

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Tuesday, August 2, 2022 4:07 PM  
**To:** Consumer Correspondence; Diane Hood  
**Subject:** FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>  
Sent: Tuesday, August 02, 2022 3:27 PM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Tuesday, August 02, 2022 1:24 PM  
To: fpl\_fp\_sc\_correspondence@fpl.com  
Cc: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Improper Billing TRACKING NUMBER: 187866

Email sent to fpl\_fp\_sc\_correspondence@fpl.com with CC to PSC.

#### CUSTOMER INFORMATION

Name: Christofer Carter  
Telephone: (850) 307-7048  
Email: corvierfairburn@gmail.com  
Address: 1160 Pine St Lot A Gulf Breeze FL 32563

#### BUSINESS INFORMATION

Business Account Name: Christofer Carter Account Number: 21078-69170  
Address: 1160 Pine St Lot A Gulf Breeze FL 32563

#### COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company  
Details:

I am extremely frustrated with the FPSC and especially Florida Power & Light. Where is the representation for those of us struggling FPSC, huh? Why did you, Florida Public Service Commission and FERC [Federal Energy Regulation Commission] allow the merger a Florida Power and Light with Gulf Power, to allow them to monopolize the power grid and to raise my rates extremely, outrageously high? \$305, another bill at or above \$300 2 months in a row! What are you doing?! The FERC and FPSC are supposed to be regulating this! I'm on a fixed disability income and this is nearly half my budget if not more! You seriously did not consider people like us when you allow them to ram through this merger and raise the price rates, and you FPL clearly don't care about us! Don't give me this "We've got a program to help you budget your payment plan" or this is "How much you used," nonsense. FPL is already asking for another price rate increase, and I will not stand for it! I am a disabled individual and I will not stand for being pillaged by a criminal, rude company that would rather put me on hold and not get back to me than lower my bill!

Do your jobs, Florida Public Service Commission! The FPSC and the FERC should not have approved this, and should not approve the next price rate hike FPL is currently asking for! This isn't just inflation, this is price gouging! I need answers as to why you all think this is acceptable. Tell me with an honest answer why you think this is acceptable! This is absolutely indefensible and you folks know it! Don't even think for a second that I won't fight and object to this criminal behavior! I won't allow you to rob us blind! I have never, ever with Gulf Power, had to pay this much during the summer before the merger. FPL claimed the rates would be lower, but have lied to and misled the public! Lower after 4 years? We should not have to foot the bill for a corporation's mistakes and I'm not waiting four years! I highly doubt the rates will be lower by then without enough customers raising their voices and objecting to this!