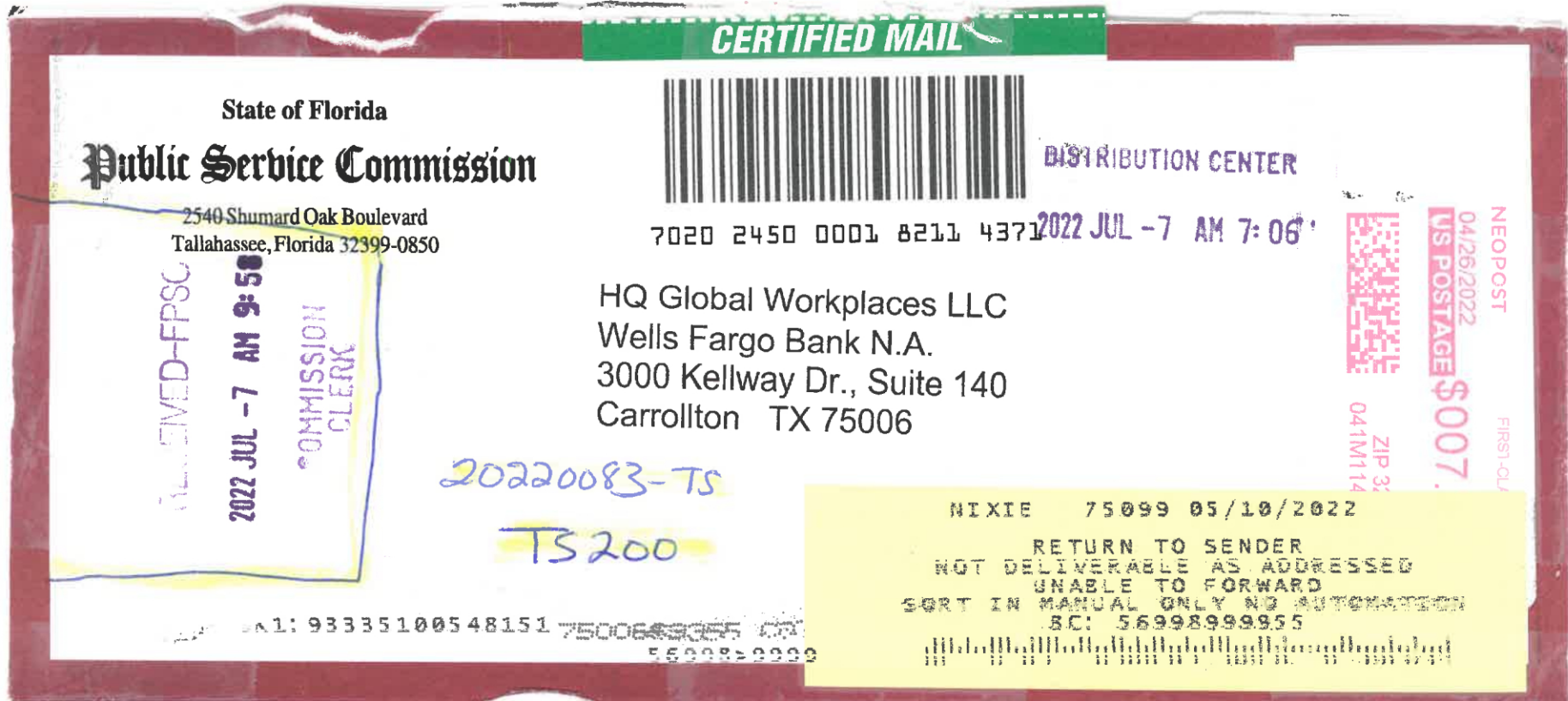


**Undeliverable mail returned from the U.S. Postal Service.
Address is consistent with the Master Commission Directory and/or the
Case Management System.**



BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Compliance investigation of STS
Certificate No. 3598, issued to HQ Global
Workplaces LLC for apparent first-time
violation of Rule 25-4.0161, FAC, Regulatory
Assessment Fees; Telecommunications
Companies.

DOCKET NO. 20220083-TS
ORDER NO. PSC-2022-0155-PAA-TS
ISSUED: April 26, 2022

NOTICE OF PROPOSED AGENCY ACTION
ORDER IMPOSING PENALTIES AND COLLECTION COSTS, AND REQUIRING
PAYMENT OF DELINQUENT REGULATORY ASSESSMENT FEE, OR CANCELLING
SHARED TELECOMMUNICATION SERVICE CERTIFICATE FOR VIOLATION OF RULE
25-4.0161, FLORIDA ADMINISTRATIVE CODE

BY THE COMMISSION:

NOTICE is hereby given by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code (F.A.C.).

Pursuant to Rule 25-4.0161(11) and (12), F.A.C., telecommunications companies that fail to pay the Regulatory Assessment Fee (RAF), including statutory late payment charges, within 20 days after receiving a delinquency notice, shall be automatically penalized \$500 for a first offense, \$1,000 for a second offense, and \$2,000 for a third offense. The penalty amounts include collection costs. If an entity fails to pay the RAF in full, including any statutory late payment charges, along with the penalty amount, that entity's shared telecommunication services certificate shall be cancelled.

Pursuant to Section 364.336, Florida Statutes (F.S.), certificate holders must pay a minimum annual RAF if the certificate was active during any portion of the calendar year. Pursuant to Rule 25-4.0161(3), F.A.C., the appropriate RAF return form and applicable fees are due to the Florida Public Service Commission by January 30th of the subsequent year. Pursuant to Section 350.113(4), F.S., the RAF return forms, for the period of January 1 through December 31, are mailed to entities at least 45 days prior to the date that payment of the fee is due.

The Division of Administrative and Information Technology Services advised that the entity listed below failed to comply with Section 364.336, F.S., and Rule 25-4.0161, F.A.C. The entity in the below table has not paid the 2021 RAF, statutory late payment charges, nor the \$500 penalty and collection costs.