

**Antonia Hover**

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**From:** Ellen Plendl  
**Sent:** Thursday, August 18, 2022 9:18 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; Consumer Inquiry - Florida Power & Light Company; FW Extortion by Florida Power and Light ; FW NWF & FPL; FW FPL.. OUTRAGEOUS INCREASE; FW FPL punishing the poor and rooftop solar; FW FPL price gouging NW Florida; Consumer Inquiry - Florida Power & Light Company; FW FPL; FW FPL; FW Florida Power and Light FPL; FW FPL; Innocent Victim Of Circumstance.; FW Minimum Base Bill Charge and Customer Solar Generation Reserve ; james-cox-response-letter-0818.pdf

See attached customer correspondence and replies for Docket No. 20210015.

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Thursday, August 18, 2022 8:31 AM  
**To:** 'randy@imarubin.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Randy Rubin  
randy@imarubin.com

RE: FPSC Inquiry 1401865C

Dear Mr. Rubin:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Thursday, August 18, 2022 8:26 AM  
**To:** 'davemar57@outlook.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Dave Marino  
davemar57@outlook.com

RE: FPSC Inquiry 1401864C

Dear Mr. Marino:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

---

**From:** Ellen Plendl  
**Sent:** Thursday, August 18, 2022 8:23 AM  
**To:** 'markjohnson4602@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Mark Johnson  
markjohnson4602@gmail.com

RE: FPSC Inquiry 1401863C

Dear Mr. Johnson:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
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1-800-511-0809 (fax)

## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Thursday, August 18, 2022 8:20 AM  
**To:** 'b.r.williams15@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Billy Williams  
b.r.williams15@gmail.com

RE: FPSC Inquiry 1401861C

Dear Mr. Williams:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Thursday, August 18, 2022 8:12 AM  
**To:** 'bettyrader@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Betty Rader  
bettyrader@gmail.com

RE: FPSC Inquiry 1401858C

Dear Ms. Rader:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

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Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
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1-800-511-0809 (fax)

## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:11 AM  
**To:** EOG-Referral  
**Subject:** FW: Extortion by Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

---

**From:** Philips, Sally <sally.b.philips@gmail.com>  
**Sent:** Wednesday, August 17, 2022 4:46 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Extortion by Florida Power and Light

Dear Governor DeSantis,

My name is Sally Philips and I am reaching out to you from South Miami. Thank you for vetoing HB 741 and protecting Florida families from utility overreach, additional charges and our right to energy freedom. Unfortunately, this wasn't the only recent rate hike. I am being unfairly charged a minimum bill because I own solar panels and back-up batteries.

I believe this is unfair, because I made this investment with my own money. I did it, because I want to contribute the least I can to pollution, and because the grid frequently goes down. In the last two months it has gone down four times for a total of 21 minutes. Because I have my own energy source, I was unaware of these outages – my computer did not die, my fans do not stop, and my lights did not blink nor go out.

As a solar homeowner, I went solar, because I do not own and do not want to own nor maintain a fossil fuel generator. I do not like the noise nor the pollution of these motors.

Using my own earned credits to reduce my bill and then hitting me with a minimum bill is double-dipping and stealing from my investment. In addition, because my system produces more electricity than I use, Florida Power and Light reimburses me at a fraction (~ ¼) of the fee they charge their retail customers. The extra money I pay to them is neither insurance against a power outage, nor can I count it as a charity donation when I itemize income tax deductions. Recently my monthly bill has gone from \$10.77 to \$29.93 (279%). I have experienced NO increase in the services that FP&L provides me. Essentially, I am paying an involuntary insurance against loss of power if my solar system goes down. (My Social Security and pension payments have hardly increased.)

Please advocate for these new fees to be reconsidered by the Public Service Commission. Thank you for your leadership for Floridians like me whose voice – though I have written to the Commission - does not seem to carry the same weight as yours.

