

**Hiep Nguyen**

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**From:** John Plescow  
**Sent:** Wednesday, May 11, 2022 8:24 AM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 20210015  
**Attachments:** E-Form Improper Billing TRACKING NUMBER 187074; FW PSC Contact Form

Please, add to docket 20210015.

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**From:** Diane Hood <DHOOD@PSC.STATE.FL.US>  
**Sent:** Wednesday, May 11, 2022 8:20 AM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** To CLK Docket 20210015

## Hiep Nguyen

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Saturday, May 7, 2022 7:39 PM  
**To:** Consumer Contact  
**Subject:** E-Form Improper Billing TRACKING NUMBER: 187074

### CUSTOMER INFORMATION

Name: Carol Martinez  
Telephone: (904) 955-0059  
Email:  
Address: 116 Purus Way Saint Johns FL 32259

### BUSINESS INFORMATION

Business Account Name: Carol Martinez  
Account Number:  
Address: 116 Purus Way Saint Johns FL 32259

### COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company  
Details:

I bought solar panels with the promise I wouldn't have an electric bill and Now FPL wants to charge \$25 a month because I have a bill under \$25 because I have solar panels that I'm still paying on! This isn't right!

## Hiep Nguyen

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**From:** Webmaster  
**Sent:** Monday, May 9, 2022 8:48 AM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

-----Original Message-----

From: contact@psc.state.fl.us <contact@psc.state.fl.us>  
Sent: Saturday, May 07, 2022 11:54 AM  
To: Webmaster <webmaster@PSC.STATE.FL.US>  
Cc: snorklmike@yahoo.com  
Subject: PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question

Name: Michael Ott

Company:

Primary Phone: (305) 923-9520

Secondary Phone:

Email: snorklmike@yahoo.com

Response requested? Yes

CC Sent? Yes

Comments:

Congratulations for once again being the tool/puppet for Big Energy. I spent twenty two thousand dollars to install a solar system on my new home so I could help the environment and become quasi independent of Gulf Power. I was paying 25.00 a month for the "privilege" of being hooked up to the grid, and some other made up ridiculous fees. I was tickle pink when FPL merged with/took over Gulf Power, since FPL was charging 9.70 a month-a much more reasonable fee.

However the bill I received today told me that you approved a raise to the same 25.00 minimum monthly fee, even though I have been generating all the electricity my house uses, and giving the excess to FPL. Maybe I shouldn't be surprised since you were all appointed by our nutcase Republican governor. And as we all know Republicans favor big energy and big business and don't give a crap about the poor or middle class. So let me guess-you're all Republicans, right?