

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Friday, September 16, 2022 10:59 AM
To: 'Peggy Jean'
Cc: Consumer Contact
Subject: RE: Docket No. 20220035-WS,S.V.Utilities, Ltd.

Good Morning, Peggy Jean.

We will be placing your comments below in consumer correspondence in Docket Number 20220035, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

From: Peggy Jean <peggyjean0920@gmail.com>
Sent: Friday, September 16, 2022 10:53 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20220035-WS,S.V.Utilities, Ltd.

This is ridiculous.. The quality of our water service is very bad. Water is turned off without notice in the middle of taking a shower/cooking, washing dishes and on and on. When we talk to the people that's doing the work they say broken and damaged pipes.

Now we're boiling water for days at a time. We buy water by the gallon to drink because the boiling water has a bad taste. Because of bad water conditions,

NO increase until you fix the system, fix the 40+ "old" pipes!! Then let's talk more about your crazy increase with our utility bill!

Not gripping or complaining, just stating facts.

Albert & Peggy Hudgins
665 Lake Henry Lane Ln
Hidden Cove West
"The Park with a Heart"