

Antonia Hover

From: Angie Calhoun
Sent: Monday, May 23, 2022 4:53 PM
To: Consumer Correspondence
Cc: Diane Hood
Subject: FW: To CLK Docket 20210015
Attachments: E-Form Improper Billing TRACKING NUMBER 187106; FP&L - Increased base bill amount ; FPL Northwest energy rates; FPL Rates

Consumer correspondence for docket 20210015.

Angela Calhoun

From: Diane Hood <DHOOD@PSC.STATE.FL.US>
Sent: Monday, May 23, 2022 4:51 PM
To: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, May 11, 2022 9:11 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 187106

CUSTOMER INFORMATION

Name: Michael alvin Bautista
Telephone:
Email: Michaelalvinbautista@yahoo.com
Address: 251 purus way St. Johns FL 32259

BUSINESS INFORMATION

Business Account Name: Michael alvin Bautista Account Number:
Address: 251 Purus Way St. Johns FL 32259

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

We have solar panels and we received on our FPL bill that they are going to charge us new minimum base bill of \$25/month if monthly electric service costs fall below \$25". Our current bill is \$9.23 which has \$8.99 "base charge" and 0.24 for taxes/regulatory fee. Now seems like us solar users will pay \$25 minimum base charge while non solar users who have bill of more than \$25 will have base charges of \$8.99. This is not fair. Why does this feels like punishing us who have solar panels? charging us with some sort of nonsense taxation from FPL since we are saving from the use of Solar Panel? Shouldnt we be incentivized for having solar and helping FPL produce more power if our panels overproduce?

They are claiming this was approved by florida public service commission and goes in effect june 2022z

Antonia Hover

From: Kevin Ramirez <kev.ramirez0@gmail.com>
Sent: Thursday, May 19, 2022 12:29 PM
To: Consumer Contact
Subject: FP&L - Increased base bill amount

Good afternoon,

I was just informed that this commission approved what I believe is an anti-consumer practice.

The referenced utility was granted the ability to increase its base bill to \$25.

.....

A new minimum base bill of \$25, which was approved by the Public Service Commission, goes into effect next month for all customers whose monthly base electric service

As a customer with solar panels that generate their own power for almost half the year, I found it fair to allow FP&L to charge us their base rate for services at \$9/m ++ even during months we produced more power than we utilized; we were still using their infrastructure and minimal services come with minimal costs.

The fact that somehow they are now being allowed to charge us 3x as much after taxes and fees with no added benefit, no added service, would appear they are now being allowed to legally gift and take more money from their customer base.

The base increase did not come with any warning nor did it come with any explanation as to the justification for the increase.

If the increase is due to the current increased fuel costs, than please explain to me how financially punishing the customers that are trying to improve the costs of fuel charge by lowering demand and dependence on it carries any logic.

If you're for the consumer, please do better and help reverse this absurd position.

Sincerely,
Kevin Ramirez

Sent from my iPhone

Antonia Hover

From: WILLIAM SNIDER <wbslsu@bellsouth.net>
Sent: Friday, May 20, 2022 4:14 PM
To: Consumer Contact
Subject: FPL Northwest energy rates

Sirs:
As you are probably aware, many residents of Northwest Florida are up in arms about the actions of FPL since taking over for Gulf Power in our area. Energy bills have risen at a tremendous rate. It seems to be because of something that FPL is doing, and no investigation seems to be taking place. My question is if your committee is investigation what seems to be going on. This area is a much lower income group of people than those in Central or South Florida. The present situation is not sustainable.
Thank you
William Snider

Bill

Antonia Hover

From: Leslie Howington <lhowington@centuryflorida.us>
Sent: Friday, May 20, 2022 4:55 PM
To: Consumer Contact
Subject: FPL Rates
Attachments: PSC Letter re FPL Rates.pdf

Attached is a letter from Mayor Boutwell regarding Town of Century's concern over FPL's rates.

Leslie Howington, CMC

Town Clerk

Florida Association of City Clerks



Town of Century
7995 N Century Blvd
Century, FL 32535

lhowington@centuryflorida.us
www.townofcenturyflorida.com

p: 850-256-3208
f: 850-256-0318

Florida has a very broad public records law. Under Florida law, both the content of emails and email addresses are public records. If you do not want the content of your email or your email address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in person.



