

Hiep Nguyen

From: Ellen Plendl
Sent: Wednesday, July 13, 2022 12:46 PM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: Consumer Inquiry - Florida Power & Light Company; FW Florida light and power;
Consumer Inquiry - Florida Power & Light Company; FW FPL Minimum Base Bill;
Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power
& Light Company; FW FPL price gouging; FW FPL MINIMUM CHARGE; Governor's
Assignment Case Number 916,107 EOG003590389; gary-budway-response-letter.pdf

See attached customer correspondence and replies for Docket No. 20210015.

Hiiep Nguyen

From: Ellen Plendl
Sent: Wednesday, July 13, 2022 12:43 PM
To: 'jefftotty@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Jeff Totty
jefftotty@hotmail.com

RE: FPSC Inquiry 1399488C

Dear Mr. Totty:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Hiep Nguyen

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, July 13, 2022 11:42 AM
To: EOG-Referral
Subject: FW: Florida light and power

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Jeff Totty <jefftotty@hotmail.com>
Sent: Wednesday, July 13, 2022 10:26 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida light and power

Sent from my LG Mobile

It's very unclear how power bills have doubled. At this rate, many people will have to make hard choices. My bill has never been over \$160.00 and now it's \$422.00 and we're not using any more than usual. This seems to be a push to convert to solar. But we trust electrical lines. Please investigate why these prices have more than doubled. Push these gougers out of business.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Hiep Nguyen

From: Shonna McCray
Sent: Tuesday, July 12, 2022 4:25 PM
To: 'nitepileit@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Howard Bernstein
nitepileit@gmail.com

RE: FPSC Inquiry 1399448E

Dear Mr. Bernstein:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company's (FPL) minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25, excluding any taxes or other additional charges.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Hiep Nguyen

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 12, 2022 3:47 PM
To: EOG-Referral
Subject: FW: FPL Minimum Base Bill

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Howard Bernstein <nitepileit@gmail.com>
Sent: Tuesday, June 28, 2022 8:20 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL Minimum Base Bill

Dear Governor Desantis;

According to my most recent FPL billing, FPL has added an arbitrary \$16.01 charge labeled 'Minimum Base Bill'. I am on a Net Metering Agreement and was already paying a Base Charge of \$8.99 and now the Minimum Base Bill charge of \$16.01 appeared this month. This seems to be an arbitrary charge and in violation of your Veto of CS/CS/ HB741.

My rationale for installing Solar Power was to do my part as a Patriot to conserve valuable resources as there really is not a financial incentive to do so given the huge up front cost of installing the Solar Power System. In building my home I also installed foam insulation as an attempt to conserve energy. I feel this action by FPL punishes me as a Florida Resident for doing the right thing.

Please see the attached copy of my most recent bill. I appreciate your clarification or, hopefully, action on this matter.

Respectfully,
Howard Bernstein
508 Ridgeway Road
St Augustine, FL 32080
(901) 482-1412

Customer Service.
Outside Florida:

(888) 233-3020
1-800-226-3545



HOWARD F BERNSTEIN
508 RIDGEWAY RD
SAINT AUGUSTINE FL 32080-0079

Visit [FPL.com/PayBill](https://www.fpl.com/PayBill)
for ways to pay.



Customer Name:

Account N

Customer Service: (800) 226-3545
Outside Florida: 1-800-226-3545

Repair Power Outages: 1-800-400-7443
Hearing/Speech Impaired: 711 (Relay Service)



3* FPL AUTOMATIC BILL PAY - DO NOT PAY *

The amount enclosed includes the following donation:
FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

HOWARD F BERNSTEIN
508 RIDGEWAY RD
SAINT AUGUSTINE FL 32080-0079

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Visit FPL.com/PayBill for ways to pay.

86351-53391
ACCOUNT NUMBER

\$29.93
TOTAL AMOUNT YOU OWE

Jul 18, 2022
NEW CHARGES DUE BY

\$ Auto pay - DO NOT PAY
AMOUNT ENCLOSED



Customer Name: Howard F Bernstein
Account Number: 86351-53391

FPL.com Page 2

E001

BILL DETAILS

Amount of your last bill	10.77
Payment received - Thank you	-10.77
Balance before new charges	\$0.00
New Charges	
Rate: RS-1 RESIDENTIAL SERVICE	
Base charge:	\$8.99
Minimum base bill:	\$16.01
Non-fuel energy charge:	
First 1000 kWh	\$0.073710 per kWh
Over 1000 kWh	\$0.083710 per kWh
Fuel charge:	
First 1000 kWh	\$0.034870 per kWh
Over 1000 kWh	\$0.044870 per kWh
Electric service amount	25.00
Gross rec. tax/Regulatory fee	0.66
Franchise charge	1.55
Utility tax	2.72
Taxes and charges	4.93
Total new charges	\$29.93
Total amount you owe	\$29.93

FPL automatic bill pay - DO NOT PAY

METER SUMMARY

Meter reading - Meter KCD581N. Next meter reading Jul 26, 2022.

