily Data for the Month/Year of: <span style="float: right;">April-21</span>				Means of Achieving Four-Log Virus Inactivation/Removal *		Other (Describe)		Free Chlorine		Chlorine Dioxide		Ozone		Combined Chlorine (Chloramines)			
Type of Disinfectant Residual Maintained in Distribution System:				Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide									
Day of the Month	Days Plant Staffed or Visited by Operator (Please "X")	Hours Plant is in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*												Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations						UV Dose							
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (Cl Residual or at First Customer) During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>					
1	X	24	102,800		0.6										0.4		
2	X	24	100,200		0.9										0.5		
3	X	24	114,200		0.7										0.3		
4		24	82,300														
5	X	24	82,300		1.0										0.2		
6	X	24	112,600		0.8										0.5		
7	X	24	95,700		0.8										0.5		
8	X	24	95,500		0.7										0.8		
9	X	24	127,100		0.7										0.5		
10	X	24	101,800		0.7										0.3		
11		24	130,200														
12	X	24	130,200		0.4										0.4		
13	X	24	135,100		1.9										0.3		
14	X	24	69,400		0.8										0.5		
15	X	24	107,100		0.8										0.2		
16	X	24	100,600		0.6										0.5		
17	X	24	116,000		0.6										0.4		
18		24	106,850														
19	X	24	106,850		0.5										0.3		
20	X	24	103,500		1.0										0.4		
21	X	24	120,400		0.9										0.5		
22	X	24	132,000		0.8										0.5		
23	X	24	149,300		1.6										0.6		
24	X	24	106,300		1.0										0.4		
25		24	125,550														
26	X	24	125,550		0.5										0.4		
27	X	24	96,000		1.2										0.6		
28	X	24	118,600		1.0										0.5		
29	X	24	106,600		1.2										0.5		
30	X	24	83,200		0.9										0.9		
31																	
Total			3,283,800														
Average			109,460														
Maximum			149,300														

\* Refer to the instructions for this report to determine which plants must provide this information.

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



Instructions.

**I. General Information for the Month/Year of:** April, 2021

**A. Public Water System (PWS) Information**

PWS Name:	Sunny Hills	PWS Identification Number:	1670647
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month:	594	Total Population Served at End of Month:	1,827
PWS Owner:	US Water Services Corporation		
Contact Person:	Melisa Roteveel	Contact Person's Title:	Compliance Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd	City:	New Port Rich State: Florida Zip Code: 34652
Contact Person's Telephone Number:	866-753-8292	Contact Person's Fax Number:	727-849-4219
Contact Person's E-Mail Address:	mroteveel@uswatercorp.net		

**B. Water Treatment Plant Information**

Plant Name:	Sunny Hills Well # 5	Plant Telephone Number:	(850) 773-2802
Plant Address:	1240 Elkcam Blvd.	City:	State: Florida Zip Code: 32428
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	1,224,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

*Sharon Purviance* 5/7/21  
 Signature and Date

Sharon Purviance  
 Printed or Typed Name

C - 13268  
 License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 167-0647  
 Plant Name: Sunny Hills

Well #5

**III. Daily Data for the Month/Year of:**

April-21

Means of Achieving Four-Log Virus Inactivation/Removal: \*  
 Ultraviolet Radiation

Other (Describe):

x Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

Type of Disinfectant Residual Maintained in Distribution System:

X Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	Means of Achieving Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation			
				Free Chlorine					Combined Chlorine (Chloramines)							Chlorine Dioxide		
				CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*														
				CT Calculations					UV Dose									
Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>										
1	X	24	800		1.1													
2	X	24	800		0.7													0.6
3	X	24	1,500		1.3													0.8
4		24	650															0.5
5	X	24	650		1.0													
6	X	24	700		0.8													0.4
7	X	24	800		0.3													0.4
8	X	24	700		1.0													0.6
9	X	24	800		0.6													0.8
10	X	24	700		1.2													0.5
11		24	800															0.6
12	X	24	800		0.8													
13	X	24	800		1.1													0.7
14	X	24	800		0.8													0.9
15	X	24	700		1.0													0.8
16	X	24	1,500		1.3													0.9
17	X	24	800		0.4													0.8
18		24	750															0.6
19	X	24	750		0.6													
20	X	24	900		0.9													0.6
21	X	24	700		1.0													0.5
22	X	24	700		0.9													0.5
23	X	24	700		0.9													0.3
24	X	24	700		0.8													0.4
25		24	750															0.3
26	X	24	750		0.5													
27	X	24	700		0.3													0.6
28	X	24	700		0.9													0.6
29	X	24	800		0.8													0.7
30	X	24	1,500		0.6													0.6
31																		0.6
Total			24,700															
Average			823															
Maximum			1,500															

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED-WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE TREATMENT PLANTS**

See page 2 for instructions.

Daily Finished-Water Production for the Month/Year of:											April-21
Community Water System (CWS) Name:											Sunny Hills
Public Water System (PWS) Identification Number:											167-0647
Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Plant 10 Name	Total
	Well #1	Well #4	Well #5								
	Permitted Maximum Day Operating Capacity of Each Plant, gallons per day										
	Net Quantity of Finished Water Produced by Each Plant, gallons										
	432,000	504,000	288,000								1,224,000
1	-	102,800	800								103,600
2	-	100,200	800								101,000
3	-	114,200	1,500								115,700
4	-	82,300	650								82,950
5	-	82,300	650								82,950
6	1,000	112,600	700								114,300
7	-	95,700	800								96,500
8	21,000	95,500	700								117,200
9	-	127,100	800								127,900
10	-	101,800	700								102,500
11	-	130,200	800								131,000
12	39,000	130,200	800								170,000
13	-	135,100	800								135,900
14	-	69,400	800								70,200
15	-	107,100	700								107,800
16	-	100,600	1,500								102,100
17	20,000	116,000	800								136,800
18	-	106,850	750								107,600
19	21,000	106,850	750								128,600
20	-	103,500	900								104,400
21	-	120,400	700								121,100
22	-	132,000	700								132,700
23	-	149,300	700								150,000
24	-	106,300	700								107,000
25	-	125,550	750								126,300
26	-	125,550	750								126,300
27	-	96,000	700								96,700
28	-	118,600	700								119,300
29	-	106,600	800								107,400
30	-	83,200	1,500								84,700
31	-	-	-								
Total											3,410,500
Avg.											113,683
Max.											170,000

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** May, 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills		PWS Identification Number: 1670647	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: 594		Total Population Served at End of Month: 1,827	
PWS Owner: US Water Services Corporation			
Contact Person: Melisa Roteveel		Contact Person's Title: Compliance Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd		City: New Port Richey	State: Florida
Contact Person's Telephone Number: 866-753-8292		Zip Code: 34652	
Contact Person's E-Mail Address: mroteveel@uswatercorp.net		Contact Person's Fax Number: 727-849-4219	

**B. Water Treatment Plant Information**

Plant Name: Sunny Hills Wells # 1		Plant Telephone Number: (850) 773-2802	
Plant Address: 3810 Gable Blvd		City: Chipley	State: Florida
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		Zip Code: 32428	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000			
Plant Category (per subsection 62-699.310(4), F.A.C.): V		Plant Class (per subsection 62-699.310(4), F.A.C.): C	

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Utility Manager
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 6/8/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 6 167-0647  
 Plant Name: Sunny Hills  
 Well #1

III. Daily Data for the Month Year of: <span style="float: right;">May-21</span>															
Means of Achieving Four-Log Virus Inactivation/Removal: *				X Free Chlorine		Chlorine Dioxide		Ozone		Combined Chlorine (Chloramines)					
Type of Disinfectant Residual Maintained in Distribution System:				X Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide							
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, Gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	X		-		0.3								0.3		
2			-												
3	X		-		0.2								0.5		
4	X		-		0.2								0.5		
5	X	24	4,000		0.2								0.3		
6	X		-		0.3								0.5		
7	X		-		0.3								0.4		
8	X		-		0.3								0.8		
9			-												
10	X		-		0.3								0.5		
11	X		-		0.3								0.8		
12	X		-		0.2								0.6		
13	X		-		0.3								0.3		
14	X		-		0.3								0.4		
15	X		-		0.3								0.4		
16			-												
17	X	24	20,000		1.0								0.8		
18	X		-		1.0								0.7		
19	X		-		0.9								0.5		
20	X	24	19,000		0.7								0.6		
21	X	24	21,000		0.5								0.4		
22	X		-		0.7								0.4		
23			-												
24	X	24	83,000		0.2								0.5		
25	X	24	21,000		0.3								0.2		
26	X	24	23,000		0.2								0.4		
27	X	24	22,000		0.4								0.4		
28	X	24	43,000		0.4								0.4		
29	X	24	2,500		0.2								0.3		
30			-												
31	X	24	5,100		0.2								0.2		
Total			263,600												
Average			8,503												
Maximum			83,000												

\* Refer to the instructions for this report to determine which plants must provide this information.

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** May, 2021

**A. Public Water System (PWS) Information**

PWS Name:	Sunny Hills			PWS Identification Number:	1670647	
PWS Type:	<input checked="" type="checkbox"/> Community	<input type="checkbox"/> Non-Transient Non-Community	<input type="checkbox"/> Transient Non-Community	<input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month:	594			Total Population Served at End of Month:	1,827	
PWS Owner:	US Water Services Corporation					
Contact Person:	Melisa Rotteveel			Contact Person's Title:	Compliance Manager	
Contact Person's Mailing Address:	4939 Cross Bayou Blvd		City:	New Port Richey	State:	Florida
Contact Person's Telephone Number:	866-753-8292		Contact Person's Fax Number:	727-849-4219		
Contact Person's E-Mail Address:	mrotteveel@uswatercorp.net					

**B. Water Treatment Plant Information**

Plant Name:	Sunny Hills Wells # 4			Plant Telephone Number:	(850) 773-2802	
Plant Address:	153 Vash Circle		City:	Chipley	State:	Florida
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water		<input type="checkbox"/> Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	1,224,000					
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C	
<b>Licensed Operators</b>	<b>Name</b>	<b>License Class</b>	<b>License Number</b>	<b>Day(s) / Shift(s) Worked</b>		
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift		
Other Operators:	George Randall Weekly	C	23173	Supervisor		

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 6/8/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number



## MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

Identification Number: 167-0647  
 Plant Name: Sunny Hills  
 Well #4

III. Daily Data for the Month/Year of: <span style="float: right;">May-21</span>				x Free Chlorine		Chlorine Dioxide		Ozone		Combined Chlorine (Chloramines)			
Means of Achieving Four-Log Virus Inactivation/Removal: *				Other (Describe):		x Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide			
Ultraviolet Radiation				Other (Describe):		x Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide			
Type of Disinfectant Residual Maintained in Distribution System:				x Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide		Chlorine Dioxide			
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations				UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	X	24	135,600		1.0							0.3	
2		24	104,350										
3	X	24	104,350		0.9							0.5	
4	X	24	82,800		0.9							0.5	
5	X	24	111,100		0.7							0.3	
6	X	24	91,500		0.4							0.5	
7	X	24	97,800		0.8							0.4	
8	X	24	118,600		0.8							0.4	
9		24	109,000										
10	X	24	109,000		0.9							0.5	
11	X	24	118,600		1.1							0.8	
12	X	24	73,600		1.1							0.6	
13	X	24	96,400		0.5							0.3	
14	X	24	127,500		1.2							0.4	
15	X	24	105,000		1.2							0.4	
16		24	115,000										
17	X	24	115,000		1.1							0.8	
18	X	24	99,400		1.0							0.7	
19	X	24	102,600		0.9							0.5	
20	X	24	96,700		1.0							0.6	
21	X	24	108,500		1.0							0.4	
22	X	24	91,200		1.2							0.4	
23		24	129,550										
24	X	24	129,550		1.1							0.5	
25	X	24	80,800		0.5							0.2	
26	X	24	81,400		0.6							0.5	
27	X	24	99,700		0.8							0.4	
28	X	24	98,700		0.8							0.4	
29	X	24	116,400		0.9							0.3	
30		24	91,150										
31		24	91,150		1.0							0.2	
Total			3,232,000										
Average			104,258										
Maximum			135,600										

\* Refer to the instructions for this report to determine which plants must provide this information.

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** May, 2021

**A. Public Water System (PWS) Information**

PWS Name:	Sunny Hills	PWS Identification Number:	1670647
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month:	594	Total Population Served at End of Month:	1,827
PWS Owner:	US Water Services Corporation		
Contact Person:	Melisa Roteveel	Contact Person's Title:	Compliance Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd	City:	New Port Rich State: Florida Zip Code: 34652
Contact Person's Telephone Number:	866-753-8292	Contact Person's Fax Number:	727-849-4219
Contact Person's E-Mail Address:	mroteveel@uswatercorp.net		

**B. Water Treatment Plant Information**

Plant Name:	Sunny Hills Well # 5	Plant Telephone Number:	(850) 773-2802
Plant Address:	1240 Elkcam Blvd.	City:	State: Florida Zip Code: 32428
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	1,224,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 5/8/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 167-0647

Plant Name: Sunny Hills

Well #5

III. Daily Data for the Month/Year of: <span style="float: right;">May-21</span>				x Free Chlorine		Chlorine Dioxide		Ozone		Combined Chlorine (Chloramines)			
Means of Achieving Four-Log Virus Inactivation/Removal: *				Other (Describe):									
Ultraviolet Radiation													
Type of Disinfectant Residual Maintained in Distribution System:				X Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide					
Day of the Month	Days First Staffed or Visited by Operator (Place "X")	Hours Plant is in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations				UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	X		-		0.7							0.4	
2		24	1,100										
3	X	24	1,100		0.5							0.5	
4	X	24	900		0.7							0.5	
5	X	24	400		1.0							0.4	
6	X	24	1,500		0.2							0.5	
7	X	24	700		1.0							0.3	
8	X	24	700		0.6							0.6	
9		24	700										
10	X	24	700		0.2							0.8	
11	X	24	1,500		0.2							0.5	
12	X	24	700		0.5							0.8	
13	X	24	700		0.7							0.5	
14	X	24	700		0.6							0.6	
15	X	24	700		0.7							0.5	
16		24	650										
17	X	24	650		1.0							0.5	
18	X	24	700		1.1							0.6	
19	X	24	700		1.0							0.6	
20	X	24	700		0.9							0.5	
21	X	24	1,300		1.0							0.4	
22	X	24	700		1.1							0.5	
23		24	600										
24	X	24	600		1.0							0.3	
25	X	24	700		0.7							0.6	
26	X	24	700		0.8							0.6	
27	X	24	1,300		0.9							0.7	
28	X	24	600		0.8							0.6	
29	X	24	700		0.8							0.5	
30		24	950										
31		24	950		0.9							0.6	
Total			24,600										
Average			794										
Maximum			1,500										

\* Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED-WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE TREATMENT PLANTS**

See page 2 for instructions.

Daily Finished-Water Production for the Month/Year of:											May-21
Community Water System (CWS) Name:											Sunny Hills
Public Water System (PWS) Identification Number:											167-0647
Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Plant 10 Name	Total
	Well #1	Well #4	Well #5								
	Permitted Maximum Day Operating Capacity of Each Plant, gallons per day										Total
	432,000	504,000	288,000								1,224,000
	Net Quantity of Finished Water Produced by Each Plant, gallons										Total
1	-	135,600	-								135,600
2	-	104,350	1,100								105,450
3	-	104,350	1,100								105,450
4	-	82,800	900								83,700
5	4,000	111,100	400								115,500
6	-	91,500	1,500								93,000
7	-	97,800	700								98,500
8	-	118,600	700								119,300
9	-	109,000	700								109,700
10	-	109,000	700								109,700
11	-	118,600	1,500								120,100
12	-	73,600	700								74,300
13	-	96,400	700								97,100
14	-	127,500	700								128,200
15	-	105,000	700								105,700
16	-	115,000	650								115,650
17	20,000	115,000	650								135,650
18	-	99,400	700								100,100
19	-	102,600	700								103,300
20	19,000	96,700	700								116,400
21	21,000	108,500	1,300								130,800
22	-	91,200	700								91,900
23	-	129,550	600								130,150
24	83,000	129,550	600								213,150
25	21,000	80,800	700								102,500
26	23,000	81,400	700								105,100
27	22,000	99,700	1,300								123,000
28	43,000	98,700	600								142,300
29	2,500	116,400	700								119,600
30	-	91,150	950								92,100
31	5,100	91,150	950								97,200
Total											3,520,200
Avg.											113,555
Max.											213,150

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** June, 2021

**A. Public Water System (PWS) Information**

PWS Name:	Sunny Hills	PWS Identification Number:	1670647
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month:	594	Total Population Served at End of Month:	1,827
PWS Owner:	US Water Services Corporation		
Contact Person:	Melisa Roteveel	Contact Person's Title:	Compliance Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd	City:	New Port Richey
		State:	Florida
		Zip Code:	34652
Contact Person's Telephone Number:	866-753-8292	Contact Person's Fax Number:	727-849-4219
Contact Person's E-Mail Address:	mroteveel@uswatercorp.net		

**B. Water Treatment Plant Information**

Plant Name:	Sunny Hills Wells # 1	Plant Telephone Number:	(850) 773-2802
Plant Address:	3810 Gable Blvd	City:	Chipley
		State:	Florida
		Zip Code:	32428
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	1,224,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Utility Manager
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 7/8/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 6.167-0647  
 Plant Name: Sunny Hills  
 Well #1

**III. Daily Data for the Month/Year of:**

June-21

Means of Achieving Four-Log Virus Inactivation/Removal: \*  
 Ultraviolet Radiation      Other (Describe):      X Free Chlorine      Chlorine Dioxide      Ozone      Combined Chlorine (Chloramines)

Type of Disinfectant Residual Maintained in Distribution System:      X Free Chlorine      Combined Chlorine (Chloramines)      Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Please "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, Gal.	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations				UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>			Minimum UV Dose Required, mW-sec/cm <sup>2</sup>
1		24	42,000		0.2									
2		24	21,000		0.2								0.2	
3	X	24	40,000		0.8								0.4	
4	X	24	72,000		2.0								0.4	
5	X	24	43,000		2.0								0.5	
6			-										1.5	
7	X		-		0.9									
8	X		-		0.9								0.5	
9	X	24	29,000		1.1								0.4	
10	X		-		1.7								0.3	
11	X	24	18,000		1.4								0.3	
12	X		-		0.7								0.2	
13			-										0.4	
14	X		-		0.3									
15	X		-		0.3								0.3	
16	X		-		0.3								0.4	
17	X		-		0.7								0.4	
18	X	24	18,000		0.6								0.4	
19	X		-		0.8								0.2	
20			-										0.5	
21	X		-		0.6									
22	X		-		0.3								0.4	
23	X		-		0.2								0.5	
24	X		-		0.2								0.8	
25	X		-		0.4								0.7	
26	X		-		0.3								0.5	
27			-										0.3	
28	X		-		0.3									
29	X		-		0.2								0.4	
30	X		-		0.2								0.4	
31			-										0.3	
Total			283,000											
Average			9,433											
Maximum			72,000											

Refer to the instructions for this report to determine which plants must provide this information.



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Pages 4 for Instructions.

I. General Information for the Month/Year of: June, 2021

A. Public Water System (PWS) Information

PWS Name: Sunny Hills; PWS Identification Number: 1670647; PWS Type: Community; Contact Person: Melisa Roteveel; Title: Compliance Manager; City: New Port Richey; State: Florida; Zip Code: 34652

B. Water Treatment Plant Information

Plant Name: Sunny Hills Wells # 4; Plant Address: 153 Vash Circle; City: Chipley; State: Florida; Zip Code: 32428; Type of Water Treatment by Plant: Raw Ground Water; Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000

Table with columns: Licensed Operators, Name, License Class, License Number, Plant Class, Day(s) / Shift(s) Worked. Includes Sharon Purviance and George Randall Weekly.

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief.

