

Application for increase in water rates in Washington County by

Sunny Hills Utility Company

DOCKET NO. 20220066-WS

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CUSTOMER COMMENTS
U.S. Water should only be able to raise their rates if they can provide better water. For over two weeks (06/13 - 06/24) around Ulmer Lane and Salem Drive in the Sunny Hills area, we had brown/orange water with no notice and no notice to boil water. With children in our family, we were unable to give them baths. There are elderly around the area who also suffer and cannot care for themselves with this quality of water. This has happened many times throughout the 10+ years of living here. As stated, if U.S. water can provide better service and quality, I believe that they should raise their rates. But as of 06/29/2022, they have very poor service and water.

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