



151 Southhall Lane, Ste. 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

April 11, 2022

Via Overnight Delivery

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2022 APR 13 AM 10:52
COMMISSION CLERK

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

REDACTED

RE: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo
FL CLEC Data Request Questionnaire "CONFIDENTIAL"

Dear Sir or Madam:

Enclosed please find a copy of the FL specific portion of the FCC 477 and the FL CLEC Data Request Questionnaire "CONFIDENTIAL", filed on behalf of Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo. No check is enclosed as there are no remittance fees due.

The Company is requesting CONFIDENTIAL treatment of this report pursuant to Florida Statue §364.183, as it contains confidential customer information that should be held exempt from public disclosure. Pursuant to Rule 25-22.006(5), Florida Administrative Code, the attached envelope contains the document with the confidential information highlighted and two edited copies for public inspection.

- COM _____ Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and
- AFD _____ returning it to me in the self-addressed, stamped envelope provided for that purpose.
- APA _____
- ECO _____ Questions regarding this filing should be directed to Domingo Chalaisant's attention at 407-659-8754 ;
- ENG _____ dchalaisant@inteserra.com. Thank you for your assistance in this matter.
- GCL _____
- GCL _____ Sincerely,
- IDM 1
- CLK _____

Inteserra Compliance

cc: Alex Valencia - Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo

file: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo - Reporting - Florida

Public Version

2022 Competitive Local Exchange Carrier (CLEC) Questionnaire

*(Due by April 15, 2022) **

Company Code: TX841
Company Name: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo
Contact name & title: Alex Valencia, VP- Government Affairs and Compliance
Telephone number: 972-910-1720
E-mail address: Alex.Valencia@lingo.com
Stock Symbol (if company is publicly traded): _____

If any of your company contact information has changed, please fill out and return the included update form with the completed questionnaire.

Questions About Your Company

1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2021**.
If the company is not submitting Form 477, please explain: _____

2. Is your company under Chapter 7 or Chapter 11 bankruptcy protection?
Yes (Chapter 7) Yes (Chapter 11) No

3. What facilities or service(s) does your company provide in Florida? Please check all that apply (at least one.)

<input type="checkbox"/> Local voice (non-VoIP)	<input type="checkbox"/> Wholesale loops
<input type="checkbox"/> VoIP	<input type="checkbox"/> Fiber or copper based video service
<input type="checkbox"/> Private line/special access	<input type="checkbox"/> Cable television
<input type="checkbox"/> Wholesale transport	<input type="checkbox"/> Satellite television
<input type="checkbox"/> Interexchange service	<input type="checkbox"/> Internet access
<input type="checkbox"/> 911/E911 transport	<input type="checkbox"/> Dark Fiber
<input type="checkbox"/> Cellular/wireless service	<input type="checkbox"/> Paging
<input type="checkbox"/> Other (describe) _____	

4. Does your company offer bundled services (e.g., voice service packaged with non-voice services or facilities)?
Yes No

5. Does your company currently publicly publish its service and price schedules for services offered in Florida at the Florida Public Service Commission? If no, please provide the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)
Yes If yes, where? _____

6. Has your company experienced any significant barriers in entering Florida's local exchange markets? Please describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions for removing such obstacles. Any additional information is welcome.

Please use additional paper if needed.

* The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes

Form 477 Filing Summary

FRN: 0004333068	Data as of: Dec 31, 2021	Operations: Non-ILEC	Submission Status: Original - Submitted	Last Updated: Mar 1, 2022 09:18 AM
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Filer Identification

Section	Field	Response
Filer Information	Company Name	Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Lingo
	Holding Company Name	Impact Telecom
	Filing Type	Non-ILEC
	SAC ID	449049
	499 ID	802572
Data Contact Information	Data Contact Name	Alex Valencia
	Data Contact Phone Number	(972) 910-1720
	Data Contact E-mail	Alex.Valencia@lingo.com
Emergency Operations Contact Information	Emergency Operations Name	Alex Valencia
	Emergency Operations Phone Number	(972) 910-1720
	Emergency Operations E-mail	Alex.Valencia@lingo.com
Certifying Official Contact Information	Certifying Official Name	Bill Morris
	Certifying Official Phone Number	(972) 910-1900
	Certifying Official E-mail	Bill.Morris@lingo.com

Data Submitted

Form Section	File Name	Date & Time	Number of Rows
Fixed Voice Subscription	UPLOAD Voice Subscription File.csv	Feb 28, 2022 09:43 AM	