Signature and Date: Sharon Purviance 7/8/21

Printed or Typed Name: Sharon Purviance

License Number: C - 13268

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

entification Number: 167-0647

Plant Name: Sunny Hills  
Well #4

III. Daily Data for the Month/Year of: <span style="float: right;">June-21</span>				x Free Chlorine		Chlorine Dioxide		Ozone		Combined Chlorine (Chloramines)			
Means of Achieving Four-Log Virus Inactivation/Removal: *				Other (Describe):		X Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide			
Type of Disinfectant Residual Maintained in Distribution System:				X Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide					
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations				UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer Drawing Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer Drawing Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	X	24	100,000		1.2							0.2	
2	X	24	93,900		1.0							0.4	
3	X	24	116,000		0.8							0.4	
4	X	24	51,600		0.7							0.3	
5	X	24	82,300		1.5							1.5	
6		24	106,550										
7	X	24	106,550		1.0							0.5	
8	X	24	97,000		1.0							0.4	
9	X	24	124,500		1.1							0.3	
10	X	24	83,300		0.8							0.3	
11	X	24	138,700		0.7							0.2	
12	X	24	111,400		1.0							0.4	
13		24	91,350										
14	X	24	91,350		0.8							0.3	
15	X	24	133,800		1.0							0.4	
16	X	24	83,700		1.0							0.4	
17	X	24	136,500		1.1							0.4	
18	X	24	91,600		0.6							0.2	
19	X	24	100,300		0.7							0.5	
20		24	96,300										
21	X	24	96,300		0.8							0.4	
22	X	24	96,400		1.0							0.5	
23	X	24	81,900		1.0							0.8	
24	X	24	88,000		1.1							0.7	
25	X	24	102,900		0.9							0.5	
26	X	24	69,600		1.0							0.3	
27		24	105,700										
28	X	24	105,700		0.8							0.4	
29	X	24	78,200		1.1							0.4	
30	X	24	96,000		0.7							0.3	
31													
Total			2,957,400										
Average			98,580										
Maximum			138,700										

Refer to the instructions for this report to determine which plants must provide this information.



**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** June, 2021

**A. Public Water System (PWS) Information**

PWS Name:	Sunny Hills	PWS Identification Number:	1670647
PWS Type:	<input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive		
Number of Service Connections at End of Month:	594	Total Population Served at End of Month:	1,827
PWS Owner:	US Water Services Corporation		
Contact Person:	Melisa Roteveel	Contact Person's Title:	Compliance Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd	City:	New Port Rich State: Florida Zip Code: 34652
Contact Person's Telephone Number:	866-753-8292	Contact Person's Fax Number:	727-849-4219
Contact Person's E-Mail Address:	mroteveel@uswatercorp.net		

**B. Water Treatment Plant Information**

Plant Name:	Sunny Hills Well # 5	Plant Telephone Number:	(850) 773-2802
Plant Address:	1240 Elkcam Blvd.	City:	State: Florida Zip Code: 32428
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	1,224,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**I. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 7/8/21  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 167-0647  
 Plant Name: Sunny Hills  
 Well #5

III. Daily Data for the Month/Year of: **June-21**  
 Means of Achieving Four-Log Virus Inactivation/Removal: \*  
 Free Chlorine      Chlorine Dioxide      Ozone      Combined Chlorine (Chloramines)  
 Ultraviolet Radiation      Other (Describe):  
 Type of Disinfectant Residual Maintained in Distribution System:       Free Chlorine      Combined Chlorine (Chloramines)      Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations				UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>			Minimum UV Dose Required, mW-sec/cm <sup>2</sup>
1	X	24	1,300		1.1								0.6	
2	X	24	600		0.8								0.7	
3		24	800		0.9								0.0	
4	X	24	600		1.2								0.7	
5	X	24	1,300		1.3								0.9	
6		24	650											
7	X	24	650		0.5								0.5	
8	X	24	600		0.9								0.7	
9	X	24	1,200		0.7								0.6	
10	X	24	700		0.9								0.5	
11	X	24	1,400		1.0								0.6	
12	X				0.3								0.4	
13		24	950											
14	X	24	950		0.5								0.4	
15	X	24	600		0.2								0.3	
16	X	24	1,300		0.9								0.4	
17	X	24	600		1.0								0.5	
18	X	24	600		0.4								0.7	
19	X	24	1,500		0.6								0.5	
20		24	800											
21	X	24	800		1.0								0.7	
22	X	24	600		0.8								0.4	
23	X	24	600		0.6								0.5	
24	X	24	1,300		0.5								0.5	
25	X	24	1,400		1.0								0.5	
26	X	24	600		1.0								0.4	
27		24	950											
28	X	24	950		0.7								0.5	
29	X	24	600		0.8								0.5	
30	X	24	600		0.6								0.3	
31														
Total			25,500											
Average			850											
Maximum			1,500											

\* Refer to the instructions for this report to determine which plants must provide this information.



## MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED-WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE TREATMENT PLANTS

See page 2 for instructions.

Daily Finished-Water Production for the Month/Year of:											June-21
Community Water System (CWS) Name:											Sunny Hills
Public Water System (PWS) Identification Number:											167-0647
Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Plant 10 Name	Total
	Well #1	Well #4	Well #5								
	Permitted Maximum Day Operating Capacity of Each Plant, gallons per day										
	432,000	504,000	288,000								
Net Quantity of Finished Water Produced by Each Plant, gallons											Total
1	42,000	100,000	1300								143,300
2	21,000	93,900	600								115,500
3	40,000	116,000	800								156,800
4	72,000	51,600	600								124,200
5	43,000	82,300	1300								126,600
6	-	106,550	650								107,200
7	-	106,550	650								107,200
8	-	97,000	600								97,600
9	29,000	124,500	1200								154,700
10	-	83,300	700								84,000
11	18,000	138,700	1400								158,100
12	-	111,400	0								111,400
13	-	91,350	950								92,300
14	-	91,350	950								92,300
15	-	133,800	600								134,400
16	-	83,700	1300								85,000
17	-	136,500	600								137,100
18	18,000	91,600	600								110,200
19	-	100,300	1500								101,800
20	-	96,300	800								97,100
21	-	96,300	800								97,100
22	-	96,400	600								97,000
23	-	81,900	600								82,500
24	-	88,000	1300								89,300
25	-	102,900	1400								104,300
26	-	69,600	600								70,200
27	-	105,700	950								106,650
28	-	105,700	950								106,650
29	-	78,200	600								78,800
30	-	96,000	600								96,600
31	-	-	-								-
<b>Total</b>											3,265,900
<b>Avg.</b>											108,863
<b>Max.</b>											158,100

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** July, 2021

**A. Public Water System (PWS) Information**

PWS Name: <u>Sunny Hills</u>		PWS Identification Number: <u>1670647</u>	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community <input type="checkbox"/> Consecutive			
Number of Service Connections at End of Month: <u>594</u>			
PWS Owner: <u>US Water Services Corporation</u>		Total Population Served at End of Month: <u>1,827</u>	
Contact Person: <u>Melisa Roteveel</u>		Contact Person's Title: <u>Compliance Manager</u>	
Contact Person's Mailing Address: <u>4939 Cross Bayou Blvd</u>		City: <u>New Port Richey</u> State: <u>Florida</u> Zip Code: <u>34652</u>	
Contact Person's Telephone Number: <u>866-753-8292</u>		Contact Person's Fax Number: <u>727-849-4219</u>	
Contact Person's E-Mail Address: <u>mrotteveel@uswatercorp.net</u>			

**B. Water Treatment Plant Information**

Plant Name: <u>Sunny Hills Wells # 1</u>		Plant Telephone Number: <u>(850) 773-2802</u>	
Plant Address: <u>3810 Gable Blvd</u>		City: <u>Chipley</u> State: <u>Florida</u> Zip Code: <u>32428</u>	
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day: <u>1,224,000</u>			
Plant Category (per subsection 62-699.310(4), F.A.C.): <u>V</u>		Plant Class (per subsection 62-699.310(4), F.A.C.): <u>C</u>	

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	<u>Sharon Purviance</u>	<u>C</u>	<u>13268</u>	<u>Utility Manager</u>
Other Operators:	<u>George Randall Weekly</u>	<u>C</u>	<u>23173</u>	<u>Days 1st Shift</u>

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 8/5/2021  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 6 167-0647

Plant Name: Sunny Hills  
Well #1

III. Daily Data for the Month/Year of: <span style="float: right;">July 21</span>														
Means of Achieving Four-Log Virus Inactivation/Removal: * Ultraviolet Radiation <span style="margin-left: 100px;">Other (Describe)</span> <span style="margin-left: 100px;">X Free Chlorine</span> <span style="margin-left: 100px;">Chlorine Dioxide</span> <span style="margin-left: 100px;">Ozone</span> <span style="margin-left: 100px;">Combined Chlorine (Chloramines)</span>														
Type of Disinfection Residual Maintained in Distribution System: <span style="margin-left: 100px;">X Free Chlorine</span> <span style="margin-left: 100px;">Combined Chlorine (Chloramines)</span> <span style="margin-left: 100px;">Chlorine Dioxide</span>														
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Flows Plant in Operation	Net Quantity of Finished Water Produced, Gal	CT Calculations, or UV Dose, to Document Four-Log Virus Inactivation, if Applicable*										
				Peak Flow Rate, gpd	CT Calculations			UV Dose				Lowest Residual (Minimum) Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
					Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>			Minimum UV Dose Required, mW-sec/cm <sup>2</sup>
1	X		-			0.2						0.3		
2	X		-			0.2						0.9		
3	X		-			0.2						0.8		
4			-											
5	X		-			0.2						0.6		
6	X	24	7,000			0.3						0.2		
7	X	24	19,000			1.5						0.5		
8	X		-			0.4						0.5		
9	X		-			0.5						0.2		
10	X		-			0.5						0.5		
11			-											
12	X		-			0.5						0.7		
13	X	24	18,000			0.3						0.4		
14	X		-			0.3						0.4		
15	X		-			0.3						0.4		
16	X		-			0.3						0.3		
17	X		-			0.2						0.6		
18			-											
19	X		-			0.3						0.8		
20	X	24	18,000			0.2						0.5		
21	X		-			0.3						0.5		
22	X		-			0.2						0.6		
23	X		-			0.3						0.3		
24	X		-			0.2						0.5		
25			-											
26	X	24	18,000			0.6						0.3		
27	X		-			0.3						0.3		
28	X	24	18,000			0.4						0.4		
29	X		-			0.4						0.4		
30	X		-			0.3						0.5		
31			-											
Total			98,000											
Average			3.161											
Maximum			19,000											

\* Refer to the instructions for this report to determine which plants must provide this information.

**MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER**



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** July, 2021

**A. Public Water System (PWS) Information**

PWS Name:	Sunny Hills			PWS Identification Number:	1670647
PWS Type:	<input checked="" type="checkbox"/> Community	<input type="checkbox"/> Non-Transient Non-Community	<input type="checkbox"/> Transient Non-Community	<input type="checkbox"/> Consecutive	
Number of Service Connections at End of Month:	594			Total Population Served at End of Month:	1,827
PWS Owner:	US Water Services Corporation				
Contact Person:	Melisa Roteveel			Contact Person's Title:	Compliance Manager
Contact Person's Mailing Address:	4939 Cross Bayou Blvd	City:	New Port Richey	State:	Florida
Contact Person's Telephone Number:	866-753-8292			Zip Code:	34652
Contact Person's E-Mail Address:	mroteveel@uswatercorp.net			Contact Person's Fax Number:	727-849-4219

**B. Water Treatment Plant Information**

Plant Name:	Sunny Hills Wells # 4			Plant Telephone Number:	(850) 773-2802	
Plant Address:	153 Vash Circle	City:	Chipley	State:	Florida	
Type of Water Treatment by Plant:	<input checked="" type="checkbox"/> Raw Ground Water	<input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	1,224,000					
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C	
<b>Licensed Operators</b>	<b>Name</b>	<b>License Class</b>	<b>License Number</b>	<b>Day(s) / Shift(s) Worked</b>		
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift		
Other Operators:	George Randall Weekly	C	23173	Supervisor		

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

*Sharon Purviance* 8/5/2021  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

Certification Number: 167-0647  
 Plant Name: Sunny Hills  
 Well #4

III. Daily Data for the Month/Year of: <span style="float: right;">July-21</span>				X Free Chlorine		Chlorine Dioxide		Ozone		Combined Chlorine (Chloramines)			
Means of Achieving Four-Log Virus Inactivation/Removal *				Other (Describe)		X Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide			
Type of Disinfectant Residual Maintained in Distribution System				X Free Chlorine		Combined Chlorine (Chloramines)		Chlorine Dioxide		Chlorine Dioxide			
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant is in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*								Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Circumstances, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations				UV Dose					
				Peak Flow Rate, mgd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>		
1	X	24	90,500		0.6							0.3	
2	X	24	101,000		1.3							0.9	
3	X	24	86,900		1.2							0.8	
4		24	121,100										
5	X	24	121,100		0.3							0.6	
6	X	24	160,900		0.4							0.3	
7	X	24	111,200		0.9							0.5	
8	X	24	126,100		0.9							0.5	
9	X	24	162,000		0.6							0.2	
10	X	24	138,700		1.0							0.5	
11		24	136,200										
12	X	24	136,200		0.7							0.7	
13	X	24	113,900		0.8							0.4	
14	X	24	89,700		1.0							0.4	
15	X	24	87,300		1.0							0.4	
16	X	24	114,100		1.0							0.3	
17	X	24	81,300		1.1							0.6	
18		24	84,050										
19	X	24	84,050		0.7							0.8	
20	X	24	103,800		0.9							0.5	
21	X	24	90,500		1.1							0.5	
22	X	24	70,600		1.2							0.6	
23	X	24	114,600		0.9							0.3	
24	X	24	95,600		2.0							0.5	
25		24	110,250										
26	X	24	110,250		1.0							0.3	
27	X	24	57,200		0.8							0.3	
28	X	24	116,000		1.1							0.4	
29	X	24	69,400		1.1							0.5	
30	X	24	112,700		1.1							0.5	
31		24	106,573										
Total			3,303,773										
Average			106,573										
Maximum			162,000										

\* Refer to the instructions for this report to determine which plants must provide this information.

# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER



See Pages 4 for Instructions.

**I. General Information for the Month/Year of:** July, 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills		PWS Identification Number: 1670647	
PWS Type: <input checked="" type="checkbox"/> Community <input type="checkbox"/> Non-Transient Non-Community <input type="checkbox"/> Transient Non-Community		<input type="checkbox"/> Consecutive	
Number of Service Connections at End of Month: 594		Total Population Served at End of Month: 1,827	
PWS Owner: US Water Services Corporation			
Contact Person: Melisa Roteveel		Contact Person's Title: Compliance Manager	
Contact Person's Mailing Address: 4939 Cross Bayou Blvd		City: New Port Rich	State: Florida
Contact Person's Telephone Number: 866-753-8292		Zip Code: 34652	
Contact Person's E-Mail Address: mroteveel@uswatercorp.net		Contact Person's Fax Number: 727-849-4219	

**B. Water Treatment Plant Information**

Plant Name: Sunny Hills Well # 5		Plant Telephone Number: (850) 773-2802	
Plant Address: 1240 Elkcam Blvd.		City:	State: Florida
Type of Water Treatment by Plant: <input checked="" type="checkbox"/> Raw Ground Water <input type="checkbox"/> Purchased Finished Water		Zip Code: 32428	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1,224,000		Plant Class (per subsection 62-699.310(4), F.A.C.): C	
Plant Category (per subsection 62-699.310(4), F.A.C.): V			

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Sharon Purviance	C	13268	Days 1st Shift
Other Operators:	George Randall Weekly	C	23173	Days 1st Shift

**II. Certification by Lead/Chief Operator**

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Sharon Purviance 8/5/2021  
Signature and Date

Sharon Purviance  
Printed or Typed Name

C - 13268  
License Number



# MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OF PURCHASED FINISHED WATER

PWS Identification Number: 167-0647

Plant Name: Sunny Hills

Well #5

III. Daily Data for the Month/Year of: <span style="float: right;">July-21</span>															
Means of Achieving Four-Log Virus Inactivation/Removal: *															
<input checked="" type="checkbox"/> Ultraviolet Radiation <input type="checkbox"/> Other (Describe): _____ <input checked="" type="checkbox"/> Free Chlorine <input type="checkbox"/> Chlorine Dioxide <input type="checkbox"/> Ozone <input type="checkbox"/> Combined Chlorine (Chloramines)															
Type of Disinfectant Residual Maintained in Distribution System: _____															
<input checked="" type="checkbox"/> Free Chlorine <input type="checkbox"/> Combined Chlorine (Chloramines) <input type="checkbox"/> Chlorine Dioxide															
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations											
				Peak Flow Rate, gal	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	X	24	1,200		0.7									0.8	
2	X	24	600		1.2									0.7	
3	X	24	600		1.0									0.5	
4		24	650												
5	X	24	650		0.8									0.5	
6	X	24	1,300		0.4									0.2	
7	X	24	2,700		0.6									0.6	
8	X	24	600		0.6									0.5	
9	X		-		0.6									0.5	
10	X	24	900		0.8									0.6	
11		24	450												
12	X	24	450		0.4									0.5	
13	X	24	1,800		0.6									0.6	
14	X		-		0.4									0.4	
15	X	24	900		1.1									0.4	
16	X	24	1,900		1.0									0.5	
17	X		-		1.0									0.5	
18		24	900												
19	X	24	900		0.8									0.4	
20	X	24	1,700		1.1									0.3	
21	X	24	1,000		1.0									0.6	
22	X		-		0.5									0.3	
23	X	24	1,900		0.6									0.5	
24	X		-		0.6									0.4	
25		24	1,300												
26	X	24	1,300		0.8									0.5	
27	X	24	100		0.8									0.3	
28	X	24	900		0.8									0.4	
29	X	24	900		1.1									0.4	
30	X	24	900		0.3									0.3	
31	X	24	800		0.4									0.4	
Total			27,300												
Average			881												
Maximum			2,700												

\* Refer to the instructions for this report to determine which plants must provide this information.



## MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED-WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE TREATMENT PLANTS

See page 2 for instructions.

Daily Finished-Water Production for the Month/Year of:										July-21	
Community Water System (CWS) Name:										Sunny Hills	
Public Water System (PWS) Identification Number:										167-0647	
Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Plant 10 Name	Total
	Well #1	Well #4	Well #5								
	Permitted Maximum Day Operating Capacity of Each Plant, gallons per day										Total
	432,000	504,000	288,000								1,224,000
	Net Quantity of Finished Water Produced by Each Plant, gallons										Total
1	-	90,500	1,200								91,700
2	-	101,000	600								101,600
3	-	86,900	600								87,500
4	-	121,100	650								121,750
5	-	121,100	650								121,750
6	7,000	160,900	1,300								169,200
7	19,000	111,200	2,700								132,900
8	-	126,100	600								126,700
9	-	162,000	-								162,000
10	-	138,700	900								139,600
11	-	136,200	450								136,650
12	-	136,200	450								136,650
13	18,000	113,900	1,800								133,700
14	-	89,700	-								89,700
15	-	87,300	900								88,200
16	-	114,100	1,900								116,000
17	-	81,300	-								81,300
18	-	84,050	900								84,950
19	-	84,050	900								84,950
20	18,000	103,800	1,700								123,500
21	-	90,500	1,000								91,500
22	-	70,600	-								70,600
23	-	114,600	1,900								116,500
24	-	95,600	-								95,600
25	-	110,250	1,300								111,550
26	18,000	110,250	1,300								129,550
27	-	57,200	100								57,300
28	18,000	116,000	900								134,900
29	-	69,400	900								70,300
30	-	112,700	900								113,600
31	-	106,573	800								107,373
Total											3,429,073
Avg.											110,615
Max.											169,200



## MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE PLANTS

See page 2 for instructions

Daily Finished Water Production for the Month Year of August 2021  
 Community Water System (CWS) Name: Sunny Hills  
 Public Water System (PWS) Name: 167-0647

Day of Month	Plant 1 Name WTP - 1	Plant 2 Name WTP - 4	Plant 3 Name WTP - 5	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Total
	Public Water System (PWS) Name: 1,224,000    1,224,000    1,224,000									
	Public Water System (PWS) Name:									
Day 1	10,500	91,050	850							102,400
Day 2	10,500	91,050	850							102,400
Day 3	20,000	137,400	1,400							158,800
Day 4	21,000	93,000	800							114,800
Day 5	19,000	103,200	0							122,200
Day 6	39,000	80,700	900							120,600
Day 7	41,000	68,600	800							110,400
Day 8	40,000	65,700	850							106,550
Day 9	40,000	65,700	850							106,550
Day 10	20,000	70,400	700							91,100
Day 11	40,000	69,400	800							110,200
Day 12	41,000	64,600	900							106,500
Day 13	0	101,800	800							102,600
Day 14	30,000	96,000	800							126,800
Day 15	0	109,300	800							110,100
Day 16	0	109,300	800							110,100
Day 17	22,000	110,000	3,200							135,200
Day 18	0	109,100	2,500							111,600
Day 19	0	90,900	1,300							92,200
Day 20	0	116,400	3,000							119,400
Day 21	0	74,100	0							74,100
Day 22	0	99,650	800							100,450
Day 23	51,000	99,650	800							151,450
Day 24	84,000	29,000	2,200							115,200
Day 25	40,000	65,800	700							106,500
Day 26	0	100,900	1,600							102,500
Day 27	0	97,400	800							98,200
Day 28	0	107,100	700							107,800
Day 29	0	109,100	750							109,850
Day 30	0	109,100	750							109,850
Day 31	0	112,200	1,700							113,900
<b>Total</b>										<b>3,450,300</b>
<b>Avg.</b>										<b>111,300</b>
<b>Min</b>										<b>158,800</b>



