

Antonia Hover

From: Ellen Plendl
Sent: Thursday, September 8, 2022 3:11 PM
To: Consumer Correspondence
Subject: Docket No. 20220001
Attachments: Consumer Inquiry - Florida Power & Light Company; FW Rate Increase request by Florida Power and LightNextEra

See attached customer correspondence and replies for Docket No. 20220001.

Antonia Hover

From: Shonna McCray
Sent: Thursday, September 8, 2022 3:02 PM
To: 'carolynandrichatbellsouth.net@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Florida Power & Light Company

Mr. Rich Hare
carolynandrichatbellsouth.net@gmail.com

RE: FPSC Inquiry 1403395C

Dear Mr. Hare:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about FPL's proposed fuel cost adjustment. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on a customer's bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

Fuel costs for FPL were set by the FPSC during the November 2021 cost recovery clause hearing. By Florida Statute and established Commission policy, electric utilities may recover certain expenses from customers through cost recovery charges adjusted annually by the FPSC. Cost recovery is allowed on fuel and purchased power, capacity, conservation, and environmental requirements. Utilities may not, however, earn a profit on fuel charges.

Between November 1, and November 3, 2022, the FPSC will conduct the next hearings to determine the 2023 fuel adjustment charges. You may watch the hearings live or afterwards by using the following link:

<http://www.floridapsc.com/agendas/audiovideo/index.aspx>

Thank you for sharing your views. We will add your comments to the correspondence side of Docket No. 20220001-EI regarding the fuel cost adjustment.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, September 8, 2022 2:44 PM
To: EOG-Referral
Subject: FW: Rate Increase request by Florida Power and Light/NextEra

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Rich Hare <carolynandrichatbellsouth.net@gmail.com>
Sent: Thursday, September 8, 2022 10:16 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Rate Increase request by Florida Power and Light/NextEra

Governor Desantis; Today I sent a complaint to the Florida Public Service Commission urging them to deny a rate increase submitted by the Florida Power and Light on 09/02/2022. I am forwarding a copy of the text of my complaint to the PSC and advocating your support in urging the Florida Public Service Commission to deny their request. My complaint, which follows, clearly articulates facts in support for a denial. Your help in this matter for your constituents in northwest Florida is appreciated in advance.

The following is a verbatim copy of my complaint to the Florida Public Service Commission. My complaint number is: 188243

I am writing to the Florida Public Service Commission (PSC) to voice my opposition to Florida Power and Light's (FPL) proposed rate increase as reported by WEAR-TV in Pensacola, Florida. According to what was reported by our local news affiliate, FPL has submitted for a rate increase because of the increased cost of natural gas which they say is a "direct pass through cost" to the customer.

Homeowners are being charged for the following reasons at the rates indicated: Base Charge - \$8.99; Energy Charge per Kwh < 1,000 Kwh - .06783; Energy Charge per Kwh > 1,000 Kwh - .07683; Conservation Charge - .00134 per Kwh; Capacity Charge - .00239 per Kwh; Environmental Charge - .00299 per Kwh; Storm Protection Charge - .00214 per Kwh; Storm Protection Recovery Charge - .008 per Kwh; Interim Storm Protection Recovery Cost - .003 per Kwh; Transition Rider Charge - .02106 per Kwh; Fuel Charge per Kwh < 1,000 Kwh - .02106; Fuel Charge per Kwh > 1,000 Kwh; and Gross Taxes and Regulatory Fees per Kwh - .02647.

There is no alternative to purchasing electric service in the area where I live - FPL is the sole provider. Therefore, we either utilize their service and pay for their product at the rate that they charge (as approved by the PSC) or disconnect and have no electric service.

When FPL/NextEra acquired Gulf Power consumers were told that we were to expect an increase for electrical service of approximately 10% during the initial transition year but that rates would decrease over the next five years. Obviously this was a calculated disingenuous statement proffered by FPL to quell the expected uproar by northwest Florida

residents who are paying more for their electrical service than FPL customers in other parts of the State.

FPL's most recent statement that the increased cost of gas is a "direct pass through cost" for customers is yet another attempt to muddy the waters and obfuscate the truth. NextEra's most recent reported financials (Jun 2022) show a year-to-year increase in revenue of 31.98%; net income of \$1.38 billion (a 439.06% increase); and a net profit margin of 308.44%. It is obvious that FPL is making a huge profit off of the backs of northwest Florida customers.

To put this all in a more personal consumer perspective. My wife and I are senior citizens who live on a fixed income. Because of the increased cost of electrical service we have "tightened our belts a little tighter" and have reduced our overall energy consumption by 10.9718% during this current year. Our average monthly Kwh consumption has decreased from 1,416 last year to 1,276 this year. Regardless of the fact that we have decreased the number of Kwh used each month our power bill has increased from an average \$199 to \$220 per month. An increase in cost of 10.9175% even though we are using 11% less energy.

Florida Power and Light PROMISED its new customers that, although their introductory rates were an increase over what Gulf Power was charging per Kwh, those rates would DECREASE over the next five years. FPL/NextEra is showing a profit for their stockholders. It's time to hold them accountable to their customers. Do not approve this rate increase. Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.