

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF VIRTUAL AND IN-PERSON CUSTOMER SERVICE HEARINGS

TO

FLORIDA DIVISION OF CHESAPEAKE UTILITIES CORPORATION  
FLORIDA PUBLIC UTILITIES COMPANY  
FLORIDA PUBLIC UTILITIES COMPANY – FORT MEADE DIVISION  
FLORIDA PUBLIC UTILITIES COMPANY – INDIANTOWN DIVISION  
OFFICE OF PUBLIC COUNSEL

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 20220067-GU

PETITION FOR RATE INCREASE BY FLORIDA PUBLIC UTILITIES COMPANY,  
FLORIDA DIVISION OF CHESAPEAKE UTILITIES CORPORATION, FLORIDA PUBLIC  
UTILITIES COMPANY - FORT MEADE, AND FLORIDA PUBLIC UTILITIES COMPANY  
- INDIANTOWN DIVISION.

ISSUED: August 11, 2022

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket on the rates and charges of the utility. The hearing will commence at the times and locations shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

VIRTUAL SERVICE HEARINGS

Virtual service hearings will be conducted using audio-visual technology at the following times and places:

Tuesday, August 30, 2022  
6:00 p.m.  
Room 148, Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida

Wednesday, August 31, 2022  
10:00 a.m. and 2:00 p.m.  
Room 148, Betty Easley Conference Center  
4075 Esplanade Way  
Tallahassee, Florida

IN-PERSON SERVICE HEARINGS

In-person customer service hearings will be held at the following times and places:

Tuesday, September 20, 2022, 4:00 p.m.  
West Palm Beach Solid Waste Authority  
7501 N. Jog Road  
West Palm Beach, Florida

Wednesday, September 21, 2022, 6:00 p.m.  
Winter Haven Garden Center  
715 3<sup>rd</sup> Street NW  
Winter Haven, Florida 33882

PURPOSE AND PROCEDURE:

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this hearing.

NOTICE OF VIRTUAL AND IN-PERSON CUSTOMER SERVICE HEARINGS  
DOCKET NO. 20220067-GU  
PAGE 3

The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be sworn under oath and subject to cross examination at the conclusion of their testimony

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD). Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

#### SPECIAL VIRTUAL HEARING CONSIDERATIONS

Hearings conducted virtually will give interested persons an opportunity to provide testimony over the telephone. Persons wishing to testify at a virtual hearing must register by contacting the Commission via email at [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us) or calling 1-850-413-7080. Persons wishing to testify must provide their name, address, and specify which hearing date they wish to testify. After registering to testify, either by email or phone, persons will be provided further instructions on how to participate, including the call-in number. Persons planning to testify should register as soon as possible, but at least two business days before the hearing where they plan to testify. As always, the public may view a live stream of the service hearings online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>.

#### JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Section 366, Florida Statutes. These hearings will be governed by the provisions of Chapter 120, Florida Statutes, Chapter 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

#### EMERGENCY CANCELLATION OF PROCEEDINGS

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.floridapsc.com>)

NOTICE OF VIRTUAL AND IN-PERSON CUSTOMER SERVICE HEARINGS  
DOCKET NO. 20220067-GU  
PAGE 4

under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

By DIRECTION of the Florida Public Service Commission this 11th day of August, 2022.



---

ADAM J. TEITZMAN  
Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
(850) 413-6770  
[www.floridapsc.com](http://www.floridapsc.com)

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

RPS