CORRESPONDENCE 8/29/2022 DOCUMENT NO. 05723-2022

Antonia Hover

From: Shonna McCray

Sent: Monday, August 29, 2022 8:59 AM

To: Consumer Correspondence

Subject: Consumer Correspondence for Docket 20220064-WS

Attachments: Scan0024.pdf; TC Utilities Letter (1).docx

Please add the attached consumer correspondence to Docket No. 20220064-WS.

Thanks, Shonna McCray

From: max < max32174@yahoo.com > Sent: Friday, August 26, 2022 9:40 PM

To: Consina Griffin-Greaux < CGriffin@psc.state.fl.us>

Subject: Our discussion on Friday about Tymber Creek Utilities Inc.

Hi again! I am doing as instructed and attaching a copy of the letter all residents of Tymber Creek received about TWO weeks ago. I emphasize the two weeks because the company purchasing the utility is stating that these were sent August 1st and I don't believe that to be at all true!! To remind you of our conversation, I have also attached a copy of the letter I wrote in response to that letter.

You said that your supervisor would review and contact me on Monday and I have advised the President of the Homeowners Association of same. I will be here all day.

Best Regards

Carol Sutherby 129 Hollow Branch Crossing Ormond Beach Fl 32174 386-673-3062

NOTICE OF APPLICATION FOR AUTHORITY TO TRANSFER WATER AND WASTEWATER CERTIFICATES OF AUTHORIZATION TO ANOTHER REGULATED UTILITY

DOCKET NO. 20220064-WS

APPLICATION FOR TRANSFER OF WATER AND WASTEWATER FACILITIES OF TYMBER CREEK UTILITIES, INC., WATER CERTIFICATE NO. 303-W, AND WASTEWATER CERTIFICATE NO. 252-S TO CSWR-FLORIDA UTILITY OPERATING COMPANY, LLC, IN VOLUSIA COUNTY

DATE OF CUSTOMER NOTICE — 08/01/22

Notice is hereby given that CSWR-Florida Utility Operating Company, LLC ("Central States Water Resources") has filed an Application for Approval of Transfer of the Water and Wastewater Systems of Tymber Creek Utilities, Inc. in Volusia County, Florida, pursuant to Section 360.071, Florida Statutes, and Rule 25-30.037, Florida Administrative Code.

Central States Water Resources is not requesting a change to rates, classifications, charges, or rules and regulations; therefore, your current rates will not be affected by this transfer. The Tymber Creek Utilities, Inc. water and wastewater systems provide service to the Tymber Creek Subdivision and the Lost Creek Subdivision and the surrounding community in the following described service territory in Volusia County, Florida:

The following is a simplified legal description of the Utility's service territory. For the full legal description, please contact Central States Water Resources at the contact information below.

WATER AND WASTEWATER LEGAL DESCRIPTION

Township 14 South, Range 31 East, Sections 24 and 25

Common Street Names Affected by Transfer: Amberwood Ct, Applegate Landing, Ashford Ct, Bay Pines Ct, Baymeadow Ct, Bayridge Ct, Baywater Ct, Becon Tree Ct, Bent Creek Lane, Black Oak Lane, Briarfield Ct, Cambridge Ct, Chimney Hill Pl, Cloverdale Ct, Coventry Ct, Creeksbridge Ct, Crestwood Ct, Fox Glen Ct, Gatewood Ct, Groover Creek, Hickory Hill Pl, Hollow Branch Crossing, Inglewood Ct, Lost Creek Ln, Mill Spring Pl, Millview Ct, Muddy Creek Ln, Oak Fern Circle, Raintree Ct, Ravenwood Ct, Ridge Field Pl, Sand Creek Ln, Snaresbrook Ct, Summerhaze Ct, Summerhill Ct, Suntree Ct, Tymber Run, Waterford Ct, Wheatfield Pl, Wicksfield Ct, Willow Bend Ln, Windrift Ct, Windwood Pl, Woodfield Ct, Woodstock Ct

For more information concerning this notice, please contact the Utility at the address below:

Central States Water Resources 1650 Des Peres Rd., Suite 303 St. Louis, MO 63131 Office: (314) 736-4672 Fax: (314) 736-4743

Email address: regulatory@cswrgroup.com

Any objection to the application must be filed with the Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, no later than thirty (30) days after the last date that the notice was mailed or published, whichever is later.

August 25, 2022

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, Florida 32399-0850

Re: Docket No. 20220064-WS Tymber Creek Utilities, inc.

In reference to the above application for sale and transfer of Tymber Creek Utilities to Central States Water Resources I fervently object at this time due to the fact that Tymber Creek Utilities months ago had an underground wastewater leak that damaged the road and failed to properly repair the damage in the subdivision. They made a half-hearted effort to put a band aid repair on it, but the asphalt and roadbed continues to collapse. The HOA boards of directors have contacted Tymber Creek Utilities numerous times to repair everything properly but there has been basically no response from them. I feel Tymber Creek Utilities is trying to complete this sale quickly and accept no responsibility for the damage they have done. The Tymber Creek HOA's next step is a lawsuit that will involve Tymber Creek Utilities and possibly the new owners Central States Water Resources. Until this matter satisfactorily is resolved, I request that the sale and transfer be halted.

I am a 37 -year resident in the Tymber Creek Subdivision. I have watched the Commission time and time again give permission to Tymber Creek Utilities to raise their rates under the guise of improving the sewer system. The only thing that was improved was the pocketbook of the Tymber Creek Utility! The state of the system, especially in Phase 1 of the community, is in such bad repair that a sale was rejected by BOTH the City of Ormond Beach and the Homeowners Association of Tymber Creek!!! My understanding is that the Commission is to make determinations for the protection and the good of the PEOPLE. My hope is that the Commission will keep that in mind when deciding this issue. I look forward to hearing from the commission.

Best regards, Carol Sutherby 129 Hollow Branch Crossing Ormond Beach, Fl 32174