Town of Century

7995 North Century Blvd

Century, Florida 32535

P. (850) 256-3208

F. (850) 256-0318

www.TownOfCenturyFlorida.com

May 17, 2022

**VIA: FACSIMILE TRANSMISSION 1-800-511-0809
ELECTRONIC MAIL TO contact@psc.state.fl.us**

Florida Public Service Commission
Office of Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Florida Power and Light Rate Increase

Dear PSC Representatives:

The citizens and Town Council of Century, Florida have asked that I reach out to you regarding the rate increase the Florida Public Service Commission (PSC) approved on December 12, 2021 for Florida Power and Light (FPL).

We partner with other municipalities and counties in the Panhandle to ask PSC to review FPL's rate increase filings for accuracy and especially to corroborate that they are fair and reasonable.

PSC has jurisdiction afforded it in Section 366.05 (8), Florida Statutes, to address the weak point in fuel diversity and fuel supply reliability which have resulted in exorbitant "fuel charges" to FPL customers beginning on January 1, 2022.

Even though PSC has acknowledged that FPL residential customers pay the highest utility cost of an investor-owned utility in the State of Florida, (Exhibit A), it approved the inflated "Transition Rider/Credit". While no other utility in "Exhibit A" charges this and one actually offers a rebate of nearly two dollars (\$2.00), Florida Power and Light was approved to charge \$21.06 per 1,000 kilowatt hours to its residents.

According to DataUSA.io, the median household income in Century in 2019 was \$34,178. The higher bills our citizens are paying is inequitable and unreasonable; therefore, I respectfully request PSC review the FPL rate structure to ensure rates are "fair and reasonable" as required by Section 366.05 (1) (a), Florida Statutes.

COUNCIL

Luis Gomez Jr., President & Seat Two
Dynette Lewis, Vice President & Seat One
Leonard White, Seat Three
James Smith, Jr., Seat Four
Sandra McMurray-Jackson, Seat Five

MAYOR

Benjamin D. Boutwell

TOWN CLERK

Leslie Howington
Certified Municipal Clerk

Additionally, I request that FPL be required by PSC, under the empowerment of the aforementioned Florida Statute, to correct its overreach in the category of fuel diversity and fuel supply reliability. This outrageous charge is one line item that can be amended to that which is in line with other Florida Investor-Owned Electric Utilities in order to provide relief to our citizens and their customers against the incredible burden these rates have caused overall.

I do hope you are taking this matter as seriously as FPL customers are and will take action immediately.

Sincerely,



Benjamin D. Boutwell
Mayor

See Exhibit A. State of Florida. (n.d.). *Welcome to the PSC web site - florida public service commission*. Welcome to the PSC Web Site - Florida Public Service Commission. Retrieved May 17, 2022, from <https://www.floridapsc.com/>

Century, FL. Data USA. (n.d.). Retrieved May 17, 2022, from <https://datausa.io/profile/geo/century-fl#economy>

Florida Investor-Owned Electric Utilities Total Cost for 1,000 Kilowatt Hours - Residential Service

January - December 2022

January - December 2022	Florida Power & Light Co.	Florida Power & Light Company (former Gulf Power)	Duke Energy Florida ⁽¹⁾	Tampa Electric Company	Florida Public Utilities Company
Base Rate Charges	\$75.82	\$75.82	\$80.91	\$78.69	\$40.68
Fuel and Purchased Power Cost Recovery Clause	\$34.87	\$34.87	\$36.81	\$27.45	\$69.89
Energy Conservation Cost Recovery Clause	\$1.34	\$1.34	\$2.83	\$2.36	\$1.34
Environmental Cost Recovery Clause	\$2.99	\$2.99	\$0.28	\$1.38	N/A
Capacity Cost Recovery Clause	\$2.39	\$2.39	\$11.03	\$0.31	N/A
Storm Damage Cost Surcharge	N/A	\$11.00	\$0.00	N/A	\$14.34
Storm Protection Plan Cost Recovery	\$2.14	\$2.14	\$3.00	\$3.29	N/A
Asset Securitization Charge	N/A	N/A	\$2.48	N/A	N/A
Transition Rider/Credit	-\$1.98	\$21.06	N/A	N/A	N/A
Clean Energy Transition Mechanism	N/A	N/A	N/A	\$4.41	N/A
Gross Receipts Tax and Regulatory Assessment Fee	\$3.10	\$4.00	\$3.62	\$3.02	\$3.24
Total	<u>\$120.67</u>	<u>\$155.61</u>	<u>\$140.96</u>	<u>\$120.91</u>	<u>\$129.49</u>

⁽¹⁾ Duke's 2022 base rate charges represents a weighted average: the December - February bill is \$88.68; the March - November bill is \$78.32.