

Antonia Hover

From: Ellen Plendl
Sent: Thursday, July 7, 2022 2:42 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Fwd Consumer Inquiry - Florida Power & Light Company; FW FPL RATES; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and reply for Docket No. 20210015.

Antonia Hover

From: charley7722@aol.com
Sent: Wednesday, July 6, 2022 1:26 PM
To: alberto.fernandez@fpl.com
Cc: eric.silagy@fpl.com; Office of Chairman Fay; Shonna McCray; Ellen Plendl; investigate@local10.com; denis.mcdonough@va.gov; carolyn.soucy@va.gov; evan.jenne@myfloridahouse.gov; info.clerkweb@mail.house.gov; ron.desantis@eog.myflorida.com; investigate@wplgtips.com; nperez@local10.com; newsdesk@local10.com
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

Senor' Alberto Fernandez, www.fpl.com **Corporate Office 1-844- 893 -9894 x 13**

F.Y.I.

Thank You.

Michael Walsh

Hollywood, Fl.

US Navy Veteran 1957-1963 ADR2

-----Original Message-----

From: charley7722@aol.com
To: eric.silagy@fpl.com <eric.silagy@fpl.com>
Cc: commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; info.clerkweb@mail.house.gov <info.clerkweb@mail.house.gov>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; nperez@local10.com <nperez@local10.com>; jjaye_bats@att.net <jjaye_bats@att.net>; marie_anna1121@att.net <marie_anna1121@att.net>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; rwmurphy@lawfirmmurphy.com <rwmurphy@lawfirmmurphy.com>; ritaqueen99@gmail.com <ritaqueen99@gmail.com>; patriciawolf@comcast.net <patriciawolf@comcast.net>; lisaf@signatureflorida.com <lisaf@signatureflorida.com>; cahfree2@gmail.com <cahfree2@gmail.com>; john@jtcullen.com <john@jtcullen.com>; bunny@jtcullen.com <bunny@jtcullen.com>; capt dov@yahoo.com <capt dov@yahoo.com>; dmlautomotive@aol.com <dmlautomotive@aol.com>; cherdale22@gmail.com <cherdale22@gmail.com>
Sent: Sat, Jul 2, 2022 12:42 pm
Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

FPL Chairman Eric Silagy, www.fpl.com www.fpsc.com

Good Day !

Ref : FPL's Rate Case, Docket 20210015 (Protest) (www.fpsc.com)

FPL Account # 26582 57510 (Senior Citizen- Single Household)

I am hereby contesting the unwarranted electrical charge that has been added to my electrical bill for no good cause as per the above docket.

I have been unfairly, and also monetarily penalized by FPL for my low monthly electrical usage. (45 to 55 KWH)

Instead of commending, rewarding, and also praising me for my diligent effort FPL has decided to penalize me instead ?

I am retired, and living on a fixed income as a US Navy Veteran. I also suffer from PTSD, and Tinnitus.

Please remove the unwarranted electrical charge from my monthly bill .

Note : The Veterans Administration Has Been Copied, and The Florida Public Service Commission Chairman, Andrew Giles Fay.

Thank You For Your Consideration.

Sincerely,

Michael J. Walsh

Hollywood, Fl.

US Navy Veteran 1957-1963 ADR2

954-966-0466

-----Original Message-----

From: charley7722@aol.com

To: denis.mcdonough@va.gov <denis.mcdonough@va.gov>

Cc: smccray@psc.state.fl.us <smccray@psc.state.fl.us>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; rick.scott@senate.gov.us <rick.scott@senate.gov.us>; marco.rubio@myflorida.com <marco.rubio@myflorida.com>; evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; info.clerkweb@mail.house.gov <info.clerkweb@mail.house.gov>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; eric.silagy@fpl.com <eric.silagy@fpl.com>; nperez@local10.com <nperez@local10.com>

Sent: Fri, Jul 1, 2022 1:41 pm

Subject: Fwd: Consumer Inquiry - Florida Power & Light Company

VA Secretary Denis Mc Donough, <http://www.va.gov/>

Good Day !

Ref : FPL's Rate Case, Docket 20210015 (Protest) (Attached FPSC Response Dated June 27, 2022)

I am writing to request your Direct Assistance as a Innocent Victim of Circumstance, and also a US Navy Veteran.

I have been unfairly, and also monetarily penalized by the Florida Power & Light Company for my Low Monthly KWH usage ? (45 to 55 KWH)

In retrospect instead of commending, rewarding, and also praising me for same I have fallen into their monetary trap for no good cause.

The Florida Public Service Commission approved of their request to monetarily penalize individuals such as myself, which baffles me to this day ! (Thank You FPSC)

Note : Where Is The Customer Incentive FPL, and How Many Other Veterans Are There Out There Who Are In The Same Predicament As I Am ?

I have politely asked FPL to kindly remove the unwarranted charge on my electrical bill, with no response to date ?

I currently suffer from PTSD, and also Tinnitus. (Single Household) (D.O.B: Nov, 2, 1939)

Thank You Secretary.

Respectfully,

Michael J. Walsh

Hollywood, Fl.

US Navy Veteran 1957-1963 ADR2 Member I.D. 1194721044

954-966-0466

-----Original Message-----

From: Shonna McCray <SMcCray@PSC.STATE.FL.US>

To: 'charley7722@aol.com' <charley7722@aol.com>

Cc: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Sent: Mon, Jun 27, 2022 3:12 pm

Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Michael J. Walsh

charley7722@aol.com

RE: FPSC Inquiry

Dear Mr. Walsh:

This is in response to your E-mail to Chairman Andrew Giles Fay, Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) **minimum billing charge ?** Given the nature of your concerns, Chairman Fay believes it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to respond directly to you.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI? The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers? The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to **\$25.00** for all residential and general service non-demand customers.?The minimum bill provision went into effect in **June 2022**. FPL was to notify its customers of the new minimum bill in bill inserts **30** days prior to implementation?

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed **\$25.00** excluding any taxes or other additional charges.?

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers? The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers?

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809 ?

Sincerely,

Shonna McCray

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, July 7, 2022 2:27 PM
To: EOG-Referral
Subject: FW: FPL RATES

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: richstuckey850 <richstuckey850@gmail.com>
Sent: Wednesday, July 6, 2022 4:35 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL RATES

Myself and many, many of my neighbors are now having to pay excessive FPL bills since your office approved their rate increases after taking over Gulf Power. We the voters are not happy. My thermostat is set at 80, my house is well insulated, double pane windows, attic insulation, and blinds shut during the day. My electric bill is now around \$150 more than in previous years. I'm a Vietnam Veteran on a fixed income. Someone is getting rich at our expense.

Sent from my Verizon, Samsung Galaxy smartphone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Antonia Hover

From: Ellen Plendl
Sent: Thursday, July 7, 2022 2:37 PM
To: 'richstuckey850@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Rich Stuckey
richstuckey850@gmail.com

RE: FPSC Inquiry 1399121C

Dear Mr. Stuckey:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)