

Hiep Nguyen

From: Ellen Plendl
Sent: Wednesday, May 18, 2022 12:43 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW Unacceptable FPL Rate Increases; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20210015.

Hiep Nguyen

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, May 18, 2022 12:26 PM
To: EOG-Referral
Subject: FW: Unacceptable FPL Rate Increases

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Scott Malott <scottmalott2010@comcast.net>
Sent: Tuesday, April 19, 2022 7:24 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Unacceptable FPL Rate Increases

Sir,

This correspondence is in relation to your recent comments on the increase in energy rates here in the panhandle.

As you are aware, many of us who are now under FPL; our energy cost have increased dramatically and are being told there isn't any relief for 4 years. "FOUR YEARS!!!".

While your comments acknowledge the issue; your response didn't answer the mail to the FPL customers in the panhandle as to why we should just "suck it up" with no real explanation why rates have increased between 50% to 250% even when energy usage is actually less. Sarah Gatewood (Gulf Power Representative) said in an interview the average increase would be about \$7.00 a month, but my January bill was up \$138.00 dollars and I used less energy.

So what is this homeowners remedy other than being fleeced by paying the already high rates we had under Gulf Power; plus an estimated additional \$6,000 over the next 4+ years in my case, just because I'm a new customer.

While I am but one homeowner, someone needs to at least try and explain why **"only"** panhandle FPL customer energy rates have increased so dramatically. The song and dance story of colder weather, new rates, tiering structure, increased cost of fuel, is such a lousy explanation; especially since during a local TV news interview a FPL public affair representative said the increase would be minor; but "tariffs" are being leverage to panhandle customers to essentially pay for the merger of Gulf Power/Nextera into FPL.

So from my point of view this sounds like we are paying for something we are not receiving; but lining the pockets of the Florida Energy Commission (who approved this) or at least the FPL executive corporate structure who is already gouging their customers (because they can).

As a gov't employee myself I understand all too well bureaucracy, but this issue is unacceptable and would appreciate at least a response other than just "Suck it Up" and just take an additional \$6,000 out of my pocket and just give it to FPL over the next 4 years.

Respectfully

Scott A. Malott

Scott A. Malott
823 Highline Drive
Panama City, Florida 32404

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Hiep Nguyen

From: Ellen Plendl
Sent: Wednesday, May 18, 2022 12:41 PM
To: 'scottmalott2010@comcast.net'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Scott Malott
scottmalott2010@comcast.net

RE: FPSC Inquiry 1396037C

Dear Mr. Malott:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)