Antonia Hover

From:	John Plescow
Sent:	Wednesday, July 13, 2022 2:36 PM
To:	Consumer Correspondence; Diane Hood
Subject:	FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----
From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Wednesday, July 13, 2022 1:25 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----
From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, July 13, 2022 11:34 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 187654

CUSTOMER INFORMATION
Name: Joan Deany
Telephone: (802) 899-3011
Email: jdesany@uvm.edu
Address: 234 Poker Hill ?Rd underhill VT 05489

BUSINESS INFORMATION
Business Account Name: Joan Desany
Account Number: 94812-68432
Address: 1086 Forest Lakes Dr Naples VT 34105

COMPLAINT INFORMATION
Complaint: Other Complaint against Florida Power & Light Company
Details:
My electric bill which I received in June was high. I contacted a service company to check my AC thinking something might be wrong. Everything was OK so I waited to see this July bill and again the bill was very high. Last year we paid $14.23 and now paying 29.86. I call FPL to see why and they said that they are charging $25.00 minimum for customers which I find outrages, especially since I am not even there and the only thing I am using electric is my AC. My bill has doubled. Raising our rates by a couple of dollars is one thing but raising it this much is not considerate of customers and ability of paying, especially us retired and on a fixed income. I, also, question why my bill is $29.86 if minimum payment is $25.00 when I was paying $14.23 last year. My bill should not have been more then $25.00. I am not sure how your decision to raise my rate is justified but am very concern how you derived at this sudden and large increase in my electric. I would appreciate your Commission consider reviewing how you derived at this increase and see if you can change the cost that you are putting on your customers