Sincerely yours,  
Sally B. Philips

Sally B. Philips

Sent from [Mail](#) for Windows

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:10 AM  
**To:** EOG-Referral  
**Subject:** FW: NWF & FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

**From:** betty rader <bettyrader@gmail.com>  
**Sent:** Friday, July 29, 2022 8:07 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** NWF & FPL

Governor, I'm assuming you are well aware that the residents in NWF are being gouged by FPL. The rates being charged are enormous and some are downright outlandish. Something has to be done with an investigation into the FPL billing of your constituents here. We are being charged way over the rates of anywhere else in Florida. It's great you do a lot of things for other matters in Florida, but do not forget us in in the Panhandle, we are in dire need of a major investigation of FPL practices. Please listen, because we are speaking volumes here. Our power bills are making it unaffordable to live here, unless that has been the plan all along. It's kind of seeming that way.

Sent from my iPad

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:11 AM  
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I believe this is unfair, because I made this investment with my own money. I did it, because I want to contribute the least I can to pollution, and because the grid frequently goes down. In the last two months it has gone down four times for a total of 21 minutes. Because I have my own energy source, I was unaware of these outages – my computer did not die, my fans do not stop, and my lights did not blink nor go out.

As a solar homeowner, I went solar, because I do not own and do not want to own nor maintain a fossil fuel generator. I do not like the noise nor the pollution of these motors.

Using my own earned credits to reduce my bill and then hitting me with a minimum bill is double-dipping and stealing from my investment. In addition, because my system produces more electricity than I use, Florida Power and Light reimburses me at a fraction (~ ¼) of the fee they charge their retail customers. The extra money I pay to them is neither insurance against a power outage, nor can I count it as a charity donation when I itemize income tax deductions. Recently my monthly bill has gone from \$10.77 to \$29.93 (279%). I have experienced NO increase in the services that FP&L provides me. Essentially, I am paying an involuntary insurance against loss of power if my solar system goes down. (My Social Security and pension payments have hardly increased.)

Please advocate for these new fees to be reconsidered by the Public Service Commission. Thank you for your leadership for Floridians like me whose voice – though I have written to the Commission - does not seem to carry the same weight as yours.

Sincerely yours,  
Sally B. Philips

Sally B. Philips

Sent from [Mail](#) for Windows

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**Sent:** Friday, July 29, 2022 8:07 PM  
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Sent from my iPad

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:09 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL.. OUTRAGEOUS INCREASE

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Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Billy Williams <b.r.williams15@gmail.com>  
**Sent:** Sunday, August 7, 2022 9:28 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL.. OUTRAGEOUS INCREASE

1st you ALLOWED the homeowners insurance companies to cancel people for no reason and our rates have tripled in the last 3 years.

Now we must suffer even more as our Florida power light bills have gone crazy this year.

My FPL bills are \$90 to \$100.00 more or EACH MONTH this year versus last year.

I AM SEEING A 25% INCREASE,  
THIS IS OUTRAGEOUS, WHY ?

I am not the only one as I have gone on the next door app and have read all the complaints about the outrageous FPL Bills that people are receiving.

On top of that my water bill used to be about \$80 plus dollars every month.

my last two water bill has been \$130 & \$139 this is about a 60% increase  
WHY?

Ron, Maybe you should stop spending so much time attacking Anthony fauci and worrying about masks or worrying about the gay society & Disney world and CONCENTRATE on the things that mean most to Floriaidians.

Like having an electric bill that we can afford and a water bill that we can can afford and homeowners insurance that has not tripled over the past 3 years.

YOUR PRIORITIES ARE ALL WRONG.

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:08 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL punishing the poor and rooftop solar

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Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

**From:** RICHARD NAVIN <rnavindmd@aol.com>  
**Sent:** Tuesday, August 9, 2022 5:57 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL punishing the poor and rooftop solar

Governor DeSantis,

Thank you for vetoing the FPL bill that would have destroyed any new roof top solar.

