

Hiep Nguyen

From: Ellen Plendl
Sent: Wednesday, September 14, 2022 3:22 PM
To: Consumer Correspondence
Subject: Docket No. 20220001
Attachments: FW Florida Electric; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket No. 20220001.

Hiep Nguyen

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, September 14, 2022 8:12 AM
To: EOG-Referral
Subject: FW: Florida Electric

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

-----Original Message-----

From: melinda ortiz <melindaorapid@gmail.com>
Sent: Wednesday, September 14, 2022 8:04 AM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Electric

Dear Governor Desantis,

It has come to my attention that Duke energy is again asking for a percentage increase to the homes they service in Florida. Because I have no options and energy is a monopoly they are my company. My last electric bill was over \$500 and it is affecting my finances greatly. As a Floridian I beg you to please put a stop to these increases they are trying to put on us. Thank you and have a Blessed Day.

Sincerely,

Melinda Ortiz

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Hiep Nguyen

From: Shonna McCray
Sent: Wednesday, September 14, 2022 10:57 AM
To: 'melindaorapid@gmail.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Ms. Melinda Ortiz
melindaorapid@gmail.com

RE: FPSC Inquiry 1403747C

Dear Ms. Ortiz:

The Governor's office forwarded a copy of your email regarding Duke Energy Florida (DEF) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to assist you.

You expressed concern about DEF's proposed fuel cost adjustment. The fuel adjustment charge recovers the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on a customer's bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

Fuel costs for DEF were set by the FPSC during the November 2021 cost recovery clause hearing. By Florida Statute and established Commission policy, electric utilities may recover certain expenses from customers through cost recovery charges adjusted annually by the FPSC. Cost recovery is allowed on fuel and purchased power, capacity, conservation, and environmental requirements. Utilities may not, however, earn a profit on fuel charges.

Between November 1, and November 3, 2022, the FPSC will conduct the next hearings to determine the 2023 fuel adjustment charges. You may watch the hearings live or afterwards by using the following link:

<http://www.floridapsc.com/agendas/audiovideo/index.aspx>

Thank you for sharing your views. We will add your comments to the correspondence side of Docket No. 20220001-EI regarding the fuel cost adjustment.

If you have any questions or concerns please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission