State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 29

June 29, 2022

TO:

Office of the Commission Clerk

FROM:

Todd M. Brown, Chief of Auditing, Office of Auditing and Performance Analysis

RE:

Docket No.: 20220002-EI

Company Name: Florida Public Utilities Company

Company Code: EI803

Audit Purpose: A3b: Energy Conservation Cost Recovery

Audit Control No: 2022-019-1-2

Attached is the final audit report for the Utility stated above. I am sending the Utility a copy of this memo and the audit report. If the Utility desires to file a response to the audit report, it should send a response to the Office of the Commission Clerk. There are no confidential work papers associated with this audit.

TMB/cmm

Attachment: Audit Report

cc: Office of Auditing and Performance Analysis File.

State of Florida



Public Service Commission

Office of Auditing and Performance Analysis
Bureau of Auditing
Tallahassee District Office

Auditor's Report

Florida Public Utilities Company Energy Conservation Cost Recovery Clause

Twelve Months Ended December 31, 2021

Docket No. 20220002-EG Audit Control No. 2022-019-1-2 June 27, 2022

Marisa N. Glover

Audit Manager

Thomas Wolff Reviewer

Table of Contents

Purpo	ose	1
Objec	ectives and Procedures	2
Audit	it Findings	
1:	Operations and Maintenance Expense	4
2:	Other Issues - FEECA Filing	5
Exhib		
1:	True Up	6

Purpose

To: Florida Public Service Commission

We have performed the procedures described later in this report to meet the objectives set forth by the Division of Economics in its audit service request dated January 18, 2022. We have applied these procedures to the attached summary exhibit and to several related schedules prepared by Florida Public Utilities Company in support of its 2021 filing for the Energy Conservation Cost Recovery Clause in Docket No. 20220002-EG.

The report is intended only for internal Commission use.

Objectives and Procedures

General

Definition

Utility refers to Florida Public Utilities Company. ECCR refers to the Energy Conservation Cost Recovery Clause.

Revenue

Operating Revenues

Objectives: The objectives were to determine the actual Kilowatt Hours (KWH) sold for the period January 1, 2021, through December 31, 2021, and whether the Utility applied the Commission-approved cost recovery factor to actual KWH sales for the ECCR.

Procedures: We reconciled the 2021 filing to the Utility's monthly Revenue Reports. We computed the factors by rate code and compared them to the last Commission Order No. PSC PSC-2020-0447-FOF-EG. We selected a random sample of residential and commercial customers' bills for the months of March and August 2021, and recalculated each to verify the use of the correct tariff rate. No exceptions were noted.

Expense

Operation and Maintenance Expense

Objectives: The objectives were to verify that operation and maintenance (O&M) expense listed on the Utility's Schedule CT-3 filing was supported by adequate documentation and that the expenses were appropriately recoverable through the ECCR.

Procedures: We traced expenses in the filing to the general ledger. We judgmentally selected a sample of O&M expenses (except for payroll) for testing. The source documentation for selected items was reviewed to ensure the expenses were for the current period, charged to the correct accounts, and appropriately recoverable through the ECCR. Payroll was audited for electric and gas conservation programs by scheduling conservation payroll, benefits, and payroll taxes for 2021, and calculating the percentage of benefits and taxes as compared to salaries. We traced conservation program rebates to allowances approved in Order Nos. PSC-2010-0678-PAA-EG and PSC-2015-0326-PAA-EG, issued November 12, 2010, and August 11, 2015, respectively. Advertising expenses were reviewed for compliance with Rule 25-17.015(5), Energy Conservation Cost Recovery, Florida Administrative Code (F.A.C.). Finding 1 discusses operation and maintenance expenses.

Other Issues

Objective: The objective was to verify the number of program participants reported in the Utility's Florida Energy Efficiency and Conservation Act (FEECA) filing.

Procedures: We verified the number of program participants reported in the Utility's March 1, 2022 FEECA filing for the Residential Energy Survey Program, Commercial Reflective Program, Residential Heating & Cooling Upgrade Program, and Low Income Energy Outreach Program by reconciling them with the program participants noted in the Utility's 2021 ECCR true-up filing. Finding 2 discusses other issues.

True-up

Objective: The objective was to determine if the True-Up and Interest Provision as filed on Schedule CT-3 was properly calculated.

Procedures: We traced the December 31, 2020, True-Up Provision to the Commission Order. We recalculated the True-Up and Interest Provision amounts as of December 31, 2021, using the Commission-approved beginning balance as of December 31, 2020, the Financial Commercial Paper rates, and the 2021 ECCR revenues and costs. No exceptions were noted.

Analytical Review

Objective: The objective was to perform an analytical review of the Utility's ECCR revenues and expenses to determine if there were any material changes or inconsistencies from the prior year.

Procedures: We compared 2021 to 2020 revenues and expenses. The Utility had no significant variances. No further work was performed.

Audit Findings

Finding 1: Operations and Maintenance Expense

Audit Analysis: According to the Utility's Schedule CT-2 (page 2 of 3), the total expenses were \$751,683, as of December 31, 2021. Audit staff determined the Electric Demonstration & Development Program was overstated by \$36,560, due to an invoice from December 2021 that was booked in January 2022. We also reconciled the Commercial Heating & Cooling Efficiency Upgrade and Residential Heating & Cooling Efficiency Upgrade Program Incentives. We determined the Utility booked two invoices from December 2020, totaling \$2,641, in January 2021. We removed both invoices from the Incentive balance. See Table 1-1.