Fixed Voice Subscription

VGE Lines and VoIP Subscriptions by State and End User Type

State	Total VGE Lines	Consumer VGE Lines	Total VoIP Subscriptions	Consumer VoIP Subscriptions
Florida	2,334	813	1,476	380

State	Total VGE Lines	Consumer VGE Lines	Total VoIP Subscriptions	Consumer VoIP Subscriptions
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Fixed Voice Subscription (VGE Lines)

VGE Lines Provided to Unaffiliated Providers by State

State	Wholesale	UNE-L
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State

Wholesale

UNE-L

Florida

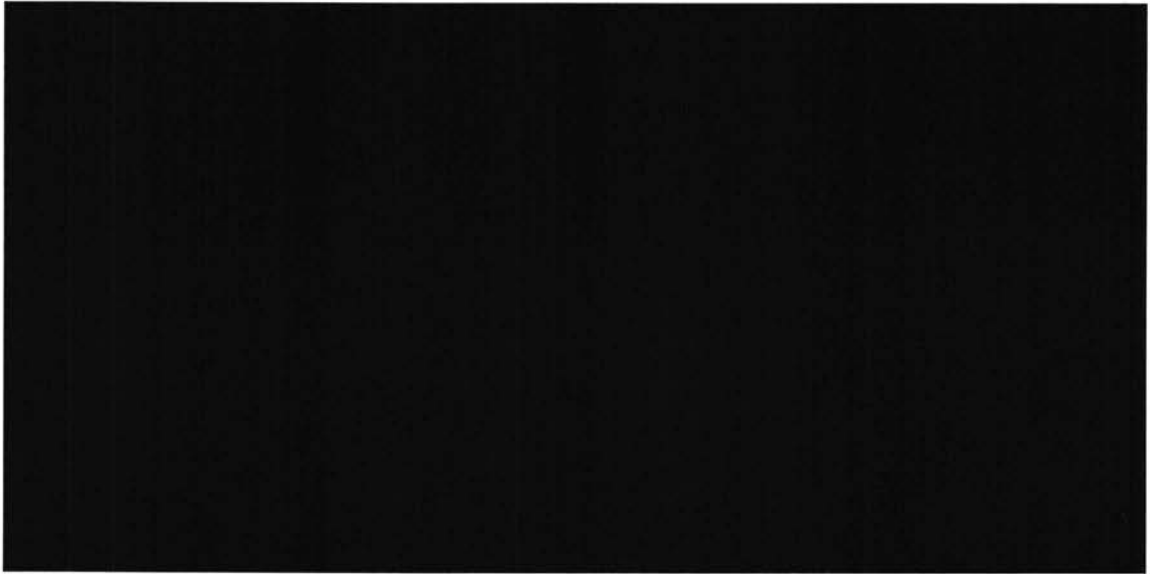
0

0

State

Wholesale

UNE-L



VGE Lines Provided to End Users by State, Bundle and Product Type

State	Total	by Bundle		by Product Type			
		Sold w/ Internet	Sold w/o Internet	Consumer		Business/Govt.	
				& No PIC	& PIC	& No PIC	& PIC
Florida	2,334	0	2,334	48	765	94	1,427

by Bundle

by Product Type

Consumer

Business/Govt.

