

Hiep Nguyen

From: John Plescow
Sent: Tuesday, July 5, 2022 9:45 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Tuesday, July 05, 2022 9:40 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, July 04, 2022 10:19 AM
To: fpl_fpsc_correspondence@fpl.com
Cc: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187572

Email sent to fpl_fpsc_correspondence@fpl.com with CC to PSC.

CUSTOMER INFORMATION

Name: Alan Rohanna
Telephone: (757) 335-0498
Email: poolboy67@yahoo.com
Address: 7463 Castleberry Terrace Englewood FL 34224

BUSINESS INFORMATION

Business Account Name: Alan Rohanna
Account Number:
Address: 7463 Castleberry Terrace Englewood FL 34224

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

Starting with the June FPL bill they are imposing a minimum base bill of \$25. So anyone who is producing more solar energy than consuming each month, our bill is \$16 higher while not receiving any additional products or services. Since FPL could not get the net metering revoked as a penalty to all solar power generating customers, instead they instituted this \$25 minimum base bill. Basically a \$16/month solar tax, an obvious money grab! That action doesn't support what FPL says about supporting power production by their customers. I invested a large amount of money to generate clean power and do the right thing without thinking we would get slapped in the face with this ridiculous \$25 base bill. So this extra \$16/month equates to \$192/yr which might be reducing my return on investment of the solar panels by maybe 20% (I recently had them installed and operational in 12/21 so don't know yearly output yet).

I would be curious the amount of customers that this actually applies to and the total increase of \$\$ taken in due to this new base bill. Why not divide that total amount taken in and divide it by all FPL customers and then apply it evenly across all customers, or better, just eliminate it completely? I would imagine it might come to an increase of a \$1or2/month possibly, if that. That would be tolerated by all instead of focusing and penalizing us energy efficient customers that FPL supposedly says they support. Well the actions of FPL instituting this \$25 base bill provide extremely bad optics towards all current and potential solar power producing customers(which might not even be aware of it, a perfect way to increase your \$\$ coffers).

This similar writeup was printed in the Englewood Sun as a Letter to the Editor on June 17th so other customers would be aware of the underhanded actions by FPL and hopefully institute change.

Thank You