Table 1-1

	2						
		Balance Per	Balance Per			ed Balance	
Reference Code	Program (Outside Services)	filing			ariance	as of	12/31/21
CV626	Electric Demonstration & Development	\$	88,124	\$	(36,560)	\$	51,564
		Utility	Balance per			Audito	ed Balance
Reference Code	Program (Incentives)	filing			ariance	as of 12/31/21	
CV618	Commercial Heating & Cooling Efficiency Upgrade Program	\$	375	\$	(125)	\$	250
CV619	Residential Heating & Cooling Efficiency Upgrade Program		13,322		(2,516)		10,806
	Total	\$	13,697	\$	(2,641)	\$	11,056

Effect on the General Ledger: The Utility should determine the effect on the general ledger.

Effect on the Filing: Audit staff determined that total expenses should be decreased by \$39,201.

Finding 2: Other Issues - FEECA Filing

Audit Analysis: The Utility's FEECA filing for Residential Energy Survey Participation stated 108 participants, \$488 per installation cost, and \$40,580 in program costs. The Utility's general ledger stated \$45,383 in program costs. In order for audit staff to determine the per installation cost, we calculated the amount per general ledger and divided by the number of participants (\$45,383/108); totaling \$420. The Utility stated the program cost has not been updated to reflect the 2021 information and is still using 2020 information.

The Utility's FEECA filing for Residential Heating and Cooling Upgrade Program Participation stated 90 participants, \$175 per installation cost, and \$22,123 in program costs. The Utility's general ledger stated \$27,295 in program costs. In order for audit staff to determine the per installation cost, we calculated the amount per general ledger and divided by the number of participants (\$27,295/90), totaling \$303. The Utility stated the program cost has not been updated to reflect the 2021 information, and is still using 2020 information.

The Utility's general ledger reconciles to Schedule CT-2, page 2 of 3. However, the FEECA filing for the Residential Energy Survey is understated by \$4,803, and the Residential Heating and Cooling Upgrade Program is understated by \$5,172. See Table 2-1

Table 2-1

	Utility balance						Α	udited
Program	per filing		Variance		FEECA Filing		balance per GL	
Residential Energy Survey - CV613	\$	45,383	\$	(4,803)	\$	40,580	\$	45,383
Residential Heating & Cooling Upgrade - CV619	\$	27,295	\$	(5,172)	\$	22,123	\$	27,295

Effect on the General Ledger: No effect in the ECCR filing.

Effect on the Filing: The FEECA filing will need to be updated. No effect on the Utility's Schedule CT-2, page 2 of 3.

Exhibit

Exhibit 1: True Up

COMPANY FLORIDA PUBLIC UTRITIES - CONSOLIDATED ELECTRIC CALCULATION OF TRUE-UP AND INTEREST PROVISION FOR MONTHS January 21 INTROUGH December 21

SCHEDULE CIVI

a .	CONSERVATION REVENUES	JANUARY	FEBRUARY	WARCH	APRIL	BAY	and	2:LY	AUCUST	SEPTEMBER	OCTOBER	NOVEMBER	CECETRES	TOTAL
t.	RESCENTAL CONSERVATION	(\$3,155)	(73,725)	145'05:1	(\$5,297)	(67,871)	185,784)	(23,100)	(91,207)	195 872;	(828,58)	(22.6.831)	(57.356)	(932.515)
2.	CONSERVATION ADJ. REVENUES													<u> </u>
3.	TOTAL REVENUES	(12,155)	(173,729)	(#2.021)	(85,297)	(57,071)	(85,784)	[23,102]	(95,237)	(05 839)	82 65R	(65 B35)	(67,336)	(938,616)
4,	PRIOR PERIOD TRUE-UP ADI. NOT APPLICABLE TO THIS PERIOD	13.837	15,837	T\$.857	15,857	15,857	15.457	15437	15,857	15.837	15,837	13.837	15.050	120 283
5.	CONSERVATION REVENUE AFPLICABLE	(67,299)	(37.902)	[48.164]	(49,440)	(\$2,014)	[59.627]	(77,245)	(79,350)	(79,977)	(108.60;	(90.978)	(21,540)	(743,532)
6.	Conservation Capenses from CT-1. Page 1. Line 23]	\$2,314	72.160	73,707	58,710	124,412	18.752	47.03	60,173	45,222	17,416	37,479	345 470	15:59
7.	TRUELIP THS FEROS(LINE 5-6)	(14,986)	14.266	27.603	7.277	72,394	(21,173)	(29,437)	מובפון	(24,750)	(49,325)	(13,493)	93 555	2.050
0	INTEREST PROVISION THIS PERSON (FROM CT-1, PASE 1, LINE 12)	12	,	,		•	\$	5	•	2	m	(2)	(2)	50
•	True-up and interest provision Beginning of Exonth	150.243	159 452	157.073	189,523	181,250	217,507	150,570	125 283	70,210	19,603	(41,539)	(74,997)	193283
BA	DEFERRED TRUE-LP DEGRANING OF PERCO													
10	PRIOR TRUE-UP COLLECTED (REFUNCED)	(19.861)	(15,007)	115,853)	<u> 086971.</u>	_052671_	115 657)	(15,857)	(15,697)	(15.857)	(TEAST)	(728.E1)	(15,855)	1192393
11	TOTAL NET TRUE-UP	153 462	157 870	160 823	181 CS2	217 527	150,57C	105,240	70,210	19,005	(45.639)	(74,997)	3,100	3,120

EDOCIET NO. 70777007-EG

PLOSEDA PUBLIC UTIL (TIES COMPANY
(DMC-1)
PAGE E DE 18