State

Total

Sold w/ Internet

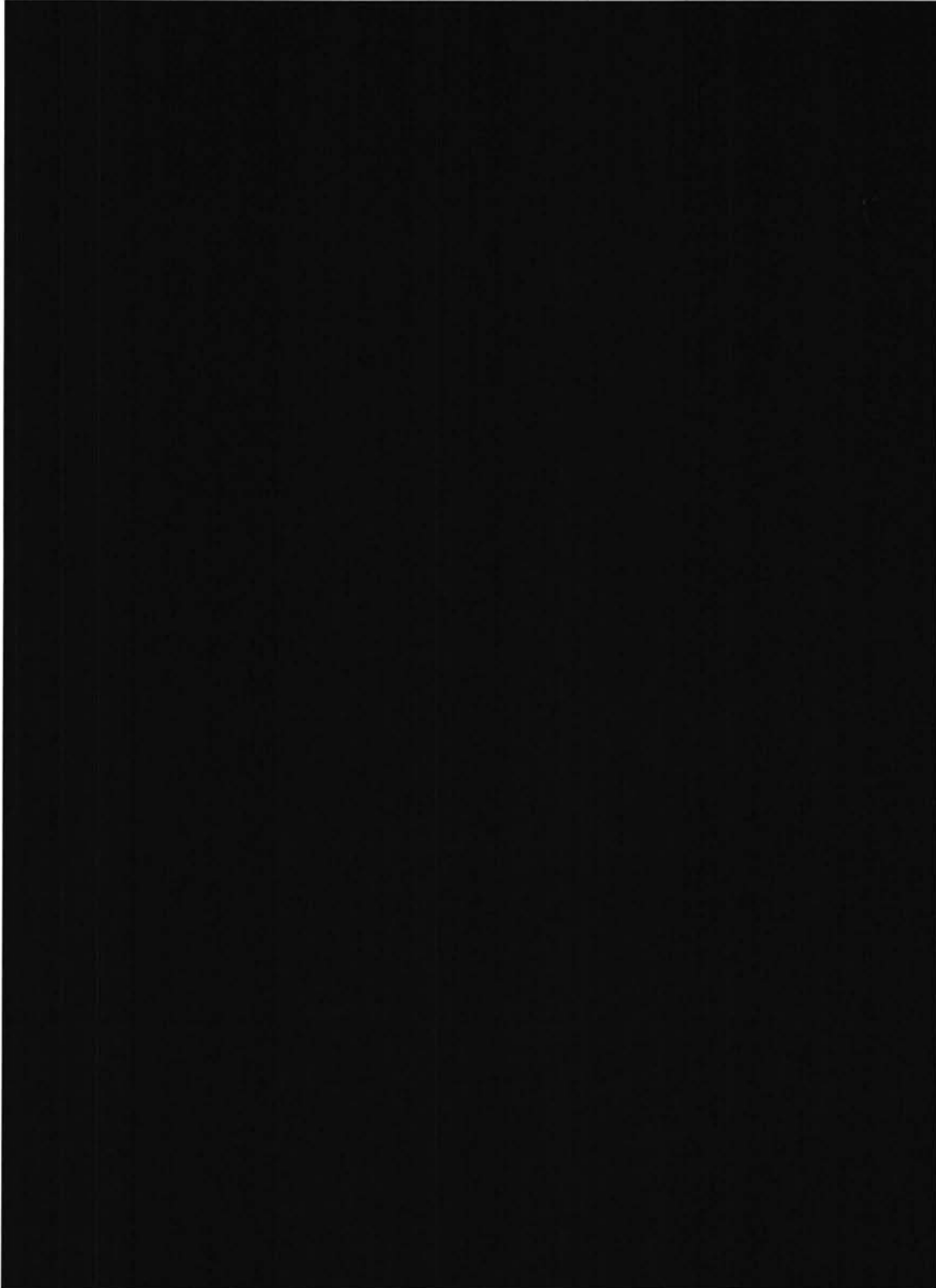
Sold w/o Internet

& No PIC

& PIC

& No PIC

& PIC



State	by Bundle			by Product Type			
	Total	Sold w/ Internet	Sold w/o Internet	Consumer		Business/Govt.	
				& No PIC	& PIC	& No PIC	& PIC
[Redacted]							

VGE Lines Provided to End Users by State, Ownership and Last-Mile Medium

State	Total	by Ownership				by Last-Mile Medium		
		Owned	UNE-L	Ressale	FTTP	Coax	Fixed Wireless	Copper
[Redacted]								

Florida	2,334	0	0	2,334	0	0	0	2,334
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[Redacted]								
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State	Total	by Ownership				by Last-Mile Medium		
		Owned	UNE-L	Resale	FTTP	Coax	Fixed Wireless	Copper
[Redacted Data]								

Fixed Voice Subscription (iVoIP)

Over-the-Top VoIP Subscriptions by State and End User Type

State	Total	Consumer	Business/Govt.
[Redacted Data]			

State

Total

Consumer

Business/Govt.

