

**Iris Rollins**

---

**From:** Ellen Plendl  
**Sent:** Thursday, August 11, 2022 1:31 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** Re Follow up from FPL; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW FPL and Solar power customers; FW FPL Solar \$25 monthly increase; FW FPL; FW Electricity ; FW FPL rate increase; FW FPL Bills out of control!

See attached customer correspondence and replies for Docket No. 20210015.

## Iris Rollins

---

**From:** charley7722@aol.com  
**Sent:** Wednesday, August 10, 2022 2:33 PM  
**To:** Rebecca.Talton@fpl.com  
**Cc:** eric.silagy@fpl.com; Shonna McCray; Ellen Plendl; fl23response@mail.house.gov; ron.desantis@eog.myflorida.com; info.clerkweb@mail.house.gov; evan.jenne@myfloridahouse.gov; denis.mcdonough@va.gov; carolyn.soucy@va.gov; investigate@local10.com; nperez@local10.com; newsdesk@local10.com; Office of Commissioner Passidomo; Office of Chairman Fay; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner La Rosa; helpmehoward@wsvn.com; stacy@golantlaw.com; jane@kulaw.com; jju@kulaw.com  
**Subject:** Re: Follow up from FPL

Ms. Rebecca Talton, [www.fpl.com](http://www.fpl.com)

**Good Afternoon ! FPSC Docket No.20210015 FPL Account No. 26582 57510 FPSC Inquiry No. 1398580C FPSC Tracking No's 187688 187738**

**Innocent Victim Of Circumstance : ( FPSC & FPL Bureaucracy )**

***I am respectfully requesting once again that FPL petition the FPSC in order to amend the recent resolution that was recently passed for FPL, in order to HOPEFULLY exempt Senior Citizens such as myself from being monetarily***

***penalized for My Lower KWH Monthly usage ?***

***In the interim I am not requesting the impossible as a Senior Citizen who is retired, and also living on a fixed income. I also have been a Loyal customer of FPL since the year 1976.***

***Note : I have not to date been Praised, Commended, or even Rewarded by FPL for the electrical usage sacrifice that I have made to date ? ( The Loyal Customer Incentive Factor ? )***

***Thank You For Your Consideration.***

***Sincerely,***

***Michael Walsh***

***Senior Citizen- 82 Years Young***

***US Navy Veteran 1957-1963 ADR2***

***Hollywood, Fl.***

-----Original Message-----

From: Talton, Rebecca <Rebecca.Talton@fpl.com>  
To: 'CHARLEY7722@AOL.COM' <CHARLEY7722@AOL.COM>  
Sent: Fri, Jul 29, 2022 4:51 pm  
Subject: Follow up from FPL

Dear Mr. Walsh,

Thank you for taking the time to speak with me. I am writing as a follow-up to our phone conversation concerning the minimum base bill charge on your bill.

As I explained, as part of Florida Power & Light Company's (FPL) rate case agreement that went into effect in January of this year, a newly established minimum base bill has been added to customers' bills who have less than \$ 25. base bills beginning in June. Notification about this approved change was sent to you in a customer newsletter in January and posted as a bill message on your May statement ?

The \$ 25. minimum base bill, which was approved by the FPSC during our settlement agreement in 2021 and signed by the Florida's Office of Public Counsel – the state's consumer advocate ? – applies to all residential and small business customers who have very low to zero net electricity usage ? This charge helps ensure all customers contribute toward fixed system costs, which do not vary with electricity usage ? The base charge of \$ 8.99 contributes toward the minimum base bill, so the maximum amount that would be added to your bill each month would be \$ 16.01 only if you have zero net energy usage ?

For more information about the minimum base bill and how it is calculated, please see the attached fact sheet or visit [FPL.com/rates](http://FPL.com/rates).

Mr. Walsh, I hope this information is helpful. Please know we appreciate you as a customer and value your input. Should you have additional questions or concerns, please feel free to contact me at 561-640-2196.

