

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, September 21, 2022 11:21 AM
To: 'robynw66@icloud.com'
Cc: Consumer Contact
Subject: FW: S.V Utilities,LTD
Attachments: Scanned Documents.pdf; ATT00001.htm

Good Morning, Ken and Robyn Williams.

We will be placing your comments below in consumer correspondence in Docket Number 20220035, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

From: Robyn Williams <robynw66@icloud.com>
Sent: Wednesday, September 21, 2022 9:37 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: S.V Utilities,LTD

Application for increase in water and wastewater rates in Polk County by

S.V. Utilities, Ltd.

DOCKET NO. 20220035 - WS

Name Ken and Robyn Williams
Address 66 Been Dr
Winter Haven, FL 33881

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or scan and email to the Commission Clerk at clerk@psc.state.fl.us. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

WE have lived in Swiss Village since 2020. I am not sure how an increase can be justified when our current water service is already poor and lacking. We have had numerous BCL alerts and "shut-offs". I feel like we pay a premium and get below-average service. 53% is way extreme. Please reconsider.

Ken and Robyn Williams
66 Been Dr
Winter Haven, FL 33881

FOLD & TAPE - See back for address

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.