

Application for limited proceeding in Highlands County by

HC Waterworks, Inc.

DOCKET NO. 20210184-WS

RECEIVED-FPSC

2022 APR 27 AM 9:09

COMMISSION CLERK

Name Kathy Madden  
Address 113 Sharon Ave  
Sebring, FL 33875

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

The rates & quality of the water have always been an issue. For 1 person I pay 2 months \$38.13 - next \$49.70. My main concern are the chemicals, below EPA standards. Great for most people, I have psoriasis making me different. If it's not safe for dialysis or fish tanks? In 2017 they put new pipes in. Letter in Highlands News Sun May 22, 2017. They purchased company from AquaSource who wanted to leave the state for 50% of book value. They got help from the county. The article notes how they hadn't done the work to receive grant money or other funds. Instead pass the cost to the customer. We already pay the highest in the county. The article also states they went in with eyes wide open.

*Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.*

Kathy Madden  
113 Sharon Ave  
Sebring, FL 33875

TAMPA FL 335  
SAINT PETERSBURG FL  
25 APR 2022 PM 6 L

DISTRIBUTION CENTER

2022 APR 27 AM 7: 17



Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

32399-085099