Sincerely,

**Rebecca Talton**

Customer Advocacy Resolution Supervisor

Office: (561) 640-2196



**We Are Committed to Excellence. We Do the Right Thing. We Treat People With Respect.**

## Iris Rollins

---

**From:** Shonna McCray  
**Sent:** Tuesday, August 9, 2022 3:39 PM  
**To:** 'blovesf@yahoo.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Francesca Wallace  
[blovesf@yahoo.com](mailto:blovesf@yahoo.com)

RE: FPSC Inquiry 1401239C

Dear Ms. Wallace:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum bill charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as “a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer’s electricity consumption on-site.” The rule states that “[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility’s electric grid **shall** be credited to the customer’s energy consumption for the next month’s billing cycle” (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer “**shall** accumulate and be used to offset the customer’s energy usage in subsequent months” (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers’ energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset “some” of the customer’s energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer’s consumption until either the credits or the consumption reach zero.

The Florida Public Service Commission approved Florida Power & Light Company’s (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL’s base rates through the end of 2025.

FPL’s net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff

has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Iris Rollins

---

**From:** Shonna McCray  
**Sent:** Tuesday, August 9, 2022 3:37 PM  
**To:** 'danbl25.db@gmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Susan Blackburn  
[danbl25.db@gmail.com](mailto:danbl25.db@gmail.com)

RE: FPSC Inquiry 1401279C

Dear Ms. Blackburn:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum billing charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The Florida Public Service Commission approved Florida Power & Light Company's (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL's net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Iris Rollins

---

**From:** Shonna McCray  
**Sent:** Tuesday, August 9, 2022 3:34 PM  
**To:** 'grgaz28@hotmail.com'  
**Cc:** Ellen Plendl  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Gale Graves  
grgaz28@hotmail.com

RE: FPSC Inquiry 1401281C

Dear Ms. Graves:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) and the minimum billing charge to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

The Florida Public Service Commission approved Florida Power & Light Company's (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL's net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray  
Regulatory Program Administrator  
Florida Public Service Commission

## Iris Rollins

---

**From:** Ellen Plendl  
**Sent:** Tuesday, August 9, 2022 2:04 PM  
**To:** 'jhernandezedd@yahoo.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Juanita Hernandez  
jhernandezedd@yahoo.com

RE: FPSC Inquiry 1401278C

Dear Ms. Hernandez:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.



The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Iris Rollins

---

**From:** Ellen Plendl  
**Sent:** Tuesday, August 9, 2022 1:58 PM  
**To:** 'bhoodmom@aim.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Jerry Hood  
bhoodmom@aim.com

RE: FPSC Inquiry 1401277C

Dear Mr. Hood:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

Customers who are experiencing difficulty in providing payment on their account can contact the following resources for financial assistance:

\* Low Income Home Energy Assistance Program --- Bay County Council on Aging, Inc. at 850-769-3468.

\* Elderly Electric Assistance (EHEAP), which provides assistance for home-energy emergencies to qualified, low-income households with at least one person 60 years of age or older. To find out about qualifications, you may contact your county's local EHEAP agency, or by calling 1-800-963-5337.

\* Our Florida offers electric assistance. The program is administered by the Florida Department of Children & Families. You can learn more information about Our Florida assistance by using the following link:

<https://www.ourflorida.com/>

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Iris Rollins

---

**From:** Ellen Plendl  
**Sent:** Tuesday, August 9, 2022 1:43 PM  
**To:** 'leon.devero@outlook.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Leon DeVero  
leon.devero@outlook.com

RE: FPSC Inquiry 1401273C

Dear Ms. Mr. DeVero:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Iris Rollins

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, August 8, 2022 9:18 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL and Solar power customers

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Francesca Wallace <blovesf@yahoo.com>  
**Sent:** Thursday, July 14, 2022 5:02 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL and Solar power customers

Good day Governor Desantis,

Are you aware that after you vetoed the net metering bill, FPL has imposed a minimum usage charge for those of us that fall below a certain usage threshold? Solar panel customers will be the bulk of this group.

I have solar panels that I pay a loan on every month. I understand that Republicans were pushing that bill because they claim that the average customer was subsidizing solar panel customers. I assure you that no one is helping me pay for my solar panels. Outside of a FEDERAL tax credit we were entitled to (which is not a subsidy) I am paying \$45000 for this system.

