

Hiep Nguyen

From: John Plescow
Sent: Wednesday, June 15, 2022 3:13 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015
Attachments: FPL October bill.pdf; FPL June bill.pdf

Please, add to docket 20210015.

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Wednesday, June 15, 2022 2:48 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

From: Mark Smolinski <ceo@teleoservices.com>
Sent: Wednesday, June 15, 2022 2:03 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Cc: laura@seemore.solar; kristen@seemore.solar; donnasmolin@outlook.com; Netmetering-Forwarding.SharedMailbox@nexteraenergy.com
Subject: Complaint against FPL: New minimum charge enables FPL to steal electricity from customers solar panels

I am a solar net metering customer of FPL AND I am an On-Call customer of FPL. This new minimum charge is enabling FPL to STEAL my electricity from me without paying a penny. They will be sued, and you might, too, if they don't change their bookkeeping immediately. I am not arguing with my bottom line payment THIS MONTH. It's how they got to the bottom line. They stole electricity from me to get there. I have attached two bills. If you need further explanation, I can send you more bills.

From Nov-Apr, when I am not running my air conditioning (as much), FPL gets more electricity from me than I get from them. They put excess kw-h into a 'reserve' (it's just bookkeeping)...until the hot time of year when the air conditioning is running all the time...and I take more electricity from them than I gave them that month. Once it's hot out, they take kw-h out of that 'reserve' to make up the difference, until it is exhausted. If the reserve is not exhausted at the end of the year, they pay me AT WHOLESALE RATES (about 3 cents/kw-h... about a third of the RETAIL cost) for what was in the reserve and zero it out. When I first became a net-metering customer in 2008, that actually happened a few times. But as the climate has continued to warm over the last decade, my reserve is now exhausted well before the end of the year.

Please refer first to the attached October bill. I gave them 442 kw-h, but still needed to purchase 305 kw-h to make up for heavy air conditioning usage (since my reserve was used up by then). Under the new rules, my October bill might look almost the same. I was told that as long as you use 250 kw-h, you are not affected by the new minimum charge. Also note on that October bill that I received an 'on-call' credit of \$4.50. This is a credit I receive for allowing FPL to attach equipment to certain devices (ie, air conditioners, pool pumps) that enables FPL to disable my devices for up to 15 minutes at a time when the grid load is high and FPL is having trouble meeting everyone's demand.

Now refer to the June bill which I just received. The PSC has allowed FPL to collect a monthly minimum of \$25...but I doubt you told them HOW to do it for customers with solar panels. You see that I gave FPL 687 kw-h (between what my solar panels put out currently, 612 kw-h, and what my panels put out previously, 75 kw-h from my reserve). This is approximately \$67 (retail) of electricity that I GAVE to FPL that they did not pay for. They drove my bill down to zero, THEN THEY DROVE IT BACK UP with what is shown as the 'Minimum base bill' charge of \$16.01. Customers who use a minimum 250 kw-h will NEVER see this line item. This is where the THEFT comes in- the difference between 250 and 687... THEY STOLE 437 KW-H FROM MY SOLAR PANELS WITHOUT PAYING A PENNY.

I understand you have enabled them to collect a minimum monthly charge from everyone, but you didn't allow them to steal my electricity without paying for it ever, did you?

What should have happened is that my reserve should have INCREASED by those 437 kw-h. FPL should be taking just enough kw-h to cover this new monthly minimum AND NOTHING MORE, because they don't end up paying for this electricity anywhere on their books. THIS IS THEFT. When would it not be theft? What SHOULD the bill look like?

I should watch my reserve go up until my bill looks like it did in October...which it may never due to this minimum bill...and then in December, FPL pays me the WHOLESale price for all those kw-h still left over. This would be legal and ethical, under your new minimum allowed bill. FPL stole those 437 kw-h. They are now off the books and FPL got them from my solar panels without ever paying anything or returning anything.

They will steal hundreds of kw-h every month from every solar customer unless you stop them. I am sure they will receive a class action lawsuit over this, but those things take years. You need to REGULATE them back into paying for the electricity they get from their customers. Net Metering took a beating when you allowed a minimum charge...but at least getting paid wholesale prices is something.