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

I. General Information for the Month/Year of: August 2021

A. Public Water System (PWS) Information

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

B. Water Treatment Plant Information

Plant Name: WTP - 1	Plant Telephone Number:			
Plant Address: 3810 Gable Blvd	City: Chipley State: FL Zip Code: 32428			
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000				
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V			
Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley	C	0023173	
Other Operators:	Oliver Shockley	C	13924	
	Sharon Purviance	C	13268	

II. Certification by Lead/Chief Operator

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

<i>George Weekley</i>	10/1/2021	George Weekley	C 0023173
Signature and Date		Printed or Typed Name	License Number

Updated

WS Identification Number: 167-0647

unny Hills WTP - 1

1. Daily Data for the Month/Year of: August 2021

Means of Achieving Four-Log Virus Inactivation/Removal \* Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Describe)

Type of Disinfectant Residual Maintained in Distribution System: X Free Chlorine Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations					UV Dose							
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>				
1		24	10,500													
2	X	24	10,500		1.00										0.50	
3	X	24	20,000		0.50										0.50	
4	X	24	21,000		0.50										0.50	
5	X	24	19,000		0.60										0.60	
6	X	24	39,000		0.70										0.30	
7	X	24	41,000		1.30										0.50	
8		24	40,000													
9	X	24	40,000		0.20										0.50	
10	X	24	20,000		0.20										0.50	
11	X	24	40,000		0.30										0.20	
12	X	24	41,000		0.20										0.40	
13	X	24	0		0.50										0.20	
14	X	24	30,000		0.20										0.30	
15		24	0													
16	X	24	0		0.30										0.30	
17	X	24	22,000		0.50										0.30	
18	X	24	0		0.50										0.40	
19	X	24	0		0.40										0.40	
20	X	24	0		0.20										0.30	
21	X	24	0		0.20										0.40	
22		24	0													
23	X	24	51,000		0.40										0.30	
24	X	24	84,000		0.40										1.00	
25	X	24	40,000		2.30										0.90	
26	X	24	0		2.30										0.70	
27	X	24	0		1.00										0.30	
28	X	24	0		1.10										0.90	
29		24	0													
30	X	24	0		0.20										0.30	
31	X	24	0		0.20										0.36	
Total			569,000													
Average			18,355													
Maximum			84,000													



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

I. General Information for the Month/Year of: August 2021

A. Public Water System (PWS) Information

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

B. Water Treatment Plant Information

Plant Name: WTP - 4	Plant Telephone Number:			
Plant Address: 1533 Vash Circle	City: Sunny Hills State: FL Zip Code: 32428			
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000				
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V			
Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley	C	0023173	
Other Operators:	Oliver Shockley	C	13924	
	Sharon Purviance	C	13268	

II. Certification by Lead/Chief Operator

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*George Weekley*  
Signature and Date

10/1/2021

George Weekley

C 0023173

Updated

Printed or Typed Name

License Number

PWS Identification Number: 167-0647

Sunny Hills WTP - 4

III. Daily Data for the Month/Year of: August 2021

Means of Achieving Four-Log Virus Inactivation/Removal \*

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Discribe)

Type of Disinfectant Residual Maintained in Distribution System:

X Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place 'X'	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations					UV Dose							
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>				
1		24	91,050													
2	X	24	91,050		1.00											0.50
3	X	24	137,400		1.20											0.50
4	X	24	93,000		1.10											0.50
5	X	24	103,200		1.00											0.60
6	X	24	80,700		0.50											0.30
7	X	24	68,600		1.20											0.50
8		24	65,700													
9	X	24	65,700		1.10											0.50
10	X	24	70,400		1.00											0.50
11	X	24	69,400		1.20											0.20
12	X	24	64,600		1.00											0.40
13	X	24	101,800		0.90											0.20
14	X	24	96,000		1.10											0.30
15		24	109,300													
16	X	24	109,300		1.00											0.30
17	X	24	110,000		1.10											0.40
18	X	24	109,100		1.50											0.40
19	X	24	90,900		1.50											0.40
20	X	24	116,400		1.60											0.40
21	X	24	74,100		1.00											0.40
22		24	99,650													
23	X	24	99,650		1.30											0.30
24	X	24	29,000		1.50											1.00
25	X	24	65,800		1.50											0.90
26	X	24	100,900		1.40											0.40
27	X	24	97,400		1.30											0.30
28	X	24	107,100		1.20											0.90
29		24	109,100													
30	X	24	109,100		0.90											0.30
31	X	24	112,200		1.43											0.36
Total			2,847,600													
Average			91,858													
Maximum			137,400													



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** August 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills		PWS Identification Number: 167-0647	
PWS Type: Community <input checked="" type="checkbox"/>	NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive
Number of Service Connections at End of Month: 594		Total Population Served at End of Month: 1458	
PWS Owner: Sunny Hills Utility Company			
Contact Person: Sharon Purviance		Contact Person's Title: US Water Services	
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard		City: New Port Richey	State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292		Contact Person's Fax Number: 727-849-4219	
Contact Person's Email Address: spurviance@uswatercorp.net			

**B. Water Treatment Plant Information**

Plant Name: WTP - 5		Plant Telephone Number:	
Plant Address: 1240 Elkeam Blvd		City:	State: FL Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000			
Plant Category (per subsection 62-699.310(4), F.A.C.): C		Plant Class (per subsection 62-699.310(4), F.A.C.): V	
Licensed Operators:	Name:	License Class	License Number
Lead/Chief Operators:	George Weekley	C	0023173
Other Operators:	Oliver Shockley	C	13924
	Sharon Purviance	C	13268

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*George Weekley*

Signature and Date

10/1/2021

Updated

George Weekley

Printed or Typed Name

C 0023173

License Number



PWS Identification Number: 167-0647

Sunny Hills WTP - 5

III. Daily Data for the Month/Year of: August 2021

Means of Achieving Four-Log Virus Inactivation/Removal \*

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Describe)

X Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

Type of Disinfectant Residual Maintained in Distribution System:

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations					UV Dose							
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>				
1		24	850													
2	X	24	850		1.00										0.50	
3	X	24	1,400		1.20										0.30	
4	X	24	800		0.60										0.60	
5	X	24	0		0.60										0.50	
6	X	24	900		0.50										0.30	
7	X	24	800		0.60										0.30	
8		24	850													
9	X	24	850		0.60										0.40	
10	X	24	700		0.90										0.30	
11	X	24	800		0.40										0.60	
12	X	24	900		0.40										0.60	
13	X	24	800		0.90										0.70	
14	X	24	800		0.90										0.50	
15		24	800													
16	X	24	800		0.90										0.40	
17	X	24	3,200		1.00										0.40	
18	X	24	2,500		0.90										0.50	
19	X	24	1,300		0.80										0.30	
20	X	24	3,000		0.80										0.40	
21	X	24	0		1.00										0.60	
22		24	800													
23	X	24	800		0.70										0.50	
24	X	24	2,200		0.80										0.50	
25	X	24	700		0.50										0.40	
26	X	24	1,600		0.90										0.40	
27	X	24	800		0.30										0.30	
28	X	24	700		0.40										0.30	
29		24	750													
30	X	24	750		0.50										0.20	
31	X	24	1,700		0.95										0.50	
Total			33,700													
Average			1,087													
Maximum			3,200													



## MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE PLANTS

See page 2 for instructions

Daily Finished Water Production for the Month Year of September 2021  
 Community Water System (CWS) Name: Sunny Hills  
 Public Water System (PWS) Name: 167-0647

Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Total
	WTP - 1	WTP - 4	WTP - 5							
	Public Water System (PWS) Name:									
	1,224,000	1,224,000	1,224,000							
	Public Water System (PWS) Name:									
Day 1	0	86,400	0							86,400
Day 2	1,000	123,300	1,400							125,700
Day 3	0	89,800	700							90,500
Day 4	0	124,900	0							124,900
Day 5	0	113,350	900							114,250
Day 6	0	113,350	900							114,250
Day 7	0	129,700	900							130,600
Day 8	0	112,300	900							113,200
Day 9	0	122,600	1,800							124,400
Day 10	0	120,300	800							121,100
Day 11	0	104,300	100							104,400
Day 12	0	130,000	1,350							131,350
Day 13	18,000	130,000	1,350							149,350
Day 14	2,000	114,000	0							116,000
Day 15	0	108,700	900							109,600
Day 16	0	112,000	900							112,900
Day 17	0	116,100	0							116,100
Day 18	0	103,500	1,800							105,300
Day 19	0	119,150	1,500							120,650
Day 20	0	119,150	1,500							120,650
Day 21	0	94,400	0							94,400
Day 22	0	103,000	2,300							105,300
Day 23	0	94,500	800							95,300
Day 24	0	97,600	800							98,400
Day 25	0	98,000	600							98,600
Day 26	0	129,750	1,700							131,450
Day 27	0	129,750	1,700							131,450
Day 28	0	116,800	700							117,500
Day 29	0	100,300	700							101,000
Day 30	0	134,200	1,500							135,700
Day 31										
<b>Total</b>										3,440,700
<b>Avg.</b>										114,690
<b>Min</b>										149,350





MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

I. General Information for the Month/Year of: **September 2021**

A. Public Water System (PWS) Information

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

B. Water Treatment Plant Information

Plant Name: WTP - 1	Plant Telephone Number:
Plant Address: 3810 Gable Blvd	City: Chipley State: FL Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V
Licensed Operators:	Name: License Class License Number Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley C 0023173
Other Operators:	Oliver Shockley C 13924
	Sharon Purviance C 13268

II. Certification by Lead/Chief Operator

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*George Weekley*  
Signature and Date

10/6/2021

George Weekley  
Printed or Typed Name

C 0023173  
License Number

PWS Identification Number: 167-0647

Sunny Hills WTP - 1

III. Daily Data for the Month/Year of: September 2021

Means of Achieving Four-Log Virus Inactivation/Removal \*

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Describe)

Type of Disinfectant Residual Maintained in Distribution System:

X Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>		
1	X	24	0		0.30								0.90	
2	X	24	1,000		0.30								1.00	
3	X	24	0		0.30								0.40	
4	X	24	0		0.30								0.60	
5		24	0											
6	X	24	0		0.20								0.40	
7	X	24	0		0.20								0.30	
8	X	24	0		0.30								0.40	
9	X	24	0		1.20								0.90	
10	X	24	0		0.30								0.90	
11	X	24	0		0.20								0.80	
12		24	0											
13	X	24	18,000		0.20								1.00	
14	X	24	2,000		0.20								0.60	
15	X	24	0		0.20								0.50	
16	X	24	0		0.20								1.00	
17	X	24	0		0.30								0.80	
18	X	24	0		0.30								0.50	
19		24	0											
20	X	24	0		0.20								0.80	
21	X	24	0		0.30								0.60	
22	X	24	0		0.40								0.80	
23	X	24	0		0.20								0.90	
24	X	24	0		0.30								0.90	
25	X	24	0		0.20								0.40	
26		24	0											
27	X	24	0		1.00								0.90	
28	X	24	0		1.20								1.00	
29	X	24	0		0.70								1.00	
30	X	24	0		0.70								1.30	
31														
Total			21,000											
Average			700											
Maximum			18,000											



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** September 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

**B. Water Treatment Plant Information**

Plant Name: WTP - 4	Plant Telephone Number:
Plant Address: 1533 Vash Circle	City: Sunny Hills State: FL Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V
Licensed Operators:	Name: License Class License Number Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley C 0023173
Other Operators:	Oliver Shockley C 13924
	Sharon Purviance C 13268

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*George Weekley*  
 Signature and Date

10/6/2021

George Weekley  
 Printed or Typed Name

C 0023173  
 License Number





MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** September 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

**B. Water Treatment Plant Information**

Plant Name: WTP - 5	Plant Telephone Number:			
Plant Address: 1240 Elkeam Blvd	City: State: FL Zip Code: 32428			
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000				
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V			
<b>Licensed Operators:</b>	<b>Name:</b>	<b>License Class</b>	<b>License Number</b>	<b>Day(s)/Shift(s) Worked</b>
Lead/Chief Operators:	George Weekley	C	0023173	
Other Operators:	Oliver Shockley	C	13924	
	Sharon Purviance	C	13268	

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*George Weekley*  
Signature and Date

10/6/2021

George Weekley

Printed or Typed Name

C 0023173

License Number

PWS Identification Number: 167-0647

Sunny Hills WTP - 5

III. Daily Data for the Month/Year of: September 2021

Means of Achieving Four-Log Virus Inactivation/Removal \* Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Describe) Type of Disinfectant Residual Maintained in Distribution System: X Free Chlorine Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose					
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>		
1	X	24	0		0.60								0.50	
2	X	24	1,400		0.80								0.50	
3	X	24	700		0.80								0.40	
4	X	24	0		0.70								0.30	
5		24	900											
6	X	24	900		0.50								0.30	
7	X	24	900		0.60								0.40	
8	X	24	900		0.80								0.50	
9	X	24	1,800		0.80								0.50	
10	X	24	800		0.90								0.50	
11	X	24	100		0.80								0.30	
12		24	1,350											
13	X	24	1,350		0.70								0.40	
14	X	24	0		0.80								0.40	
15	X	24	900		0.70								0.50	
16	X	24	900		0.80								0.30	
17	X	24	0		0.30								0.30	
18	X	24	1,800		0.60								0.30	
19		24	1,500											
20	X	24	1,500		0.80								0.40	
21	X	24	0		0.70								0.40	
22	X	24	2,300		0.80								0.20	
23	X	24	800		0.40								0.40	
24	X	24	800		0.60								0.40	
25	X	24	600		0.70								0.40	
26		24	1,700											
27	X	24	1,700		0.80								0.50	
28	X	24	700		0.70								0.50	
29	X	24	700		0.60								0.40	
30	X	24	1,500		0.90								0.50	
31														
Total			28,500											
Average			950											
Maximum			2,300											





## MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE PLANTS

See page 2 for instructions

Daily Finished Water Production for the Month Year of October 2021  
 Community Water System (CWS) Name: Sunny Hills  
 Public Water System (PWS) Name: 167-0647

Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Total
	WTP - 1	WTP - 4	WTP - 5							
	Public Water System (PWS) Name:									
	1,224,000	1,224,000	1,224,000							
	Public Water System (PWS) Name:									
Day 1	0	81,300	0							81,300
Day 2	0	112,100	700							112,800
Day 3	0	131,950	1,000							132,950
Day 4	0	131,950	1,000							132,950
Day 5	2,000	105,300	700							108,000
Day 6	0	133,800	700							134,500
Day 7	0	119,000	700							119,700
Day 8	0	113,400	700							114,100
Day 9	0	122,500	1,700							124,200
Day 10	31,500	109,000	650							141,150
Day 11	31,500	109,000	650							141,150
Day 12	19,000	67,100	700							86,800
Day 13	37,000	79,500	1,600							118,100
Day 14	0	77,000	700							77,700
Day 15	7,000	89,900	600							97,500
Day 16	31,000	91,600	700							123,300
Day 17	40,000	74,700	1,000							115,700
Day 18	40,000	74,700	1,000							115,700
Day 19	0	91,700	500							92,200
Day 20	38,000	82,300	1,300							121,600
Day 21	18,000	71,200	600							89,800
Day 22	19,000	84,800	700							104,500
Day 23	0	103,600	2,100							105,700
Day 24	0	100,750	650							101,400
Day 25	0	100,750	650							101,400
Day 26	0	109,900	600							110,500
Day 27	0	97,800	1,200							99,000
Day 28	0	82,500	1,200							83,700
Day 29	0	124,700	600							125,300
Day 30	0	96,300	600							96,900
Day 31	0	99,000	0							99,000
<b>Total</b>										3,408,600
<b>Avg.</b>										109,955
<b>Min</b>										141,150





MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** October 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647		
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive	
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458		
PWS Owner: Sunny Hills Utility Company			
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services		
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey	State: FL	Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219		
Contact Person's Email Address: spurviance@uswatercorp.net			

**B. Water Treatment Plant Information**

Plant Name: WTP - 1	Plant Telephone Number:	
Plant Address: 3810 Gable Blvd	City: Chipley	State: FL Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000		
Plant Category (per subsection 62-699.310(4), F.A.C.): C		Plant Class (per subsection 62-699.310(4), F.A.C.): V
Licensed Operators:	Name:	License Class License Number Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley	C 0023173
Other Operators:	Oliver Shockley	C 13924
	Sharon Purviance	C 13268

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*George Weekley*  
Signature and Date

11/8/2021

George Weekley

Printed or Typed Name

C 0023173

License Number

PWS Identification Number: 167-0647

Sunny Hills WTP - 1

III. Daily Data for the Month/Year of: October 2021

Means of Achieving Four-Log Virus Inactivation/Removal \*

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

UltraViolet Radiation

Other (Discribe)

Type of Disinfectant Residual Maintained in Distribution System:

X Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator. Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	X	24	0		1.00									1.00	
2	X	24	0		0.80									0.80	
3		24	0												
4	X	24	0		0.40									0.60	
5	X	24	2,000		0.50									0.50	
6	X	24	0		0.30									0.40	
7	X	24	0		0.30									0.60	
8	X	24	0		0.30									0.70	
9	X	24	0		0.30									0.70	
10		24	31,500												
11	X	24	31,500		0.30									0.60	
12	X	24	19,000		0.40									0.60	
13	X	24	37,000		0.40									0.30	
14	X	24	0		0.40									0.60	
15	X	24	7,000		0.30									0.50	
16	X	24	31,000		0.20									0.60	
17		24	40,000												
18	X	24	40,000		0.20									0.60	
19	X	24	0		0.20									0.50	
20	X	24	38,000		0.20									0.40	
21	X	24	18,000		0.20									0.60	
22	X	24	19,000		0.30									0.50	
23	X	24	0		0.30									0.40	
24		24	0												
25	X	24	0		0.20									0.50	
26	X	24	0		0.20									0.40	
27	X	24	0		0.20									0.40	
28	X	24	0		0.30									0.40	
29	X	24	0		0.20									0.20	
30		24	0												
31		24	0												
Total			314,000												
Average			10,129												
Maximum			40,000												



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** October 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

**B. Water Treatment Plant Information**

Plant Name: WTP - 4	Plant Telephone Number:			
Plant Address: 1533 Vash Circle	City: Sunny Hills State: FL Zip Code: 32428			
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000				
Plant Category (per subsection 62-699.310(4), F.A.C.): C				
Plant Class (per subsection 62-699.310(4), F.A.C.): V				
Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley	C	0023173	
Other Operators:	Oliver Shockley	C	13924	
	Sharon Purviance	C	13268	

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

George Weekley  
Signature and Date

11/8/2021

George Weekley  
Printed or Typed Name

C 0023173  
License Number

PWS Identification Number: 167-0647

Sunny Hills WTP - 4

III. Daily Data for the Month/Year of: October 2021

Means of Achieving Four-Log Virus Inactivation/Removal \*

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Discribe)

X Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

Type of Disinfectant Residual Maintained in Distribution System:

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations					UV Dose							
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>				
1	X	24	81,300		1.00										1.00	
2	X	24	112,100		1.10										0.80	
3		24	131,950												0.60	
4	X	24	131,950		1.10										0.50	
5	X	24	105,300		1.10										0.40	
6	X	24	133,800		1.00										0.60	
7	X	24	119,000		1.00										0.70	
8	X	24	113,400		1.80										0.70	
9	X	24	122,500		1.50											
10		24	109,000												0.60	
11	X	24	109,000		1.30										0.60	
12	X	24	67,100		1.20										0.30	
13	X	24	79,500		1.20										0.60	
14	X	24	77,000		1.10										0.50	
15	X	24	89,900		1.20										0.60	
16	X	24	91,600		1.10											
17		24	74,700												0.60	
18	X	24	74,700		1.20										0.50	
19	X	24	91,700		1.20										0.40	
20	X	24	82,300		1.20										0.60	
21	X	24	71,200		1.00										0.50	
22	X	24	84,800		1.20										0.40	
23	X	24	103,600		1.10											
24		24	100,750												0.50	
25	X	24	100,750		1.10										0.40	
26	X	24	109,900		1.20										0.40	
27	X	24	97,800		1.20										0.40	
28	X	24	82,500		1.10										0.20	
29	X	24	124,700		1.00										1.00	
30	X	24	96,300		1.20											
31		24	99,000													
Total			3,069,100													
Average			99,003													
Maximum			133,800													



