

**Brian Schultz**

---

**From:** Brian Schultz on behalf of Records Clerk  
**Sent:** Monday, June 20, 2022 1:01 PM  
**To:** 'Palm Island Estates'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket #20200226-SU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20200226-SU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

*Brian Schultz*

Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
850.413.6770

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.*

**From:** Palm Island Estates <pie@palmislandestates.org>  
**Sent:** Monday, June 20, 2022 11:50 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Cc:** Office of Commissioner La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>  
**Subject:** Docket #20200226-SU

Dear Commissioners,

I want to thank you on behalf of the PIE Board of Directors, our membership and all of the Island stakeholders who have engaged with this struggle over central sewer on the bridgeless barrier islands.

We are grateful for the skill and professionalism of the PSC staff. This case was unusual and complicated, and the staff did a remarkable job of unravelling the threads.

We are grateful to you, Commissioners Clark, LaRosa and Passidomo, for your patience and for providing the ruling that we were so hoping for.

This was the first time our organization engaged in the PSC's legal process. We appreciated your graceful handling of the Administrative Hearings. It was an intimidating environment for most. But your attentiveness made the participants feel at ease and most importantly, heard. This was underscored at the June 7<sup>th</sup> Commission Conference when Commissioner LaRosa referred to our Islands as "unique". It told us that we got our message across.

The sense of relief is palpable in our community. Optimism has emerged. We are very proud of our membership, their participation, and the time they devoted educating themselves on this issue. They would not allow the old adage “you can’t fight City Hall” to hold sway. And the outcome that you delivered laid that to rest. We can’t thank you enough.

Sincerely,

Meryl Schaffer

President, PIE Association Inc.

[pie@palmislandestates.org](mailto:pie@palmislandestates.org)

---

PIE Communications Team  
Palm Island Estates Association, Inc  
<https://www.palmislandestates.org>

