

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, September 15, 2022 10:29 AM
To: 'Ronald Gordon'
Cc: Consumer Contact
Subject: RE: Docket No. 20220035-WS.SV.Utilities, LTD

Good Morning, Ronald Gordon.

We will be placing your comments below in consumer correspondence in Docket Number 20220035, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: Ronald Gordon <rgordon5383@att.net>
Sent: Thursday, September 15, 2022 10:22 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20220035-WS.SV.Utilities, LTD

To Whom it may concern,

This is regarding the proposed rate increase SV. Utilities, LTD is applying for through your commission. We, Ronald and Eileen Gordon, 708 Lake Henry Court, Winter Haven, FL 33881 are homeowners in the Hidden Cove West community and have been since 2015. We have been a faithful residential customer of SV.Utilities , LTD paying a monthly fee whether residing at the above address or residing at our full time residence in Michigan. We are not in favor of the proposed rate increase for the following reasons: 1) Frequent loss of water service due to water main leakage 2) Frequent need to boil water once repairs are made lasting 3-4 days 3) Excessive chlorine smell and taste in the water forcing us to install a filtration system at our cost 4) Never a credit issued by SV.Utilities, LTD for disruption of service 5) We are on a fixed income and find it difficult to justify the proposed rate increase within our budget along with current inflation and the recent rent increase from Hidden Cove West, CRF Community. Finally, should your commission take in to consideration all of the aforementioned and adjust the proposed rate increase downward to less than \$5 per month we would consider it reasonable. Thank you for your time!