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** October 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

**B. Water Treatment Plant Information**

Plant Name: WTP - 5	Plant Telephone Number:
Plant Address: 1240 Elkeam Blvd	City: State: FL Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V
Licensed Operators:	Name: License Class License Number Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley C 0023173
Other Operators:	Oliver Shockley C 13924
	Sharon Purviance C 13268

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*George Weekley*  
Signature and Date

11/8/2021

George Weekley  
Printed or Typed Name

C 0023173  
License Number

PWS Identification Number: 167-0647

Sunny Hills WTP - 5

III. Daily Data for the Month/Year of: October 2021

Means of Achieving Four-Log Virus Inactivation/Removal: Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Describe): X Free Chlorine Combined Chlorine (Chloramines) Chlorine Dioxide

Type of Disinfectant Residual Maintained in Distribution System:

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation		
				CT Calculations						UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L			
1	X	24	0		0.60										0.40	
2	X	24	700		0.60										0.30	
3		24	1,000												0.30	
4	X	24	1,000		0.60										0.50	
5	X	24	700		1.00										0.30	
6	X	24	700		0.20										0.40	
7	X	24	700		0.40										0.20	
8	X	24	700		0.30										0.40	
9	X	24	1,700		0.30										0.40	
10		24	650												0.40	
11	X	24	650		0.20										0.40	
12	X	24	700		1.00										0.30	
13	X	24	1,600		0.50										0.30	
14	X	24	700		1.00										0.30	
15	X	24	600		0.80										0.40	
16	X	24	700		0.80										0.40	
17		24	1,000												0.40	
18	X	24	1,000		0.80										0.30	
19	X	24	500		0.80										0.70	
20	X	24	1,300		1.00										0.50	
21	X	24	600		0.80										0.30	
22	X	24	700		0.50										0.40	
23	X	24	2,100		0.40											
24		24	650												0.50	
25	X	24	650		0.60										0.30	
26	X	24	600		0.60										0.40	
27	X	24	1,200		0.70										0.30	
28	X	24	1,200		0.50										0.20	
29	X	24	600		0.50										0.30	
30	X	24	600		0.80											
31		24	0													
Total			25,500													
Average			823													
Maximum			2,100													



## MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE PLANTS

See page 2 for instructions

Daily Finished Water Production for the Month Year of November 2021  
 Community Water System (CWS) Name: Sunny Hills  
 Public Water System (PWS) Name: 167-0647

Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Total
	WTP - 1	WTP - 4	WTP - 5							
	Public Water System (PWS) Name:									
	1,224,000	1,224,000	1,224,000							
	Public Water System (PWS) Name:									
Day 1	5,000	106,900	900							112,800
Day 2	0	99,200	1,000							100,200
Day 3	88,000	104,300	800							193,100
Day 4	0	103,300	600							103,900
Day 5	0	97,400	600							98,000
Day 6	0	101,200	1,100							102,300
Day 7	0	113,600	850							114,450
Day 8	0	113,600	850							114,450
Day 9	22,000	115,300	1,100							138,400
Day 10	45,000	29,300	600							74,900
Day 11	91,000	35,600	1,600							128,200
Day 12	10,000	90,600	4,300							104,900
Day 13	0	107,600	1,100							108,700
Day 14	0	106,200	1,100							107,300
Day 15	0	106,200	1,100							107,300
Day 16	0	126,300	500							126,800
Day 17	0	116,200	1,100							117,300
Day 18	0	95,800	1,100							96,900
Day 19	0	113,000	0							113,000
Day 20	23,000	106,600	0							129,600
Day 21	0	107,800	850							108,650
Day 22	0	107,800	850							108,650
Day 23	18,000	111,900	3,500							133,400
Day 24	22,000	90,100	800							112,900
Day 25	0	92,800	800							93,600
Day 26	0	122,800	800							123,600
Day 27	0	83,400	800							84,200
Day 28	0	108,500	850							109,350
Day 29	0	108,500	850							109,350
Day 30	19,000	103,700	800							123,500
Day 31										
<b>Total</b>										3,399,700
<b>Avg.</b>										113,323
<b>Min</b>										193,100







MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** November 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

**B. Water Treatment Plant Information**

Plant Name: WTP - 1	Plant Telephone Number:
Plant Address: 3810 Gable Blvd	City: Chipley State: FL Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V
Licensed Operators:	Name: License Class License Number Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley C 0023173
Other Operators:	Oliver Shockley C 13924
	Sharon Purviance C 13268

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

George Weekley 12/9/2021  
Signature and Date

George Weekley  
Printed or Typed Name

C 0023173  
License Number

PWS Identification Number: 167-0647

Sunny Hills WTP - 1

III. Daily Data for the Month/Year of: November 2021

Means of Achieving Four-Log Virus Inactivation/Removal \*

Ultra Violet Radiation Other (Discribe)

Type of Disinfectant Residual Maintained in Distribution System:

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

X Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	X	24	5,000		0.20									0.40	
2	X	24	0		0.20									0.40	
3	X	24	88,000		0.20									1.20	
4	X	24	0		0.20									0.40	
5	X	24	0		0.20									0.50	
6	X	24	0		0.20									0.20	
7		24	0												
8	X	24	0		0.20										
9	X	24	22,000		0.30									0.60	
10	X	24	45,000		0.60									0.40	
11	X	24	91,000		0.20									0.50	
12	X	24	10,000		0.30									0.20	
13	X	24	0		0.30									0.50	
14		24	0											0.40	
15	X	24	0		0.40										
16	X	24	0		0.20									0.30	
17	X	24	0		0.20									0.30	
18	X	24	0		0.30									1.10	
19	X	24	0		0.20									0.50	
20	X	24	23,000		0.20									0.30	
21		24	0											0.50	
22	X	24	0		0.20									0.50	
23	X	24	18,000		1.90									0.60	
24	X	24	22,000		0.70									0.50	
25	X	24	0		1.00									0.50	
26	X	24	0		0.90									0.40	
27	X	24	0		0.50									0.20	
28		24	0												
29	X	24	0		0.50									0.30	
30	X	24	19,000		2.00									0.40	
31															
Total			343,000												
Average			11,433												
Maximum			91,000												



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

I. General Information for the Month/Year of: **November 2021**

A. Public Water System (PWS) Information

PWS Name: Sunny Hills	PWS Identification Number: 167-0647		
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive	
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458		
PWS Owner: Sunny Hills Utility Company			
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services		
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey	State: FL	Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219		
Contact Person's Email Address: spurviance@uswatercorp.net			

B. Water Treatment Plant Information

Plant Name: WTP - 4	Plant Telephone Number:			
Plant Address: 1533 Vash Circle	City: Sunny Hills	State: FL Zip Code: 32428		
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000				
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V			
Licensed Operators:	Name:	License Class	License Number	Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley	C	0023173	
Other Operators:	Oliver Shockley	C	13924	
	Sharon Purviance	C	13268	

II. Certification by Lead/Chief Operator

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

George Weekley  
Signature and Date

12/9/2021

George Weekley  
Printed or Typed Name

C 0023173  
License Number

PWS Identification Number: 167-0647

Sunny Hills WTP - 4

III. Daily Data for the Month/Year of: November 2021

Means of Achieving Four-Log Virus Inactivation/Removal \* Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Describe)

Type of Disinfectant Residual Maintained in Distribution System: X Free Chlorine Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	X	24	106,900		1.30									0.40	
2	X	24	99,200		1.10									0.40	
3	X	24	104,300		1.20									1.20	
4	X	24	103,300		1.10									0.40	
5	X	24	97,400		1.10									0.50	
6	X	24	101,200		1.00									0.20	
7		24	113,600												
8	X	24	113,600		1.10									0.60	
9	X	24	115,300		0.90									0.40	
10	X	24	29,300		1.40									0.50	
11	X	24	35,600		1.30									0.20	
12	X	24	90,600		1.20									0.50	
13	X	24	107,600		1.20									0.40	
14		24	106,200												
15	X	24	106,200		0.90									0.30	
16	X	24	126,300		1.20									0.30	
17	X	24	116,200		1.80									1.10	
18	X	24	95,800		1.30									0.50	
19	X	24	113,000		1.20									0.30	
20	X	24	106,600		1.10									0.50	
21		24	107,800												
22	X	24	107,800		1.10									0.50	
23	X	24	111,900		1.00									0.60	
24	X	24	90,100		1.00									0.50	
25	X	24	92,800		1.10									0.50	
26	X	24	122,800		1.00									0.40	
27	X	24	83,400		1.10									0.20	
28		24	108,500												
29	X	24	108,500		1.20									0.30	
30	X	24	103,700		1.00									0.40	
31															

Total	3,025,500
Average	100,850
Maximum	126,300



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** November 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

**B. Water Treatment Plant Information**

Plant Name: WTP - 5	Plant Telephone Number:
Plant Address: 1240 Elkeam Blvd	City: State: FL Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V
Licensed Operators:	Name: License Class License Number Day(s)/Shift(s) Worked
Lead/Chief Operators:	George Weekley C 0023173
Other Operators:	Oliver Shockley C 13924
	Sharon Purviance C 13268

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*George Weekley*  
Signature and Date

12/9/2021

George Weekley  
Printed or Typed Name

C 0023173  
License Number





## MONTHLY OPERATION REPORT FOR SUMMATION OF FINISHED WATER PRODUCTION BY CWSs THAT HAVE MULTIPLE PLANTS

See page 2 for instructions

Daily Finished Water Production for the Month Year of December 2021  
 Community Water System (CWS) Name: Sunny Hills  
 Public Water System (PWS) Name: 167-0647

Day of Month	Plant 1 Name	Plant 2 Name	Plant 3 Name	Plant 4 Name	Plant 5 Name	Plant 6 Name	Plant 7 Name	Plant 8 Name	Plant 9 Name	Total
	WTP - 1	WTP - 4	WTP - 5							
	Public Water System (PWS) Name:									
	1,224,000	1,224,000	1,224,000							
	Public Water System (PWS) Name:									
Day 1	16,000	124,800	700							141,500
Day 2	3,000	89,800	1,000							93,800
Day 3	0	114,100	1,800							115,900
Day 4	9,000	108,400	800							118,200
Day 5	0	117,000	850							117,850
Day 6	0	117,000	850							117,850
Day 7	63,000	85,400	700							149,100
Day 8	0	121,300	1,100							122,400
Day 9	0	105,400	900							106,300
Day 10	0	106,000	0							106,000
Day 11	0	100,700	1,000							101,700
Day 12	0	111,500	900							112,400
Day 13	0	111,500	900							112,400
Day 14	38,000	143,900	900							182,800
Day 15	11,000	156,800	900							168,700
Day 16	0	120,600	1,000							121,600
Day 17	0	140,900	0							140,900
Day 18	0	146,700	800							147,500
Day 19	0	180,100	1,050							181,150
Day 20	0	180,100	1,050							181,150
Day 21	0	163,200	1,200							164,400
Day 22	0	142,000	800							142,800
Day 23	0	171,200	800							172,000
Day 24	0	202,500	800							203,300
Day 25	0	162,000	0							162,000
Day 26	0	172,550	950							173,500
Day 27	0	172,550	950							173,500
Day 28	0	183,300	1,000							184,300
Day 29	0	193,600	900							194,500
Day 30	0	173,700	0							173,700
Day 31	0	163,300	1,000							164,300
<b>Total</b>										4,547,500
<b>Avg.</b>										146,694
<b>Min</b>										203,300



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** December 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

**B. Water Treatment Plant Information**

Plant Name: WTP - 1	Plant Telephone Number:
Plant Address: 3810 Gable Blvd	City: Chipley State: FL Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	
Plant Class (per subsection 62-699.310(4), F.A.C.): V	
Licensed Operators:	Name: License Class License Number Day(s)/Shift(s) Worked
Lead/Chief Operators:	Jean Pitzer C 7605
Other Operators:	George Weekley C 0023173
	Sharon Purviance C 13268

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*Jean Pitzer* 1/8/2022  
 Signature and Date

Jean Pitzer  
 Printed or Typed Name

C 7605  
 License Number



PWS Identification Number: 167-0647

Plant Name: Sunny Hills

WTP - 1

**IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: \***

A. Is any polymer containing the monomer acrylamide used at the water treatment plant?  No  Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm =

Acrylamide Level, %†

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant?  No  Yes and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm =

Epichlorohydrin Level, %† =

C. Is any iron or manganese sequestrant used at the water treatment plant?  No  Yes and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate)

Sequestrant Dose, mg/L of phosphate as PO<sub>4</sub> or mg/L of silicate as SiO<sub>2</sub> ·

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO<sub>2</sub> ·

*\*Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.*

*†Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.*

PWS Identification Number: 167-0647

Sunny Hills WTP - 1

III. Daily Data for the Month/Year of: December 2021

Means of Achieving Four-Log Virus Inactivation/Removal \*

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

UltraViolet Radiation

Other (Describe)

Type of Disinfectant Residual Maintained in Distribution System:

X Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	X	24	16,000		2.00									0.40	
2	X	24	3,000		2.20									0.60	
3	X	24	0		1.60									0.70	
4	X	24	9,000		1.00									0.40	
5		24	0												
6	X	24	0		1.00									0.50	
7	X	24	63,000		1.10									0.50	
8	X	24	0		2.00									0.70	
9	X	24	0		1.40									0.70	
10	X	24	0		1.00									0.70	
11	X	24	0		1.10									0.80	
12		24	0												
13	X	24	0		1.50									0.60	
14	X	24	38,000		0.90									1.40	
15	X	24	11,000		1.00									0.70	
16	X	24	0		1.00									0.70	
17	X	24	0		0.40									0.60	
18	X	24	0		0.50									0.50	
19		24	0												
20	X	24	0		0.40									0.80	
21	X	24	0		0.30									0.80	
22	X	24	0		0.50									0.90	
23	X	24	0		1.30									1.10	
24	X	24	0		0.90									1.00	
25	X	24	0		0.90									1.00	
26		24	0												
27	X	24	0		0.30									0.40	
28	X	24	0		1.00									0.80	
29	X	24	0		0.90									0.90	
30	X	24	0		0.60									1.00	
31	X	24	0		0.30									0.70	
Total			140,000												
Average			4,516												
Maximum			63,000												



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** December 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/> Consecutive
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458
PWS Owner: Sunny Hills Utility Company	
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey State: FL Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219
Contact Person's Email Address: spurviance@uswatercorp.net	

**B. Water Treatment Plant Information**

Plant Name: WTP - 4	Plant Telephone Number:
Plant Address: 1533 Vash Circle	City: Sunny Hills State: FL Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water	
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000	
Plant Category (per subsection 62-699.310(4), F.A.C.): C	Plant Class (per subsection 62-699.310(4), F.A.C.): V
Licensed Operators:	Name: License Class License Number Day(s)/Shift(s) Worked
Lead/Chief Operators:	Jean Pitzer C 7605
Other Operators:	George Weekley C 0023173
	Sharon Purviance C 13268

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*Jean Pitzer*  
Signature and Date

1/8/2022

Jean Pitzer  
Printed or Typed Name

C 7605  
License Number

PWS Identification Number: 167-0647	Plant Name: Sunny Hills	WTP - 4
-------------------------------------	-------------------------	---------

**IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: \***

A. Is any polymer containing the monomer acrylamide used at the water treatment plant?  No  Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm =	Acrylamide Level, %†
---------------------	----------------------

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant?  No  Yes and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm =	Epichlorohydrin Level, %† =
---------------------	-----------------------------

C. Is any iron or manganese sequestrant used at the water treatment plant?  No  Yes and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate):
Sequestrant Dose, mg/L of phosphate as PO4 or mg/L of silicate as SiO2 -
If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO2 -

*\*Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.*

*†Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.*

PWS Identification Number: 167-0647

Sunny Hills WTP - 4

III. Daily Data for the Month/Year of: December 2021

Means of Achieving Four-Log Virus Inactivation/Removal \* Free Chlorine Chlorine Dioxide Ozone Combined Chlorine (Chloramines)

UltraViolet Radiation Other (Describe)

Type of Disinfectant Residual Maintained in Distribution System: X Free Chlorine Combined Chlorine (Chloramines) Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations					UV Dose						
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>			
1	X	24	124,800		1.20									0.40	
2	X	24	89,800		1.20									0.60	
3	X	24	114,100		1.10									0.70	
4	X	24	108,400		1.20									0.40	
5		24	117,000												
6	X	24	117,000		1.10									0.50	
7	X	24	85,400		1.30									0.50	
8	X	24	121,300		1.40									0.70	
9	X	24	105,400		1.30									0.70	
10	X	24	106,000		1.10									0.70	
11	X	24	100,700		1.10									0.80	
12		24	111,500												
13	X	24	111,500		1.00									0.60	
14	X	24	143,900		1.10									1.40	
15	X	24	156,800		2.00									0.70	
16	X	24	120,600		1.30									0.70	
17	X	24	140,900		1.00									0.60	
18	X	24	146,700		1.20									0.50	
19		24	180,100												
20	X	24	180,100		1.20									0.80	
21	X	24	163,200		1.20									0.80	
22	X	24	142,000		1.10									0.90	
23	X	24	171,200		1.40									1.10	
24	X	24	202,500		1.30									1.00	
25	X	24	162,000		1.30									1.00	
26		24	172,550												
27	X	24	172,550		1.10									0.40	
28	X	24	183,300		1.00									0.80	
29	X	24	193,600		1.30									0.90	
30	X	24	173,700		1.30									1.00	
31	X	24	163,300		1.20									0.70	
Total			4,381,900												
Average			141,352												
Maximum			202,500												



MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

See Page 4 for instructions

**I. General Information for the Month/Year of:** December 2021

**A. Public Water System (PWS) Information**

PWS Name: Sunny Hills	PWS Identification Number: 167-0647		
PWS Type: Community <input checked="" type="checkbox"/> NonTransient <input type="checkbox"/>	NonCommunity <input type="checkbox"/>	Consecutive	
Number of Service Connections at End of Month: 594	Total Population Served at End of Month: 1458		
PWS Owner: Sunny Hills Utility Company			
Contact Person: Sharon Purviance	Contact Person's Title: US Water Services		
Contact Person's Mailing Address: 4939 Cross Bayou Boulevard	City: New Port Richey	State: FL	Zip Code: 34652
Contact Person's Telephone Number: 866-753-8292	Contact Person's Fax Number: 727-849-4219		
Contact Person's Email Address: spurviance@uswatercorp.net			

**B. Water Treatment Plant Information**

Plant Name: WTP - 5	Plant Telephone Number:		
Plant Address: 1240 Elkeam Blvd	City:	State: FL	Zip Code: 32428
Type of water treated by Plant: <input checked="" type="checkbox"/> Raw Ground <input type="checkbox"/> Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day: 1224000			
Plant Category (per subsection 62-699.310(4), F.A.C.): C		Plant Class (per subsection 62-699.310(4), F.A.C.): V	
Licensed Operators:	Name:	License Class	License Number
Lead/Chief Operators:	Jean Pitzer	C	7605
Other Operators:	George Weekley	C	0023173
	Sharon Purviance	C	13268

**II. Certification by Lead/Chief Operator**

I the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in Part 1 of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standard referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rate, and (2) if applicable, appropriate treatment process performance records. Further more, I agree to provide these additional operations records to the PWS owner so that the PWS owner can retain them, together with copies of this report, at a convenient location for the last ten years.

