

Hiep Nguyen

From: John Plescow
Sent: Tuesday, June 28, 2022 11:02 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Tuesday, June 28, 2022 10:07 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, June 27, 2022 4:10 PM
To: fpl_fp_sc_correspondence@fpl.com
Cc: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Delay in Service TRACKING NUMBER: 187502

Email sent to fpl_fp_sc_correspondence@fpl.com with CC to PSC.

CUSTOMER INFORMATION

Name: Derek Taylor
Telephone: (561) 536-8861
Email: derektaylor08@gmail.com
Address: 1490 Mulligan Dr Vero Beach FL 32966

BUSINESS INFORMATION

Business Account Name: Jessica Billeci
Account Number: 54674-05469
Address: 1490 Mulligan Dr Vero Beach FL 32966

COMPLAINT INFORMATION

Complaint: Delay in Service against Florida Power & Light Company
Details:

In regards to the new minimum service fee - this is ridiculous. I have solar on my home and provide 100% of my energy usage back to the grid. There is no reason to charge \$25/mo when I do not purchase any energy from the grid. The \$9.00 fee was plenty. I am also in the solar business and many of my customers are on a fixed income and went solar to decrease their monthly costs which are now being increased for no reason. This is a disgrace. Maybe FPL should look into decreasing the multi-million dollar bonuses for executives and not continually increasing rates for customers who they deem "unprofitable".