By the way, note there is no 'On-call' credit on the June bill either. The On-call people told me that the credit is based on usage, not the bill itself. So I didn't just lose those 437 kw-h...I also lost the on-call credit for the 250 kw-h that equated to the new minimum bill. Please stop this double theft from FPL customers immediately. There has to be accounting for ALL kw-h generated by AND FOR FPL.

Mark Smolinski
cell 941-204-2072
mail 1401 Thrasher DR
Punta Gorda, FL 33950



Electric Bill Statement

For: May 11, 2022 to Jun 10, 2022 (30 days)

Statement Date: Jun 10, 2022

Account Number: 49759-12421

Service Address:

1401 THRASHER DR
PUNTA GORDA, FL 33950

Hello Mark Smolinski,
Here's what you owe for this billing period.

CURRENT BILL

\$29.89

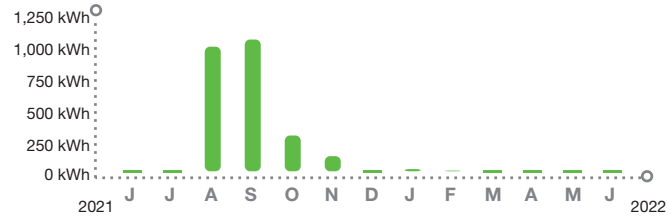
TOTAL AMOUNT YOU OWE

Jul 1, 2022

NEW CHARGES DUE BY

Receive predictable bills all year long. Enroll in FPL Budget Billing® FPL.com/BB

ENERGY USAGE HISTORY



BILL SUMMARY

Amount of your last bill	10.75
Payments received	-10.75
Balance before new charges	0.00
Total new charges	29.89
Total amount you owe	\$29.89

FPL automatic bill pay - DO NOT PAY

(See page 2 for bill details.)

KEEP IN MIND

- Payments received after July 01, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- The amount due on your account will be drafted automatically on or after June 21, 2022. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- 612 kWh were sent to the grid this period. 687 kWh were applied to reduce your bill. Your kWh reserve decreased by 75. The kWh in your reserve is 744
- Your bill is subject to a minimum base bill charge. Please visit FPL.com/rates for details.

A new minimum base bill of \$25, which was approved by the Florida Public Service Commission, is now in effect for metered residential customers whose monthly base electric service costs fall below \$25.

Customer Service: (941) 639-1106
Outside Florida: 1-800-226-3545

Report Power Outages: 1-800-4OUTAGE (468-8243)
Hearing/Speech Impaired: 711 (Relay Service)



/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

The amount enclosed includes the following donation:
FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

MARK SMOLINSKI
1401 THRASHER DR
PUNTA GORDA FL 33950-7698

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Visit FPL.com/PayBill for ways to pay.

49759-12421
ACCOUNT NUMBER

\$29.89
TOTAL AMOUNT YOU OWE

Jul 1, 2022
NEW CHARGES DUE BY

\$ Auto pay - DO NOT PAY
AMOUNT ENCLOSED



Customer Name:
Mark Smolinski

Account Number:
49759-12421

BILL DETAILS

Amount of your last bill	10.75
Payment received - Thank you	-10.75
Balance before new charges	\$0.00

New Charges

Rate: RS-1 RESIDENTIAL SERVICE

Base charge: \$8.99

Minimum base bill: \$16.01

Non-fuel energy charge:

First 1000 Kwh \$0.073710 per kWh

Over 1000 kWh \$0.083710 per kWh

Fuel charge:

First 1000 kWh \$0.034870 per kWh

Over 1000 kWh \$0.044870 per kWh

Electric service amount 25.00

Gross rec. tax/Regulatory fee 0.66

Franchise charge 1.51

Utility tax 2.72

Taxes and charges 4.89

Total new charges \$29.89

Total amount you owe \$29.89

FPL automatic bill pay - DO NOT PAY

METER SUMMARY

Meter reading - Meter ACD561N. Next meter reading Jul 12, 2022.

Usage Type	Current	-	Previous	=	Usage
kWh used	76596		75909		0

ENERGY USAGE COMPARISON

	This Month	Last Month	Last Year
Service to	Jun 10, 2022	May 11, 2022	Jun 11, 2021
kWh Used	0	0	0
Service days	30	29	30
kWh/day	0	0	0
Amount	\$29.89	\$10.75	\$9.96

Stay ready and connected

The FPL Mobile App is an easy, secure way to report outages and stay informed during a storm.

