

Hiep Nguyen

From: Angie Calhoun
Sent: Thursday, June 16, 2022 12:52 PM
To: Consumer Correspondence
Subject: For docket 20210184
Attachments: HC Waterworks 20210184.pdf

Consumer correspondence for docket 20210184.

Angela Calhoun

Name Brigante, Scott + Wendy
Street Address 118 Hillcrest St.
Lake Placid FL 33852
US Water Account # 54822435
Contact Phone # 954-817-3973

**As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.**

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 ½ hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.

Florida PSC
Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F



**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**

RECEIVED
JUN 16 2022
FLORIDA PUBLIC SERVICE COMMISSION
CONSUMER ASSISTANCE

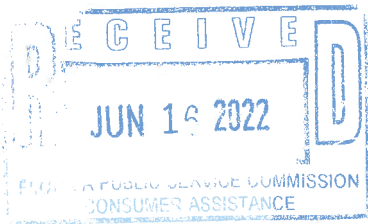


Ms. Wendy Brigante
118 Hillcrest St
Lake Placid, FL 33852

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SAINT PETERSBURG FL
13 JUN 2022 PM 5:11
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