

**Hiep Nguyen**

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**From:** John Plescow  
**Sent:** Thursday, June 30, 2022 9:12 AM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Thursday, June 30, 2022 8:07 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, June 29, 2022 4:02 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 187536

#### CUSTOMER INFORMATION

Name: Ruth Folit  
Telephone: (941) 724-7884  
Email: rfolit@gmail.com  
Address: 2200 Ixora Avenue Sarasota FL 34234

#### BUSINESS INFORMATION

Business Account Name: Ruth Folit  
Account Number: 5302176259  
Address: 2200 Ixora Avenue Sarasota FL 34234

#### COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

#### Details:

I am dismayed, furious, and incredulous that you have given FP&L the approval to raise the base rate of my electric bill from \$9.99 to \$25.00. That is a 150% increase!!! I am a net-metered customer, who has solar panels on my house. I have spent a lot of money to add solar panels and whatever excess amount of electricity that I produce goes back to FP&L. Usually the solar panels create a bit more electricity than I use, so I have generally been paying \$9.99. Suddenly my last bill had a base rate of \$25.00!! No letter warning me; no letter asking for my input. Just this excessive increase.

This is unfair; it's a huge price increase without any concomitant increase in services.

This monthly minimum bill is a deterrent rather than encouragement to other homeowners who might consider installing solar panels. We homeowners are using our own money (much smaller bank accounts than FP&L--see below) to help lower the area's dependence on oil and gas in creating electricity. It is a gift from homeowners to FPL (who don't pay for this extra energy). How does FPL respond(with your blessings!)? With an increase in minimum bill! Everyone wins when renewal resources are used; including FPL.

From the Next Era Energy website\*: "For the full year 2021, NextEra Energy reported net income attributable to NextEra Energy on a GAAP basis of \$3.573 billion, or \$1.81 per share, compared to \$2.919 billion, or \$1.48 per share, in 2020.

For those with bad eyesight, that number is almost 3 BILLION dollars of net income. Higher than last year.

How can you justify allowing FP&L raise the minimum monthly bill for existing customer who are net metered? What is your rationale?

Your stated mission is: The Florida Public Service Commission is committed to making sure that Florida's consumers receive some of their most essential services — electric, natural gas, telephone, water, and wastewater — in a safe, reasonable, and reliable manner."

There is nothing reasonable nor reliable in your poorly announced 150% increase in minimum billing.

Your office is called Public Service Commission. I don't think you are serving the public, but the utilities that you regulate.

I look forward to hearing your prompt response.

Sincerely,  
Ruth Folit

\*[https://www.investor.nexteraenergy.com/~media/Files/N/NEE-IR/reports-and-fillings/quarterly-earnings/2021/Q4/NEEQ42021\\_vF.pdf](https://www.investor.nexteraenergy.com/~media/Files/N/NEE-IR/reports-and-fillings/quarterly-earnings/2021/Q4/NEEQ42021_vF.pdf)