

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

---

**DATE:** 08/15/2022  
**TO:** Office of Commission Clerk  
**FROM:** Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach  
**RE:** Customer Correspondence

---

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20210015.

RECEIVED-FPSC  
2022 AUG 15 AM 9:44  
COMMISSION  
CLERK

3534 Partridge Avenue

North Port, FL 34286

August 10, 2022

Florida Public Service Commission

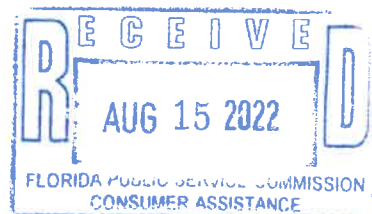
2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

Dear Sirs:

I am writing AGAIN to express my dissatisfaction at the Commission's approval of \$25.00 monthly (plus \$3.84 in taxes) for each FLP service. As you can see by my address, this affect my husband and myself greatly.

We spent \$65,600.00 to install 55 solar panels on our roof which went live April 28, 2022 after many delays. My monthly bill after the solar panels were installed was \$10.38 for the first month it went live. Because your commission approved a \$25 minimum monthly bill (apparently plus taxes) effective June 1, 2022. My Bill is now \$28.84 each month instead of \$10.38. How fair is that? **Not only am I generating double electricity than what we use, that extra energy is going to FLP for them to sell to other customers.** The extra energy that I produce and other solar panel owners as well will help relieve the demand on the FPL electric grid. You are penalizing those people who invested a lot of money to put solar panels on their homes. I don't buy the claim that FPL needs this basic monthly charge to stay in business. I have heard complaints from others who do not have solar that their electric bill has jumped tremendously. Because we produce more energy than we use of which the excess goes directly into the FPL grid, I don't even think I should have to pay a monthly fee each month, but \$10.38 is better than \$28.84.



Also we have a detached garage that is not part of our solar panel energy. It is a separate account with FPL. April 29, 2022 to May 31, 2022, my bill for that detached garage was \$19.88. Since you approved the increase on FPL electricity, effective June 1, 2022, my detached garage bill went from \$19.88 to \$31.96 for June 2022 which is an increase of \$12.08 for ONE MONTH & almost a 38% increase.

Not only have I been hit with a minimum bill for my house of \$28.84, but my detached garage has been increased by almost 38%. To say the least, I am very unhappy about the rulings by the Florida Public Service Commission. Had I known that there was a meeting to discuss changing these rules for FPL billing, I would have been involved then. Since I had no knowledge of the meeting in Dec. 2021, I am livid at your rulings in regards to the minimum FPL charge for each account with FPL.

My husband and I are both retired and living on a fixed income. We took money out of our savings to pay for the solar panels so we could go green and help the planet with the energy crisis and reduce our electricity bill each month. We are producing twice the energy that we are using which only helps FPL in providing electricity to other customers. There are many other solar owners like us.

Please reconsider your stand on the basic monthly charge of FPL electricity for solar panel owners who produce more than they use. I am sure you have the power to rescind this minimum monthly charge for each FPL account.

Cordially yours,



Sharon Fay Arnold & Ray A. Arnold

