

**Hiep Nguyen**

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**From:** Ellen Plendl  
**Sent:** Tuesday, August 16, 2022 12:20 PM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** pramodh-gadipudi-correspondence.pdf; pramodh-gadipudi-response-letter-0817.pdf;  
Fwd The FPL Bureaucracy !; FW question; Consumer Inquiry - Florida Power & Light  
Company

See attached customer correspondence and replies for Docket No. 20210015.

## Diane Hood

**From:** Pramodh gadipudi <pramodhgms@gmail.com>  
**Sent:** Wednesday, July 20, 2022 10:40 AM  
**To:** PSC Media; Consumer Contact; Office of Chairman Fay; Office of Commissioner Graham; Office of Commissioner Clark; Office of Commissioner La Rosa; Office of Commissioner Passidomo  
**Subject:** Re: FPL Net Metering Solar Bill Calculation

Below is my Bill for reference and I highlighted the part where it is subtracting it .

Thank you Again.

FPL.com Page 1 E001

Electric Bill Statement  
For: May 25, 2022 to Jun 24, 2022 (30 days)  
Statement Date: Jun 24, 2022  
Account Number: 80121-81214  
Service Address:  
285 HOLLY FOREST DR  
SAINT AUGUSTINE, FL 32092

Hello Pramodh Gadipudi,  
Here's what you owe for this billing period.

**CURRENT BILL**

**\$25.66**

Jul 18, 2022

Receive predictable bills all year long. Enroll in FPL Budget Billing® FPL.com/BB

**KEEP IN MIND**

- Payments received after July 18, 2022 are considered late; a late payment charge, the greater of \$5.00 or 1.5% of your past due balance will apply. Your account may also be billed a deposit adjustment.
- 285 kWh were sent to the grid this period. 484 kWh were applied to reduce your bill. Your kWh reserve increased by 208. The kWh in your reserve is 509.
- The amount due on your account will be drafted automatically on or after July 08, 2022. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.
- Your bill is subject to a minimum base bill charge. Please visit FPL.com for details.

**BILL SUMMARY**

Amount of your last bill	9.23
Payments received	-9.23
Balance before new charges	0.00
Total new charges	25.66
<b>Total amount you owe</b>	<b>25.66</b>

FPL automatic bill pay - DO NOT PAY  
(See page 2 for bill details.)

A new minimum base bill of \$25, which was approved by the Florida Public Service Commission, is now in effect for metered residential customers whose monthly base electric service costs fall below \$25.

Customer Service: (386) 255-3020 Report Power Outages: 1-800-4OUTAGE (466-9243)  
Outside Florida: 1-800-228-3345 Hearing/Speech Impaired: 711 (Relay Service)

FPL

PRAMODH GADIPUDI  
41 HOLLY FOREST DR

On Wed, Jul 20, 2022 at 10:36 AM Pramodh gadipudi <pramodhgms@gmail.com> wrote:  
Hi Commissioners and PSC,

My Name is Pramodh Gadipudi and I live at 285 Holly Forest Dr, St. Augustine, FL 32092.

I installed Solar on my Rooftop in April thinking that I can save some money on electricity and also help the environment with Solar.

From June 1st FPL has increased the Minimum Bill to 25 Dollars instead of 9 Dollars even if we have the net metering , Not sure their Calculation is correct. They are charging us(Solar equipped customers) after deducting whatever we have generated and making it seem like we have not used anything from FPL.

FPL delivered me 454 kWh and I Delivered them 780 Kwh, that means I did use 454Kw from the FPL. They are not thinking of this as my Usage in that Minimum Charge .

They are first Subtracting it from Delivered Power first and Billing me 25 Dollars. This is Kind of One way and Discriminatory against Solar and Non-Solar Customers.

If they Consider my Usage in Minimum Bill First that is first 240KW and after if they Deduct what ever i have delivered, that make sense for me and Also FPL

FPL is kind of Calculating one way and Charging Solar Customers . Please take this in Consideration and Help us . We paid lots of money to Solar and Also paying to FPL Now.

In these tough times, you should help the Solar customers from these Monotony and blood sucking companies.

