

Iris Rollins

From: Ellen Plendl
Sent: Monday, October 3, 2022 10:54 AM
To: Consumer Correspondence
Subject: Docket No. 20210015
Attachments: FPSC & FPL Collusion.; Re Consumer Inquiry - Florida Power & Light Company;
Consumer Inquiry - Florida Power & Light Company; FW Florida Power and Light

See attached customer correspondence and replies for Docket No. 20210015.

**Honorable Governor Ron DeSantis
The Capitol- 400 S. Monroe Street
Tallahassee, FL. 32399- 0001
FPSC Docket No. 20210015 <<<<
FPL Account No. 26582 57510 <<<<**

September 19, 2022

Ref: The FPSC & FPL Questionable Rate Increase Agreement?

Dear Governor DeSantis,

I am writing to request your direct assistance as FPL has recently been granted permission by the FPSC to monetarily penalize me for my lower monthly KWH usage, when in essence I should have been commended by FPL for the sacrifice that I have made towards lowering my electrical usage. I have been a loyal customer of FPL since the year 1976, and I have always paid my electrical bill on time.

In the interim I still cannot fathom as to how the FPSC could have approved of such a request that inappropriately penalizes individuals such as myself for no good cause. I am a Senior Citizen Veteran, and reside in a single household.

I have politely asked FPL to request that the approval be amended in order to exempt individuals such as myself to no avail as FPL has failed to acknowledge same?

I am requesting that your office order a thorough investigation in order to ascertain as why the FPSC has failed to take into consideration as to how it would monetarily affect individuals such as myself.

Thank You Governor.

Respectfully,

**Michael J. Walsh US Navy Veteran 1957-1963 – ADR2
6601 Evans Street
Hollywood, Fl. 33024
954-966-0466**

**CC: Veterans Administration- FPL Chairman Eric Silagy
FPSC – Commissioners (5)**

Iris Rollins

From: charley7722@aol.com
Sent: Saturday, October 1, 2022 12:32 PM
To: farmer.gary@flsenate.gov
Cc: randolph.diane@flsenate.gov; ebony.pardo@mail.house.gov; fl23response@mail.house.gov; evan.jenne@myfloridahouse.gov; ron.desantis@eog.myflorida.com; investigate@local10.com; nperez@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; Office of Chairman Fay; Office of Commissioner Passidomo; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner La Rosa; eric.silagy@fpl.com; rebecca.talton@fpl.com; Shonna McCray; Ellen Plendl; info@charliecrist.com; carolyn.soucy@va.gov; denis.mcdonough@va.gov
Subject: FPSC & FPL Collusion.
Attachments: Honorable Governor Ron Desantis September 19.docx

Senator Gary Farmer, State of Florida District 34

Good Day Sir !

FPSC Docket No. 20210015 FPL Account No. 26582 57510

Constituent Request : (Attached Letter)

I am writing to request your direct assistance in my time of need.

As a Senior Citizen Veteran I am being monetarily penalized by FPL for my lower monthly KWH usage ?

FPL in turn has made no sincere effort to date to actually reward me for my Loyal customer sacrifice.

The FPSC made an honest mistake when they approved the FPL minimum rate charge.

I have notified Florida Governor Ron Desantis via the attached notarized letter, an am awaiting the

Governor's response, as requested.

Thank You For Your Invaluable Assistance Senator Farmer.

Respectfully,

Michael J. Walsh

US Navy Veteran 1957-1963 ADR2

Iris Rollins

From: Judith Fisher <judith8772@hotmail.com>
Sent: Thursday, September 29, 2022 4:00 PM
To: Ellen Plendl
Subject: Re: Consumer Inquiry - Florida Power & Light Company

Thank you for the information

Sent from my Verizon, Samsung Galaxy smartphone
Get [Outlook for Android](#)

From: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Sent: Thursday, September 29, 2022 3:54:30 PM
To: 'judith8772@hotmail.com' <judith8772@hotmail.com>
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Judith Fisher
judith8772@hotmail.com

RE: FPSC Inquiry 1405894C

Dear Ms. Fisher:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

When a utility company files an application for a rate increase with the FPSC, it must explain the need for the requested increase. Its petition must be accompanied by minimum filing requirements (MFRs), which are schedules and reports containing the operation, financial, economic, and rate information needed by the FPSC staff to evaluate the company's revenue increase request, rate structure, and quality of service. The company's proposal and financial information are closely analyzed before a Commission decision is made.

