

Application for staff-assisted rate case in Polk County by

S. V. Utilities, Ltd.

DOCKET NO. 20220035-WS

Name WILLIAM REID
 Address 123 RIGI SLOPE (S.V./Winter Haven, 33881)

RECEIVED-FPSC
 2022 SEP 22 AM 9:06
 COMMISSION CLERK

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS	
SWISS V WATER SUPPLY HAS BEEN UNSATISFACTORY / UNRELIABLE LAST TWO YEARS. I COUNTED 7 SEPARATE OUTAGES IN 2021 - DO THE MATH, EVERY 7-8 WEEKS. I ENCLOSE THE LOG I MADE.	
WATER OUTAGES S.V. 2021	Now, THE PIPES ARE UP TO 40 YEARS OLD, AND THE 'PUMPING PLANT SIMILAR; UNDERSTOOD. IF A THOROUGH RENOVATION IS NEEDED, DO IT 20% AT A TIME - 2 STREETS NOW, NEXT TWO STREETS, ET CETERA. GIVE PROPER NOTICE, ESTIMATED TIME OF OUTAGE.
#1 - uncertain	VOILA! YOU'RE GOOD FOR YEARS TO COME.
#2 - 26 February, '21	QUIXOTICALLY, YOU MIGHT APPLY FOR FEDERAL
#3 - 7 June "	"BUILD-BACK-BETTER" FUNDING. IT WOULD TAKE
#4 - 1 September "	2 YEARS, YOUR CHANCES 1 in 4, COULDN'T HURT.
#5 - 18 October "	
#6 - 4 November "	
#7 - 22 Nov'	
EACH ONE, OF COURSE, BOIL WATER 5 DAYS.	AGGRIEVED, BUT WITH GOOD WILL,
A LOT OF TOTAL TIME.	William B. Reid

Any email or other correspondence sent to a Florida Public Service Commissioner, or any other public official and / or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such email or correspondence, upon request, for inspection and copying to any Florida citizen or any member of the media.



Mr. William B. Reid
 123 Rigi Slope
 Winter Haven, FL 33881-9688

TAMPA FL 335
 SAINT PETERSBURG FL
 20 SEP 2022 PM 301

Thinking



DISTRIBUTION CENTER

2022 SEP 22 AM 8:03

*Office of the Commission Clerk
 2540 Shumard Oak Boulevard
 Tallahassee, Florida, 32399-0850*

PSC: Docket No. 20220035-WS, S.V. Utilities, Ltd

32399-085099