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Thanks & Regards  
Pramodh Gadipudi  
Mobile No:2817167225

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Thanks & Regards  
Pramodh Gadipudi  
Mobile No:2817167225

**Diane Hood**

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**From:** Diane Hood  
**Sent:** Wednesday, July 20, 2022 2:05 PM  
**To:** FPL\_FPSC\_Complaints@fpl.com  
**Subject:** 1399974E Pramodh Gadipudi  
**Attachments:** 2022\_07\_20\_14\_03\_24.pdf

Attention Florida Power & Light Company:

Please see attached Florida Public Service Commission Complaint. Please provide a response as outlined in the complaint.

John Plescow  
Regulatory Program Administrator  
Office of Consumer Assistance & Outreach  
Florida Public Service Commission

## Diane Hood

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**From:** Pramodh gadipudi <pramodhgms@gmail.com>  
**Sent:** Wednesday, July 20, 2022 10:37 AM  
**To:** PSC Media; Consumer Contact; Office of Chairman Fay; Office of Commissioner Graham; Office of Commissioner Clark; Office of Commissioner La Rosa; Office of Commissioner Passidomo  
**Subject:** FPL Net Metering Solar Bill Caluculation

Hi Commissioners and PSC,

My Name is Pramodh Gadipudi and I live at 285 Holly Forest Dr, St. Augustine, FL 32092.

I installed Solar on my Rooftop in April thinking that I can save some money on electricity and also help the environment with Solar.

From June 1st FPL has increased the Minimum Bill to 25 Dollars instead of 9 Dollars even if we have the net metering, Not sure their Calculation is correct. They are charging us (Solar equipped customers) after deducting whatever we have generated and making it seem like we have not used anything from FPL.

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They are first Subtracting it from Delivered Power first and Billing me 25 Dollars. This is Kind of One way and Discriminatory against Solar and Non-Solar Customers.

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FPL is kind of Calculating one way and Charging Solar Customers. Please take this in Consideration and Help us. We paid lots of money to Solar and Also paying to FPL Now.

In these tough times, you should help the Solar customers from these Monotony and blood sucking companies.

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Thanks & Regards  
Pramodh Gadipudi  
Mobile No:2817167225

# STATE OF FLORIDA

COMMISSIONERS:  
ANDREW GILES FAY, CHAIRMAN  
ART GRAHAM  
GARY F. CLARK  
MIKE LA ROSA  
GABRIELLA PASSIDOMO



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

## Public Service Commission

August 17, 2022

Mr. Pramodh Gadipudi  
285 Holly Forest Drive  
St. Augustine, FL 32092

RE: FPSC Inquiry 1399974E

Dear Mr. Gadipudi:

This is in response to your inquiry with the Florida Public Service Commission (PSC) regarding Florida Power & Light Company and the minimum billing charge.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as “a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer’s electricity consumption on-site.” The rule states that “[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility’s electric grid *shall* be credited to the customer’s energy consumption for the next month’s billing cycle” (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer “*shall* accumulate and be used to offset the customer’s energy usage in subsequent months” (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers’ energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset “some” of the customer’s energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer’s consumption until either the credits or the consumption reach zero.

The Florida Public Service Commission approved Florida Power & Light Company’s (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Mr. Pramodh Gadipudi

Page 2

August 17, 2022

entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL's net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's rate case, Docket 20210015.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Shonna McCray

Regulatory Program Administrator  
Office of Consumer Assistance & Outreach

SM:mep

## Hiep Nguyen

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**From:** charley7722@aol.com  
**Sent:** Friday, August 12, 2022 11:57 AM  
**To:** Office of Commissioner Passidomo  
**Cc:** Office of Chairman Fay; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner La Rosa; eric.silagy@fpl.com; Shonna McCray; Ellen Plendl; rebecca.talton@fpl.com; investigate@local10.com; newsdesk@local10.com; nperez@local10.com; hccaleadership@gmail.com; driftwoodcivicasociation@gmail.com; cherdale22@gmail.com; helpmehoward@wsvn.com; jane@kulaw.com; jju@kulaw.com; stacy@golantlaw.com; tj.therealestateguy@gmail.com; jjaye\_bats@att.net; john@jtcullen.com; bunny@jtcullen.com; earthladyj@aol.com; donaldflood1111@comcast.net; captdov@yahoo.com; aarachy@gmail.com; patriciawolf@comcast.net; lisaf@signatureflorida.com; carolyn.soucy@va.gov; denis.mcdonough@va.gov; ron.desantis@eog.myflorida.com  
**Subject:** Fwd: The FPL Bureaucracy !

