

**Lorena Hollett**

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**From:** Lorena Hollett on behalf of Records Clerk  
**Sent:** Monday, October 3, 2022 9:26 AM  
**To:** 'mcrawford@mcih.com'  
**Cc:** Consumer Contact  
**Subject:** RE: Docket No. 20200181; Help us manage unaffordable power bills

Good morning Morgan Crawford.

We will be placing your comments below in consumer correspondence in Docket No. 20200181, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

Lorena Hollett  
Commission Deputy Clerk 1  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6758

-----Original Message-----

**From:** mcrawford@everyactioncustom.com <mcrawford@everyactioncustom.com>  
**Sent:** Sunday, October 2, 2022 3:48 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Docket No. 20200181; Help us manage unaffordable power bills

Dear Florida PSC Commissioners,

The past couple of years has been brutal for Floridians. Just as hard-working families and small businesses have started digging out of the economic impacts from the COVID pandemic, they've been hit with huge increases in power bills from base rate increases and recovery charges for volatile and high fossil gas costs. These bill hikes have led to us paying power bills that are higher than ever.

Paying sky-high electricity bills isn't sustainable for many Floridians—but there is an opportunity to change the course we're on.

Access to meaningful energy efficiency programs can help customers most in need manage higher power bills, by getting right to the source of the issue: reducing energy consumption. Using energy smarter is the quickest, cleanest, and cheapest way for the utility to meet energy demand while also helping Floridians cut energy waste and save money on power bills. It's a win-win solution that can be realized if you take action to support this common-sense solution.

As you update your efficiency goal-setting rule, please do so with an eye to making Florida a leader in capturing energy savings for families and businesses. Let's modernize our practices to put efficiency to work for all in unlocking savings for Florida's families, businesses, and the state.

cc: Governor DeSantis

Sincerely,

Morgan Crawford  
Raleigh, NC 27614  
mccrawford@mcih.com

## Lorena Hollett

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**From:** Mail Delivery System <MAILER-DAEMON@LOCALHOST>  
**To:** mcrawford@mcih.com  
**Sent:** Monday, October 3, 2022 9:26 AM  
**Subject:** Undeliverable: Docket No. 20200181; Help us manage unaffordable power bills

### Delivery has failed to these recipients or groups:

mcrawford@mcih.com

A problem occurred and this message couldn't be delivered. Check to be sure the email address is correct. If the problem continues, please contact your email admin.

### Diagnostic information for administrators:

Generating server: mail3.psc.state.fl.us

mcrawford@mcih.com

Remote Server returned '554 5.4.4 < #5.4.4 X-Email-Security-Gateway; Host or domain name not found. Name service error for name=localhost type=A: Host not found>'

### Original message headers:

Return-Path: <lhollett@psc.state.fl.us>  
X-ASG-Debug-ID: 1664803582-1451e3265b1b960001-OepJNW  
Received: from Exch2016.psc.state.fl.us (Exch2016.psc.state.fl.us [164.51.109.84]) by mail3.psc.state.fl.us with ESMTP id JriffG1BBO5Vjkkf for <mcrawford@mcih.com>; Mon, 03 Oct 2022 09:26:22 -0400 (EDT)  
X-Barracuda-Envelope-From: lhollett@psc.state.fl.us  
X-Barracuda-Effective-Source-IP: Exch2016.psc.state.fl.us[164.51.109.84]  
X-Barracuda-Apparent-Source-IP: 164.51.109.84  
X-Barracuda-OUTBOUND: Yes  
Received: from Exch2016.psc.state.fl.us (164.51.109.84) by Exch2016.psc.state.fl.us (164.51.109.84) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id 15.1.2375.31; Mon, 3 Oct 2022 09:26:21 -0400  
Received: from Exch2016.psc.state.fl.us ([::1]) by Exch2016.psc.state.fl.us ([::1]) with mapi id 15.01.2375.031; Mon, 3 Oct 2022 09:26:21 -0400  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: "'mcrawford@mcih.com'" <mcrawford@mcih.com>  
CC: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: RE: Docket No. 20200181; Help us manage unaffordable power bills  
Thread-Topic: Docket No. 20200181; Help us manage unaffordable power bills  
X-ASG-Orig-Subj: RE: Docket No. 20200181; Help us manage unaffordable power bills  
Thread-Index: AQHY1pfy2qhu6qLyrEq1wT7BFPYcaK38qb/g  
Sender: Lorena Hollett <lhollett@psc.state.fl.us>  
Date: Mon, 3 Oct 2022 13:26:21 +0000  
Message-ID: <3925793baa4440e2bb7c408fdcf60817@psc.state.fl.us>  
References: <20221002194825.bd7815cc7028ac2b@everyactioncustom.com>

In-Reply-To: <20221002194825.bd7815cc7028ac2b@everyactioncustom.com>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
x-ninja-pim: Scanned by Ninja  
x-ninja-attachmentfiltering: (no action)  
x-ms-exchange-messagesentrepresentingtype: 2  
x-originating-ip: [199.250.30.42]  
Content-Type: text/plain; charset="utf-8"  
Content-Transfer-Encoding: base64  
MIME-Version: 1.0  
X-Barracuda-Connect: Exch2016.psc.state.fl.us[164.51.109.84]  
X-Barracuda-Start-Time: 1664803582  
X-Barracuda-URL: https://164.51.109.50:443/cgi-mod/mark.cgi  
X-Barracuda-Orig-Rcpt: mcrawford@mcih.com  
X-Virus-Scanned: by bsmtpd at psc.state.fl.us  
X-Barracuda-Scan-Msg-Size: 2072  
X-Barracuda-BRTS-Status: 1  
X-Barracuda-Spam-Score: 0.00  
X-Barracuda-Spam-Status: No, SCORE=0.00 using global scores of TAG\_LEVEL=1000.0  
QUARANTINE\_LEVEL=1000.0 KILL\_LEVEL=8.5 tests=  
X-Barracuda-Spam-Report: Code version 3.2, rules version 3.2.3.101160

Rule breakdown below

pts	rule name	description
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