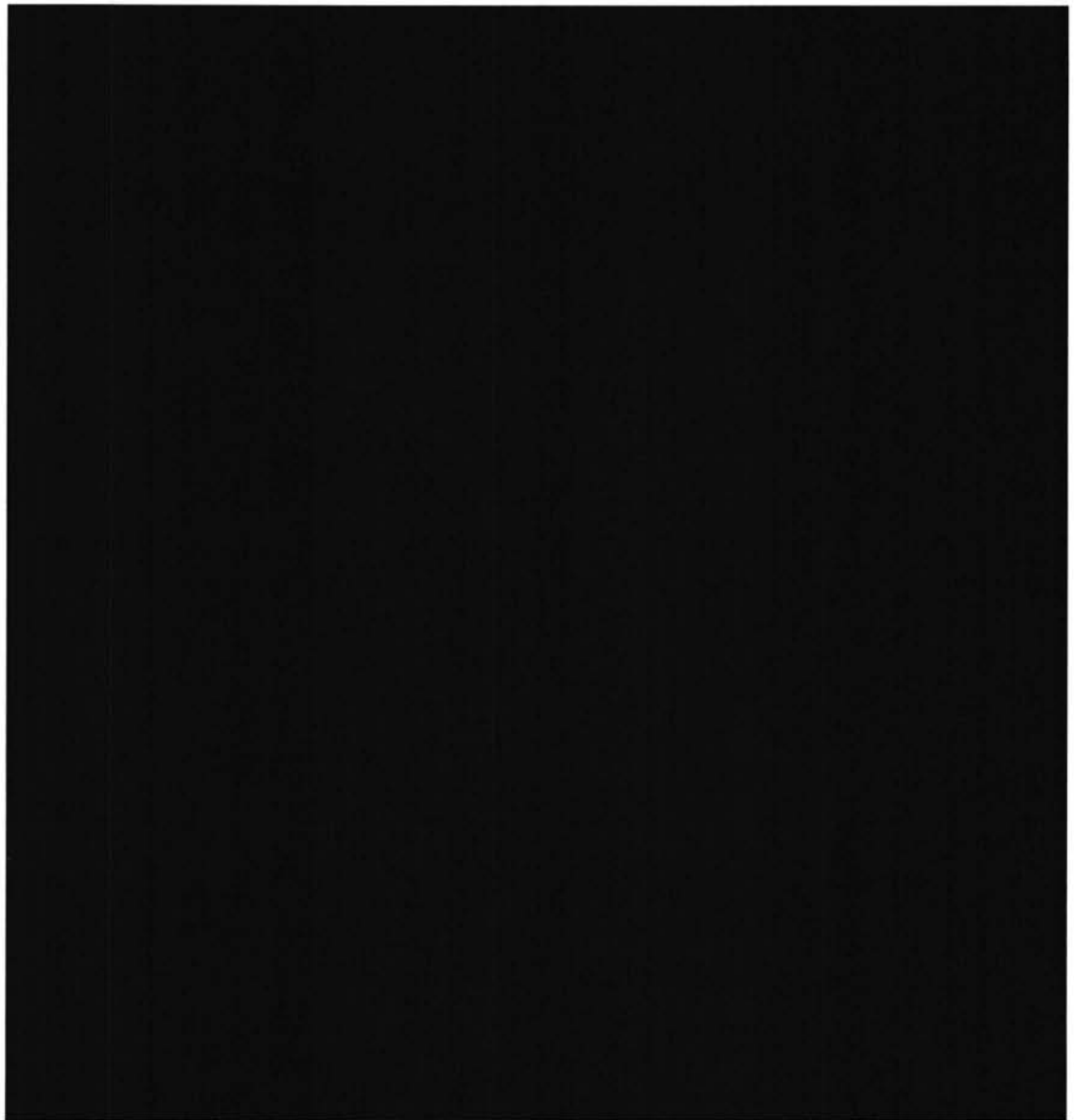


Florida

1,476

380

1,096



State	by End User Type			by Bundle		by Last-Mile Medium			
	Total	Consumer	Business/Govt.	Sold w/ Internet	Sold w/o Internet	FTTP	Coax	Fixed Wireless	Copper
[Redacted Data]									

State	Total	by End User Type		by Bundle		by Last-Mile Medium			
		Consumer	Business/Govt.	Sold w/ Internet	Sold w/o Internet	FTTP	Coax	Fixed Wireless	Copper
[Redacted Data]									

Reminder: Use 2010 Census geographies for data as of June 30, 2021 and before. Use 2020 Census geographies for data as of December 31, 2021 and after.

For help or assistance, please contact (877) 480-3201 or (717) 338-2834 (TTY) or you may submit an [online e-support ticket](#).

Federal Communications Commission
 45 L St NE, Washington, DC 20002
 Phone: [1-888-225-5322](tel:1-888-225-5322)
 TTY: [1-888-835-5322](tel:1-888-835-5322)
 Videophone: [1-844-432-2275](tel:1-844-432-2275)
 Fax: [1-866-418-0232](tel:1-866-418-0232)
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