*Jean Pitzer* 1/8/2022  
 Signature and Date

Jean Pitzer  
 Printed or Typed Name

C 7605  
 License Number

PWS Identification Number: 167-0647

Plant Name: Sunny Hills

WTP - 5

**IV. Summary of Use of Polymer Containing Acrylamide, Polymer Containing Epichlorohydrin, and Iron or Manganese Sequestrant for the Year: \***

A. Is any polymer containing the monomer acrylamide used at the water treatment plant?  No  Yes, and the polymer dose and the acrylamide level in the polymer are as follows:

Polymer Dose, ppm =

Acrylamide Level, %†

B. Is any polymer containing the monomer epichlorohydrin used at the water treatment plant?  No  Yes and the polymer dose and the epichlorohydrin level in the polymer are as follows:

Polymer Dose, ppm =

Epichlorohydrin Level, %† =

C. Is any iron or manganese sequestrant used at the water treatment plant?  No  Yes and the type of sequestrant, sequestrant dose, etc., are as follows:

Type of Sequestrant (polyphosphate or sodium silicate)

Sequestrant Dose, mg/L of phosphate as PO<sub>4</sub> or mg/L of silicate as SiO<sub>2</sub> -

If sodium silicate is used, the amount of added plus naturally occurring silicate, in mg/L as SiO<sub>2</sub> -

*\*Complete and submit Part IV of this report only with the monthly operation report for December of each year and only for water treatment plants using polymer containing acrylamide, polymer containing epichlorohydrin, and/or an iron and manganese sequestrant.*

*†Acrylamide and epichlorohydrin levels may be based on the polymer manufacturer's certification or on third-party certification.*

PWS Identification Number: 167-0647

Sunny Hills WTP - 5

III. Daily Data for the Month/Year of: December 2021

Means of Achieving Four-Log Virus Inactivation/Removal \*

Free Chlorine

Chlorine Dioxide

Ozone

Combined Chlorine (Chloramines)

UltraViolet Radiation

Other (Discribe)

Type of Disinfectant Residual Maintained in Distribution System:

X Free Chlorine

Combined Chlorine (Chloramines)

Chlorine Dioxide

Day of the Month	Days Plant Staffed or visited by operator Place "X"	Hours Plant in Operation	Net Quantity of Finished Water Produced, gpd	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation	
				CT Calculations					UV Dose							
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp. of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm <sup>2</sup>	Minimum UV Dose Required, mW-sec/cm <sup>2</sup>				
1	X	24	700		2.00										0.70	
2	X	24	1,000		1.20										0.30	
3	X	24	1,800		1.10										0.70	
4	X	24	800		0.80										0.50	
5		24	850													
6	X	24	850		0.80										0.40	
7	X	24	700		1.00										0.30	
8	X	24	1,100		0.80										0.30	
9	X	24	900		1.00										0.70	
10	X	24	0		0.50										0.40	
11	X	24	1,000		0.50										0.40	
12		24	900													
13	X	24	900		0.90										0.40	
14	X	24	900		1.20										0.60	
15	X	24	900		0.90										0.70	
16	X	24	1,000		0.80										0.60	
17	X	24	0		0.70										0.40	
18	X	24	800		0.90										0.50	
19		24	1,050													
20	X	24	1,050		1.20										0.50	
21	X	24	1,200		1.10										0.50	
22	X	24	800		1.20										0.60	
23	X	24	800		0.80										0.60	
24	X	24	800		0.80										0.60	
25	X	24	0		0.80										0.60	
26		24	950													
27	X	24	950		1.10										0.50	
28	X	24	1,000		1.00										0.50	
29	X	24	900		1.00										0.50	
30	X	24	0		0.90										0.40	
31	X	24	1,000		1.10										0.40	
Total			25,600													
Average			826													
Maximum			1,800													



SUNNY HILLS UTILITY COMPANY, INC.

DOCKET NO. 20220066-WS

CUSTOMER COMPLAINTS PAST FIVE YEARS

Account		Label	Comment	Date
54823446	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 03/18/2022: SPK TO JAMES MURPHY @601-291-4155;HE WAS CALLING ABOUT NO WATER;ADV THE TECH'S ARE AWARE OF THE PROBLEM & WORKING TO RESTORE IT;NFAN	03/18/2022 06:40 PM
54824924	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 03/18/2022: SPK TO MICHAEL MARKHAM @850-348-2335;HE WAS CALLING ABOUT NO WATER;ADV THE TECH'S ARE AWARE OF THE PROBLEM & WORKING TO GET IT RESORED;	03/18/2022 06:30 PM
1191316	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPdjohanson 03/18/2022: CUST CI NO WATER. I ADV TECHS ARE WORKING TO GET WATER RESTORED. I ADV IF BWN THEY WILL NOTIFY BY DOOR TAG OR REVERSE 911 CALL. NFAN	03/18/2022 06:26 PM
54828453	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 03/18/2022: SPK TO MADISON CUTTING @850-890-1475;SHE WAS CALLING ABOUT NO WATER;ADV THE TECH'S ARE AWARE OF THE PROBLEM & WORKING TO HAVE IT RESTORED;	03/18/2022 06:00 PM
1189383	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 03/18/2022: SPK TO MEGAN LAW @850-703-2109 & ADDED HER TO THE ACCT;SHE WAS CALLING ABOUT NO WATER;ADV THE TECH'S ARE AWARE OF THE PROBLEM & WORKING TO HAVE IT RESTORED;	03/18/2022 05:56 PM
1191047	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 03/18/2022: SPK TO BETTY AUSTIN @850-832-1733;SHE WAS CALLING ABOUT NO WATER;ADV THE TECH'S ARE AWARE OF THE PROBLEM & WORKING TO HAVE IT RESTORED;ALSO SHE NEEDED HER BALANACE;ADV \$35.85 DUE	03/18/2022 05:45 PM
54796349	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 03/18/2022: SPK TO KATHY GESSLEIN @678-910-2101;SHE WAS CALLING ABOUT NO WATER;ADV THE TECH'S ARE AWARE THERE IS A PROBLEM & WORKING TO GET THE WATER RESTORED;	03/18/2022 05:33 PM
54827686	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 03/18/2022: SPK TO JANELL GOODWIN @850-865-1550;SHE WAS CALLING ABOUT NO WATER;ADV THE TECH'S ARE AWARE OF THE PROBLEM & WORKING TO GET IT RESTORED;NFAN	03/18/2022 05:16 PM
54798954	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 02/14/2022: LINDA CALLED REGARDING NO WATER; ADV MAIN BREAK IS BEING ADDRESSED IN THE AREA; ADV SHOULD BE ANOTHER HOUR WHILE THEY WAIT ON MATERIALS TO COE IN TO COMPLETE THE REPAIR;	02/14/2022 04:23 PM
54821119	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 02/14/2022: EMIL CALLED REGARDING NO WATER; ADV MAIN BREAK IS CURRENTLY BEING ADDRESSED; ADV SHOULD BE ABOUT ANOTHER HOUR WHILE THEY WAIT ON MATERIALS TO COME OUT TO COMPLETE THE REPAIR;	02/14/2022 04:19 PM
1190608	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPdsawyer 02/14/2022: BEVERLY C/I - NO WATER. ADV MAIN BREAK IN SUNNY HILLS AND SHOULD BE UP IN ABOUT 1-2 HOURS. NFAN	02/14/2022 04:09 PM
1190611	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 02/14/2022: ROBERT CALLED REGARDING NO WATER; ADV MAIN BREAK IN THE AREA IS CURRENTLY BEING ADDRESSED; ADV SHOULD BE ABOUT ANOTHER HOUR WHILE THEY WAIT ON THE MATERIALS TO COME IN TO COMPL	02/14/2022 04:07 PM
54799428	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 02/14/2022: CHRISTA CALLED REGARDING NO WATER; ADV MAIN BREAK IN THE AREA IS BEING ADDRESSED; ADV SHOULD BE ABOUT ANOTHER HOUR WHILE THEY WAIT ON MATERIALS TO GET OUT THERE TO COMPELTE THE	02/14/2022 04:04 PM
1190598	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 02/14/2022: VIDA, DAUGHTER OF BRONE, CALLED IN. NO WATER. ADV OF MAIN BREAK AND BWN. ADDED VIDA TO ACCT. CONF PH#. NFAN	02/14/2022 02:54 PM
1190981	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 02/14/2022: FR PAUL CALLED REGARDING NO WATER; ADV MAIN BREAK IN THE AREA THAT IS CURRENTLY BEING ADDRESSED; ADV BWN SHOULD BE HANDED OUT AFTER REPAIR IS COMPLETED;	02/14/2022 01:17 PM
54795393	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 02/14/2022: ANN WAS CALLING IN B/C OF NO WATER. ADV OF MAIN BREAK, BWN. NFAN	02/14/2022 12:56 PM
1190643	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 02/14/2022: MELLIE CALLED BACK - THOUGHT SHE HAD PMT ARR BUT GOT DISCONN LTR AND THERE'S NO WATER. ADV PMT ARR IS IN GOOD STANDING, WATER IS OFF B/C OF MAIN BREAK, DISREG DISCONN LTR. NFAN	02/14/2022 12:47 PM
1190529	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 12/14/2021: BIRUTE CALLED; SHE ADV THEY ARE EXPERIENCING NO WATER; ATTEMPTED TO REACH OUT TO THE TECH FOR MORE INFO, NO ASNWER, LMOM WITH CUSTOMER ADDRESS; ADV WOULD SUBMIT S/O TO INSPECT	12/14/2021 12:13 PM
54827580	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 10/11/2021: JOEY CALLED IN - DOING CONSTR AT PPTY, TEAM TOLD HIM THEY HAVEN'T HAD WATER SINCE LAST THURS 10/7. ADV ACCT IS CURRENT, NO REASON NOT TO HAVE WATER. INFORMS NO WATER COMING THRU	10/11/2021 08:22 AM
1190262	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 08/02/2021: KATRENA CALLED REGARDING NO WATER; ADV MAIN BREAK IN THE REAL, ADV THE TECHS ARE AWARE AND ARE ADDRESSING IT AS QUICKLY AS POSSIBLE; ADV TO CALL BACK IF NO WATER BY LATE AFTERN	08/02/2021 09:08 AM
54823600	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 08/02/2021: GRANT CALLED REGARDING NO WATER; ADV THE TECHS WERE NOTIFIED OF AN ISSUE AND ARE ON THE WYA OUT TO LOCATE AND ADDRESS IT; ADV TO CALL BACK IF HE STILL HAS NO WATER BY THE EVENI	08/02/2021 08:24 AM
54824867	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 08/02/2021: LAURA CALLED REGARDING NO WATER; REACHED OUT TO THE TECH WHO ADV THEY ARE AWARE THERE IS AN ISSUE IN THE AREA AND THEY ARE ON THEIR WAY TO LOCATE AND ADDRESS IT;	08/02/2021 08:22 AM
1191929	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 01/21/2021: JEAN CALLED IN - NO WATER. ADV OF MAIN BREAK. NFAN	01/21/2021 10:35 AM
1191258	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 01/21/2021: BOBBIE CALLED IN - NO WATER. ADV OF MAIN BREAK. NFAN	01/21/2021 10:27 AM
54798019	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 01/21/2021: DONALD CALLED IN B/C OF NO WATER. ADV OF MAIN BREAK. NFAN	01/21/2021 09:23 AM
54823851	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 01/21/2021: JAMIE CALLED IN - NO WATER. ADV OF MAIN BREAK. NFAN	01/21/2021 09:15 AM
54823677	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPmrodgers 01/21/2021: NANCY CALLED STATED NO WATER .. LD EMAILED TECHS INFO	01/21/2021 07:54 AM
1190237	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Opjaczarnik 01/19/2021: ANITA (MANAGER) CALLED REGARDING NO WATER; REACHED OUT TO TECH TO VERIFY THEY WOULD INSPECT TODAY;	01/19/2021 10:02 AM
54822550	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 07/06/2020: SPK TO WAYNE SIBLEY @786-422-4910;HE WAS CALLING TO SAY THE WATER IS AT A TRICKLE & JUST STARTED AROUND 7:00PM;S/O CREATED & EMAILED MARK INFORMATION AS NOT SURE IF IT COULD BE DO	07/06/2020 06:08 PM
54795725	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 04/13/2020: SPK TO UYEN LEE @850-326-9130;HE ADV HE HAS NO WATER;S/O SUBMITTED 4-13-20;NO NOTES ABOUT ANY WORK IN THE AREA;ADV UYEN SUBMITTING S/O;	04/13/2020 02:05 PM
54795725	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPmrodgers 04/13/2020: UYEN CALLED WATER THIS MORN NOW NO WATER...ACT DOESNT INDICATE WATER SHOULD BE OFF. NOTHING REPORTED IN THE AREA S/O COMPLETE	04/13/2020 01:04 PM
54823928	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 03/10/2020: STEVEN CALLED IN. WATER IS BACKING UP INTO HOME. CALLED PLUMBER, PLUMBER FLUSHED LINES BTWN HOUSE AND METER, NO CLOG. DETERMINED CLOG IS IN SEWER LINE INTO SEWER DRAIN. SUBMITTED	03/10/2020 03:40 PM

54823638	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 12/06/2019: SPK TO WILLIAM MORAN @443-635-0281;HE WAS CALLING AS NO WATER;TECH TURNED OFF WATER AS RUNNING IN THE HOME;SPK TO RANDALL @850-628-0652 & HE WAS HEADED OVER THERE;CALLED WILLIAM B	12/06/2019 12:58 PM
54823181	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPldrost 08/05/2019: KIM CALLED IN - STILL HAS NO WATER, WAITED ALL WEEKEND, CALLED EMERG # AND THEY DON'T DO CONNECTS ON WEEKENDS. WAS DISPATCHED ON 8/1, CLOSED ON 8/4. CALLED RANDALL W - HE CLOSED	08/05/2019 08:26 AM
54800623	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPmrodgers 04/05/2019: ANNETTE JONES CALLED UPSET TO FOLLOW UP ON S/O STILL NO WATER ADV DO NOT HAVE A TIME BUT WILL BE TODAY	04/05/2019 09:00 AM
54800623	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPcbrann 04/03/2019: SPK TO ANNETTE JONES;SHE WAS CALLING ABOUT WATER BEING TURNED OFF;PYMT WAS APPLIED TODAY & S/O WAS DISPATCHED 4/3/19;ADV THEY DON'T GIVE US A TIME TO RECONNECT;NFAN	04/03/2019 02:26 PM
54822261	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 03/15/2019: DEBRA LOMINACK ADV WATER STILL ISN'T ON: ADV WHAT TECH NOTES STATE ON S/O, ADV CHECK FOR A HOUSE VALVE, ALSP ADV MIGHT WANT TO HAVE BACKFLOW CHECKED;NFAN	03/15/2019 04:37 PM
54821434	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPmrodgers 02/20/2019: PATRICIA CALLED STATED THEY HAVE NO WATER S/O FORM FILLED OUT	02/20/2019 02:34 PM
54822159	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 02/06/2019: JESSICA DIZOGLIO ADV DOOR TAGGED FOR LEAK WATER NOT TURNED ON: CALLED TECH HE SAID HE WILL RUN OVER THERE, NEEDED HER PRESENT DUE TO LEAK DETECTOR;NFAN	02/06/2019 04:36 PM
1191356	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrstanton 01/25/2019: CODY CALLED FOR RECONNECT, PMNT MADE, CREATED S/O; opvwinkler 01/25/2019: S/O CREATED AND DISPATCHED	01/25/2019 01:04 PM
54800681	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrstanton 01/03/2019: LINDA CARROLL CALLED FOR AUTO # TO MAKE PMNT, ADV OF PAST DUE BALANCE	01/03/2019 12:36 PM
1189995	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrstanton 01/03/2019: ERIN CALLED TO GET PAST DUE BALANCE AS SERVICES HAS BEEN DISCONNECTED, GAVE HER PAST DUE BALANCE, SHE WILL CALL AUTO # TO MAKE A PMNT, ALSO ADV DO NOT GUARENTEE SAME DAY RECONNE	01/03/2019 12:16 PM
54798045	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrstanton 01/03/2019: WILLIAM ROWLES CALLED TO ADV THAT HE MADE PMNT & WOULD LIKE A RECONNECT, ADV WILL SUBMIT S/O HOWEVER WE DO NOT GUARENTEE SAME DAY RECONNECT	01/03/2019 11:57 AM
54798045	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 01/03/2019: WILLIAM ROWLES CALLED UPSET HIS WATER WAS TURNED OFF: ADV PAST DUE AMOUNT NEEDED: ADV WE DO NOT GUARENTEE SAME DAY RECONNECTS	01/03/2019 11:42 AM
54821949	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 11/27/2018: MARY PETERSON CALLED TO SEE IF WATER IS ON; ADV S/O SAYS IT IS	11/27/2018 03:58 PM
54799835	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 11/21/2018: OWNER BEVERLY MASON CALLED TO SEE HOW SHE CAN GET METER BACK SHE IS SELLING THE HOME AND NEEDS IT INSPECTED; ADV WILL CHECK AND CALL HER BACK	11/21/2018 01:28 PM
54820989	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrstanton 11/19/2018: JESSICA MARTIN CALLED SD PD BILL, NDS AFTER HR RECONNECT, CREATED S/O	11/19/2018 02:19 PM
54820989	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrstanton 11/19/2018: JESSICA CALLED TO ASK FOR PMNT ARRANGMENT, ADV DOESNT QUALIFY AS SERVICES ARE ALREADY DISCONNECTED, BALANCE DOES ND TO BE PAID IN FULL. WANTED TO KNOW IF SHE PAYS TODAY CAN SHE	11/19/2018 01:56 PM
54799889	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 11/19/2018: JESSICA CALLED FOR PAST DUE AMOUNT TO RE-CONNECT. ALSO WANTS SAME DAY RECONNECT. ADV SHE CANNOT BE TAMPERING WITH EQUIPMENT. TURNED WATER BACK ON AFTER 11/6 DISCONNECT. SHE WIL	11/19/2018 09:22 AM
54798196	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPmzarbinski 10/29/2018: BARRY CALLED TODAY AND SAID HE HAS NO ACCESS TO WATER. WAS WORKING YESTERDAY BUT NOTHING TODAY. AFTER TALKING TO VINCE, HE STATED WE WOULD GET A TECH OUT TO LOOK AT IT. I T	10/29/2018 09:34 AM
54798196	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrstanton 10/04/2018: KEN MOSLEY CALLED BACK TO ADV PMNT WAS MADE, RESTORE SERVICES EFF: 10/5/18	10/04/2018 05:24 PM
54798196	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrstanton 10/04/2018: KEN MOSLEY CALLED TO SEE WHY SERVICES WERE OF CUT OFF SD MAILED IN CK, ADV TO CALL BANK, KEN CALLED RIGHT BACK TO MAKE PMNT OVER THE PH AS BANK SD NO PMNT WAS MADE, HE WILL CB T	10/04/2018 05:13 PM
54800031	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 08/08/2018: KENNETH THOMAS CALLED FOR RECONNECT; ADV STILL NEED TO PAY PAST DUE OF \$170.31; NFAN	08/08/2018 12:07 PM
1190521	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPmrodgers 05/16/2018: ANNE CALLED WORKERS IN AREA NO WATER AND NOW WORKERS LEFT. STILL NO WATER.	05/16/2018 01:41 PM
1190262	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvwinkler 03/22/2018: KATRENA CALLED IN WITH NO WATER. ADV THEY ARE DOING WORK IN THE AREA AND WILL BE RESTORED SOON	03/22/2018 11:11 AM
54800462	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 02/05/2018: NICOLE BRADSHAW CALLED ADV SHE HASN'T HAD WATER ALL DAY, SOMEONE WAS WORKING ACROSS THE STREET, BUT THEY ARE GONE AND SHE STILL HAS NO WATER; CREATED S/O	02/05/2018 04:58 PM
54798045	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvwinkler 01/19/2018: WILLIAM CALLED IN NO WATER. CREATED S.O.	01/19/2018 08:04 AM
1190134	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 01/09/2018: EMAILED RANDALL TO SEE IF THERE IS A METER AT THE PROPERTY	01/09/2018 07:23 AM
1190134	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 01/08/2018: NEW OWNER JESSICA DIZOGLI REQ WHEN WATER WILL BE TURNED ON; ADV S/O WAS DISPATCHED	01/08/2018 04:25 PM
54800316	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 01/04/2018: MELINDA CALLED. REPORTS NO WATER; CREATED S.O.	01/04/2018 07:14 AM
			OPvwinkler 11/20/2017: NOTE FROM TECH: 11-17-17 04:26 PM CST	
			Water on	
			Leak resolved	
54800942	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	Read: 0597830...GRW	11/20/2017 07:45 AM
54800942	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 11/17/2017: RAQUEL MARTIN CALLED TO SEE IF S/O WAS RE-DISPATCHED; ADV TECH WAS EMAILED	11/17/2017 01:23 PM
54800942	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 11/17/2017: RAQUEL MARTIN CALLED TO MAKE SURE WATER IS ON; ADV S/O SAYS LEAK DETECTED; SHE REQ REDISPATCH AND TECH CALL HER, SHE NEEDS WATER ON THIS IS A RENTAL	11/17/2017 11:32 AM
54799962	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPlmjohnson 11/17/2017: DANIEL CALLED FOR BALANCE TO GET WATER TURNED BACK ON	11/17/2017 07:34 AM
54800070	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 11/08/2017: RICAHRD WOMACK CALLED ADV THEY STILL HAVE NO WATER; ADV S/O WAS CREATED FOR RECONNECT AND DISPATCHED, NO NOTES SAYING IT COULDN'T BE; ADV AFTER HOUR #	11/08/2017 06:57 PM
54800070	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrking 11/08/2017: AMANDA CALLED TO SEE IF SHE WAS GOING TO BE RECONNECTED TODAY. ADV. HER SHE WOULD BE.	11/08/2017 03:56 PM
1189968	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 11/08/2017: JACKIE MORRIS REQ RECONNECT; CREATED S/O	11/08/2017 02:00 PM
54800038	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 11/07/2017: SHARONDA BELSER REQ VERIFY PAST DUE PD; ADV YES, SHE WILL CALL BACK TOMORROW FOR RECONNECT	11/07/2017 04:41 PM

