

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Thursday, September 15, 2022 9:59 AM
To: 'Anna Chisenall'
Cc: Consumer Contact
Subject: RE: Docket # 20220035-WS

Good Morning, Anna Chisenall.

We will be placing your comments below in consumer correspondence in Docket Number 20220035, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: Anna Chisenall <annachisenall@gmail.com>
Sent: Thursday, September 15, 2022 9:02 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket # 20220035-WS

To: Florida Public Service Commission

Re: Docket# 20220035-WS

My home is in a retirement community, and I am a full-time resident....very few of us still work which means that most residents live on a fixed income, whatever that may be. Recently we all received a notice to increase the lot rent \$30+ per month. We receive nothing for the money we send every month, other than the upkeep of the general areas of the parks (grass cutting and the rare tree trimming). This is the second year that the rent increase has been near \$30 per month. My point being that the cost of living has increased at a rate that is difficult for us to keep up.

In the 3 years I have lived in Hidden Cove West there has been a Boil Water notice on my door too many times to count. In the 25 years I have lived in Polk County parks, I have never had problems with the water services except with S.V. Utilities. If they would provide a stable and reliable service for us, I would understand a *slight* increase *over time*, however I pay enough considering the inconvenience they have caused all of us over the years. The proposed increase is unreasonable and unfair. For myself, this is the last slap in the face I am going to take.

Please feel free to contact me at the number listed below with any questions or concerns.

Sincerely,

Anna Chisenall

418 Pelican Dr

Winter Haven, FL

