

Antonia Hover

From: John Plescow
Sent: Tuesday, August 16, 2022 9:21 AM
To: Consumer Correspondence; Diane Hood
Subject: FW: To CLK Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Tuesday, August 16, 2022 8:16 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: To CLK Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Monday, August 15, 2022 5:01 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaint TRACKING NUMBER: 187984

CUSTOMER INFORMATION

Name: Sharon Mayhew
Telephone: (850) 867-5838
Email: svmay@comcast.net
Address: 804 Cason Circle Panama City FL 32405

BUSINESS INFORMATION

Business Account Name: Sharon Ann Mayhew Account Number: 21102-50475
Address: 804 Cason Circle Panama City FL 32405

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company
Details:

When I purchased my solar panels I was told that I have to pay a connection fee every month to be connected to the grid. Now I get a bill for almost \$30.00 because everyone is getting charged if their usage bill is under \$25.00. Why would people who are going green be punished for this. I already conserve energy but it is like telling us to forget cause we are going to pay for something we are not using anyway. I feel that FP&L is double dipping and making more money off the taxpayer than they need to. I intend to complain up the chain so if you are not going to do anything about this then I want to know who I contact next.