FPL is now charging an outrageous \$25/mo "minimum usage fee". They already charge everyone a monthly "service fee".

This clearly is meant to punish people that use less than 200kwh/mo. This includes many very poor people and those that have chosen to install rooftop solar and generate their own.

FPL does not need this \$\$\$.

Please do what you can to eliminate this money grab by FPL.

Thank you,

Richard Navin  
15036 Cuberra Lane  
Bonita Springs, FL 34135  
Sent from my iPhone

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## Antonia Hover

---

**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:08 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL price gouging NW Florida

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Mark J <markjohnson4602@gmail.com>  
**Sent:** Thursday, August 11, 2022 9:36 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL price gouging NW Florida

Governor DeSantis,

First of all, thank you for everything you have done to protect our rights here in the great state of Florida these past few years. But the people of NW Florida need you again as FPL (Florida Power & Light) has taken over from Gulf Power and everyone's power bills have drastically increased. My own is now regularly \$400 a month, but my electricity usage is no different from what Gulf Power charged me \$200 for.

Coupled with the Biden Administration's 8.5% inflation, FPL is crippling the families of NW Florida. Many of us have had to choose between having electricity or having enough food to feed our families. They shut off Power to houses without even providing a disconnect notice ahead of time, and demand we pay to get it turned back on in the middle of the week. Who gets paid in the middle of the week? Well, I'll tell you.... FPL does.

Please do something about this. Your people are suffering.

Mark Johnson  
USN 2002-2013

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## Antonia Hover

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**From:** Ellen Plendl  
**Sent:** Thursday, August 18, 2022 8:08 AM  
**To:** 'gabgogators@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Mr. Gregg Brannen  
gabgogators@gmail.com

RE: FPSC Inquiry 1401856E

Dear Mr. Brannen:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at <http://www.floridapsc.com>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl  
Regulatory Consultant  
Florida Public Service Commission  
Office of Consumer Assistance & Outreach  
1-800-342-3552 (phone)  
1-800-511-0809 (fax)

## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:06 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** davemar57@outlook.com <davemar57@outlook.com>  
**Sent:** Friday, August 12, 2022 1:06 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL

Hello Governor,

First, I want to congratulate you for your governance and leadership for our state, and I hope the First Lady is doing well.

My concerns relate to my FPL bill. Over the last three months my electric bill increased 20 dollars each month and over the last 5 months my bill increased \$80.00. I feel like I'm getting gouged and I was wondering if you're getting the same inquiry and is anyone looking into FPL as far as price gouging. I did contact FPL and really no answers.

Thank you and keep up the great work,

Dave Marino

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## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:06 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

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**From:** Randy Rubin <randy@imarubin.com>  
**Sent:** Sunday, August 14, 2022 2:20 PM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL

Something needs to be done with this company that Florida is allowing to price gouge it's citizens!!!

## NextEra Energy violates public trust

Reports that our hometown power company, NextEra Energy and its FPL subsidiary, used a consultant to overturn elections, dig up dirt on city officials, spy on a reporter and suggest other malevolent ways to propagandize for profit and wipe the slate clean of those who might question it, are discouraging and despicable.

Clearly this Fortune 500 corporation's executive suite has grown far too insular. Call us naive, but even to contemplate hiring consultants who specialize in such behavior is beyond atrocious and calls for immediate shareholder action. One has to fear, as this news surfaced only by the grace of internal warfare at the Matrix, LLC. consulting firm, what else FPL might be conjuring that we don't know about.

The Orlando Sentinel reported the utility's CEO, Eric Silagy, ordered subordinates to make life 'a living hell' for one state lawmaker whose bill would let landlords sell tenants cheap solar power, bypassing FPL. The utility's consultants got someone with the same last name to run against the offending state senator, splitting the vote and ousting the senator in the next election. The ringer later said he'd been bribed to do it.