Usage Type	Current	-	Previous	=	Usage
kWh used	11836		10887		0

ENERGY USAGE COMPARISON

	This Month	Last Month	Last Year
Service to	Jun 24, 2022	May 25, 2022	Jun 24, 2021
kWh Used	0	0	0
Service days	30	29	30
kWh/day	0	0	0
Amount	\$29.93	\$10.77	\$9.98

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Hiep Nguyen

From: Shonna McCray
Sent: Tuesday, July 12, 2022 3:19 PM
To: 'gregpaige2@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Greg Paige
gregpaige2@gmail.com

RE: FPSC Inquiry 1399431C

Dear Mr. Paige:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company's (FPL) minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Hiệp Nguyen

From: Ellen Plendl
Sent: Tuesday, July 12, 2022 3:19 PM
To: 'hrobbins70@yahoo.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Heather Robbins
hrobbins70@yahoo.com

RE: FPSC Inquiry 1399432C

Dear Ms. Robbins:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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We will add your feedback to Docket No. 20210015, regarding FPL's petition.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

* Low Income Home Energy Assistance Program --- Community Action Program Committee, Inc. at (844) 356-8139.

* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

* Our Florida offers electric assistance. The program is administered by the Florida Department of Children & Families. You can learn more information about Our Florida assistance by using the following link:

<https://www.ourflorida.com/>

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Hiep Nguyen

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 12, 2022 2:38 PM
To: EOG-Referral
Subject: FW: FPL price gouging

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Heather Robbins <hrobbins70@yahoo.com>
Sent: Monday, June 20, 2022 8:01 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL price gouging

Dear Mr. DeSantis,

I hope that you have been following the FPL crisis in northwest Florida. We are in trouble. FPL was allowed to hike their prices and it was supposed to be a small percentage but it has not been small sir. I am a part of a local community page on FB and seeing how much that our community is forced to pay is heartbreaking. People cannot afford this. Why has this been allowed to happen? My bill has doubled from previous which is a 50% price hike. My neighbors bill went up higher than mine at almost 75% higher than last year. How is this legal? We the people are tired of the corruption. How could the commission have approved such a blatantly obvious destructive price hike. No matter what inflation is or was, this is too much to throw on the backs of the people. Many have had their power cut off because they cannot afford it. They have had to scrape up money and figure it all out. I urge you Mr. DeSantis to please get this power company monopoly under control. It collapsing the people of northwest Florida. I cannot understand why this is still being allowed. Please do something to help your fellow people.

Sincerely,

Heather Robbins

[Sent from Yahoo Mail on Android](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Hiep Nguyen

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Tuesday, July 12, 2022 2:36 PM
To: EOG-Referral
Subject: FW: FPL MINIMUM CHARGE

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Greg paige <gregpaige2@gmail.com>
Sent: Friday, June 24, 2022 2:14 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: FPL MINIMUM CHARGE

Dear Governor DeSantis,
I hope you and your family are doing well.
I know you are very busy, but would you please look into FPL for us again.

We all appreciate that you vetoed FPL's last attempt to take unearned money from its customers, but they just put in place their new minimum billing charge of \$25 this month.
So technically now they are charging solar energy users a penalty for saving energy and reducing our carbon footprint.

Sir, I know that you and I have many different views on many issues, but we all share the same environment. Somehow we need to show appreciation to people people & companies that go the extra mile to help our shared environment and not penalize them.

Since I work out of my home, I purchased enough solar to cover all my use. We pay THE AGREED FPL MONTHLY CONNECTION CHARGE. We also purchased the extra 2 million dollars of insurance FPL insisted on. We also watch our entire energy use.

We pay all of our taxes, on time.

If the The State of Florida is unable to have an independent PSC to watch FPL, then maybe the state can offer some incentives back to consumers who do extra.

Please let me know if you have a direction we can take, to make energy saving fair to all Floridians.

Sincerely,
Greg Paige
Delray Beach, FL
561 350 7207 c

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Hiep Nguyen

From: CRM.CitizenServices <CRM.CitizenServices@eog.myflorida.com>
Sent: Tuesday, July 12, 2022 1:34 PM
To: EOG-Referral
Cc: Cimmino-Lynn, Martha
Subject: Governor's Assignment | Case Number: 916,107 | EOG:003590389
Attachments: 916107-budway.pdf

Case Number:	916,107
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Origin	Letter
EOG Source	Citizen Services
Created On	7/12/2022 8:46 AM
Letter Date	
Priority	Default

Case Attribute(s)

Attribute	
Utilities	

Primary Contact Information

First Name	Gary	Last Name	Budway	Phone	941-488-7614
City		County		State	
		Email			
Address Line 1					
Address Line 2					
Organization /					

Additional
Information

Description

Note

Case Assignment

Assigned To:	PSC - Public Service Commission	Due Date:	8/1/2022 8:46 AM

You have an assignment from the Executive Office of the Governor.

