

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: October 31, 2022

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Takira Thompson, Engineering Specialist, Division of Engineering *TT PE LK*

RE: Docket No. 20220035-WS - Application for staff-assisted rate case in Polk County by S.V. Utilities, Ltd.

Please file the attached email from Martin Friedman in response to customer comments in the above mentioned docket file.

TT/jp

Attachment

From: [Joann Parsons](#)
To: [Joann Parsons](#)
Subject: FW: 20220035-WS/S. V. Utilities
Date: Friday, October 28, 2022 3:05:38 PM
Attachments: [image530771.png](#)
[image346088.png](#)
[image838841.png](#)
[image398099.png](#)
[image243998.png](#)
[image001.png](#)

From: Martin S. Friedman <MFriedman@deanmead.com>
Sent: Friday, October 28, 2022 10:32 AM
To: Takira Thompson <tthomps@psc.state.fl.us>
Cc: Brian Altman (Brian@CenturyCo.com) <brian@centuryco.com>
Subject: DN: 20220035-WS/S. V. Utilities

Takira,

From my review of the customer comments in the Docket it appears that a common theme is water outages. Thus, I have attached a spreadsheet of the outages for the past six months.

Let me know if you have any questions. Marty



Martin S Friedman

Attorney at Law

MFriedman@deanmead.com

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Date	Lot	Location of Break/Repair	Comments
May			
5/1/2022	SV 111	Service to home	Isolated water shut off to 28 homes (93-119 odd, 66-92 even), approx. 4 hrs.
June			
6/13/2022	SV 364	2" Irrigation Feed	Isolated water shut off to 14 homes (351-364), approx. 6 hrs.
July			
August			
8/13/2022	Water Plant	2" main	Repair of 2" pipe, all of SV Util. off for approx. 4 hrs
8/31/2022	Water Plant	8" valve	Planned replacement of 8" valve, all of SV Util. off for approx. 6 hrs.
September			
October			