Emails and other documents leaked to the Sentinel and Miami Herald showed the utility's hired hands had one Jacksonville newspaper reporter who'd written critically about FPL tailed.



And if you can't win over the media, why not be the media? 'Matrix also exerted political influence through the press, with its operatives acquiring control of a Tallahassee-based politics news site, The Capitolist. That gave Matrix consultants and FPL executives direct input on Capitolist stories,' the Sentinel wrote.

'The site's publisher, Brian Burgess, a former top spokesperson for past Florida Gov. Rick Scott, also suggested in emails that Matrix should lure prominent Florida journalists to a new site or purchase local papers owned by media giant Gannett Co. (owner of this newspaper and the Palm Beach Daily News) and then lay off most of the "clown reporters," to "inject content" into publications without anyone knowing who was "pulling the strings." That proposal was forwarded to Silagy at FPL but never came to fruition.

Ari Peskoe, Director of the Electricity Law Initiative at Harvard Law School, told the Sentinel that the "whole purpose" of firms like Matrix "is to conceal that it's the utility doing this."

FPL has shrugged off the reports. A spokesman said buying a news outlet would make no business sense.

FPL has a right to press for higher rates and higher profits. Earlier this year the state granted them a new se-

**See EDITORIAL, Page 8F**



Continued from Page 6F

ries of increases to be implemented over the next few years. That's just business. The company jumped the shark, though, when in addition to rate hikes for itself, it lobbied hard to get the state to cut rates that homeowners get for selling back their rooftop solar panel electricity to the utility. The company, which has worked laudably to expand solar capacity in recent years, argued that it would be more efficient for it to be the one to collect the sun's power rather than further encourage individual homeowners. It was a greedy move and the press and public saw through it.

But these latest revelations show that was just a hint of the behind-the-scenes attitudes putting profits above conscience.

NextEra presents itself to the public as a knight in shining armor, with its constant improvements in hurricane preparedness and response, and its transitions from oil to natural gas, expansion of solar generation and research into green hydrogen as another alternative fuel source. It employs thousands throughout the state and from all appearances serves customers well, a good corporate example for all. But its heavy-handed, backroom efforts to control public debate prove that elements within NextEra harbor Stone Age attitudes and methods.

Shareholders, regulators and the taxpaying public that allows it to generate big, monopolistic profits need to rein-in these moves if NextEra execs won't do it

themselves, because the one thing that's not easy for a big power company to generate is trust.

*This editorial was written by the Palm Beach Post, a USA TODAY FLORIDA newspaper.*

Sent from my iPhone

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## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:04 AM  
**To:** EOG-Referral  
**Subject:** FW: Florida Power and Light FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

**From:** Gregg Brannen <gabgogators@gmail.com>  
**Sent:** Sunday, August 14, 2022 9:09 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** Florida Power and Light FPL

What are you going to do about the outrageous increase in FPL rates in Pensacola,FL. along with the rest of Northwest Florida? I'm sure aware FPL is a regulated monopoly. I thought monopoly were banned in the USA. When is the Florida PSC starting to regulate this monopoly. The rates are a very greedy way to make up for the company's losses during COVID-19. SOMETHING MUST BE DONE!

Sent from my iPhone

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## Antonia Hover

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**From:** Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>  
**Sent:** Thursday, August 18, 2022 8:03 AM  
**To:** EOG-Referral  
**Subject:** FW: FPL

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn  
Office of Citizen Services  
Executive Office of the Governor

-----Original Message-----

**From:** Gregg Brannen <gabgogators@gmail.com>  
**Sent:** Sunday, August 14, 2022 9:15 AM  
**To:** GovernorRon.DeSantis@eog.myflorida.com  
**Subject:** FPL

When are you going to demand that the FPL's power rates to be drastically/severely lowered in Pensacola/Northwest Florida? THIS MUST STOP!