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Pad your ceiling and wallet

Schedule a Home Energy Analysis to see if adding insulation may start saving money on your energy bills.

[Start saving >](#)

We are here to help

If you are experiencing hardship as a result of the coronavirus (COVID-19) and need help with your bill, there are resources available.

[Learn more >](#)

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement. FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.



Electric Bill Statement

For: Sep 13, 2021 to Oct 12, 2021 (29 days)

Statement Date: Oct 12, 2021

Account Number: 49759-12421

Service Address:

1401 THRASHER DR
PUNTA GORDA, FL 33950

Hello Mark Smolinski,
Here's what you owe for this billing period.

CURRENT BILL

\$37.59

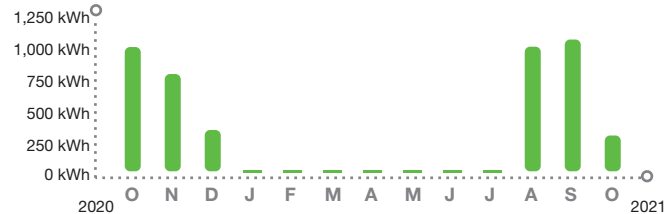
TOTAL AMOUNT YOU OWE

Nov 2, 2021

NEW CHARGES DUE BY

Receive predictable bills all year. Enroll in FPL Budget Billing®. FPL.com/BB

ENERGY USAGE HISTORY



KEEP IN MIND

- Payments received after November 02, 2021 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- 442 kWh were sent to the grid this period. 442 kWh were applied to reduce your bill. Your kWh reserve increased by 0. The kWh in your reserve is 0
- The amount due on your account will be drafted automatically on or after October 23, 2021. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.

BILL SUMMARY

Amount of your last bill	129.02
Payments received	-129.02
Balance before new charges	0.00
Total new charges	37.59
Total amount you owe	\$37.59

FPL automatic bill pay - DO NOT PAY

(See page 2 for bill details.)

Customer Service: (941) 639-1106
Outside Florida: 1-800-226-3545

Report Power Outages: 1-800-4OUTAGE (468-8243)
Hearing/Speech Impaired: 711 (Relay Service)



/ 3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

The amount enclosed includes the following donation:

FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

MARK SMOLINSKI
1401 THRASHER DR
PUNTA GORDA FL 33950-7698

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Visit FPL.com/PayBill for ways to pay.

49759-12421
ACCOUNT NUMBER

\$37.59
TOTAL AMOUNT YOU OWE

Nov 2, 2021
NEW CHARGES DUE BY

\$ Auto pay - DO NOT PAY
AMOUNT ENCLOSED



Customer Name:
Mark Smolinski

Account Number:
49759-12421

BILL DETAILS

Amount of your last bill	129.02
Payment received - Thank you	-129.02
Balance before new charges	\$0.00

New Charges

Rate: RS-1 RESIDENTIAL SERVICE	
Customer charge:	\$8.34
Non-fuel: <small>(First 1000 kWh at \$0.067000) (Over 1000 kWh at \$0.077620)</small>	\$20.43
Fuel: <small>(First 1000 kWh at \$0.025100) (Over 1000 kWh at \$0.035100)</small>	\$7.66
Electric service amount	36.43
On call credit	-4.50
Gross receipts tax	0.82
Franchise charge	1.93
Utility tax	2.91
Taxes and charges	1.16
Total new charges	\$37.59
Total amount you owe	\$37.59

FPL automatic bill pay - DO NOT PAY

METER SUMMARY

Meter reading - Meter ACD561N. Next meter reading Nov 10, 2021.

Usage Type	Current	-	Previous	=	Usage
kWh used	72490		71743		305

ENERGY USAGE COMPARISON

	This Month	Last Month	Last Year
Service to	Oct 12, 2021	Sep 13, 2021	Oct 12, 2020
kWh Used	305	1123	1059
Service days	29	32	31
kWh/day	11	35	34
Amount	\$37.59	\$129.02	\$111.46

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Help others in need

Help your neighbors in need by contributing to FPL Care To Share® monthly through your FPL bill.

[Sign up today >](#)

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