54800070	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPvweinberger 11/07/2017: RICHARD WOMACK CALLED TO SEE WHAT THEY HAVE TO DO TO HAVE WATER BACK; ADV PAY THE PAST DUE	11/07/2017 04:04 PM
54800142	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPmwilliams 09/29/2017: LORENA BUCHENHORST REPORTS THAT SHE HAS NO WATER; CREATED SO.; OPlmjohanson 09/29/2017: THIS WAS A NON PAY DISCONNECT	09/29/2017 12:28 PM
54799774	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPlmjohanson 08/15/2017: RANDY CALLED TO REPORT NO WATER; CREATED S.O.	08/15/2017 04:11 PM
1191442	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPJlevasseur 07/27/2017: CALLED JAMES AND NO WATER REPORTED, BUT THEY HAD A POWER OUTAGE, SAYS WATER IS WORKING NOW.	07/27/2017 04:26 PM
54799227	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPtbarnes 07/12/2017: JAMES CLARK CALLED; HE STATED HE RECEIVED A VOICEMAIL AND THE TECH LEFT A DOOR HANGER; SAYING HE WAS UNABLE TO COMPLETE HIS S/O BECAUSE WATER WAS LEFT RUNNING IN THE HOUSE. JAMES	07/12/2017 12:05 PM
1191414	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrking 05/31/2017: JENIFER HAGLER CALLED BECAUSE HER WATER WAS TURNED OFF FOR NON PAYMENT. SHE STATED THAT SHE CALLED TODAY AND SPOKE WITH SOMEONE HERE WHO TOLD HER THAT SHE WAS ELIGIBLE FOR PAYMENT	05/31/2017 06:54 PM
54800031	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrking 05/31/2017: MR. THOMAS CALLED BECAUSE HE PAID HIS PAST DUE AMOUNT ONLINE. CALLED TECH RANDALL AND RANDALL STATED HE COULD RECONNECT SERVICE TONIGHT. ADV. HIM OF \$55.00 AFTER HOUR RECONNECT FEE	05/31/2017 05:55 PM
54797722	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPdhaynes 05/03/2017: TIMOTHY CALLED; TO SEE WHEN A TECH WILL BE OUT TO RECONNECT THE WATER. WAITING TO HEAR BACK FROM TECH.; OPrking 05/03/2017: placed call to timothy to let him that the tech will b	05/03/2017 06:18 PM
54797722	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrking 05/03/2017: TIMOTHY LEWIS CALLED BECAUSE HIS WATER WAS TURNED OFF. HE STATED THAT HE WAS UNABLE TO PAY THE BILL ONLINE A COUPLE OF DAYS AGO AND THEN NEVER GOT AROUND TO TRYING TO PAY IT AGAIN.	05/03/2017 05:08 PM
1191634	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPmwilliams 04/07/2017: Perry Pruett called as the resident and said he found a note on the door from 3/20 advising that the meter was changed out and that there is no water at this time. He said he b	04/07/2017 08:19 AM
54799227	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPlmjohanson 04/05/2017: MANDI CALLED. WANTS WATER RESTORED TONIGHT. ADVISED OF \$55.00 AFTER HOUR FEE. SHE AGREED TO IT.	04/05/2017 04:08 PM
54797940	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrking 04/03/2017: RETURNED MESSAGE TO ANGELA, SHE REPORTED THAT SHE HAS NO/LOW WATER PRESSURE. ADV. HER THAT A TECH HAS BEEN NOTIFIED	04/03/2017 03:57 PM
1191388	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrking 04/03/2017: RETURNED MESSAGE TO ANITA, SHE REPORTED NO/LOW WATER PRESSURE. ADV. HER A TECH HAS BEEN NOTIFIED.	04/03/2017 03:54 PM
1190262	SUNNY HILLS	F 5.0 No Water - Sewer / Service Interruption	OPrking 04/03/2017: KATRENA RANDOLPH CALLED TO REPORT SHE HAS NO/LOW WATER PRESSURE. ADV. HER I WOULD NOTIFY A TECH.	04/03/2017 03:43 PM
54828182	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 03/30/2022: BAILEY CALLED; HE ADV THEY HAVE HAD LOW PRESSURE SINCE THEY MOVED IN OCT; ADV WOULD SUBMIT S/O TO INSPECT PRESSURE;	03/30/2022 02:46 PM
54795856	SUNNY HILLS	F 5.1 Pressure Issue	OPdsawyer 03/28/2022: ROBERT C/I TO INFORM THAT THE SHENANDOAH BLVD AREA HAS BEEN HAVING LOW PRESSURE & AIR IN LINE ISSUES FOR A WEEK +. NOTIFIED RANDALL AND SUBMTD S/O. NFAN	03/28/2022 09:34 AM
54824418	SUNNY HILLS	F 5.1 Pressure Issue	OPdjohanson 03/22/2022: CUST CI ABOUT LOW PRESSURE I ADV TECH ARE WORKING ON GETTING WATER RESTORED AFTER CONTRACTOR HIT ANOTHER LINE. NFAN	03/22/2022 03:43 PM
54827774	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 03/22/2022: DEBORAH CALLED REGARDING LOW PRESSURE SINCE THIS MORNING; ADV WOULD SUBMIT A S/O AND REACH OUT TO THE TECH TO INSPECT;	03/22/2022 02:18 PM
1190900	SUNNY HILLS	F 5.1 Pressure Issue	OPdjohanson 03/22/2022: CUST CI AND REPORTS LOWERE PRESSURE TODAY. I ADV WILL SUBMIT SO TO INSPECT/ NFAN	03/22/2022 01:39 PM
54827135	SUNNY HILLS	F 5.1 Pressure Issue	OPldrost 02/18/2022: STEPHEN CALLED IN WANTING SOMEONE TO COME OUT B/C HE BELIEVES NO ONE HAS TOUCHED THE FLUSH VALVE SINCE MAIN BREAK AND THEY HAVE NO WATER PRESSURE, DOWN TO A TRICKLE. SAYS WIFE CAL	02/18/2022 07:58 AM
54827135	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 02/16/2022: LAURA CALLED REGARDING LOW PRESSURE; REACHED OUT TO TECH WHO ADV THEY WOULD COE OUT TO INSPECT;	02/16/2022 12:48 PM
54799808	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 08/23/2021: BRIAN CALLED REGARDING NO WATER; ADV TECHS ARE AWARE AND ARE INVESTIGATING THE PROBLEM; ADV NO CURRENT TIMETABLE ON WHEN THE PRESSURE WILL BE BACK UP;	08/23/2021 10:50 AM
54800634	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 08/23/2021: RANDY CALLED REGARDING NO PRESSURE; ADV MAY BE AN ISSUE AT THE PLANT AND THE TECHS ARE AWARE; ADV NO FURHTER INFO AT THIS MOMENT;	08/23/2021 10:03 AM
54823863	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 08/23/2021: DIANE CALLED REGARDING LOW PRESSURE; ADV MAY BEEN AN ISSUE WITH THE PLANT AFTER THE BIG STORM THE NIGHT BEFORE; ADV THE TECH HAS BEEN NOTIFIED TO INVESTIGATE;	08/23/2021 09:47 AM
54822488	SUNNY HILLS	F 5.1 Pressure Issue	OPmrodgers 08/23/2021: ANDREA CALLED LOW PRESSURE S/O COMPLETE	08/23/2021 08:04 AM
54823849	SUNNY HILLS	F 5.1 Pressure Issue	OPmrodgers 08/23/2021: KARA CALLED LOW PRESSURE S/O COMPLETE	08/23/2021 08:04 AM
54799150	SUNNY HILLS	F 5.1 Pressure Issue	OPmrodgers 08/23/2021: DENNIS CALLED NO WATER PRESSURE/S.O COMPLETE	08/23/2021 07:44 AM
54795856	SUNNY HILLS	F 5.1 Pressure Issue	OPcbrann 04/19/2021: SPK TO ROBERT HOLLEY @407-314-4794;HE WAS CALLING TO SAY HIS WATER PRESSURE IS ABOUT 1/3 OF WHAT IT USUALLY IS,S/O CREATED;NFAN	04/19/2021 12:34 PM
54799409	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 02/03/2021: LINDSEY CALLED REGARDING HIGH WATER PRESSURE; SHE ADV THE PRESSURE INCREASED SIGNIFICANTLY IN THE LAST 30 MIN AND SHE IS NERVOUS IT MAY CAUSE AN ISSUE WITH HER PIPES; REACHED O	02/03/2021 12:14 PM
1189404	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 12/09/2020: ED CALLED REGARDING LOW PRESSURE; HE ADV ROAD CONSTRUCTION NEAR HOME AND THAT THE WORKERS ARE FILLING THEIR WATER TANK WITH THE HYDRANT NEAR ED'S HOUSE; CONFIRMED WITH THE TECH	12/09/2020 09:03 AM
54799150	SUNNY HILLS	F 5.1 Pressure Issue	OPldrost 11/10/2020: DENNIS CALLED IN. BREAK HAPPENED LAST WEEK BUT FOR THE LAST 4-5 DAYS HE'S STILL HAVING PRESSURE ISSUES W/ AIR IN LINES. WILL TURN ON FAUCET AND NOTHING BUT AIR COMES OUT, OTHER TI	11/10/2020 10:24 AM
1191173	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 10/30/2020: LILIA CALLED REGARDING LOW PRESSURE; ADV MAIN BREAK WAS FIXED BUT THEY MAY BE FLUSHING LINES; NFAN	10/30/2020 06:24 PM
1191068	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 10/30/2020: HELENA CALLED REGARDING LOW PRESSURE; ADV MAIN BREAK WAS FIXED BUT NOW THEY ARE MOST LIKELY FLUSHING LINES TO CLEAR THEM; ADV TO CALL BACK IF WATER PRESSURE IS STILL LOW; NFAN	10/30/2020 06:00 PM
1190900	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 10/30/2020: PASQUALE CALLED REGARDING LOW PRESSURE; ADV AFTER THEY FIXED THE MAIN BREAK, MOST LIEKLY HAD TO FLUSH LINES CAUSING LOW PRESSURE; NFAN	10/30/2020 05:39 PM
1189995	SUNNY HILLS	F 5.1 Pressure Issue	Opjaczarnik 10/30/2020: ERIN CALLED REGARDING LOW PRESSURE; ADV THERE WAS A MAIN BREAK THAT WAS FIXED AND NOW THEY ARE MOST LIKELY FLUSHING LINES; ADV TO CALL BACK MON IF PRESSURE IS STILL LOW;	10/30/2020 05:34 PM
1190370	SUNNY HILLS	F 5.1 Pressure Issue	OPmrodgers 10/30/2020: MARK CALLED RE NO PRESSURE ADV MAIN BREAK ADDED PH# TO ACT	10/30/2020 12:33 PM

54798953	SUNNY HILLS	F 5.1 Pressure Issue	OPcbrann 07/06/2020: SPK TO JAMES SMITH @850-661-4388;HE WAS CALLING TO SAY HE HAS LOW WATER PRESSURE THAT JUST STARTED;HE ADV ALSO THAT ANITA HAS PASSED AWAY & CAN BE TAKEN OFF THE ACCT;UPDATED NAME;	07/06/2020 05:35 PM
54824521	SUNNY HILLS	F 5.1 Pressure Issue	OPldrost 06/25/2020: ADRIAN CALLED IN. JUST BOUGHT PPTY AND HAS BEEN ON SITE FOR ABOUT 1 WEEK. VERY LOW WATER PRESSURE. SUBMITTED S/O TO HAVE TECH LOOK INTO FURTHER. NFAN	06/25/2020 08:49 AM
1191035	SUNNY HILLS	F 5.1 Pressure Issue	OPcbrann 10/23/2019: SPK TO JOHN SPITTLER @850-773-2422;HE ADV NO WATER PRESSURE;IT WAS OK @ 6:30-12:00;WIFE CALLED ABOUT THE WATER PRESSURE;I ADV I WOULD CREATE A S/O FOR 10-24-19;	10/23/2019 12:20 PM
1190969	SUNNY HILLS	F 5.1 Pressure Issue	OPmrodgers 07/23/2019: JOEY CALLED STATED LITTLE TO NO WATER PRESSURE S.O FORM COMPLETE	
1191068	SUNNY HILLS	F 5.1 Pressure Issue	*WELL WATER OUTSIDE CITY WATER INSIDE*	07/23/2019 08:23 AM
54796349	SUNNY HILLS	F 5.1 Pressure Issue	OPpschramm 05/28/2019: HELENA CALLED INFORMED HER FLUSHING LINES NFAN.	05/28/2019 11:43 AM
54796666	SUNNY HILLS	F 5.1 Pressure Issue	OPpschramm 05/28/2019: KATHY CALLED LOWER WATER PRESSURE,EMAILED KELLY, NFAN.; OPpschramm 05/28/2019: CALLED RANDALL TECH AUTOMATIC FLUSHING LINES.	05/28/2019 10:37 AM
54799150	SUNNY HILLS	F 5.1 Pressure Issue	OPrstanton 03/18/2019: KENNETH RODRIGUEZ CALLED TO ADV THERE HASNT BEEN WATER PRESSURE SINCE THE HURRICANE, CREATED S/O	03/18/2019 01:29 PM
1194043	SUNNY HILLS	F 5.1 Pressure Issue	OPmrodgers 01/23/2019: DENNIS CALLED LOW WATER PRESURE AND WATER HAS A CHLORINE TASTE	01/23/2019 11:26 AM
1191083	SUNNY HILLS	F 5.1 Pressure Issue	OPmrodgers 12/24/2018: JOHN CALLED LMOM TUB SLOW TO DRAIN TOILET FLUSHING ODD BELIEVES IT IS DUE TO LOTS OF RAIN AND PUMP STATION NOT WORKING PROPERLY... S/O TO MAKE SURE WATER PRESSURE IS OK	12/24/2018 08:17 AM
54795856	SUNNY HILLS	F 5.1 Pressure Issue	OPwinkler 06/19/2018: JUDITH CALLED IN ABOUT NO PRESSURE FOR ABOUT 4-5 DAYS. CREATED S.O.	06/19/2018 08:56 AM
1191074	SUNNY HILLS	F 5.1 Pressure Issue	OPweinberger 04/03/2018: ROB HOLLEY CALLED WITH LOW PRESSURE; CREATED & DISPATCHED S/O; OPweinberger 04/03/2018: ROB JUST CALLED BACK ADV CANCEL S/O WATER WORKING AGAIN	04/03/2018 05:59 PM
54798104	SUNNY HILLS	F 5.1 Pressure Issue	OPmwilliams 08/07/2017: JESSE AUGENSTEIN REPORTS THAT SINCE THE METER WAS REPAIRED HE HAS LOW PRESSURE AND A TOILET THAT WON'T STOP RUNNING.	08/07/2017 08:05 AM
1191083	SUNNY HILLS	F 5.1 Pressure Issue	OPlmjohnson 07/28/2017: RETURNED CALL TO CHRIS. NO ANSWER. HE HAD LEFT A MESSAGE THAT HE HAD LOW PRESSURE. CREATED S.O. TO CHECK PRESSURE IN THE AREA.	07/28/2017 09:36 AM
1190900	SUNNY HILLS	F 5.1 Pressure Issue	OPmallens 05/02/2017: JUDITY CALLED NO PRESSURE. ADV TO TURN ON WATER. SHE DID AND HAD WATER.	05/02/2017 01:33 PM
54796176	SUNNY HILLS	H 7.2 Condition of Meter	ophwaley 02/03/2017: PASQUALE CALLED TO REPORT LOW PRESSURE,ADV OF WORK BEING DONE IN THE AREA BY CALLING THEM BACK 850-322-2365	02/03/2017 11:59 AM
54800031	SUNNY HILLS	H 7.2 Condition of Meter	OPldrost 12/01/2021: EVA CALLED IN FOR RESULTS OF METER INSPECT SCHED FOR 11/29. DID IN HOME LEAK TEST - NO LEAK. NO NOTES IN S/O. CALLED RWEKLY, LMOM. ALSO EMAILED S/O W/ REQUEST TO PROVIDE STATUS O	12/01/2021 10:04 AM
1193966	SUNNY HILLS	H 7.2 Condition of Meter	USWealicea 01/22/2021: UNABLE TO CONTACT CUSTOMER REGARDING INCREASE IN WATER USAGE - CUSTOMER IS ON A PAYMENT PLAN DUE TO A LEAK IN OCTOBER, USAGE HAS NOT GONE DOWN INDICATING THE LEAK IS NOT FIXED O	01/22/2021 12:05 PM
54824418	SUNNY HILLS	H 7.2 Condition of Meter	OPjaczarnik 07/29/2020: MATTHEW CALLED REGARDING LOW USAGE; HAS GOTTEN RECENT READINGS OF 0 AND 1 T GAL WHEN REGULAR USAGE SHOULD NOT HAVE CHANGED (REGULARLY AROUND 6-7 T GAL; SUBMITTED S/O FOR METER IN	07/29/2020 10:05 AM
54824418	SUNNY HILLS	H 7.2 Condition of Meter	OPjaczarnik 05/21/2020: BRENDA CALLED FOR STATUS OF METER INSPECT; ADV S/O DISPATCHED FOR 5/21/2020; SHOULD BE OUT THERE TODAY TO INSPECT; CALL IF THEY HAVEN'T INSPECTED BY THE EOD; NFAN	05/21/2020 01:54 PM
1195142	SUNNY HILLS	H 7.2 Condition of Meter	OPldrost 05/20/2020: HAROLD AND BRENDA CALLED IN B/C THEIR METER BOX IS SEVERLY DAMAGED AND POSES A RISK TO SOMEONE WALKING BY. BOTH TOP AND BOTTOM ARE GONE. METER IS IN GOOD CONDITION. SUBMITTED S/O	05/20/2020 08:59 AM
1189360	SUNNY HILLS	H 7.2 Condition of Meter	OPldrost 04/23/2020: BOBBY CALLED IN. NEEDS TO REPLACE FAUCETS IN HOME AND CAN'T LOCATE A WAY TO SHUT WATER OFF - NO HOUSE VALVE, NO CUSTOMER SIDE VALVE. SUBMITTED S/O FOR METER INSPECTION TO LOCATE C	04/23/2020 11:00 AM
1189351	SUNNY HILLS	H 7.2 Condition of Meter	OPmrodgers 02/11/2019: RON JONES CALLED BACKFLOW / METE BOX IS VERY LOOSE NEEDS REPAIR/REPLACE	
1191298	SUNNY HILLS	H 7.2 Condition of Meter	CALL RON AHEAD TO MEET THERE 850/814.3413	02/11/2019 10:31 AM
54799914	SUNNY HILLS	H 7.2 Condition of Meter	OPrstanton 10/25/2018: HERSEY CHURCH CALLED IN SD PIPE IS BROKE & DOESNT HAVE ANY WATER, CREATED S/O	10/25/2018 11:54 AM
54800180	SUNNY HILLS	H 7.2 Condition of Meter	OPlmjohnson 08/22/2018: DANIELLE CALLED TO HAVE METER LID REPLACED. IT IS SINKING INTO THE GROUND AND HER CHILD FELL INTO THE HOLE. WILL CREATE S.O.	08/22/2018 09:09 AM
1191785	SUNNY HILLS	H 7.2 Condition of Meter	OPweinberger 08/01/2018: DEBRA SCHULTZ SAID SHE MAY HAVE A LEAK, SHE HAS RETURNED TO THE PROPERTY A FEW TIMES AND FOUND THE LID TAKEN OFF AND SPRAY PAINT AROUND IT. NEIGHBOR'S HAVE ENTERED HOME WHEN	08/01/2018 12:10 PM
1190614	SUNNY HILLS	I 8.0 Leak at Meter	OPlmjohnson 05/25/2018: VICKY CALLED TO REPORT THE WATER METER COVERS ARE IN DISREPAIR ON THE SIDEWALK ON SUNNY HILLS BLVD. HER DOG FELL INTO ONE. CREATED S.O. FOR INSPECTION	05/25/2018 10:24 AM
54795456	SUNNY HILLS	I 8.0 Leak at Meter	OPmrodgers 04/02/2018: CARVER CALLED SOMEONE DROVE THROUGH YARD POSSIBLE DAMAGE TO METER	04/02/2018 01:30 PM
54800266	SUNNY HILLS	I 8.0 Leak at Meter	OPdsawyer 02/11/2022: LISA C/I THAT A GUSH OF WATER IS COMING FROM METER AND CAN'T SHUT OFF METER. CALLED TECH, WILL BE OUT ASAP. NFAN	02/11/2022 03:14 PM
1194138	SUNNY HILLS	I 8.0 Leak at Meter	OPldrost 01/03/2022: BOB CALLED IN FOR STATUS. ON 1/1/22, DISCOVERED METER HAD BEEN LEAKING BADLY FOR A WHILE. CALLED EMERG LINE, RWEKLY REPAIRED METER - BOTH SIDES. ADV BOB WAS USW FAULT - FAULTY	01/03/2022 08:57 AM
54795473	SUNNY HILLS	I 8.0 Leak at Meter	OPjaczarnik 10/29/2021: SHIRLEY W/ CHIPOLA REALTY CALLED; SHE ADV THE TENANT CAN HEAR RUNNING WATER OUTSIDE THE HOME; ADV WOULD SUBMIT S/O TO INSPECT AND VERIFY IF ANY LEAK AT METER; ADV WIL TRY TO HA	10/29/2021 10:37 AM
			OPldrost 06/29/2021: DEBORAH CALLED IN AFTER SPEAKING W/ RWEKLY. THERE IS A LEAK @ METER. NEEDS TO BE DETERMINED WHICH SIDE. SUBMITTED S/O. ADV OF CUST RESP TO REPAIR IF ON CUST SIDE. NFAN	06/29/2021 09:12 AM
			OPjaczarnik 03/22/2021: RANDY CALLED REGARDING LEAK AT THE METER; ADV WOULD SUBMIT S/O FOR METER INSPECT; REACHED OUT TO TECH WHO ADV THEY WILL TRY AND INSPECT IT BEFORE THE END OF THE DAY;	03/22/2021 01:37 PM

