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Application for staff-assisted rate case in Polk County by  
COMMISSIONER  
CLERK

S. V. Utilities, Ltd.

DOCKET NO. 20220035-WS

Name Marie Behn  
Address 53 Bern Dr WH FL 33881  
SWISS Village

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

I am amazed that they are looking for an increase. Our system is 40+ yrs old. No updates done unless a pipe breaks. Which happens very often. Cases of water & gallons purchased as storage for our constant outages. This system or since I returned mid August has been down 3 times. The product & money spent is not reimbursed by the company. They do not carry them from the store or to my house. If they updated the system to keep constant repair needs @ day I would have no problem. But this has been not the case in the 32 yrs I am here.

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