

Iris Rollins

From: John Plescow
Sent: Thursday, August 11, 2022 10:21 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: Please review and advise

Please, add to docket 20220000.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Thursday, August 11, 2022 10:16 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: Please review and advise

File for docket 20220000? DHood

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, August 11, 2022 9:17 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 187940

CUSTOMER INFORMATION

Name: Jae Sammy
Telephone: (352) 219-7691
Email: jaesammy@gmail.com
Address: 12216 Aster Ave Bradenton FL 34212

BUSINESS INFORMATION

Business Account Name: Jae Sammy
Account Number:
Address: 12216 Aster Ave Bradenton FL 34212

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

As described in this article on Virtual Power Plants (<https://www.canarymedia.com/articles/batteries/this-utility-keeps-ac-on-during-heat-waves-while-saving-customers-money>), Green Mountain Power has blazed a trail showing that customer-sited energy storage devices can be a valuable asset to the utilities if the utilities are given the proper authority and control from the PSC and their customers.

Given our vulnerability to storms, high peak demand during the cooling season, and abundant natural resource of distributed solar, FPL should be allowed by the PSC to create a similar program in their service territory. Under this program, customers would be given a discount on the purchase or lease of a home battery under the condition that FPL is given control over some portion of the energy storage device. In times of peak demand, or when otherwise deemed necessary by FPL, FPL would be allowed to coordinate the release of energy from their VPP participating devices back into the grid. This saves real money for the customers. As described here (<https://greenmountainpower.com/news/groundbreaking-savings-for-customers-during-intense-heat/>) Green Mountain Power states that this program has already saved their customers \$3 million PER YEAR for the last several years. This is a

program that pays for itself, and it should be a no brainer for the PSC to act. The hardware and software for this has already been proven to work time and time again. Why is FL so slow to act?

It is incumbent on the PSC to act to approve the utilities to roll out a Virtual Power Plant program in FL.

Thank you for your time and attention on this matter.