54820981	SUNNY HILLS	I 8.0 Leak at Meter	OPdjohnson 03/11/2021: JEFF CI. STATED FIXED LEAK ON HIS SIDE BUT SOMETHING HE REFERRED TO AS "THE LITTLE NIPPLE THING" IDENTIFIED BY TECH AS USW RESPONSIBILITY IS STILL LEAKING. HE STATED TECH TOLD H	03/11/2021 05:06 PM
54820981	SUNNY HILLS	I 8.0 Leak at Meter	OPdjohnson 03/10/2021: JEFF CI. STATED METER LEAKING BELIEVES IT IS HIS SIDE BUT DOESNT WANT TO MESS WITH METER UNTIL TECH CAN LOOK AT IT. CALLED TECH HE STATED STILL WORKING ON MAIN BREAK BUT WILL LO	03/10/2021 03:51 PM
54799055	SUNNY HILLS	I 8.0 Leak at Meter	OPmrodgers 12/23/2019: KEVIN CREWS (HOMEOWNER)CALLED HAD 2 PLUMBERS TO HOME NO LEAKS FOUND. TURNED METER OFF/SPINS. POSSIBLE DEFECTIVE METER OR LEAK AT THE METER. PLEASE CALL KEVIN 1HR IN ADVANCE HE	12/23/2019 10:34 AM
54795481	SUNNY HILLS	I 8.0 Leak at Meter	OPldrost 12/02/2019: ALBERT CALLED IN. NOW THAT HIS METER ISN'T UNDERWATER, HE'S BEEN OUT TO CHECK ON IT A FEW TIMES AND SAW THAT THE "POP UP VALVE" OR VALVES ARE LEAKING NEAR THE MANIFOLD OF THE METE	12/02/2019 01:35 PM
54799039	SUNNY HILLS	I 8.0 Leak at Meter	OPldrost 11/12/2019: CALLED DENNIS BACK TO INFORM OF RESULTS REGARDING LEAK. MICHAEL AND RANDALL ADV THAT WATER THAT WAS LEAKING AT METER DID NOT GO THRU HIS METER SO ANY CONSUMPTION THAT WAS BILLED I	11/12/2019 11:17 AM
1191215	SUNNY HILLS	I 8.0 Leak at Meter	OPjaczarnik 10/29/2019: JOHN CALLED FOR STATUS OF SO; CALLED TECH, LEAK ON OUR SIDE OF METER; I ADV SHOULD BE GETTING REPAIRED TOMORROW ACCORDING TO TECH; NFAN	10/29/2019 04:35 PM
1191215	SUNNY HILLS	I 8.0 Leak at Meter	OPldrost 10/28/2019: JOHN CALLED IN B/C METER BOX KEEPS FILLING W/ WATER. HE EVEN SHOP-VAC'D IT OUT BUT IT KEEPS REFILLING. REALIZED THERE MAY BE A LEAK AND NEEDS INSPECTION. FILLED OUT S/O. ADV CALL	10/28/2019 10:41 AM
1190623	SUNNY HILLS	I 8.0 Leak at Meter	OPlmjohnson 11/09/2018: TECH RANDALL REQUESTED A SERVICE ORDER FOR A SERVICE LINE LEAK AT THIS PROPERTY. CREATED S.O.	11/09/2018 10:01 AM
1191005	SUNNY HILLS	I 8.0 Leak at Meter	OPmrodgers 11/05/2018: VITAS NOT @ HOME NEIGHBOR CALLED LMOM LEAK AT METER	11/05/2018 07:18 AM
54795856	SUNNY HILLS	I 8.0 Leak at Meter	OPvwinkler 08/22/2018: CUST CALLED IN TO INSPECT METER. CUST THINKS IT IS LEAKING AT METER. PLEASE KNOCK FOR CUST TO CHECK WITH YOU. CREATED S.O.	08/22/2018 10:45 AM
1190914	SUNNY HILLS	I 8.0 Leak at Meter	OPvwinkler 07/11/2018: CREATED S.O. TO REPLACE SERVICE LINE (USW SIDE)	07/11/2018 09:58 AM
1190914	SUNNY HILLS	I 8.0 Leak at Meter	OPvwinkler 07/10/2018: GARY CALLED IN LEAK AT METER. SAYS IT IS ON USW SIDE. CREATED AND DISPATCHED TECH	07/10/2018 10:44 AM
1190961	SUNNY HILLS	I 8.0 Leak at Meter	OPvwinkler 02/26/2018: SIDNEY CALLED IN WITH LEAK AT METER. DISPATCHED S.O.	02/26/2018 03:13 PM
54799411	SUNNY HILLS	I 8.0 Leak at Meter	OPlmjohnson 01/04/2018: CUSTOMER IS REPORTING A LEAK AT HER METER; CREATED S.O.	01/04/2018 10:38 AM
54799019	SUNNY HILLS	I 8.0 Leak at Meter	OPvweinberger 01/02/2018: NEIGHBOR CALLED REPORTED PIPE BROKEN BY CURB; CREATED S/O AND CALLED RANDALL	01/02/2018 05:33 PM
1191074	SUNNY HILLS	I 8.0 Leak at Meter	OPvwinkler 08/02/2017: JESSE CALLED IN TO HAVE A TECH OUT BECAUSE HE HAS A WATER LEAK AT THE METER. FORWARDED INFO TO LINDA TO DISPATCH TECH	08/02/2017 08:22 AM
1191698	SUNNY HILLS	I 8.0 Leak at Meter	OPvknight 05/17/2017: RETURNED CALL TO SCOTT FROM MESSAGE LEFT AFTER HOURS; HE WAS DIGGING A HOLE TO REMOVE A BUSH AND HIT THE WATER LINE LAST NIGHT; ADV WILL SEND TECH TODAY.; OPvknight 05/17/2017: H	05/17/2017 08:43 AM
54799515	SUNNY HILLS	I 8.0 Leak at Meter	OPvknight 02/03/2017: TIM CALLED TO SAY HE HAS NOT SEEN A TECH AND THERE IS STILL A LEAK; ADV ORDER WAS DISPATCHED AND WILL FOLLOW UP WITH THEM; EMAILED TECH WITH CUSTOMER PH TO CALL HIM WITH ETA	02/03/2017 09:37 AM
54799515	SUNNY HILLS	I 8.0 Leak at Meter	OPlmjohnson 01/31/2017: TIM CALLED TO REPORT WATER LEAKING AROUND THE METER. SAYS HE REPORTED IT TO THE AFTER HOURS EMERGENCY ON FRIDAY NIGHT AND HE HAS NOT HEARD FROM ANYONE. CREATED S.O. FOR METER I	01/31/2017 11:59 AM
1190614	SUNNY HILLS	I 8.05 Leak - Customer Side	OPldrost 02/11/2022: LISA CALLED IN - GOT DOOR TAG SAYING SHE MAY HAVE LEAK ON PPTY. DISCUSSED IN-HOME LEAK TEST. WILL DO AND WILL CALL BACK IN IF METER# DOESN'T CHNG. NFAN	02/11/2022 02:02 PM
1191330	SUNNY HILLS	I 8.05 Leak - Customer Side	OPmrodgers 08/31/2021: BRENT CALLED STATED HOUSE WAS STRUCK BY LIGHTENING ON 7/11 HAS BEEN HEARING WATER RUN AND METER SPINNING NOT SEEING ANY WATER. CUST WILL CONTACT/FIX LEAK AND AWARE TO SUBMIT SL	08/31/2021 08:14 AM
1190981	SUNNY HILLS	I 8.05 Leak - Customer Side	OPmrodgers 08/13/2021: PLUMBER JOSH CALLED S/O TURN OFF FOR REPAIR	08/13/2021 10:15 AM
54799609	SUNNY HILLS	I 8.05 Leak - Customer Side	OPdjohnson 06/03/2021: APRIL CI. STATED HAD A LEAK FIXED BUT NOT TOO SURE WHEN IT WAS COMPLETED. I ADV RECENT BILL ONLY GOES THROUGH 5/7/21. I ADV DEPENDING ON WHEN IT WAS FIXED SHE MAY HAVE INCREASED	06/03/2021 05:50 PM
54824878	SUNNY HILLS	I 8.05 Leak - Customer Side	OPjaczarnik 12/10/2020: JIM CALLED REGARDING LEAK AT HIS BACKFLOW VALVE; ADV ANYTHING AFTER THE METER IS THE RESPONSIBILITY OF THE CUSTOMER TO REPAIR; NFAN	12/10/2020 10:21 AM
54823572	SUNNY HILLS	I 8.05 Leak - Customer Side	USWealicea 10/06/2020: LEAK ADJUSTMENT- CUSTOMER BILLED FOR 23 T GAL - AVERAGE PER MONTH = 18 T GAL / 2 = 9 TGALS X 13.50 = \$121.50	10/06/2020 01:05 PM
54823603	SUNNY HILLS	I 8.05 Leak - Customer Side	USWealicea 06/08/2020: LEAK ADJUSTMENT- CUSTOMER BILLED FOR 30 T GAL - AVERAGE PER MONTH = 28 T GAL / 2 = 14 TGALS X 13.50 = \$189.00	06/08/2020 12:31 PM
54823603	SUNNY HILLS	I 8.05 Leak - Customer Side	OPjaczarnik 05/06/2020: DEBRA CALLED REGARDING LEAK AT PROPERTY; SHE HAD LEAK REPAIRED BUT BILL STILL HAD HIGH USAGE; ADV TO FAX HER PLUMBING INVOICE FOR US TO SUBMITT AND SEE IF ADJUSTMENTS CAN BE MA	05/06/2020 12:03 PM
54822180	SUNNY HILLS	I 8.05 Leak - Customer Side	USWealicea 02/24/2020: CUSTOMER BILLED 56 TGHAL - AVE 12 T GAL 44/2 22 X 13.50 = \$297.00	02/24/2020 10:27 AM
54800906	SUNNY HILLS	I 8.05 Leak - Customer Side	USWealicea 02/17/2020: LEAK ADJUSTMENT FOR 11 T GAL ON THE JANUARY BILL- CUSTOMER BILLED FOR 27 T GAL -AVERAGE PER MONTH = 22 T GAL / 2 = 11 TGALS X 13.50 = 148.50 (CUST. BILLED 303.84 - 148.50 = 155.34)	02/17/2020 08:37 AM
54800906	SUNNY HILLS	I 8.05 Leak - Customer Side	USWealicea 02/17/2020: LEAK ADJUSTMENT FOR 9 T GAL ON THE DECEMBER BILL- CUSTOMER BILLED FOR 22 T GAL -AVERAGE PER MONTH = 17 T GAL / 2 = 9 TGALS X 13.50 = 121.50 (CUST. BILLED 236.34 - 121.50 = 114.84)	02/17/2020 08:33 AM
54799515	SUNNY HILLS	I 8.05 Leak - Customer Side	OPdjohnson 01/10/2020: TIM CI. HAD LEAK FIXED ON HIS SIDE. I ADV SUBMIT RECEIPTS SO THE ACCT CAN BE REVIEW. NFAN	01/10/2020 01:20 PM
54800906	SUNNY HILLS	I 8.05 Leak - Customer Side	OPldrost 01/06/2020: KIMBERLY CALLED IN. LL DISCOVERED THEY HAD A LEAKY TOILET AND IS BEING FIXED. DISCUSSED 50%-50% PMT PLAN. SHE GETS PD ON 1/17 AND WILL PAY 50% (\$127.07) ON 1/17 AND CALL IN TO S	01/06/2020 02:17 PM
54799055	SUNNY HILLS	I 8.05 Leak - Customer Side	OPldrost 12/20/2019: KYLE CALLED IN - KNOWS HE HAS A LEAK. ADV TO CONSULT A PROFESSIONAL. PROVIDED FAX # FOR INVOICE SUBMITTAL AFTERWARD. NFAN	12/20/2019 12:47 PM
54798002	SUNNY HILLS	I 8.05 Leak - Customer Side	OPldrost 12/06/2019: CHRISTINA CALLED IN - VERY HIGH BILL WHILE OUT OF TOWN FOR MONTHS. IS CLEAR FROM STMTS AND USAGE THAT THIS IS UNUSUAL. CHRISTINA INFORMS THAT THEY CALLED EMERGENCY # AND TECHS CA	12/06/2019 11:01 AM

1191046	SUNNY HILLS	I 8.05 Leak - Customer Side	OPmzarbinski 11/21/2018: MARK CALLED AS HE CAME BACK FROM TRIP AND WASHING MACHINE IS FLOODING HOME. CANT FIND DISCONNECT IN HOME. WANTS TECH TO COME OUT AND SHUT OFF WATER. FILLED OUT S.O. AND SUB	
1191376	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 08/02/2018: LATOYA FAXED RECEIPT FOR PLUMBING REPAIR. EMAILED EVELYN FOR POSSIBLE ADJUSTMENT	11/21/2018 02:08 PM
1191083	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 07/27/2018: CUSTOMER EMAILED IN RECEIPT FOR REPAIR. WILL NOTIFY EVELYN	08/02/2018 10:02 AM
1191083	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 07/26/2018: EVELYN HAS SPOKEN TO JUDITH ABOUT LEAK AT THE PROPERTY. GAVE EMAIL ADDRESS TO SEND RECEIPTS FOR REPAIR OF THE LEAK.	07/27/2018 02:32 PM
54800316	SUNNY HILLS	I 8.05 Leak - Customer Side	OPvwinkler 04/02/2018: MELINDA CALLED BACK TO INFORM US SOMEONE WAS AT THE HOME 4-1-18 AND TOLD HER THE LEAK WAS ON HER SIDE. NO S.O. PROCESSED	07/26/2018 08:37 AM
1189360	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 03/15/2018: WATER IS NOW ON. CUSTOMER IS AWARE THERE IS A LEAK ON HIS SIDE.	04/02/2018 07:49 AM
54799716	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 02/08/2018: SCANNED LETTER AND RECEIPT FROM CUSTOMER. WILL NOTIFY RITA.	03/15/2018 02:23 PM
54799716	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 02/08/2018: CUSTOMER CALLED. HAD A PIPE BREAK DUE TO THE EXTREME COLD WEATHER. ADV TO SEND IN PLUMBERS RECEIPT FOR CONSIDERATION FOR AN ADJUSTMENT.	02/08/2018 07:54 AM
54799232	SUNNY HILLS	I 8.05 Leak - Customer Side	OPweinberger 01/18/2018: ANDREA KERN ADV WATER SPEWING OUT WHERE PIPE MEETS THE METER ABOVE GROUND, YOU CAN HEAR IT ALSO. SHE DID SAY IT IS ON THE YARD SIDE, NOT THE STREET SIDE; CREATED S/O CALLED T	02/08/2018 07:54 AM
54799082	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 01/04/2018: JESSE CALLED. PIPE BURST. WOULD LIKE A TECH TO COME OUT AND SHUT OFF WATER; CREATED S.O.	01/18/2018 07:03 PM
54796227	SUNNY HILLS	I 8.05 Leak - Customer Side	OPpnorris 09/14/2017: BRANDY CALLED IN ABOUT HIGH WATER BILL AFTER LEAKING PIPE LAST MONTH. ADVISED THAT THE LEAK WAS ON HER END AND WE CAN NOT CHANGE BILL. ADVISED WE CAN DO PAY ARRANGMENT AFTER 100.	01/04/2018 12:24 PM
54800447	SUNNY HILLS	I 8.05 Leak - Customer Side	OPmwilliams 07/25/2017: JOHN SIEBEN CALL TO ADVISE THAT TECH WAS OUT TO TURN WATER ON YESTERDAY, BUT TOLD HIM THAT THERE WAS A LEAK. MR SIEBEN WILL TURN WATER ON NOW TO EVALUATE LEAK.	09/14/2017 09:35 AM
1190312	SUNNY HILLS	I 8.05 Leak - Customer Side	OPmallens 06/01/2017: SHELIA WILSON	07/25/2017 12:17 PM
54799492	SUNNY HILLS	I 8.05 Leak - Customer Side	OPvknight 04/24/2017: TECH NOTE FOR REREAD ORDER 20818 LEAK ON CUSTOMER SIDE	06/01/2017 01:40 PM
54800074	SUNNY HILLS	I 8.05 Leak - Customer Side	OPvknight 04/14/2017: called customer at (850) 228-5394 twice; wrong number; tech unable to turn water on as leak detected and no one home; customer will need to be present to turn water on.	04/24/2017 02:17 PM
1190553	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 03/21/2017: CHARLES CALLED. HE HAD A LEAK ON 01/31/2017. HE NEEDS HELP WITH THIS BILL. ADVISED TO SEND IN A COPY OF THE PLUMBER'S INVOICE (HE HAS A CREDIT CARD RECEIPT PAYABLE TO THE PLUM	04/14/2017 03:12 PM
54796768	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 02/07/2017: TECH CALLED. THERE IS A SLIGHT LEAK SHOWING WHEN HE TURNS ON THE METER. HE WILL SHUT THE METER OFF AND LEAVE A NOTE ON THE DOOR.	03/31/2017 09:45 AM
54799449	SUNNY HILLS	I 8.05 Leak - Customer Side	OPlmjohnson 01/09/2017: ANGELA CALLED TO REPORT A PIPE BROKEN IN THE YARD BETWEEN HER HOUSE AND THE NEIGHBORS. CREATED S.O. AND DISPATCHED TECH	02/07/2017 12:27 PM
1189404	SUNNY HILLS	J 9.0 Water Quality	Opjaczarnik 03/24/2022: EDDIE CALLED; HE ADV HE IS EXPERIENCING BROWN WATER AFTER THERE WAS WATER PULLED/FLUSHED FROM THE HYDRANT NEAR HIS HOME; HE ADV THIS IS THE 3RD STRAIGHT MONTH THIS HAS HAPPENED	01/09/2017 10:55 AM
1190654	SUNNY HILLS	J 9.0 Water Quality	OPcbrann 03/04/2022: SPK TO LUNELL DOCCHIO @850-773-2828;SHE IS REPORTING THE WATER IS YELLOWISH;LOOKS LIKE URINE;FOR A FEW HOURS NOW;S/O CREATED;NFAN	03/24/2022 02:30 PM
1189404	SUNNY HILLS	J 9.0 Water Quality	Opjaczarnik 02/18/2022: EDDIE CALLED REGARDING BROWN WATER; ADV WOULD REACH OUT TO THE TECH TO HAVE THEM ADDRESS THE ISSUE AND LFUSH THE LINES;	03/04/2022 03:25 PM
1189404	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 01/13/2022: EDDIE CI ABOUT BROWN WATER AGAIN. STATED TURNED WHITE TOWELS BROWN. I ADV WILL SUBMIT SO TO INSPECT. I ADV TECH WILL PROBABLY BRING RUST OUT FOR THE TOWELS. LMOM FOR TECH AND SU	02/18/2022 11:02 AM
54827510	SUNNY HILLS	J 9.0 Water Quality	OPldrost 12/27/2021: CHARLES (ANDREW) CALLED IN. UPDATED NAME ON ACCT TO INCLUDE HIS FIRST NAME. REPORTS THEY'VE HAD WHITE/CLOUDY WATER FOR OVER A WEEK. 6 PEOPLE IN HOME THAT TAKE DAILY SHOWERS - NO	01/13/2022 01:56 PM
1190979	SUNNY HILLS	J 9.0 Water Quality	Opjaczarnik 12/13/2021: MARGARET CALLED REGARDING RUST IN HER LINES; REACHED OUT TO TECH WHO CONFIRMED THEY WOULD TRY AND GET OUT THERE TODAY TO FLUSH THE LINES;	12/27/2021 02:25 PM
1189404	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 11/15/2021: EDDIE LMOM. STAILL GETTING BROWN WATER FROM WHEN HE CALLED IN LAST WEEK. I ADV WILL SUBMIT SO. CALLED TECHS THEY WILL GO BY AND FLUSH LINES. SO SUBMITTED. NFAN	12/13/2021 09:26 AM
54822517	SUNNY HILLS	J 9.0 Water Quality	Opjaczarnik 11/11/2021: KIMBERLY CALLED AGAIN REGARDING REDIMENT AND RUST COMING INTO THE LINES IN THE HOME; ADV WOULD NOTIFY THE TECH TO ADDRESS ANDERSON CONSTRUCTION AGAIN TO STOP PULLING THE WATER	11/15/2021 02:08 PM
54822517	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 11/10/2021: MRS ZIEGLER CI ABOUT RUSTY WATER YESTERDAY AND THEN CLOUDY WATER. I ADV ANDERSON WAS WORKING ON ROAD AND PULLING WATER FROM HYDRANT AT A RATE THAT WAS STIRRING UP SEDIMENT CAUSI	11/11/2021 09:26 AM
1189404	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 11/09/2021: EDDIE CI ABOUT BROWN WATER. HE STATED WATER TRUCK PULLING FROM HYDRANT WHILE THEY ARE WORKING ON THE ROAD KICKS UP SEDIMENT. I ADV WILL LET TECH KNOW WHATS GOING ON. SPOKE WITH	11/10/2021 10:19 AM
1190935	SUNNY HILLS	J 9.0 Water Quality	Opjaczarnik 10/11/2021: VICKI CALLED REGARDING BROWN WATER SINCE YESTERDAY; ADV NO OTHER CALLS HAVE BEEN REPORTED; ADV WOULD SUBMIT S/O TO INSPECT WATER QUALITY; ADV WILL ATTEMPT TO HAVE THE TECH NOTI	11/09/2021 12:57 PM
1191121	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 09/14/2021: CUST REPORTS WATER LEAVING ORANGE RESIDUE IN TOILETS AND SHOWER. I ADV WOULD SUBMIT SO TO INSPECT WATER QUALITY. NFAN	10/11/2021 10:02 AM
54797929	SUNNY HILLS	J 9.0 Water Quality	OPcbrann 04/22/2021: SPK TO LAKESHA GLOVER @850-624-1164;SHE WAS CALLING ABOUT CLOUDY WATER FOR ABOUT A WEEK;S/O CREATED;ALSO S/O WAS SCHEDULED FOR 4-9-21 FOR RE-READ METER AS NOT IN LINE W/PREV MONTH	09/14/2021 12:32 PM
54821606	SUNNY HILLS	J 9.0 Water Quality	OPldrost 04/14/2021: DAVID CALLED IN - WATER HAS BEEN 'MURKY' FOR THE LAST 3 DAYS. WATER IS CLEAR WHEN IT SITS. ADV IS PROBABLY AIR IN LINES. ADV TODAY IS WED, IF BY FRI AM NOT CLEARED UP, GIVE A CALL	04/22/2021 04:06 PM
1191092	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 04/14/2021: COY CALLED MILKY/WHITE WATER S/O COMPLETE	04/14/2021 03:25 PM
				04/14/2021 12:15 PM

