

Hiep Nguyen

From: John Plescow
Sent: Monday, July 11, 2022 8:46 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Monday, July 11, 2022 8:42 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, July 08, 2022 6:59 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 187619

CUSTOMER INFORMATION

Name: Christopher Hood
Telephone: (954) 578-1533
Email: choodsunpower@gmail.com
Address: 5101 NW 66th Ave. Lauderhill FL 33319

BUSINESS INFORMATION

Business Account Name: Christopher Hood Account Number: 1900142462
Address: 5101 NW 66th Ave. Lauderhill FL 33319

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company
Details:

I am writing to request a stop to the practice of solar clients being charged for not using enough of FPL's product. In an effort to conserve resources I am being penalized for saving money. The policy approved by the PSC for FPL is equivalent to a person buying an economy car that uses less gas. Then the person is given a bill for gas they did not use. This is clearly an effort to prevent change. However, we are in an era of new technology and like the old shoemaker, rubber soles as did the carriage maker who was put out of business by the automobile. Each change puts someone out of business as they know it. Nothing ever stays the same at some point, the PSC will have to act out the meaning of its name - Public Service. Please remove this unethical and illicit charge.