

Hiep Nguyen

From: Ellen Plendl
Sent: Thursday, June 16, 2022 1:34 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FW FPL Nefarious Billing Item FW Please Send a Copy of Complaint 187382; FW Provide a Copy of FPL Settlement Agreement Including all Attachments and Exhibits; RE Provide a Copy of FPL Settlement Agreement Including all Attachments and Exhibits; FW Please Send a Copy of Complaint 187382

See attached customer correspondence and replies for Docket No. 20210015.

Hiep Nguyen

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, June 15, 2022 12:55 PM
To: EOG-Referral
Subject: FW: FPL Nefarious Billing Item: FW: Please Send a Copy of Complaint 187382
Importance: High

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Dave Kelley <dkelley61@att.net>
Sent: Wednesday, June 15, 2022 12:23 PM
To: GovernorRon.DeSantis@eog.myflorida.com; district4@myescambia.com; broxson.doug.web@flsenate.gov; 'Teniade Broughton' <TBroughton@cityofpensacola.com>; 'Grover C. Robinson, IV' <GRobinson@cityofpensacola.com>; 'Don Kraher' <DKraher@cityofpensacola.com>; eric.silagy@fpl.com; Contact@PSC.STATE.FL.US; john.ketchum@nexteraenergy.com; kirk.crews@nexteraenergy.com; charles.sieving@nexteraenergy.com; james.robo@nexteraenergy.com; eric.silagy@nexteraenergy.com; alex.andrade myfloridahouse.gov <alex.andrade@myfloridahouse.gov>
Cc: 'Dave Kelley' <dkelley61@att.net>
Subject: FPL Nefarious Billing Item: FW: Please Send a Copy of Complaint 187382
Importance: High

Dear All:

Please note the following thread.

Per the identified purpose of the minimum charge, it translates to minimum usage. In my case, and most likely most situations with customers who have solar panels, the usage isn't minimum at all. The minimum charge/cost, is already factored into the usage and the purchase and sale of electricity between FPL and the customer (me). In such case, this billing activity is illegal and nefarious.

Please advise when in this week, this erroneous charge will be removed from the bill and refunded, as well as when this illegal practice will stop.

Regards,
David Kelley
1800 E Lakeview Avenue
Pensacola, FL 32503-5778
(850) 287-3545

DGK

*"Only two things are infinite, the universe and human stupidity,
and I'm not sure about the former."*

- Albert Einstein (1879-1955)

From: Dave Kelley <dkelley61@att.net>
Sent: Wednesday, June 15, 2022 10:56 AM
To: 'Consumer Contact' <Contact@PSC.STATE.FL.US>
Cc: 'Dave Kelley' <dkelley61@att.net>
Subject: RE: Please Send a Copy of Complaint 187382

Angela,

Per the below, my situation does not apply, which means that charge is nefarious.

Please advise when this will be corrected.

Regards,

David Kelley

DGK

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- Albert Einstein (1879-1955)

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Wednesday, June 15, 2022 10:25 AM
To: 'Dave Kelley' <dkelley61@att.net>
Subject: RE: Please Send a Copy of Complaint 187382

06/15/2022

Dear Mr. Kelley:

This email is in response to your recent inquiry to the Florida Public Service Commission (FPSC) regarding Florida Power & Light (FPL) and the minimum bill charge.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision is tentatively scheduled to go into effect in May 2022, once FPL's billing system modifications are complete. FPL will notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25, excluding any taxes or other additional charges.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

The agreement also contains a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

Thank you for contacting the Florida Public Service Commission.

Sincerely,

Angela L. Calhoun
Bureau Chief
Office of Consumer Assistance & Outreach

Note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Dave Kelley <dkelley61@att.net>
Sent: Wednesday, June 15, 2022 10:32 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Cc: 'Dave Kelley' <dkelley61@att.net>
Subject: Please Send a Copy of Complaint 187382

Please email me a copy of the complaint 187382.

Thank you,

David Kelley

DGK

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-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, June 15, 2022 10:25 AM

To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187382

CUSTOMER INFORMATION

Name: David Kelley
Telephone: (185) 028-7354
Email: dkelley61@att.net
Address: 1800 E Lakeview Ave, Pensacola, FL 32503 32503 FL 32503

BUSINESS INFORMATION

Business Account Name: David Kelley
Account Number: 21084-82759
Address: 1800 E Lakeview Ave, Pensacola, FL 32503 32503 FL 32503

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

My June 1, 2022 bill is suddenly applying the following; Minimum base bill charge. While I do understand the purpose of this charge, it is not applicable in my case. As a solar customer, I am not using any less, versus someone who just doesn't use their service. Both FPL and I are bartering and exchanging service, so the kilowatts are there in volume. I purchase from FPL, FPL purchases surplus from me. This charge should not apply in this case. It is invalid based on the situation. Please adjust and correct.

Meter reading - Meter 7005334. Next meter reading Jul 1, 2022

Usage type Current - Previous = Usage

kWh delivered 27045 26155 890

kWh received 18144 17695 449

kWh Summary Delivered - Received - Reserve = Billed kWh

kWh 890 449 441 0

Reserve Previous +/- Change = New

666 441 225

PSC was contacted previously

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Hiep Nguyen

From: Consumer Contact
Sent: Thursday, June 16, 2022 1:24 PM
To: Ellen Plendl
Subject: FW: Provide a Copy of FPL Settlement Agreement Including all Attachments and Exhibits

Importance: High

From: Dave Kelley <dkelley61@att.net>
Sent: Thursday, June 16, 2022 9:40 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Cc: 'Dave Kelley' <dkelley61@att.net>
Subject: Provide a Copy of FPL Settlement Agreement Including all Attachments and Exhibits
Importance: High

To Whom it May Concern:

Please forward a full copy of the settlement agreement, including all exhibits and attachments, either via email (dkelley61@att.net) or the link to the same email address.

This is necessary for research and response to Representative Andrade.

Please call me with any questions. (850) 287-3545

David Kelley
1800 E Lakeview Avenue
Pensacola FL 32503-5778
(850) 287-3545

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Hiep Nguyen

From: Ellen Plendl
Sent: Thursday, June 16, 2022 11:06 AM
To: 'dkelley61@att.net'
Subject: RE: Provide a Copy of FPL Settlement Agreement Including all Attachments and Exhibits

Mr. David Kelley
dkelley61@att.net

RE: FPSC Inquiry 1397783C

Dear Mr. Kelley:

This is a follow up to our June 16 telephone conversation and the email below you sent to the Florida Public Service Commission (FPSC).

Access to the document filings index for Docket 20210015 can be reached by using the following link:

<http://www.floridapsc.com/ClerkOffice/DocketFiling?docket=20210015>

See document number 12919-2021 from December 2, 2021 to view Final Order PSC-2021-0446-S-EI approving 2021 stipulation and settlement agreement.

You can review FPL's residential service tariff by using the following link:

<https://www.fpl.com/content/dam/fplgp/us/en/northwest/pdf/rates/electric-tariff-section8.pdf>

Scroll down to page 24/153 and you will see the information pertaining to the residential service.

Please call me at 1-800-342-3552 if you have further questions.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

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