Sent from my iPhone

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

## Antonia Hover

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**From:** charley7722@aol.com  
**Sent:** Tuesday, August 16, 2022 4:25 PM  
**To:** eric.silagy@fpl.com  
**Cc:** Shonna McCray; Ellen Plendl; jane@kulaw.com; Office of Chairman Fay; Office of Commissioner Passidomo; ron.desantis@eog.myflorida.com; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner La Rosa; rebecca.talton@fpl.com; stacy@golantlaw.com; commissioner.larosa@psc.stste.fl.us; fl23response@mail.house.gov; info.clerkweb@mail.house.gov; evan.jenne@myfloridahouse.gov  
**Subject:** Innocent Victim Of Circumstance.

Chairman Eric Silagy, [www.fpl.com](http://www.fpl.com)

**Good Afternoon !      FPSC Docket No. 20210015      FPL Account No. 26582 57510**

**Ref : Innocent Victim Of Circumstance.**

***I am writing to request your kind consideration, as I have no idea if I have any recourse at this time.***

***I am being unfairly, and also monetarily penalized by FPL for my lower KWH usage per month.***

***In the interim FPL has made no sincere effort to date to either commend, praise, or to even reward me for same as a long time loyal customer of FPL since the year 1976.***

***I am retired and living on a fixed income, and would sincerely appreciate your understanding of my current financial predicament.***

***I reside in a single household. Have No AC, and No Hot Water Heater. ( Aetna Silver Sneakers Member )***

***I also suffer from PTSD, and Tinnitus as a US Navy Veteran.***

***Thank You For Your Time, and also Consideration Sir.***

***Respectfully,***

***Michael J. Walsh- 82 Years Young.***

***US Navy Veteran 1957-1963 ADR2***

***Hollywood, Fl.***

## Antonia Hover

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**From:** Angie Calhoun  
**Sent:** Friday, July 29, 2022 2:11 PM  
**To:** Shonna McCray; Ellen Plendl  
**Subject:** FW: Minimum Base Bill Charge and Customer Solar Generation Reserve

The customer has addressed his concerns to the Commissioners, however has not, as far as I know, sent this to them. Will you handle?

Angie

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**From:** JAMIE COX <[jamiecox@icloud.com](mailto:jamiecox@icloud.com)>  
**Sent:** Friday, July 29, 2022 1:38 PM  
**To:** Consumer Contact <[Contact@PSC.STATE.FL.US](mailto:Contact@PSC.STATE.FL.US)>  
**Subject:** Minimum Base Bill Charge and Customer Solar Generation Reserve

July 29, 2022

### Florida Public Service Commission

2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850  
1-800-342-3552  
[contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)

Re: Minimum Base Bill Charge and Customer Solar Generation Reserve

Dear Commissioners,

I am writing concerning the minimum base bill charge recently approved by the PSC, and FPL's billing practices concerning that minimum.

### The Problem

I own a customer-owned rooftop solar generation system. Some months I generate more kWh than I consume. Those are credited to a reserve which is used to offset my bill in months when I generate less than I consume. This has not changed.

The "Minimum base bill charge" on my FPL bill is \$16.01. At current rates and fuel charges that corresponds to a usage of approximately 147 kWh.

In my billing month ending July 15, 2022, my net electricity usage was 273 kWh. FPL deducted 273 kWh from my reserve. This is the problem. My bill includes the statement:

*641 kWh were sent to the grid this period. 914 kWh were applied to reduce your bill. Your kWh reserve decreased by 273. The kWh in your reserve is 2,134*

That statement is false and misleading. While 767 kWh did apply to reduce my bill, another 147 kWh did not reduce my bill in any way. If FPL had only applied 767 kWh towards my bill, my bill would be exactly the same due to the minimum base bill.

FPL should have only deducted  $273-147 = 126$  kWh from my reserve, which would leave my billing amount unchanged.

