

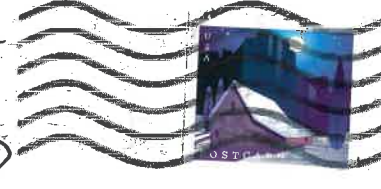
Antonia Hover

From: Angie Calhoun
Sent: Friday, June 10, 2022 11:24 AM
To: Consumer Correspondence
Subject: For docket 20210184
Attachments: HCwaterworks.pdf

Consumer correspondence for docket 20210184.

Angela Calhoun

Name Schrambeck
Street Address 115 Woodside Dr
Lake Placid FL 33852
US Water Account # 140-364-0150
Contact Phone # 813-40-364-0150



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

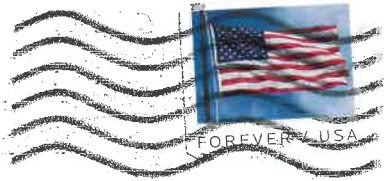
HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 1/2 hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Florida PSC
Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Name Burgante
Street Address 12 Hillcrest
Lake Placid FL 33852
US Water Account # 190778
Contact Phone # 863-639-0131



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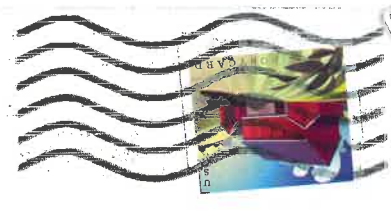
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Name Coleman
Street Address 156 Parkway
Lake Placid FL 33852
US Water Account # 5482623
Contact Phone # 813-40-364-0150



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Name W. KATHY
Street Address 45 Venetian Plwy
Lake Placid FL 33852
US Water Account # 419-989-8075
Contact Phone # 419-989-8075



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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F



Name Hubbel
Street Address 110 OAK GROVE ST
Lake Placid FL 33852
US Water Account # 59796521
Contact Phone # 989 370 9040



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC Waterworks. DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 ½ hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult. Florida PSC Consumer Assistance & Outreach

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing. 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.F

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COVERED BRIDGE

**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

JUN 10 2022

FLORIDA PUBLIC SERVICE COMMISSION
CONSUMER ASSISTANCE