Please have staff review and respond as appropriate.

Please copy the link below to close the assignment, provide resolution information or request an extension/reassignment.

[Click Here to Update the Case](#)

If you have questions about this assignment, please send an email to CRM.CitizenServices@eog.myflorida.com.

Sincerely,

Sarah Lowry

Office of Citizen Services

Executive Office of the Governor

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



Gary Budway
580 Randolph Rd
Venice, FL 34293-3156

TAMPA FL 336
SAINT PETERSBURG FL
24 MAY 2002 9:43



Office of Governor Ron De Santis
State of Florida
The Capitol
400 Monroe St
Tallahassee, FL 32399-0001

32399-330099



916107

Utilities

PSC

cc: Marty

From: MAILER-DAEMON@aol.com, due 7/26/22

To: gbudway@aol.com,

Subject: Failure Notice

Date: Mon, May 23, 2022 6:45 pm

OFFICE OF THE STATE CLERK
2022 MAY 27 AM 10:16

Sorry, we were unable to deliver your message to the following address.

<governoron@eog.myflorida.com>:

550: 5.4.1 Recipient address rejected: Access denied. AS(201806281) [BL0GCC02FT036.eop-gcc02.prod.protection.outlook.com]

----- Forwarded message -----

-----Original Message-----

From: Gary Budway <gbudway@aol.com>

Sent: Mon, May 23, 2022, 6:22 pm

I have tried to relay how your Veto over FPL's residential bills is being flouted by your appointed PSC. They have instituted a mandatory starting in June of a Minium bill of \$25.00 for all residential customers. Remember Sir, this is a monopoly provider of service to residents of Florida(both full time and season homeowners that will create a hardship on them. You vetoed the bills on net metering but now FPL now wants to raise it to a minimum amount of \$25.00 per month.

I called the PSC and they took the complaint but said the commissioners appointed by you are the final authority, pardon me I thought you were and I am wondering why you would allow this to take place.

I called FPL and was finally connected to a account supervisor who was in Texas who stated it didn't matter what you vetoed the increases were going to be put in place because the PSC ordered it. Can you tell me who is actually in charge of this?

Lots of us seniors(i am 81) with all the inflation on every item being sold in the stores, gas at record highs that just going to publix is a problem, not counting on the numerous doctors appointments we make for heart, Diabetic, and related age problems to family doctor causing problems we have with our social security.

I have already sent you \$50.00 for your reelection this year(all i could afford at the time) because you are and do represent us, the powerless who only can vote for those who care about us, look after us as you have shown with your vetoes(yes even though it was strictly GOP reps that forced the solar bills thru to be passed. My god, you don't know just how much this meant to the ones that depend upon you. You are going to be reelected Gov by a landslide this year.

Please can you do something about this getting this 25.00 min monthly bill quashed?

Gary F Budway
580 Randolph Road
Venice, FL. 34293-3156
phone 941-488-7614.

*Thank you
Gary Budway!*



*PSC -
- 1-800-342-3552 - 5/23
TAYLOR
FLORIDAPSC.COM*

Electric Bill Statement
 For: Apr 21, 2022 to May 20, 2022 (29 days)
Statement Date: May 20, 2022
Account Number: 12717-76344
Service Address:
 580 RANDOLPH RD
 VENICE, FL 34293

ary Budway,
 what you owe for this billing period.

CURRENT BILL

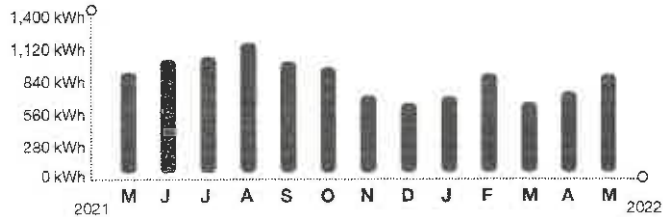
\$114.82

TOTAL AMOUNT YOU OWE

Jun 10, 2022

NEW CHARGES DUE BY

ENERGY USAGE HISTORY



BILL SUMMARY

Amount of your last bill	95.09
Payments received	-95.09
Balance before new charges	0.00
New charges	114.82
Amount you owe	\$114.82

(See page 2 for bill details.)

