

Hiep Nguyen

From: Hiep Nguyen on behalf of Records Clerk
Sent: Friday, October 21, 2022 4:02 PM
To: 'd m'
Subject: RE: Docket No 20220035-WS

Good afternoon Darlene Motschenbacher,

We will be placing your attached comments in consumer correspondence in Docket Number 20220035-WS, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,

Hiep Nguyen

Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6746

From: d m <dmotschen@hotmail.com>
Sent: Friday, October 21, 2022 3:47 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No 20220035-WS

Pleased include these comments in the case referenced above.

Thank you

Application for staff-assisted rate case in Polk County by

S. V. Utilities, Ltd.

DOCKET NO. 20220035-WS

Name DARLENE MOTSCHENBACHER

Address 239 ALPINE DR
WINTER HAVEN, FL 33881

To submit your comments about this docket to the Florida Public Service Commission, please complete this comment form and return it by mail, or fax it to 1-800-511-0809. Correspondence will be placed in the docket file.

CUSTOMER COMMENTS

I don't believe a water increase is warranted because the water systems have not been kept up and the proper maintenance has not been done.

I live on the lake side so the water pipes run under our houses. When there is a leak, it causes a great deal more damage to our homes that it does in the rest of the park. We have had many outages requiring a "boil Water" notification and they have lasted for days.

They seem to address the problems with a Band-Aid solution and never address what the proper way to fix it would be.

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