**Commissioner Gabriella Passidomo,** [www.fpsc.gov](http://www.fpsc.gov)

**Good Day ! Docket No. 20210015 Tracking No's 187688 187738 FPL Account No. 26582 57510 FPSC Initial Inquiry No. 1398580C**

**FPL Minimum Rate Charge Criteria : ( Senior Citizen Request )**

***In my sincere effort to intelligently voice my legitimate concern, I am respectfully reaching out to your office today to request your direct assistance as well.***

***I have politely asked the C.E.O. of FPL Mr. Eric Silagy to submit a motion to the FPSC to amend the resolution in order to exempt Senior citizens such as myself from being monetarily penalized for a Lower KWH monthly usage.***

***Thank You Commissioner Passidomo.***

***Respectfully,***

***Michael J. Walsh***

***Senior Citizen- 82 Years Young.***

***US Navy Veteran 1957-1963 ADR2***

***Hollywood, Fl.***

-----Original Message-----

From: charley7722@aol.com

To: commissioner.passidomo@psc.state.fl.us <commissioner.passidomo@psc.state.fl.us>

Cc: commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.Larosa@psc.state.fl.us <commissioner.Larosa@psc.state.fl.us>; eric.silagy@fpl.com <eric.silagy@fpl.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; carolyn.soucy@va.gov <carolyn.soucy@va.gov>; smccray@psc.state.fl.us <smccray@psc.state.fl.us>; investigate@local10.com <investigate@local10.com>; fl23response@mail.house.gov <fl23response@mail.house.gov>;



evan.jenne@myfloridahouse.gov <evan.jenne@myfloridahouse.gov>; newsdesk@local10.com <newsdesk@local10.com>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; nperez@local10.com <nperez@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; earthladyj@aol.com <earthladyj@aol.com>; ritaqueen99@gmail.com <ritaqueen99@gmail.com>; patriciawolf@comcast.net <patriciawolf@comcast.net>; donaldflood1111@comcast.net <donaldflood1111@comcast.net>; captdov@yahoo.com <captdov@yahoo.com>; aarachy@gmail.com <aarachy@gmail.com>; robejaslo@aol.com <robejaslo@aol.com>; cherdale22@gmail.com <cherdale22@gmail.com>; eplendl@psc.state.fl.us <eplendl@psc.state.fl.us>; cahfree2@gmail.com <cahfree2@gmail.com>; jjaye\_bats@att.net <jjaye\_bats@att.net>; judycb@bellsouth.net <judycb@bellsouth.net>; glendapagancortes@gmail.com <glendapagancortes@gmail.com>; driftwoodcivicassociation@gmail.com <driftwoodcivicassociation@gmail.com>; helenandred@gmail.com <helenandred@gmail.com>; donnaokeefe@att.net <donnaokeefe@att.net>; donna@kdbiederman.com <donna@kdbiederman.com>; hccaleadership@gmail.com <hccaleadership@gmail.com>; highlandgardens7@bellsouth.net <highlandgardens7@bellsouth.net>; hwdgardens@gmail.com <hwdgardens@gmail.com>; zvsmith3@gmail.com <zvsmith3@gmail.com>; rlp.pco46@gmail.com <rlp.pco46@gmail.com>; dprpca@aol.com <dprpca@aol.com>; landerson@hollywoodfl.org <landerson@hollywoodfl.org>; cshuham@hollywoodfl.org <cshuham@hollywoodfl.org>; jlevy@hollywoodfl.org <jlevy@hollywoodfl.org>; lsherwood@hollywoodfl.org <lsherwood@hollywoodfl.org>; kbiederman@hollywoodfl.org <kbiederman@hollywoodfl.org>; agruber@hollywoodfl.org <agruber@hollywoodfl.org>; tcallari@hollywoodfl.org <tcallari@hollywoodfl.org>; lisaf@signatureflorida.com <lisaf@signatureflorida.com>

Sent: Tue, Jul 26, 2022 3:47 pm

Subject: The FPL Bureaucracy !