54800088	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 12/24/2020: I CALLED HAN SUN REGARDING HER CONCERNS ABOUT GETTING SICK AFTER A BWN BACK IN NOVEMBER. NO ANSWER. LMOM. I ADV "The bacteriological samples for the boil water notice came back	12/24/2020 11:01 AM
54800088	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 11/12/2020: HAN SUN CI STATED HER AND HER CAT GOT SICK AFTER BWN AND WANTED TO KNOW WHAT WAS IN THE WATER BECAUSE SHE HAD A BIOPSY AND THEY FOUND SHE HAD BACTERIA INFECTION AND THINKS IT CA	11/12/2020 03:53 PM
54822107	SUNNY HILLS	J 9.0 Water Quality	OPcbrann 11/06/2020: SPK TO TIMOTHY SCHRIER @850-532-7003;HE ADV HIS WATER IS DIRTY FOR 2 DAYS;S/O CREATED;RECENT BWN RESCINDED 11-4-20;NFAN	11/06/2020 12:38 PM
1190876	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 08/27/2020: JAMES CI REPORTS BROWN WATER LAST TWO DAYS. STATES HAD TO DRAIN WATER HEATER AND FLUSH WATER FROM HOSE 2 DAYS IN A ROW FOR OVER AN HOUR. I ADV WOULD PUT IN SO TO HAVE WATER QUAL	08/27/2020 01:39 PM
54823447	SUNNY HILLS	J 9.0 Water Quality	OPjaczarnik 08/21/2020: LAURA CALLED REGARDING CLOUDY WATER; ADV MOST LIKELY AIR IN LINES; SHE ADV SHE HAS RAN THE HOSE AND CLEARED HER WATER HEATER TO TRY AND CLEAR THE LINES, BUT IT HASN'T WORKED; A	08/21/2020 10:10 AM
1191046	SUNNY HILLS	J 9.0 Water Quality	OPcbrann 08/20/2020: SPK TO MARK PATTERSON @850-703-2281;HE WAS CALLING TO SAY HE CAN NOT DRINK THE CLOUDY,NASTY WATER;IT HAS BEEN A WEEK LIKE THIS;S/O CREATED;PLEASE CALL MARK PATTERSON WITH WHAT THE	08/20/2020 03:49 PM
54823986	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 08/20/2020: HAYDEN CALLED STATED WATER IS GREY AND BUBBLY LIKE SPRITE S/O COMPLETE	08/20/2020 09:25 AM
1190529	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 08/20/2020: BIRUTE CALLED STATED COVID IN THE WATER DUE TO CLOUDINESS S/O FOR TECH TO VERIFY AS IT DISIPATES AND THERE IS NO ODOR SEDIMENT OR DISCOLORATION.	08/20/2020 08:22 AM
1190622	SUNNY HILLS	J 9.0 Water Quality	OPjaczarnik 08/19/2020: CUSTOMER REPORTS RUST IN THE WATER; ADV WOULD SUBMITT S/O TO HAVE WATER QUALITY CHKED; ADV TECHS WILL MOST LIKELY NEED TO FLUSH THE LINES;	08/19/2020 04:56 PM
1191068	SUNNY HILLS	J 9.0 Water Quality	OPcbrann 08/19/2020: SPK TO HELENA MACHA @850-260-8852;SHE WAS CALLING TO SAY SHE HAS CLOUDY WATER FOR 2 DAYS;S/O CREATED;NFAN	08/19/2020 04:06 PM
54822296	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 08/19/2020: PERRY. LMOM. STATED WATER IS CLOUDY AND CREAMY. I CALLED. SPOKE WITH PERRY. I ADV MOST LIKELY AIR I LINE. I ADV WOULD SUBMIT SO TO HAVE IT INSPECTED. NFAN	08/19/2020 02:10 PM
54800281	SUNNY HILLS	J 9.0 Water Quality	OPcbrann 08/18/2020: SPK TO MELISSA MILAM @850-326-7482;SHE WAS CALLING ABOUT HER WATER BEING BROWN;IT STARTED THIS MORNING;S/O CREATED;IF POSSIBLE CALL MELISSA WHEN COMING OUT;NFAN	08/18/2020 06:01 PM
1191091	SUNNY HILLS	J 9.0 Water Quality	OPldrost 08/17/2020: KATHRYN CALLED IN - SEDIMENT IN TOILET AND TOILET TANK, REDDISH. WANTED TO KNOW IF ANYTHING WAS GOING ON. ADV OF MAIN BREAK OVER WKND BUT STREETS AFFECTED ARE NOT IN HER AREA. SUB	08/17/2020 01:29 PM
54796819	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 06/15/2020: JOEL (HUSBAND) CALLED ORANGE WATER SAMPLE IN JAR SEDIMENT AS WELL S/O COMPLETE CALL 30 MIN PRIOR	06/15/2020 10:07 AM
1190529	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 03/18/2020: BIRUTE CALLED LMOM STATED BROWN WATER RETURNED CALL NO ANSWER LMOM ADV S/O COMPLETE	03/18/2020 10:23 AM
54800858	SUNNY HILLS	J 9.0 Water Quality	OPldrost 02/13/2020: TAJHA CALLED IN TO REPORT WATER HAS GOTTEN PROGRESSIVELY MORE BROWN OVER THE LAST 2-3 WEEKS. SUBMITTED S/O. NFAN	02/13/2020 04:03 PM
54800691	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 02/11/2020: STEPH CI AND ASKED WHY HER WATER IS TURNING ORANGE EVERY COUPLE MONTHS. I ADV COULD BE RUST IN HOMES WATER LINES. I ADV I COULD SEND OUT A TECH TO CHECK THE WATER QUALITY BUT AD	02/11/2020 10:55 AM
1189404	SUNNY HILLS	J 9.0 Water Quality	OPcbrann 02/03/2020: SPK TO EDDIE BROWN @850-726-0215;HE WAS CALLING ABOUT BROWN WATER FOR 2 DAYS;ADV I WILL PUT IN A S/O TO HAVE IT CHECKED;CALL EDDIE BACK @850-726-0215	02/03/2020 07:01 PM
54822514	SUNNY HILLS	J 9.0 Water Quality	OPcbrann 08/02/2019: SPK TO RYAN YOUNGBLOOD;HE ADV HE IS STILL HAVING WATER ISSUES WITH THE COLD WATER ONLY COMING OUT ORANGE;I ADV THE TECH NOTED ON LAST VISIT THE WATER CAME OUT CLEAR & S/O CLOSED 7	08/02/2019 06:20 PM
54799621	SUNNY HILLS	J 9.0 Water Quality	OPldrost 08/02/2019: MARYANN CALLED IN AFTER READING WATER QUALITY INFO ON STATEMENT. WE DISCUSSED MEASUREMENT AND WHAT IT MEANS FOR IT TO BE 'BELOW' ACCEPTABLE LEVEL. NFAN	08/02/2019 02:34 PM
54822514	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 07/24/2019: RYAN CI. ORANGE WATER FOR ABOUT A WEEK. NO ODOR. I ADV POSSIBLE DISCOLORATION FROM PIPES. I ADV I ENTERED SO TO HAVE METER INSPECTED. NFAN	07/24/2019 06:15 PM
1191067	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 07/01/2019: MRS BANKS CALLED ROTTEN ODOR AND TASTE S/O CREATED	07/01/2019 10:40 AM
54800691	SUNNY HILLS	J 9.0 Water Quality	OPldrost 05/24/2019: STEPHANIE CALLED IN WANTING TO KNOW RESULTS OF S/O. ADV TECH REPORTED WATER CLEAR. WAS CONCERNED B/C WATER WAS RUSTY FOR MUCH LONGER THAN BEFORE. ADMITTED THE WATER WAS NOW CLEAR.	05/24/2019 04:03 PM
54800088	SUNNY HILLS	J 9.0 Water Quality	OPldrost 05/22/2019: HAN SUN CALLED IN TO REPORT HER WATER HAS BEEN DARK BROWN NO MATTER HOW MANY TIMES SHE FLUSHES OR LETS THE FAUCET RUN. GOING ON 24 HRS. SUBMITTED S/O. NFAN	05/22/2019 03:29 PM
54800691	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 05/22/2019: STEPHANIE CALLED DARK ORANGE/BROWN RUST COLORED WATER ALL DAY HAS NEVER BEEN LIKE THIS BEFORE. HAS BEEN LIGHT YELLOW AND USUALLY CLEARS AFTER AN HOUR OR SO. S/O FORM COMPLETE	05/22/2019 03:22 PM
1190627	SUNNY HILLS	J 9.0 Water Quality	OPdjohnson 05/21/2019: CHRIS CI. WATER IS ORANGE KOOLAID COLOR FOR LAST SEVERAL DAYS. FILLED OUT SO AND DISP FOR 05/22/19. NFAN	05/21/2019 04:14 PM
54799150	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 04/03/2019: DENNIS CALLED WATER TASTE LIKE CHLORINE S/O FORM FILLED OUT	04/03/2019 10:08 AM
54799712	SUNNY HILLS	J 9.0 Water Quality	OPlanderson 02/01/2019: Customer CALLED BECAUSE WATER IS BROWN CREATED SERVICE ORDER FOR TECH TO COME OUT. NFAN	02/01/2019 04:59 PM
54798045	SUNNY HILLS	J 9.0 Water Quality	opvwinkler 01/31/2019: WILLIAM CALLED IN TO REPORT BROWN WATER. CREATED AND DISPATCHED S/O	01/31/2019 10:00 AM
1189406	SUNNY HILLS	J 9.0 Water Quality	OPweinberger 01/24/2019: CHERRY SHERMAN CALLED SAID SHE HAS BROWN WATER: ADV THERE WAS A MAIN BREAK YESTERDAY ADV RUN THE LINE FOR A LITTLE BIT AND IT SHOULD CLEAR UP:CALL BACK IF NOT:NFAN	01/24/2019 12:03 PM
54800858	SUNNY HILLS	J 9.0 Water Quality	OPweinberger 01/23/2019: JIMMY NOLES CALLED ADV HE HAS BROWN WATER: ADV MIGHT BE FROM THE MAIN BREAK TODAY, BUT SET UP S/O TO BE SAFE: CREATED S/O:NFAN	01/23/2019 06:14 PM
1190648	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 07/06/2018: DOLORES CALLED STATED SHE HAD CLOUDY WATER AND WOULD LIKE SOMEONE TO LOOK AT IT AND FIX IT	07/06/2018 12:34 PM
54800858	SUNNY HILLS	J 9.0 Water Quality	OPvwinkler 04/11/2018: TAJHA CALLED IN ABOUT DISCLORED WATER. CREATED AND DISPATCHED S.O.	04/11/2018 11:06 AM



1191245	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 04/03/2018: DANIELLE CALLED TO COMPLAIN OF BROWN WATER CALLED HEALTH DEPT. THEY ARE COMING OUT TO GET A SAMPLE; OPvwinkler 04/03/2018: CREATED AND DISPATCHED S.O.	04/03/2018 11:04 AM
1191298	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 04/03/2018: DANIELLE CALLED TO COMPLAIN OF BROWN WATER CALLED HEALTH DEPT. THEY ARE COMING OUT TO GET A SAMPLE; OPvwinkler 04/03/2018: CREATED AND DISPATCHED S.O.	04/03/2018 11:01 AM
1190979	SUNNY HILLS	J 9.0 Water Quality	OPvweinberger 03/30/2018: MARGARET PEOPLES ADV WATER IS RUST COLOR REQ TECH TO FLUSH HER LINES; CREATED S/O	03/30/2018 12:53 PM
1191273	SUNNY HILLS	J 9.0 Water Quality	OPvweinberger 03/29/2018: KARIN BRIDGER SAID SHE STILL HAS BROWN WATER, EVEN AFTER RUNNING IT FOR A WHILE, REQ TECH COME BUT TO PLEASE CALL FIRST PH#941-928-5604; CREATED S/O	03/29/2018 05:29 PM
1191298	SUNNY HILLS	J 9.0 Water Quality	OPlmjohnson 03/29/2018: DANIELLE CALLED TO COMPLAIN OF BROWN WATER. STAINING HER CLOTHES WHEN SHE WASHES. CREATED S.O. FOR A METER INSPECTION	03/29/2018 12:47 PM
54800663	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 03/27/2018: UPDATED PH#S (ADDED 3) RUST COLOR WATER FORM FILLED OUT FOR S/O	03/27/2018 09:16 AM
54800088	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 03/23/2018: HAN CALLED YELLOW WATER ADV WORK IN THE AREA YESTERDAY HOWEVER WILL DO A S/O	03/23/2018 08:55 AM
1190574	SUNNY HILLS	J 9.0 Water Quality	OPmrodgers 03/23/2018: HENRY CALLED ORANGE WATER FORM FILLED OUT FOR S/O	03/23/2018 07:15 AM
1190665	SUNNY HILLS	J 9.0 Water Quality	OPrking 03/22/2018: BETTY RENZA CALLED TO REPORT "DIRTY WATER". ADV. HER OF THE MAINTENANCE THAT IS BEING PERFORMED AND THAT THE WATER WILL CLEAR UP.	03/22/2018 05:33 PM
54800281	SUNNY HILLS	J 9.0 Water Quality	OPvweinberger 01/23/2018: MELISSA MILAM ADV RUSTY WATER; CREATED S/O & DISPATCHED	01/23/2018 11:15 AM
1191078	SUNNY HILLS	J 9.0 Water Quality	OPmwilliams 11/29/2017: WENDY GOTSCHALL CALLED TO REPORT BROWN WATER. CREATED SO	11/29/2017 09:11 AM
1193968	SUNNY HILLS	J 9.0 Water Quality	OPmwilliams 08/03/2017: ANGELA HARR CALLED TO REPORT THAT HER WATER HAS HAD AN AMMONIA OR URINE LIKE SMELL FOR THE PAST 2+WEEKS. PLEASE SEND TECH AND CALL HER AT 850.773.3535 / CELL 850.260.1689.	08/03/2017 10:27 AM
1191414	SUNNY HILLS	J 9.0 Water Quality	OPlmjohnson 07/28/2017: HANNAH HAGLER CALLED TO REPORT YELLOW WATER LAST NIGHT AND THIS MORNING. ADV THE LINES WERE BEING FLUSHED. SHE REPORTS WATER IS CLEAR NOW	07/28/2017 09:44 AM
54799346	SUNNY HILLS	J 9.0 Water Quality	OPmwilliams 06/12/2017: RET'D CALL TO RYAN ABBOTT @ 850.890.4822 VM LEFT 6/9 6:48PM RE: YELLOW WATER--NO ANSWER AND MAIL BOX FULL.	06/12/2017 07:37 AM
1191344	SUNNY HILLS	J 9.0 Water Quality	OPmallens 06/02/2017: CECILIA CALLED FROM 850-326-4197. BLACK SPOTS IN WATER...BLACK CRYSTALS, COMMING OUT OF SINK AND CAMODE, SHE WOULD LIKE A TECH TO CHECK IT OUT. CREATED SO FOR MONDAY. NOTED FOR T	06/02/2017 03:50 PM
1190312	SUNNY HILLS	J 9.0 Water Quality	OPmallens 04/19/2017: SHELIA CALLED ABOUT THE FOAMY WATER. VICKY TO EMAIL TECH. WILL CALL HER BACK AT (305) 297-3555. UPDATED TELE NUMBER	04/19/2017 10:06 AM
1190312	SUNNY HILLS	J 9.0 Water Quality	OPmallens 04/12/2017: MRS WILSON CALLED AND STATE: WATER COMPANY REPAIRED THE PIPE DOWN THE ROAD, HER WATER IS COMING OUT OF HER FAUCETS, WHITE AND FOAMY, AS IF THERE IS AIR IN THE LINE. EMAILED LINDA	04/12/2017 10:26 AM
1195176	SUNNY HILLS	J 9.0 Water Quality	OPlmjohnson 02/14/2017: PATRICIA CALLED. EVER SINCE THE BWN, HER WATER HAS BEEN CLOUDY AND MILKY LOOKING. WOULD LIKE SOMEONE TO COME CHECK; CREATED S.O.	02/14/2017 05:55 PM
54798045	SUNNY HILLS	J 9.0 Water Quality	OPjleveasseur 02/07/2017: WIFE DREW A BATH LAST NIGHT AND THEY HAVE BROWN WATER. WOULD LIKE TO HAVE SOMEONE COME OUT AND TAKE A LOOK TO SEE IF THE LINE NEEDS TO BE WASHED OUT.	02/07/2017 01:58 PM

SUNNY HILLS UTILITY COMPANY, INC.

LIST OF FIELD EMPLOYEES

NOT APPLICABLE

SUNNY HILLS DOES NOT HAVE ANY EMPLOYEES

SUNNY HILLS UTILITY COMPANY, INC.

LIST OF VEHICLES

NOT APPLICABLE

SUNNY HILLS DOES NOT HAVE ANY VEHICLES