

Iris Rollins

From: John Plescow
Sent: Monday, August 29, 2022 4:02 PM
To: Consumer Correspondence
Subject: FW: TO CLK for Docket 20210015

Please, add to docket 20210015.

-----Original Message-----

From: Consumer Contact <Contact@PSC.STATE.FL.US>
Sent: Monday, August 29, 2022 3:29 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: TO CLK for Docket 20210015

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, August 27, 2022 2:27 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 188106

CUSTOMER INFORMATION

Name: Massimo Emilione
Telephone: (954) 610-4979
Email: mee08@hotmail.com
Address: 13727 Norwick St Wellington FL 33414

BUSINESS INFORMATION

Business Account Name: Massimo Emilione
Account Number: 78741-81501
Address: 13727 Norwick St Wellington FL 33414

COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

Details:

I received no notification that a minimum billing is required for all homes to "recoup costs of infrastructure" that homes using solar are not paying into. I agree with this philosophy, but i was never informed of this in advance by physical mail. Also, I feel an arbitrary number of \$25 is obscene. There is already a base charge on my account. Why can the company break out the costs of the non-fuel charges and utilize simple math that shows the total costs divided by the total number of homes. This would be the fairest way to recoup costs of the infrastructure in the fairest way. Not using an arbitrary value of \$25. This appears to be a back way method of recouping the loss of revenue from the laws implemented with net metering back in the 2000's. I do not believe the PSC understood the impact of this change and may have been duped into approving this request. This change has increased my yearly costs of using solar where the investment in having cleaner energy is negated by the costs.