

Antonia Hover

From: Angie Calhoun
Sent: Tuesday, August 2, 2022 10:21 AM
To: Consumer Correspondence
Cc: Diane Hood
Subject: For docket 20210184
Attachments: HC Waterworks Docket 20210184.pdf

Consumer correspondence for docket 20210184.

Angela Calhoun



COVERED BRIDGE

**OFFICIAL PSC COMPLAINT
WATER AND SEWAGE TREATMENT
FACILITIES NOISE, ODOR AND QUALITY**



Name Sue Schmidt
Street Address 39 Pinecrest St.
Lake Placid FL 33852
US Water Account # 1190640
Contact Phone # 813-507-8009



As a residents of Covered Bridge in Lake Placid, FL
I wish to file a formal complaint against HC
Waterworks.

DOC# 20210184-WS

HC Waterworks Sewage Treatment Plant emits a loud noise for up to 1 ½ hrs at a time and periodically gives off a disgusting odor of raw sewage. This makes sleeping and enjoying our porches/yards very difficult.

Florida PSC
Consumer Assistance & Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850.F

Water from the water treatment plant emits a strong sulfur odor, stains our fixtures and clothing.

We are requesting your intervention to resolve these problems prior to granting yet another rate increase with no change in service to our community.