

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Tuesday, September 13, 2022 4:16 PM
To: 'Nita Clark'
Cc: Consumer Contact
Subject: RE: Docket No 20220035, S.V. Utilities, Ltd.

Good Afternoon, Nita Clark.

We will be placing your comments below in consumer correspondence in Docket Number 20220035, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: Nita Clark <juanitaclark49@aol.com>
Sent: Tuesday, September 13, 2022 4:11 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No 20220035, S.V. Utilities, Ltd.

Dear Commission:

I am writing regarding the above Docket concerning the rate increase you are planning to implement.

I have been a resident of Hidden Cove West, Winter Haven, for the last 4 years. I have endured rent increases, utility increases, food increases, and now water. I live on a fixed income (Social Security), am alone and try to survive on a limited income without having to burden my children. It is getting increasingly more difficult to live independently but I have managed so far.

Just this week, I have been notified of a \$40 rent increase, Tampa Electric rate increase, and now the water. All this week!!

I have been extremely conscientious about water consumption. I shower once a day, use the laundry once a week, and have NEVER used my dishwasher. I do not water my lawn, wash my vehicle, and I have been very frugal. My monthly bill is generally between \$14.00-16.00 a month (SV Account Number 126-653 if you want to check)

I started keeping track the times the water service in Hidden Cove West has been disrupted due to repairs of one kind or another. Starting on Oct. 26, 2021. Oct 28, 2021,

Nov 20-21, 2021, June 13, June 23, Aug 13, Aug 31, 2022, we have been inconvenienced with no water service.. These dates are the ones I was home for and am aware of. No consideration or rebate from you when our service is disrupted and we have to boil water for a number of days before we can use it from the faucet. I didn't expect any monetary break, but now I must speak up against this substantial rate increase.

Instead of penalizing those who are careful with water usage, maybe you could concentrate on people who use a great deal of water flagrantly with no regard to conservation. Check your accounts and find those who are using a lot of water. Apparently, they have no qualms about running water and running up their bills. Senior citizens should not have to carry the burden of paying for families who understandably use more water. I have raised my family already. I have unbegrudgingly paid taxes to support students when I have been an empty nester for years. No problem with that. Now, I am alone. I conserve. I deserve!!

Thank you in advance,

Juanita Clark
653 Lake Henry Lane
Hidden Cove West
Winter Haven, Florida 33881
863-399-5834
juanitaclark49@aol.com
SV Account Number: 126-653