The utility also forecasts how much money is needed to cover its expenses in the next year. This includes a proposed return on its investment in assets used to provide service to its customers (such as power plants, electric lines, or gas mains), which the utility uses to pay interest on money it borrows and to compensate investors. The utility must also propose the classes of customers that will pay for the increase, usually categorized as residential, commercial, and industrial.

The utility application, the technical hearing and service hearing testimony and exhibits become part of the case record that Commissioners use to make decisions about the case.

The Commissioners review the information, based on the record, and make their decisions about the case in an open meeting through a written "order."

After the FPSC's order is issued, any party may ask the Commission to reconsider its decision on the issues. After the reconsideration, the Public Counsel, the utility, or any other party involved in the proceeding may appeal the Commission's decision to the Florida Supreme Court.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, include the Office of Public Counsel, representing customers, the Florida Retail Federation; the Florida Industrial Power Users Group; and the Southern Alliance for Clean Energy.

As part of the evaluation process for FPL's rate request, the FPSC conducted 12 virtual service hearings in June and July to allow feedback from FPL and Gulf customers about utility service and the rate-setting process.

The settlement agreement reduces FPL's original revenue petition from \$1.1 billion to \$692 million in 2022 and from \$605 million to \$560 million in 2023. The utility's proposed return on equity midpoint was reduced from 11.5 to 10.6 percent.

You may review all the information filed for Commission consideration in docket 20210015 by accessing the FPSC website at

<https://nam12.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.floridapsc.com%2F&data=05%7C01%7C%7C2749909c9bc5451dcaae08daa2546d85%7C84df9e7fe9f640afb435aaaaaaaaaaaa%7C1%7C0%7C638000780752596552%7CUnknown%7CTWFpbGZsb3d8eyJWlIjoIJC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IklhaWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=0CiiMB76y206cbSUvQeOIm%2BovX%2FNmVyRoBzyu4h3PbM%3D&reserved=0>. Under the Clerk's Office tab at the top of the page, click on Dockets. Type in the docket number 20210015. Click the Search button. Then select Document Filings Index for a list of all filings in the docket. This procedure allows you to view all of the information filed by the utility and other parties in the docket.

We will add your feedback to Docket No. 20210015, regarding FPL's rate case.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Iris Rollins

From: Ellen Plendl
Sent: Thursday, September 29, 2022 3:55 PM
To: 'judith8772@hotmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Judith Fisher
judith8772@hotmail.com

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl
Regulatory Consultant
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)

Iris Rollins

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Thursday, September 29, 2022 3:19 PM
To: EOG-Referral
Subject: FW: Florida Power and Light

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Judith Fisher <judith8772@hotmail.com>
Sent: Thursday, September 29, 2022 2:37 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Florida Power and Light

What is going to be done to keep FPL from price gouging. Since they bought out gulf power in January our bill has almost doubled for the same amount of use. Now with the everything that has happened it is a real concern they will find some way to pass there cost off on us the customers and gouge us again. They are the only option for power, regardless of the hurricane something needs to be done about them.

Example: we have a very well insulated brick home in the panhandle, brand new energy efficient windows and doors, led light bulbs, brand new AC units and appliances and keep our AC temp at 78-80. We are gone M-F for work so with that we are now paying \$350 a month with FPL with Gulf power we never went above \$200.

Judith Fisher

Sent from my Verizon, Samsung Galaxy smartphone
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Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.