Minimum base bill of \$25, which was approved by the Florida Public Commission, goes into effect next month for metered residential whose monthly base electric service costs fall below \$25.

KEEP IN MIND

- Payments received after June 10, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.

June 21st →

*MR CHAVE
Acct Sup
TEX*

*4040 - 5/23/22
Agt*

Customer Service: (941) 917-0708
 Outside Florida: 1-800-226-3545

Report Power Outages: 1-800-4OUTAGE (468-8243)
 Hearing/Speech Impaired: 711 (Relay Service)

/ 27

5715127177634442841100000

0001 0002 012783

ARY BUDWAY
 80 RANDOLPH RD
 VENICE FL 34293-3156



The amount enclosed includes the following donation:
FPL Care To Share: _____

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL
 GENERAL MAIL FACILITY
 MIAMI FL 33188-0001

Visit FPL.com/PayBill for ways to pay.

12717-76344
 ACCOUNT NUMBER

\$114.82
 TOTAL AMOUNT YOU OWE

Jun 10, 2022
 NEW CHARGES DUE BY

\$
 AMOUNT ENCLOSED





Customer Name:
Gary Budway

Account Number:
12717-76344

BILL DETAILS

Amount of your last bill	95.09
Payment received - Thank you	-95.09
Balance before new charges	\$0.00

New Charges

Rate: RS-1 RESIDENTIAL SERVICE

Base charge:	\$8.99
Non-fuel: (First 1000 kWh at \$0.073710)	\$68.63
(Over 1000 kWh at \$0.083710)	
Fuel: (First 1000 kWh at \$0.034870)	\$32.46
(Over 1000 kWh at \$0.044870)	
Electric service amount	110.08
On call credit	-4.50
Gross rec. tax/Regulatory fee	2.79
Franchise charge	6.45
Taxes and charges	4.74
Total new charges	\$114.82
Total amount you owe	\$114.82

METER SUMMARY

Meter reading - Meter ACD2786. Next meter reading Jun 21, 2022.

Usage Type	Current	-	Previous	=	Usage
kWh used	90454		89523		931

ENERGY USAGE COMPARISON

	This Month	Last Month	Last Year
	May 20, 2022	Apr 21, 2022	May 21, 2021
Service to			
kWh Used	931	764	936
Service days	29	30	30
kWh/day	32	25	32
Amount	\$114.82	\$95.09	\$99.85

941-302-2253 →

- President -

Stay connected

The FPL Mobile App is the easiest way to stay connected with us. Get the app today!

[FPL.com/MobileApp](https://www.fpl.com/MobileApp)

Spring savings are in bloom

Grow savings instantly with \$150 back on an upgraded A/C unit and a \$220 rebate on ceiling insulation.

[FPL.com/SpringSavings](https://www.fpl.com/SpringSavings)

We are here to help

If you are experiencing hardship as a result of the coronavirus (COVID-19) and need help with your bill, there are resources available.

[FPL.com/Help](https://www.fpl.com/Help)

When you pay by check, you authorize FPL to process your payment electronically or as a draft. If your payment is processed electronically, your checking account may be debited on the same day we receive the check and your check will not be returned with your checking account statement. FPL does not agree to any restrictions, conditions or endorsements placed on any bill statement or payments such as check, money order or other forms of payment. We will process the payment as if these restrictions or conditions do not exist.

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STATE OF FLORIDA



OFFICE OF
CONSUMER ASSISTANCE & OUTREACH
CYNTHIA L. MUIR
DIRECTOR
(850) 413-6482

Public Service Commission

July 13, 2022

Mr. Gary Budway
580 Randolph Road
Venice, FL 34293

RE: FPSC Inquiry 1399419C

Dear Mr. Budway:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company's (FPL) minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement also contains a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The minimum monthly bill does not replace the existing customer charge; instead, FPL will only charge the minimum bill when a customer's total monthly bill does not exceed \$25, excluding any taxes or other additional charges.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as

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Internet E-mail: contact@psc.state.fl.us

Mr. Gary Budway

Page 2

July 13, 2022

being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

We have reviewed the May 20th bill you included in your correspondence to the Governor. Your may bill did not reflect a \$25.00 minimum billing charge because the tariff to include a minimum billing charge had not gone into effect until June 1, 2022. We also contacted FPL on your behalf and reviewed your June 21st bill, which also did not reflect a \$25.00 minimum billing charge because the charges for your consumption exceeded the minimum bill requirement. According to FPL, the company interconnected the net meter to your solar equipment on June 9, 2022. So, future bills will be subject to the minimum billing charge if your account reflects less than \$25 between the customer charge of \$8.99 and your billed consumption.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Shonna McCray

Regulatory Program Administrator

Office of Consumer Assistance & Outreach

SM:mep