Is seems to me, FPL is now bypassing that veto and effectively making us buy our reserve kilowatt hours we produce and now tap into because of the warm summer months.

I'm not sure that there is anything that can be done at the state level about this, but as one of your supporters, I wanted you to be aware of the issue and am hopeful that you will look into this further.

Thank you for your time,

Francesca Wallace

[Sent from Yahoo Mail for iPhone](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Iris Rollins

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, August 8, 2022 9:18 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL Solar \$25 monthly increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Gale Graves <grgaz28@hotmail.com>  
**Sent:** Thursday, July 14, 2022 9:06 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** RE: FPL Solar \$25 monthly increase

I'm very disappointed that there is no grandfathering in for customers of FPL (Florida Power& Light) new monthly forced \$25.00 monthly fee.

Solar is nothing new to the state why penalized your already customers trying to help our environment. We signed up with very little Kilowatt pay back for our unused electric from the beginning.

I thought FPL was a smarter company to be ahead of the game and learn from Arizona's mistakes. You fell for big Corporation greed, and during our countries high inflation. Please stop this. I hope a class action suit gets moving.

Disgruntled,

Gale R Graves  
3006 Yukon Dr.  
Port Charlotte, FL 33948

Sent from [Mail](#) for Windows

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Iris Rollins

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, August 8, 2022 9:07 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Harold Blackburn <danbl25.db@gmail.com>  
**Sent:** Tuesday, July 26, 2022 11:05 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL

Why was FPL allowed to increase net metering customers bills to a minimum of \$25.00 to cover their costs?

Thank you,

Susan Blackburn

[nosnow01@hotmail.com](mailto:nosnow01@hotmail.com)

850 572 9877

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



## Iris Rollins

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, August 8, 2022 9:02 AM  
**To:** EOG-Referral  
**Subject:** FW: Electricity

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

From: Barbara Hood <bhoodmom@aim.com>  
Sent: Monday, August 1, 2022 9:00 AM  
To: GovernorRon.DeSantis@eog.myflorida.com  
Subject: Electricity

Gov DeSantis

Thank you for all you do for Florida. I am writing you concerning the power bills in Bay County. I realize it has been super hot lately, but the company that took over Gulf Power has doubled and in some cases tripled in price, and half of our utilities are gas. I really feel that they have a monopoly and charge whatever they want to. Would you please address this issue before we all have to apply for assistance!! Thank you so much!!

Jerry Hood

Sent from my iPhone

Sent from my iPhone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Iris Rollins

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, August 8, 2022 8:56 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL rate increase

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Leon DeVero <leon.devero@outlook.com>  
**Sent:** Tuesday, August 2, 2022 12:08 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL rate increase

[GovernorRon.Desantis@eog.myflorida.com](mailto:GovernorRon.Desantis@eog.myflorida.com)

Dear Governor DeSantis,

**My LARGE FAMILY OF VOTERS and I have supported you from the start.**

**But you've allowed FPL to raise rates by almost 20%. That was a terrible political move-**

**Especially now...**

**Many cannot afford such an increase. I'm asking you to roll back that increase. ThankYou.**

**Leon Rupe and family  
Vero Beach, FL 32963**

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Iris Rollins

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Monday, August 8, 2022 8:55 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL Bills out of control!

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Juanita Hernandez <jhernandezedd@yahoo.com>  
**Sent:** Wednesday, August 3, 2022 8:12 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL Bills out of control!

Dear Governor,

I am one your biggest supporters and hope that you receive this email as I am not typically prone to doing this. However, the increase in my FPL bill the last few months has motivated me to speak up and ask for you intervention somehow.

I'll make it brief my average electric bill went from \$300, to \$427 last month and now a whopping \$500! I live in a modest home, under \$2k square feet with no changes in my usage.

This topic is all over social media and Floridians need your intervention to stop this monopoly by FPL.

PLEASE HELP!

Respectfully,  
Juanita Hernandez  
13950 Barberry Ct  
Wellington, Fl. 33414

[Sent from Yahoo Mail for iPhone](#)

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.