Essentially, **FPL has charged me for the same electricity twice**: Once in dollars, and again in my previous generation, which was taken with no compensation whatsoever. This problem appears to affect all residential solar customers in months where a) they have a reserve from previous months, and b) they consume more electricity than they generate. The amount of this overcharge is up to \$16.01 per customer per month.

### **What I want the PSC to do**

- 1.) Make it clear to the utilities that they may only deduct credits from a customer's reserve to the extent that they actually reduce the customer's bill, considering the minimum base bill that is now in effect.
- 2.) Prohibit utilities from making false claims on the bill about those reserve deductions reducing the customer's bill.
- 3.) Have the utilities issue refunds either in the form of kWh reserve, or in dollars, for the uncompensated reserve reductions in prior months.

Thank you for your attention to this matter.

James Cox  
[jamiecox@icloud.com](mailto:jamiecox@icloud.com)

STATE OF FLORIDA

COMMISSIONERS:  
ANDREW GILES FAY, CHAIRMAN  
ART GRAHAM  
GARY F. CLARK  
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GABRIELLA PASSIDOMO



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR  
DIRECTOR  
(850) 413-6482

# Public Service Commission

August 18, 2022

Mr. James M. Cox  
4148 Sparrow Hawk Rd  
Melbourne, FL, 32934

RE: FPSC Inquiry 1400651C

Dear Mr. Cox:

This is in response to your inquiry with the Florida Public Service Commission (PSC) regarding Florida Power & Light Company and the minimum billing charge.

Under Rule 25-6.065, Florida Administrative Code (F.A.C.), net metering is defined as “a metering and billing methodology whereby customer-owned renewable generation is allowed to offset the customer’s electricity consumption on-site.” The rule states that “[d]uring any billing cycle, excess customer-owned renewable generation delivered to the investor-owned utility’s electric grid *shall* be credited to the customer’s energy consumption for the next month’s billing cycle” (Rule 25-6.065(8)(e), F.A.C., emphasis added). Further, excess energy credits produced by the customer “*shall* accumulate and be used to offset the customer’s energy usage in subsequent months” (Rule 25-6.065(8)(f), F.A.C., emphasis added).

The net metering rule requires utilities to offset customer energy consumption during each billing cycle with excess renewable energy credits accumulated by that customer. For some customers, the requirement on the utility to offset the customers’ energy consumption with accumulated credits may result in a monthly bill that falls below \$25. If that is the case, the new minimum monthly bill charge will be applied to bring the monthly bill up to \$25. Some customers have suggested that the utility only offset consumption to the point that they stay at or above a \$25 monthly bill, thereby reserving the credits that would bring them below the minimum bill. However, the net metering rule does not provide the utility with discretion to offset “some” of the customer’s energy consumption in order to not go below \$25. The utility is required to apply energy credits to the customer’s consumption until either the credits or the consumption reach zero.

The Florida Public Service Commission approved Florida Power & Light Company’s (FPL) general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was

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Internet E-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)



Mr. James M. Cox

Page 2

August 18, 2022

entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

FPL's net metering program will continue to function as it always has. Credits for kWhs delivered to the grid, compared to the kWhs taken from the grid will be calculated as they have been historically. The only change is that customers who have a bill under \$25 after net metering in any given month will now receive the minimum bill of \$25. Commission staff has confirmed that FPL continues to implement net metering practices pursuant to the requirements of the net metering rule.

FPL explained that the minimum bill provision was included in the settlement agreement to ensure that all residential and general service non-demand customers contribute towards fixed costs of maintaining the electric system, costs which exist as a result of serving even limited amounts of energy to customers. The Commission approved the settlement agreement as being in the public interest when taken as a whole, and providing a comprehensive and balanced resolution to FPL's original petition for a base rate increase that provides rate stability for FPL's customers.

We have added your concerns to our files as a protest to the FPL's rate case, Docket 20210015.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,



Shonna McCray

Regulatory Program Administrator

Office of Consumer Assistance & Outreach

SM:mep