

Application for staff-assisted rate case in Polk County by

S. V. Utilities, Ltd.

DOCKET NO. 20220035-WS

Name Lyle + Cheryl Smith
Address 452 Coral Dr Hidden Cove West

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COMMISSION
CLERK

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CUSTOMER COMMENTS

My husband & I have resided here for 5 years. We moved here because of a retirement Community that was reasonable to live in on a FIXED INCOME. The cost of living here is not very reasonable anymore with rental increase, which is understandable but the rise is a bit much. And now S. Utilities wants to increase that!! That is absurd. Pipe that should of been replaced years and years ago that we are paying the consequences for. The repairs over + over leaving us with no water then having to boil for 3 minutes for God knows how long. The whole boiling water is making our Air Conditioner work OVERTIME which raises YES our Electricity. I don't even use our dryer now because of the cost!

This is not a way for use retired people should have to live. Cost of living food etc now all this! It is wrong. It is not a comfortable way to live. Basically in FEAR! It's not drinkable what so ever.

Lyle Cheryl Smith

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SU Utilities LTD
Docket #
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32399-085099