**Commissioner Gabriella Passidomo,**

**www.fpsc.gov**

**Good Afternoon !**

**Ref : Docket # 20210015 Tracking Numbers : 187688 187738 FPSC Initial Inquiry No : 1398580C**

**The FPL Bureaucracy : ( Minimum Electrical Rate Usage Increase ? )**

**As an intelligent individual who has no doubt done his homework, I am still in amazement as to how the FPSC could of granted permission for FPL to raise the minimum electrical rate usage charge ?**

**Myself, and no doubt many more out there in Florida are being monetarily penalized primarily due to a Lower Monthly KWH usage ?**

**Does this make any sense Commissioner Passidomo ?**

**Many Individuals in my neighborhood have also complained of same, as I have advised them all to file their legitimate complaint with the FPSC. 1-800-342 3552**

**Where we proceed to from here is also anybody's guess, as FPL seems to be in the drivers seat ? ( Thank You FPL )**

**Thank You.**

**Respectfully,**

**Michael J. Walsh**

**Senior Citizen**

**US Navy Veteran 1957-1963 ADR2**

**Hollywood, Fl.**

## Hiep Nguyen

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Tuesday, August 16, 2022 9:06 AM  
**To:** EOG-Referral  
**Subject:** FW: question

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** waldson almeida <waldson7@hotmail.com>  
**Sent:** Sunday, August 14, 2022 11:40 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** question

Letter of supplication to our congressmen, legislators and all those politicians who, before being elected, always promise to care for the well-being of the population.

I'm not a connoisseur of electricity, so I couldn't do an exact dissertation on its operation and consumption, but I'm a dissatisfied and dissatisfied consumer with the abuses in the tariffs charged by our supplier FPL - Florida Power Light.

Whenever the user wants to look for information on how to save money, appliances and advice are mentioned such as: See your air conditioner, see your hot water and etc etc. Well, we exchanged our air conditioner for the most efficient one on the market and from a reputable brand, our hot water system is gas and does not use electricity, all our home lamps are LED, which they said consumes very little electricity, however our monthly electricity bill has been suffering from increases that are beyond our power to pay, so I ask our representatives to work on behalf of their taxpayers so that we are not unfairly burdened with paying excessively high bills .

I and certainly many others are unhappy with the excessive unfair bills charged by the FPL. We appreciate all the efforts our representatives can make to fight for whom we entrust our votes.

No further

Waldson Almeida  
Citizen of the United States and contributor to the growth of this nation.

Carta de súplica a nuestros congresistas, legisladores y todos aquellos políticos que antes de ser elegidos siempre se comprometen a velar por el bienestar de la población.

No soy un conocedor de la electricidad, por lo que no podría hacer una disertación exacta sobre su funcionamiento y consumo, pero soy un consumidor insatisfecho e insatisfecho con los abusos en las tarifas que cobra nuestro proveedor FPL - Florida Power Light.

Siempre que el usuario quiere buscar información sobre cómo ahorrar dinero, electrodomésticos y se mencionan consejos como: Ver tu aire acondicionado, ver tu agua caliente y etc etc. Bueno, cambiamos nuestro aire acondicionado por el más eficiente del mercado y de una marca reconocida, nuestro sistema de agua caliente es a gas y no usa electricidad, todas las lámparas de nuestra casa son LED, que dicen que consume muy poca electricidad, sin embargo, nuestra la factura mensual de electricidad ha sufrido aumentos que están más allá de nuestro poder de pago, por lo que les pido a nuestros representantes que trabajen en nombre de sus contribuyentes para que no seamos gravados injustamente con el pago de facturas excesivamente altas.

Yo y ciertamente muchos otros estamos descontentos con las facturas excesivas e injustas que cobra el FPL. Agradecemos todos los esfuerzos que pueden hacer nuestros representantes para luchar por quienes confiamos nuestros votos.

Sin más

Waldson Almeida

Ciudadano de los Estados Unidos y contribuyente al crecimiento de esta nación.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Hiep Nguyen

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**From:** Ellen Plendl  
**Sent:** Tuesday, August 16, 2022 9:29 AM  
**To:** 'waldson7@hotmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Waldson Almeida  
waldson7@hotmail.com

RE: FPSC Inquiry 1401694C

Dear Mr. Almeida:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's petition.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)