

Brian Schultz

From: Brian Schultz on behalf of Records Clerk
Sent: Monday, September 26, 2022 1:57 PM
To: 'bej48@aol.com'
Cc: Consumer Contact
Subject: RE: rate increase S.V. utilities

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20220035-WS and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Brian Schultz

Commission Deputy Clerk II
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
850.413.6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: bej48@aol.com <bej48@aol.com>
Sent: Saturday, September 24, 2022 7:23 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Cc: haeflory@hotmail.com
Subject: Fwd: rate increase S.V. utilities

TO WHOMIT MAY CONCERN;

I am forwarding this email for the party below.
Should you have any concerns or questions email haeflory@hotmail.com

-----Original Message-----

From: Debora Flory <haeflory@hotmail.com>
To: Jim Bundt <BEJ48@AOL.COM>
Sent: Sat, Sep 24, 2022 7:05 pm
Subject: rate increase S.V. utilities

I recently received a letter for a rate increase from S.V. utilities for our home in Hidden Cove West in Winter Haven Florida. I would like to go on record that I am opposed to this increase in water rates. I have been a winter resident in this park for three years. During covid when most companies were reducing rates S.V. utilities did not. In the three years I have been there our water is off OFTEN. We are then put on a boil water notice for days afterwards. The repairs to the water lines are being fixed as problems occur and appears the money we are Now paying is not being used for any upgrades to the existing services. No wonder there is unrecorded water usage. The requested rate hike is exorbitant . I feel that that much of a increase is expecting a lot all at once and could be phased in over time. I understand that prices are going up on most things but this much of an increase is going to be hard on everyone especially seniors living on a fixed income. We are expected to keep our lawns looking nice which requires watering them and will then be charged for

the water to do so. I understand in the past the water bill was included with the lot rent. I along with most homeowners in the park feel your rate increase is asking a bit much at a time when everyone's just trying to keep their current bills up to date. I also feel that a virtual meeting is a way to assure most elderly residents who are not familiar with this will not be able to express their thoughts on this rate increase.

Sincerely,

Robert & Debora Flory
512 Lake Henry Drive
Hidden Cove West

Sent from [Mail](#) for Windows